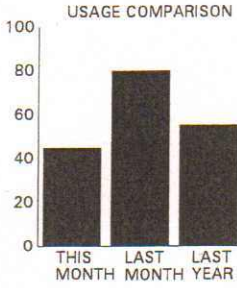




Liberty Utilities

Emergency Telephone
24/7
1-855-644-8134

Customer Service
M-F 7am-8pm Sat 8am-5pm (Central)
1-855-872-3242
libertyutilities.com



DATE OF SERVICE		METER READING	
FROM	TO	PREVIOUS	PRESENT
03/27/12	04/26/12	4933	4978

RATE CODE: ANKC
USAGE IN CCF: 45

IMPORTANT MESSAGES:

KNOW WHAT'S BELOW. CALL BEFORE YOU DIG.
Our land is made up of a complex underground infrastructure of pipelines, wires and cables. Striking an underground utility line while digging can cause harm to you or those around you, disrupt service to an entire neighborhood, and potentially result in fines and repair costs.
Call 811 before every digging project. One free, easy call gets your utility lines marked and helps protect you from injury and expense. Visit www.call811.com for more information.

BE CAREFUL AROUND PIPELINE RIGHTS OF WAY
Yellow warning markers indicate the approximate route of larger pipelines and how to contact the operator. The right of way for a pipeline must always be kept clear, so that the line can be visually inspected and quickly repaired. Obstructions, such as buildings, cars and debris, must be kept off the right of way. State law requires you to call 811 at least two working days before digging to have pipelines or other utilities marked.

Customer Number: 004507753
Customer Name: John Doe
SRVC Address: xxxxxxxx-xxxxxx
KIRKSVILLE MO
Account Number: xx-xxxxxxx-xxxxxx-x
Meter Serial #: 5495131
Billing Date: 04/27/12
PAST DUE AFTER: 05/18/12

BILLING INFORMATION:

PREVIOUS BALANCE		87.21
PAYMENT RECEIVED	87.21	
CURRENT CHARGE TOTAL		53.02
DELIVERY CHARGE	22.68	
DELIVERY CHARGE - COMMODITY		
45 @ .05778/CCF	2.60	
PURCHASED GAS ADJUSTMENT		
45 @ .61637/CCF	27.74	
TAX TOTAL		6.89
COUNTY AMBULANCE TAX @ .00375	0.19	
CITY SALES TAX @ .02250	1.21	
FRANCHISE FEE @ .05000	2.68	
STATE SALES TAX @ .04225	2.27	
COUNTY SALES TAX @ .01000	0.54	
OTHER CHARGE TOTAL		0.68
ISRS	0.68	
CURRENT CHARGES		60.59
TOTAL AMOUNT DUE		60.59



Liberty Utilities

<u>PRIOR AMOUNT DUE</u>	<u>TOTAL AMOUNT DUE</u>	<u>PAST DUE AFTER</u>
\$0.00	60.59	05/18/12

Bill is due upon receipt. If current bill is not paid by the past due after date, a penalty (if applicable) will appear on your next bill. Prior amounts already past due may result in disconnection.

Account Number: xx-xxxxxxx-xxxxxx-x



To update your address or donate to energy assistance, check here and complete the form on the back.



JOHN DOE
XXXXXXXXXX XXXXX STREET
KIRKSVILLE, MO 63501



578
18 M030 I

Amount Enclosed: \$ _____

LIBERTY UTILITIES
PO Box 790311
St. Louis, MO 63179-0311



Please return this portion with your payment. Include your customer number on your check or money order. If paying in person, please bring this bill. Thank you.

0000000000000050004507753241711070000060592

Understanding Your Bill...

You may obtain more information on our tariff and rates by calling our office at the number printed on the front of this bill. The following information explains items that may appear on your bill, depending on your type of service and local regulatory requirements.

Budget Billing Amount

If you're a Budget Billing customer, your bill will show the amount to be paid this month, as well as the actual account balance.

Commodity Charge / Cost / Gas Charge

This charge reflects the cost for gas used during the current billing period, before taxes and other charges.

Pressure Factor

Gas volumes can vary depending on elevation, local atmospheric pressure, or the need for increased delivery pressure. The Pressure Factor converts the metered gas volume to the actual gas volume delivered.

Meter Multiplier

The Meter Multiplier converts the metered Unit of Measure to the standard billing Unit of Measure, where applicable.

Estimated Bills

All usage is actual unless otherwise shown. If we do not physically read your meter in a given month, we will estimate volume based on your average gas use. It will be shown as "ESTIMATED USAGE" on your bill, and any necessary adjustments will be made after the next actual meter reading.

Customer Charge/Facility Charge/Base Rate

This portion of your gas service charge is a fixed amount each month and is not affected by the amount of gas you use.

Surcharge

Additional amount billed, if applicable.

Taxes

This section summarizes state and local taxes, including city franchise tax if applicable.

Prorated Bill

If applicable, we will adjust, or prorate, the delivery charge/customer charge on bills with more or less than the standard days of service.

Payment By Check

When you send us a check as a payment, you authorize us to clear your check electronically. If you usually get your checks back with your statement, you will no longer receive this check back.

Purchased Gas Adjustment (PGA)/Gas Cost Adjustment (GCA)

This measure reflects market increases and decreases in the price we pay for gas supplies without markup or other charges. It may vary monthly and is based on the amount of natural gas you use.

Rate Code

This identifies the rate schedule used to calculate the amount of your bill, based on the type of service you receive, as approved by the state's public utility commission.

Usage Explanation

CCF - Hundred Cubic Feet
MCF - Thousand Cubic Feet
MMCF - Million Cubic Feet

Missouri ISRS Charge

The infrastructure system replacement surcharge (ISRS) is a set, monthly charge that covers only a part of the expenses that the Company must incur to maintain and upgrade its system and to relocate facilities in connection with local, state and federal public improvement projects and safety requirements. In general, the ISRS charge to cover these costs is smaller for residential customers, while larger users in other customer classes are charged a greater amount.

WNA Amount

If applicable, this Weather Normalization Amount adjusts for variations above and below normal temperatures.

Special Services... You may sign up for these services at www.Libertyutilities.com, learn more about services at our web site or by calling the toll-free number on the front of this bill.

Electronic Billing Plan

You can receive your monthly bill electronically as an e-mail, and bill payments are made automatically each month from your financial institution. Sign up for our E-Bill Program online at www.Libertyutilities.com.

Budget Billing Plan

By signing up for our budget billing plan, you can spread out your gas utility payments over the entire year, smoothing out seasonal highs and lows. This plan also uses a "levelized process" to adjust for monthly changes in gas consumption and gas costs.

Payment Options

Automatic payment plan: Allows you to authorize the automatic transfer of funds directly from your financial institution to pay your Liberty Utilities bill each month.

By computer: Online customers can make a payment by credit card on our web site at www.Libertyutilities.com.

By telephone: Payments can be made by credit card by calling the toll-free number on the front of this bill.

At a payment center: A network of payment centers has been set up to process payments for customers who prefer to make payments in person. Be sure to take the entire bill with you to the payment center to ensure your payment can be accurately posted to your account. Some vendors may charge a fee.

By mail: Please mail your payment in time to arrive by the due date.

By Credit Card: Residential customers can pay their natural gas bill with a Visa or MasterCard credit card with no additional fee. Make a one-time payment or sign up to make recurring payments.

CHANGE OF ADDRESS

EFFECTIVE DATE (DAY/MONTH/YEAR)

ADDRESS P.O. BOX

CITY, STATE, ZIP

HOME TELEPHONE NUMBER

TO CHANGE ACCOUNT NAME PLEASE CALL 1-855-872-3242

Community Energy Assistance Program

You can help others in need to pay their monthly gas bill by donating to your community's energy assistance program.

All donations are distributed to a local or area non-profit energy assistance agency(ies) that serves your community. Visit www.libertyutilities.com for information on which agency(ies) received your donation.

Please choose an amount below to be billed monthly on your Liberty Utilities statement.

Thank you for sharing with those in need in your community.

<input type="checkbox"/>	\$1	<input type="checkbox"/>	\$20
<input type="checkbox"/>	\$5	<input type="checkbox"/>	Other
<input type="checkbox"/>	\$10	<input type="checkbox"/>	Round-up
<input type="checkbox"/>		<input type="checkbox"/>	One Time Contribution