

CAROL J. ST. PETER
180 GROTON
HOLLISTER, MO 65672

30 August, 2006
College of The Ozarks
Ketter Center

I am glad there was a meeting to hear the public's view of the rate increase requested by Aqua Missouri. I looked forward to hearing my neighbors and being heard. The room was filled by the time I arrived at the Ketter Center at College of The Ozarks. There were so many concerned people, the room overflowed into the hallway! One hour later, there were only about 25 people left.

Having a "conference" of three separate locations giving testimony is much too time consuming. The 3 separate communities all have valid and somewhat similar concerns. However, the time it takes for the "turns" to come around really discouraged many people who wanted to really make a difference and cared enough to come. In an hour and 15 minutes only 2 individuals at the College of The Ozarks had the opportunity to speak.

I feel more voices would have been heard if the meeting would have been localized in each of the 3 locations separately.

I believe the BSC had a great opportunity to have pertinent information for this study, but because of the type of

Format, that opportunity was all but lost.

I wished to stay and be heard as well, however I have to go home and prepare timed medication at 7:30.

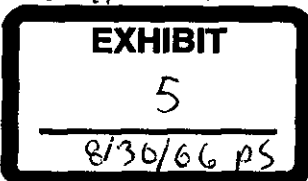
Let me at least say Aqua Mo should relook their ability to budget properly, they have done very little if anything about the quality of water, and nothing at all about the water pressure. There are no new main lines in Riverside Estates, simply feeders off the main line. Also, Aqua Mo charges me \$2⁰⁰ (two dollars) every quarter in addition to the regular fees.

Our water system has not been updated, and there are galvanized pipes in the older sections.

I swear everything I have written is the truth - the whole truth.

Carol J. St. Peter
180 Grotton
Hollister, MO 65672

Local Public Hearing



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WR-2007-0021
WR-2007-0023

FILED³

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Missouri Public
Service Commission