

Missouri Public Service Commission
Public Comments Report
Spokane Highlands Water Company
QW-2008-0003

Date : 2/13/2008

Unique Comments Received **18**
Duplicate Comments Received **5**
Total Comments Received **23**

| Public Comment ID. | First Name | Last Name | City | State | Public Comments | Office Receiving Comment | Staff Person | Resolution |
|-----------------------------------|-------------------|------------------|-------------|--------------|--|---|-------------------------|------------------------------|
| P200800293 | Rhonda | Boyd | Spokane | MO | It is unacceptable to try to raise our water bill by over 70%! This request has been made to benefit the interests of only one side; the owner's. It is ludacris to expect people to pay over \$50 a month for just water. | PSC | JMR | Letter sent December 4, 2007 |
| P200800271 | Clarence | Clement | Spokane | MO | On limited income, can't afford such an increase. Wants the Commission to deny the rate increase. | PSC | JMR | Letter sent December 4, 2007 |
| P200800272 | Clarence | Clement | Spokane | MO | On limited income, can't afford such an increase. Wants the Commission to deny the rate increase. | PSC | JMR | Letter sent December 4, 2007 |
| P200800273 | Clarence | Clement | Spokane | MO | On limited income, can't afford such an increase. Wants the Commission to deny the rate increase. | PSC | JMR | Letter sent December 4, 2007 |
| P200800274 | Clarence | Clement | Spokane | MO | On limited income, can't afford such an increase. Wants the Commission to deny the rate increase. | PSC | JMR | Letter sent December 4, 2007 |
| P200800263 | Jennifer | Cole | Spokane | MO | (ddw)Customer strongly opposes 76% increase/ customer cannot see the state could approve such an increase/ a small increase would be acceptable/ | PSC | JMR | Letter sent December 4, 2007 |
| P200800275 | Marc | Czachowski | Spokane | MO | (ddw)Customer believes rate increase no justified siince all this is is just a community well/ customer says owner is padding his own pocket and living too we and doesn't need a rate increase. | PSC | JMR | Letter sent December 4, 2007 |

| | | | | | | | | |
|------------|----------------|-------------|---------|----|---|-----|-----|---|
| P200800313 | Tammy | Essary | Spokane | MO | (ddw)Customer believes that company does not deserve an increase because they cannot run the company well as it is/ customer feels that the company provides "nasty" and "unhealthy" water/ | PSC | JMR | Letter sent December 17, 2007 |
| P200800279 | Rita | Farrell | Spokane | MO | (JMR) Customer concerned with the size of the rate increase. Is at the end of the line and has occassional problem with residue. Company always responds to request for service. | PSC | JMR | Letter sent December 4, 2007 |
| P200800262 | Al | Freeman | Spoken | MO | ridiculous that the individual who runs the company is wanting 70% increase on the water; that will double my bill; this man causes nothing but trouble in the communitte. | PSC | JMR | Letter sent December 4, 2007 |
| P200800303 | Crystal | Hedrick | Spokane | MO | See attached comments | PSC | JMR | Letter sent December 17, 2007 |
| P200800270 | Michelle | Ragland | Spokane | MO | (ddw)Customer says water is gross and nearly undrinkable at best and there is no justification for raising rates over 70%/ customer understands previous owner really screwed up the water company but customers should not have to pay for that mistake/ | PSC | JMR | Letter sent December 4, 2007 |
| P200800296 | Gary | Russell | Spokane | MO | (ddw)Customer believes requested increase is too much/ customer has no problem with a reasonable increase is itemized/ customer feels this increase request has some greed involved and owner just wants to make more lucrative to sell. | PSC | JMR | Letter sent December 4, 2007 |
| P200800328 | W. A. | Southerland | Spokane | MO | a rate increase is not warranted, water is not good enough to drink I buy my water will not use theirs. | PSC | JMR | Letter sent February 13, 2008. |
| P200800276 | Mike | Williamson | Spokane | MO | Opposed to the rate increase. Says the request is way to high. | PSC | JMR | Letter sent December 4, 2007 |
| P200800276 | Mike | Williamson | Spokane | MO | Opposed to the rate increase. Says the request is way to high. | PSC | JMR | Letter sent December 4, 2007 |
| E-mail | Donald & Gayle | Harrison | Spokane | MO | See attached. | PSC | JMR | E-mail response sent December 11, 2007. |

| | | | | | | | | |
|--------|----------------|------------|---------|----|----------------------------------|------|-----|--|
| E-mail | Sam & Crystal | Hedrick | Spokane | MO | See attached. | PSC | JMR | E-mail response sent December 3, 2007. |
| E-mail | DeWayne | Robinson | Spokane | MO | See attached. | PSC | JMR | E-mail response sent December 3, 2007. |
| Letter | Bryon & Peggy | Sutherland | Spokane | MO | See attached. | PSC | JMR | Letter sent December 17, 2007 |
| E-mail | Rick | Taylor | Spokane | MO | See attached. | PSC | JMR | E-mail response sent December 3, 2007. |
| Letter | Robert & Karen | Whittaker | Spokane | MO | See attached. Includes petition. | Both | JMR | Letter sent February 13, 2008. |
| E-mail | Gary | Willis | Spokane | MO | See attached. | PSC | JMR | E-mail response sent December 3, 2007. |

Nov. 28, 2007

RECEIVED

490 Highlands Dr.
Spokane, MO 65754

DEC 06 2007

UTILITY OPERATIONS
DIVISION

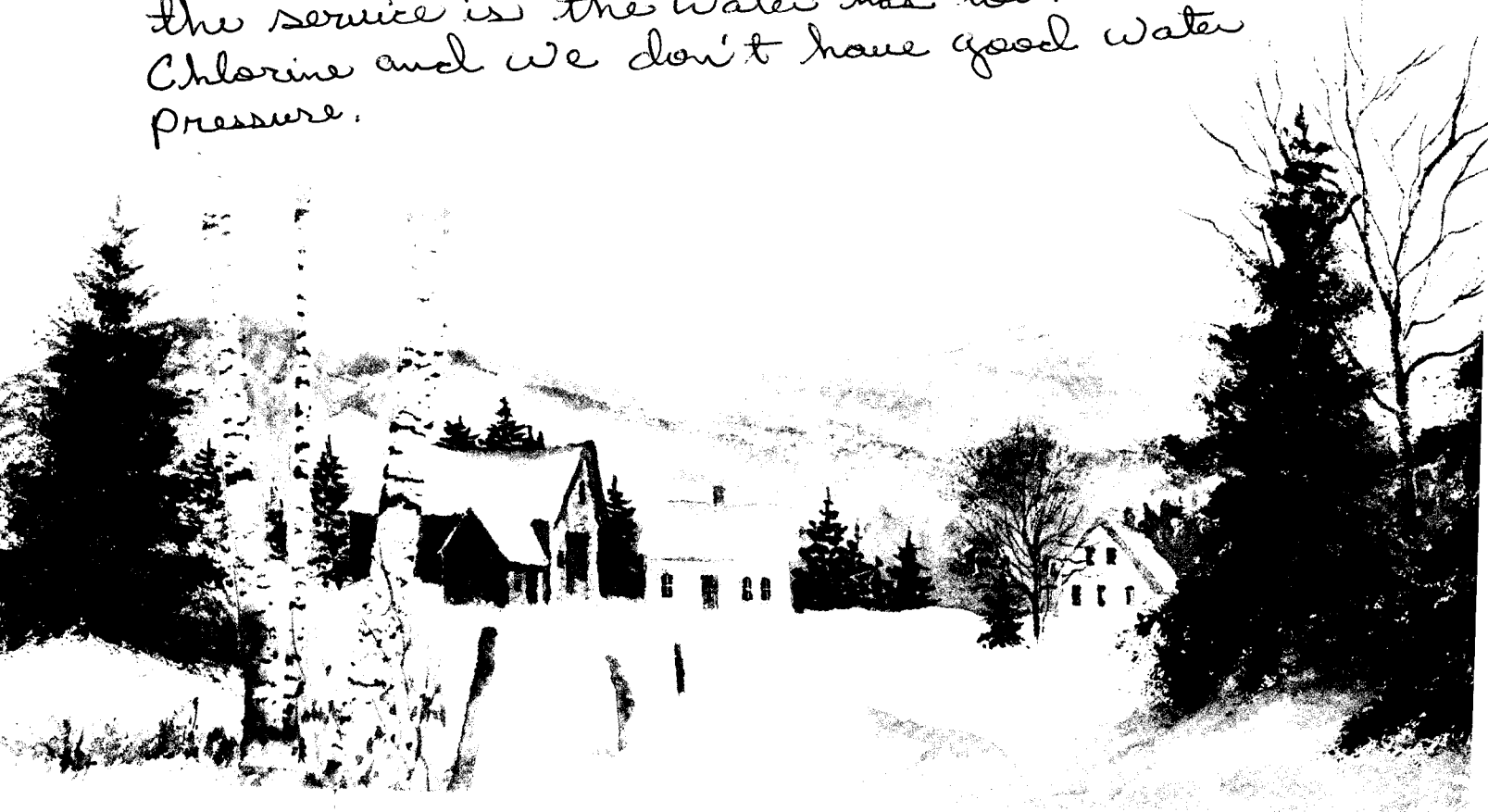
Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO. 65102

RE: QW-2008-0003

Dear Sir:

We believe that the rate increase of 76.1% requested by the owners of the Spokane Highlands Water Co. is unjustified. This increase is out of line even in today's rising prices. This is not responsible. It sounds like because the owners can't sell the water Co., they want to make a big profit at the homeowners expense.

The only complaint we would have about the service is the water has too much Chlorine and we don't have good water pressure.



Please take into consideration that this
large of an increase would be unfair to all
who have to pay it.

Sincerely,

Byron S. Southerland

Peggy Southerland

Byron Southerland

Peggy Southerland

Copy sent to:

Office of the Public Counsel

Attn: Water/Sewer Dept.

P.O. Box 2230

Jefferson City, Mo. 65102



Public Service Commission / Office of the Public Counsel
Attn: Water/Sewer Dept.

As a homeowner in the Spokane Highlands subdivision, I would like to express my extreme displeasure over the proposed increase in our water rates.

Never in my experience have I ever encountered a seventy-six percent increase in any utility at one time; or any other field for that matter. The general public understands creeping inflation. In 1957 gasoline was nineteen cents a gallon, now it is close to \$3.00 a gallon. But that inflation took over fifty years to accomplish and was dictated by world events.

I am not against a reasonable increase. We all have to live and adjust to creeping inflations; however, seventy-six percent is not only excessive but is obscene. Obviously there are other factors involved here and I certainly would not be comfortable until these factors were analyzed to justify such a hearty increase. Two and half, five, or even ten percent *may* be justifiable, but certainly not seventy-six percent in one stroke of a pen.

I hope the Public Utility Commission can investigate this matter and resolve this matter in a fair and equitable conclusion for the homeowners of Spokane Highlands.

Thank you for your attention to this matter.

Donald and Gayle Harrison
1154 Highland Drive
Spokane, MO 65754
417-443-0077

Request Number – QW-2008-0003
Spokane Highlands Water Company
Possible Rate Increase

We are concerned about our possible rate increase for water within the Spokane Highlands Water Co district. We are interested to hear what the increase will be used for and how it will benefit customers. We completely understand the need for prices to go up, it seems like everything does. Our concern is the need for a 76.1% increase. This increase was not expected, nor was it budgeted.

In the past 12 months our cost for electricity (same company that provides electricity to the well) has gone up 6%. The initial customer notice we received was inadequate in explaining what the rate increase would be used for. The letter explained the rate increase was necessary due to “whatever was said in the letter”. We are looking for a better explanation.

Our current system is quite adequate and is already higher in price than some other districts in the area. Other areas, within cities or villages, are paying close to our current rates for water *and* sewer – in some areas this amount includes trash as well. We have the addition expense of our septic system.

While we appreciate the convenience of having a community well, this is our only real option for water and an increase of this magnitude seems like they are taking advantage of their customers.

The current owners of Spokane Highlands Water Company took over operation of the company roughly a year and a half ago. These are very dramatic changes to be taken within the first 2 years of ownership. It seems to us that they are looking for a bigger return on their investment. What is to come next year?

We would like to be contact about this issue.

Sam & Crystal Hedrick
337-1338 (Sam cell phone)
294-7583 (Crystal cell phone)

Russo, Jim

To: DeWayne Robinson

Subject: RE: Spokane Highlands Water Company QW-2008-0003

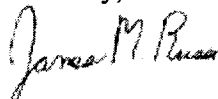
I am sending this email in response to the comments you submitted regarding the above-referenced subject. Please be advised that the rate increase request you commented upon is simply that, a request by the Company. A rate increase will not occur unless the Commission approves one, and that will not happen unless the Staff of the Commission has submitted a recommendation for approval of an increase to the Commission.

The Staff is currently auditing the Company's books and records to determine if it believes a rate increase is warranted. The Staff is also conducting reviews of the Company's miscellaneous service charges and connection fees, the Company's operation of its utility facilities, the Company's business operations and the Company's tariff provisions to see if any changes regarding those matters are warranted. When the Staff's audit and reviews are completed, the Staff will work with the Company, and the Office of the Public Counsel, in an attempt to reach an agreement regarding the Company's request.

If at least the Staff and the Company reach an agreement regarding the Company's request, proposed tariff revisions, a written agreement and a Staff recommendation for approval of the tariff revisions and the agreement will be submitted to the Commission for its consideration. Depending on whether the Public Counsel joins in the agreement, if one is reached, a notice regarding the results of the agreement may or may not be sent to the Company's customers. If an agreement regarding the Company's request is not reached between at least the Staff and the Company, no rate increase will occur.

Thank you for taking the time to submit your comments regarding the Company's request, and again please note that a rate increase will not occur unless the Commission approves one.

Sincerely,



James M. Russo
Assistant Manager – Rates
Water & Sewer Department

From: DeWayne Robinson [mailto:crobinde@hotmail.com]
Sent: Monday, November 26, 2007 6:27 PM
To: Water.Sewer; mopco@ded.mo.gov
Subject: Spokane Highlands Water Company QW-2008-0003

I am writing in response to the customer notice we received yesterday about the requested rate hike by the Spokane Highlands Water Company. I feel that this is a fleecing of the neighborhood, by this company. Whoever heard of such an increase? I am outraged,

We have watched these people spend money like it was water ever since they moved here, and I am not surprised that they want someone else to pay that bill. They had 4 new trucks, several cars, and two boats. They have constantly been renovating the house they bought, and now they are trying to sell. We believe that they just want to make the company more marketable, at our expense. I cannot believe that they would have bought the water company two years ago, if it were in bad financial shape. So, I have a hard time accepting that it is in bad shape now. Also, as to the service that we have recieved since they bought the company, it is no better or worse. We have not received 76% better service, or 76% cleaner water.

12/3/2007

I beg you to do a thorough investigation into their business practices, and to review the past records from the previous owners. Their should be someone watching out for us, and I hope it is you.

Shouldn't the company have to disclose the reasons for this requested rate hike to us the consumer? I would very much appreciate the chance to hear why they feel 76% is justifiable.

Thank you very much for your ear on this matter, and we pray that you will do the right thing.

DeWayne Robinson
193 Bo's Circle
Spokane, Mo. 65754
417-443-0404

12/3/2007

Russo, Jim

From: TAYLOR, RICKIE D. [taylorrd@otc.edu]
Sent: Friday, November 30, 2007 1:58 PM
To: Water.Sewer
Cc: mopco@ded.mo.gov
Subject: Request for rate increase

To whom it may concern,

I have received your letter informing me of the request for a rate increase for the Spokane Highlands Water. I would like to respond to this rate hike, ridiculous comes to mind. I understand a rate increase when it is warranted or earned with improved performance. I might understand if there was a plan to improve the water company, but I have not seen any type of plan and there is no service to speak of. There is no contact with the new owners and they don't want us bothering them with our complains. I have lived here since 1999 and this is the worst shape that the water company has ever been in. I would strongly recommend that this rate increase be denied. If I may be of any assistance in this matter, do not hesitate to get in contact with me. Thank you

Rick Taylor

12/3/2007

Russo, Jim

From: Gary Willis [garyallenwillis@centurytel.net]

Sent: Wednesday, November 28, 2007 10:09 AM

To: Water.Sewer

Subject: water bill increase

This is in response to a letter I received about a water bill increase request for the Spokane Highlands Water Company. Reference number QW-2008-0003. I am sure that they might need a small increase to offset rising cost, but 76.1% sounds like nothing but greed. What have they done in the way of improvements to justify such a increase? .

Please keep me up to date on any future developments on this matter.

Thanks Gary Willis

Gary Willis
667 Highlands Drive
Spokane MO 65754

Phone 417-443-3047

12/3/2007

December 5, 2007

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, Mo. 65102

RECEIVED

DEC 26 2007

UTILITY OPERATIONS
DIVISION

To Whom It May Concern:

This letter is in response to the request #QW-2008-003 from Olivia A. Turner, President of the Spokane Highlands Water Company for an increase of 76.1% to the current water rate.

I have researched the water rates around Missouri and find that this increase would put the Spokane Highlands Water Company rates among the highest in Missouri. In fact, Spokane Highlands Water Company's current rates are already as high, or higher than most water providers in the state of Missouri. Most providers supply at least 1,000 gallons to the minimum monthly charge. However, Spokane Highlands minimum charge of \$10.00 does not. The current rate of \$3.03 per 1,000 gallons of usage appears to be average for the state of Missouri. I do not oppose a reasonable increase, but one of this magnitude, I think other residence, as well as myself, will have no other choice but to explore other options such as drilling our own wells or sharing a well with other residence.

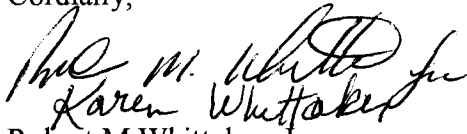
Mr. and Mrs. Turner do not have an exclusive on the water. They provide a service, and as long as that service is dependable, as well as affordable, I believe most of the residence of Spokane Highlands Subdivision will continue to use the service they provide.

I have included water rates from around the state for your review. I anticipate that a modest increase, if warranted by the commission, be the out come of the request made by Mrs. Turner.

Please find attached signed petition of supporting residence.

Thank you for your consideration of this matter.

Cordially,



Robert M. Whittaker, Jr.
Karen Whittaker
202 Canopy Drive
Spokane, Mo. 65754

Cc: Office of the Public Counsel

Table VII. User Fee Schedule

Municipalities with population between 2,500 and 10,000

| <u>Municipality</u> | <u>Charge Basis</u> | <u>Minimum Charge</u> | <u>Volume for Minimum Fee</u> | | <u>Rate Schedule (ccf=100 cubic feet, c.f = cubic feet gals.=Gallons)</u> |
|---------------------|---------------------|-----------------------|-------------------------------|-------------------|--|
| | | | <u>Gallons</u> | <u>Cubic Feet</u> | |
| Palmyra | gallons | \$215.00 | 0 | | \$2.15 minimum + \$2.70 per 1000 |
| Park Hills | gallons | \$7.50 | | | Min. Charge based on meter size: 5/8 & 3/4 -- \$7.50 (includes 0 water); 1 -- \$15.50 (includes 4,000 gals); 1 1/2 -- \$27.50 (includes 23,000 gals); 3 -- \$107.50 (includes 50,000 gals); 4 -- \$187.50 (includes 90,000 gals); 6 -- \$551.50 (includes 272 gals); |
| Peculiar | gallons | \$11.92 | 1000 | | minimum \$11.92 include 1000 gals.; +\$6.67 per 1000 (next 49,000); + \$5.92 per 1000 thereafter |
| Perryville | gallons | \$6.41 | 1000 | | Min. charge based on meter size includes first 1000 gals: 5/8 & 3/4 -- \$6.41, 1 -- \$7.51, 1 1/2 -- \$8.24, 2 -- \$11.55, 3 -- \$19.64, 4 -- \$25.52; + \$2.49 per 1000 gals (next 14,000); + \$2.00 per 1000 (next 185,000); + \$1.51 per 1000 thereafter; |
| Pevely | gallons | \$7.10 | 2000 | | \$7.10 min. includes first 2000 gals; \$2.10 per 100 (next 8,000); + \$2 per 1000 thereafter |
| Platte City | gallons | \$5.30 | 1000 | | \$5.30 minimum includes 1000 gals; + \$4.90 per 1000 gals thereafter |
| Portageville | gallons | \$15.33 | 2000 | | \$15.33 min. includes first 2000 gals; + \$3.11 per 1000 thereafter |
| Richmond | gallons | \$7.42 | 1000 | | \$7.42 min. include first 1000; + \$6.42 per 1000 |
| Savannah | gallons | \$8.50 | 1000 | | \$8.50 min. includes first 1000 gals; + \$5.20 per 1000 thereafter |
| Scott City | gallons | \$6.00 | 3000 | | \$6 min. includes first 3,000 gallons; + \$.20 per 100 gals (next 497,000); + \$.10 thereafter |
| Smithville | gallons | \$6.58 | 1000 | | \$6.58 min. includes first 1000 gals; + \$4.94 next 1000; + \$4.11 per 1000 thereafter |
| St. Clair | gallons | \$6.50 | 99 | | \$6.50 min. include 99 gals.; \$3.30 per 1000 gals (next 5000); + \$2.90 per 1000 (next 15000); + \$2.70 per 1000 (next 80000); + \$2 per 1000 thereafter |
| St. James | gallons | \$3.00 | 3000 | | \$3 min. includes first 3000 gals.; + \$.10 per 100 gals (first 10000); + \$.08 per 100 thereafter |
| Ste. Genevieve | gallons | \$9.60 | 1000 | | \$9.60 includes first 1000 gals; + \$3.50 per 1000 (next 49,000); + \$2.75 per 1000 gals thereafter |
| Sullivan | gallons | \$2.66 | 0 | | \$2.66 min.; + \$.248 per 100 gals |
| Tipton | gallons | \$10.00 | 3000 | | \$10 min. include first 3000 gals; +4.14 per 1000 (next 4000); + \$.96 per 1000 (next 4000); + \$.61 per 1000 thereafter |
| Versailles | gallons | \$3.48 | 3000 | | \$3.48 min. includes first 3000 gals.; +\$1.56 per 1000 (next 50,000); + \$1.23 per 1000 (next 50,000); + \$1.06 per 1000 (next 50000) |
| Warrenton | gallons | \$4.47 | 1000 | | Residential: \$4.47 min. includes first 1000 gals; + \$2.87 per 1000 thereafter; Commercial: \$7.65 min. includes first 1000 gals; + \$3.07 per 1000 gals thereafter |
| Waynesville | gallons | \$7.00 | 1500 | | \$7 min includes first 1500 gals; + \$.225 per 100 gals (next 8500); + \$.250 per 100 thereafter |
| Willard | gallons | \$12.00 | 1000 | | \$12 min. Includes first 1000 gals.: + \$2 per 1000 thereafter |
| Wright City | gallons | \$6.00 | 1000 | | \$6 min includes first 1000 gals; + \$2.90 per 1000 thereafter |

Municipalities with population under 2,500

| <u>Municipality</u> | <u>Charge Basis</u> | <u>Minimum Charge</u> | <u>Volume for Minimum Fee</u> | | <u>Rate Schedule (ccf=100 cubic feet, c.f = cubic feet gals.=Gallons)</u> |
|---------------------|---------------------|-----------------------|-------------------------------|-------------------|--|
| | | | <u>Gallons</u> | <u>Cubic Feet</u> | |
| Adrian | gallons | \$7.50 | 1000 | | \$7.50 First 1,000 gallons; + \$7.95 per 1,000 after |
| Advance | gallons | \$8.00 | 0 | | \$8.00 plus 20 cents per gallon used rounded to the nearest 100 gallons |
| Albany | gallons | \$8.00 | 2000 | | 0-2,000 \$8.00; Next 8,000 +2.70 per 1,000; Over 10,000 +2.25 per 1000 gallons |
| Alton | gallons | \$6.50 | 2000 | | \$6.50 first 1,000 gallons; +\$1.25 per 1,000 thereafter |
| Anderson | gallons | \$9.49 | 2000 | | First 2,000 \$9.49; + \$1.59 for every 1,000 after |

Table VII. User Fee Schedule

Municipalities with population under 2,500

| Municipality | Charge Basis | Minimum Charge | Volume for Minimum Fee Gallons | Cubic Feet | Rate Schedule (ccf=100 cubic feet, c.f = cubic feet gals.=Gallons) |
|---------------|--------------|----------------|--------------------------------|------------|---|
| Ash Grove | gallons | \$8.38 | 2000 | | 0-2000 Gallons \$8.59; 2001-4000 +\$2.39; 4,000-10,000 +\$2.21; 10,001-20,000 +\$2.03; 20,001-99,999 +\$1.84 \$22.26 for first 2,000 gallons bimonthly bill |
| Belle | gallons | \$22.26 | 2000 | | |
| Bellflower | gallons | \$13.30 | 1000 | | |
| Bernie | gallons | \$5.38 | 2000 | | \$5.38 for first 2,000 gallons |
| Big Lake | gallons | \$22.00 | 0 | | \$22 plus \$3.25 per thousand gallons |
| Bloomsdale | gallons | \$12.50 | 2000 | | \$12.50 first 2,000 gallons; \$2 per thousand thereafter |
| Branson West | gallons | \$10.00 | 2000 | | \$10 1st 2,000; each \$2 per 1,000 thereafter |
| Brashear | gallons | \$10.00 | 1000 | | 1st 1,000 \$10; next 1,000 -- \$7.02; next 1,000 -- \$5.81; \$4 per 1,000 thereafter |
| Braymer | gallons | \$11.50 | 0 | | \$7.50 minimum + \$.46.4 per 100 gallons |
| Bucklin | gallons | \$24.33 | 2,000 | | \$24.33 for first 2,000 |
| Bunker | gallons | \$9.00 | 2000 | | First 2,000 \$9.00; Next 1,000 + \$1.50; Next 1,000 + \$.75 per 1,000 thereafter |
| Butterfield | gallons | \$25.00 | 2000 | | 25 minimum includes first 2,000 gallons + \$.25 per hundred thereafter |
| Cainsville | gallons | \$13.00 | | | \$4 per 1,000 gals. |
| Calhoun | gallons | \$10.00 | 1000 | | \$10 minimum includes first 1,000 gals; +\$6.25 per 1,000 (1,000 to 15,000); + \$5.75 per 1,000 thereafter |
| Callao | gallons | \$10.25 | 1000 | | Minimum \$10.25 includes first 1,000 gallons; + \$.6.25 per 1,000 (1,000 to 10,000); + \$.5.25 per 1,000 gals. thereafter |
| Campbell | gallons | \$12.66 | 2000 | | \$12.66 minimum includes first 2,000 gals; +\$1.50 per 1,000 (next 3,000); + \$1.25 per 1,000 (next 5,000); + \$1,000 per 1,000(next 10,000); + \$.75 per 1,000 gals (for any over next 20,000) |
| Clarksville | gallons | \$15.70 | 1000 | | \$15.70 includes first 1,000 gals.; + \$7 per 1,000 (next 2,000); +\$4 per 1,00 (for next 9999) |
| Clarkton | gallons | \$19.00 | | | \$19.00 flat rate |
| Clever | gallons | \$8.75 | 1000 | | \$8 minimum include first 1,000 gals; \$4 per 1,000 thereafter |
| Cole Camp | gallons | \$5.00 | 0 | | \$.01 per 1,000 Gallons |
| Collins | gallons | \$9.00 | 1000 | | \$9 for 1st 1,000 gals.; + \$.30 per 100 gals (next 4,000); + \$.25 per 100 (4100 to 7000); + \$.20 per 100 (7001 to 10,000) |
| Concordia | gallons | \$7.00 | | | \$7 minimum + \$4.35 for upto 9,000 gals; + \$5.15 for 9,001 to 90,000; plus \$4.35 over 90,000 |
| Corder | cubic feet | \$8.25 | | 100 | \$8.25 minimum includes 100 c.f.; +\$4.50 per 100 c.f. (next 1400 cf); +\$2.91 per 100 c.f. thereafter |
| Craig | gallons | \$24.95 | 9000 | | Single rate \$24.75 minimum includes first 9,000 gallons; \$2.75 per 1,000 gals thereafter; Family rate \$27.50 includes first 10,000 gallons; + \$2.75 per 1,000 gals thereafter |
| Crane | gallons | \$4.98 | | | |
| Diamond | gallons | \$6.00 | 2000 | | \$6.00 minimum includes first 2,000 gals; + \$1.35 per 1000 thereafter |
| Diggins | gallons | \$7.30 | 1500 | | \$7.30 minimum includes first 1,500 gallons; + \$2.12 per 1,000 gals. Thereafter |
| Dixon | gallons | \$15.19 | 100 | | \$15.19 minimum includes 100 gallons |
| Downing | gallons | \$12.00 | 1000 | | \$12 minimum includes 1,000 gals; +\$.40 per 100 gals. Thereafter |
| East Lynne | gallons | \$10.50 | 1500 | | \$10.50 minimum includes first 1,500 gals; +\$9.10 per 1,000 gals (next 3,500); + \$8.40 per 1,000 (next 5,000); + \$8.00 per 1,000 (next 5,000); + \$6.00 per 1,000 (next 15,000); +\$5 per 1,000 thereafter |
| Ellington | gallons | \$4.45 | 2000 | | \$4.45 minimum include first 2,000 gallons |
| Ellsinore | gallons | \$6.00 | 2000 | | \$6 minimum include first 2,000 gallons; + \$1.00 per 1,000 (2001-4000); +\$.75 per 1,000 (4001-5000); + \$.5 per 1000 thereafter |
| Emerald Beach | | N/A | | | Yearly Fee of \$130 |
| Everton | gallons | \$7.40 | | | \$7.40 minimum; + \$2.00 per 1000 gals (next 2,000); +\$1.75 per 1000 (next 2,000); + \$1.25 per 1,000 (next 3,500); +\$1.00 per 1000 thereafter |

Table VII. User Fee Schedule

Municipalities with population under 2,500

| Municipality | Charge Basis | Minimum Charge | Volume for Minimum Fee Gallons | Cubic Feet | Rate Schedule (ccf=100 cubic feet,c.f = cubic feet gals.=Gallons) |
|----------------|--------------|----------------|--------------------------------|------------|---|
| Fairview | gallons | \$8.00 | 2000 | | \$8.00 minimum includes first 2,000 gals; \$3.25 per 1,000 thereafter |
| Farber | gallons | \$21.97 | 1000 | | \$21.97 minimum includes first 1,000 gals; +\$2.87 per 1,000 thereafter |
| Fordland | gallons | \$15.04 | 1000 | | \$15.04 minimum includes first 1,000; + \$1.82 per 1,000 thereafter |
| Freeburg | gallons | \$7.50 | 2000 | | \$7.50 minimum includes first 2,000 gals; + \$.20 per 100 gals (next 3000); + \$.17 per 100 (next 5000); + \$.15 per 100 thereafter |
| Gallatin | gallons | \$6.16 | 1000 | | \$6.16 minimum includes first 1,000 gals.; + \$2.928 per 1000 gals (next 4000); + \$2.157 per 1000 gals (next 20,000); + \$2.176 per 1000 gals thereafter |
| Gideon | | \$0.00 | 15.55 | | flat \$15.55 no meters |
| Glasgow | gallons | \$18.10 | 1000 | | \$18.10 minimum includes 1,000 gals; + \$4.08 per 1,000 thereafter |
| Granby | cubic feet | \$10.00 | 0 | 200 | \$10.00 Minimum includes first 200 c.f.; +\$.01 per c.f. (next 2,000 c.f.); +.005 per c.f. thereafter |
| Green City | gallons | \$18.10 | 0 | | \$18.10 + \$4.82 per 1000 gals |
| Hamilton | gallons | \$9.00 | 1000 | | \$9 minimum includes 1000 gals; +\$6.30 per 1000 (next 10,000); + \$6.00 per 1,000 (next 10,000); +\$5.50 per 1,000 gals. (next 29,000); + \$5 per 1000 gals thereafter |
| Hartville | gallons | \$15.00 | 2000 | | \$15 minimum includes first 2000 gals.;+\$2.35 per 1000 gals thereafter |
| Hawk Point | gallons | \$8.74 | 1000 | | \$8.50 includes first 1000; + \$7.50 next 1,000; + \$6.50 next 1000;+ \$5.50 every 1000 thereafter |
| Hermitage | gallons | \$10.00 | 1000 | | \$10 minimum includes first 1000 gals.; + \$1.20 per 1,000 gals thereafter |
| Holcomb | gallons | \$6.00 | 3000 | | \$6 min includes first 3,000 gals; +\$1 per 1,000 gals thereafter |
| Houston | gallons | \$0.00 | | | Min \$8 includes first 1000 gals; + \$.175 per 100 gals (1000 to 25000); + \$.160 per 100 (25000 - 60000);+ \$.130 per 100 gals thereafter |
| Hume | gallons | \$14.30 | 1000 | | \$14.30 min includes 1,000 gals; +\$12.80 per 1000 gals thereafter |
| Hunnewell | gallons | \$14.35 | 1000 | | \$14.35 min includes first 1,000 |
| Iberia | gallons | \$6.15 | 1000 | | \$6.15 min includes first 1,000 gals.; + \$1.65 per 1,000 gals thereafter |
| Jasper | gallons | \$2.50 | | | \$2.50 per 1,000 gals. |
| Kahoka | gallons | \$10.00 | 2000 | | \$10 minimum includes 2,000 gals.; + \$2.90 per 1,000 gals (next 8,000); + \$2.20 per 1,000 gals thereafter |
| King City | gallons | \$8.50 | 1000 | | \$8.50 minimum include first 1,000 gallons; + \$4 per 1,000 gals thereafter |
| Kingdom City | gallons | \$2.00 | 0 | | \$2 min. charge; + \$2.75 per 1,000 gals (next 50,000 gals);+ \$2.25 per 1,000 thereafter |
| Koshkonong | gallons | \$7.50 | 1500 | | \$7.50 minimum includes first 1,500 gallons |
| La Grange | gallons | \$7.43 | 2000 | | Min \$7.43 includes first 2,000 gals; +\$8.80 flat charge and \$1.38 per 1,000 (next 3000); + \$12.79 and \$1.24 per 1000 (next 5000);+ \$18.86 and \$1.10 per 1000 (next 10000);+ \$29.73 and \$.97 per 1000 (next 5000); + \$34.70 and \$1.10 per 1000 (15,000); + \$51 |
| La Plata | gallons | \$9.50 | 1000 | | Min \$9.50 includes first 1000 gals; + \$8.50 per 1,000 (next 5,000); + \$7 per 1000 gals (next 4000); + \$6 per 1000 (next 5000); + \$5 per 1000 thereafter |
| Lake Tapawingo | gallons | \$21.80 | 1000 | | \$21.80 minimum includes 1000 gals; + \$4.096 per 1000 (next 8000); + \$2.054 per 1000 thereafter |
| Lake Waukomis | gallons | \$21.21 | 2000 | | \$21.21 includes first 2000 gals |
| Lake Winnebago | gallons | \$35.40 | 3000 | | Min \$35.40 includes 3,000 gals; + \$.01046 per gal (next 3000);+ .00999 per gal thereafter |
| Lanagan | gallons | \$12.50 | 1500 | | \$12.50 min. includes first 1500 gals; +\$3 per 1000 thereafter; Non-metered \$25.00 flat charge |
| Laredo | gallons | \$15.35 | 1000 | | \$15.35 minimum includes 1000 gals |
| Lathrop | gallons | \$6.51 | 1000 | | \$6.50 minimum includes 1000; +\$6.05 per 1000 (next 9000); +\$3.08 per 1000 thereafter |
| Laurie | gallons | \$6.50 | 1000 | | \$6.50 minimum includes first 1,000 gals; |

Table VII. User Fee Schedule

Municipalities with population under 2,500

| Municipality | Charge Basis | Minimum Charge | Volume for Minimum Fee Gallons Cubic Feet | Rate Schedule (ccf=100 cubic feet, c.f = cubic feet gals.=Gallons) |
|-----------------|--------------|----------------|---|---|
| Liberal | gallons | \$5.00 | 2000 | \$5 minimum includes first 2000; + \$1.25 per 1000 thereafter |
| Lincoln | gallons | \$13.00 | 1000 | \$13 minimum includes first 1,000 gals; +\$3.75 per 1000 thereafter |
| Linn | gallons | \$10.00 | 0 | |
| Lockwood | gallons | \$6.50 | 1000 | \$6.50 minimum include first 1000 gals + \$2.25 minimum |
| Louisburg | gallons | \$15.00 | 1000 | \$15 minimum includes first 1,000 gals; + \$.03 per gal thereafter |
| Maitland | gallons | \$12.00 | 1000 | \$12 min included first 1000 gals; + \$3.75 per 1,000 thereafter |
| Mansfield | gallons | \$5.75 | 1000 | Min \$5.75 includes first 1,000 gals; + \$.285 per 100 gals (next 2,000); + \$.26 per 100 gals (next 4000); + \$.235 per 100 gals (next 5000); + \$.21 per 100 gallons thereafter |
| Marble Hill | gallons | \$9.18 | 2500 | \$9.18 min includes first 2500 gals; + \$.20 per 100 gals thereafter |
| Marthasville | gallons | \$6.00 | 1000 | \$6 min include first 1000 gals.; +\$2 per 1000 gals (next 4000); +\$1.75 per 1000 gals (next 5000); + \$1.50 per 1000 thereafter |
| Memphis | gallons | \$19.00 | 1000 | \$9 min. includes first 1000 gals; + \$.459 per 100 thereafter |
| Merriam Woods | gallons | \$12.00 | 2000 | \$12 first 2000 gals.; \$3 per 1000 gals thereafter |
| Meta | gallons | \$6.00 | 2000 | \$6 min includes first 2,000 gals.; + \$.003 per gal thereafter |
| Milan | gallons | \$10.70 | 1000 | \$10.70 min. includes first 1,000 gals; + \$.535 per 1,000 gals thereafter |
| Miner | gallons | \$3.50 | 2000 | \$3.50 min includes first 2,000 gals; + \$1 per 1000 gals thereafter |
| Morley | gallons | \$6.50 | 100 | \$6.50 min includes first 1000 gals;+\$1.92 per 1000 thereafter |
| Mound City | gallons | \$5.00 | 0 | \$5.50 min; + \$3.70 per 1000 gals (first 8000); +\$3.55 per 1000 gals thereafter |
| Mountain View | gallons | \$5.00 | 1000 | \$7.65 min includes first 1,000 gals; + \$3.88 per 1000 thereafter |
| Neelyville | gallons | \$9.60 | 1000 | \$9.60 min. includes first 1000 gals; \$2.60 per 1000 thereafter |
| New Bloomfield | gallons | \$15.61 | 2000 | \$15.61 min. includes first 2,000 gals; + \$4.44 per 1000 gals thereafter |
| New Florence | gallons | \$9.72 | 1000 | \$9.72 min. includes first 1000 gals; +\$.46 per 100 gals (next 9000); + \$.24 per 100 gals. Thereafter |
| New Franklin | gallons | \$12.00 | 1000 | \$12 min includes first 1000 gals; + \$4.85 per 1000 thereafter |
| New Hampton | gallons | \$12.00 | 1000 | \$12 min includes first 1000 gals;+\$7.70 per 1000 thereafter |
| New Haven | gallons | \$6.78 | 1000 | \$6.78 min includes first 1000; + \$1.92 per 1000 (next 2000); + \$3.23 per 1000 (next 7000); + \$1.92 per 1000 (Next 40000); + \$1.21 per 1000 (next 50,000); + \$1.00 per 1000 thereafter |
| Newburg | gallons | \$6.69 | 1000 | min. \$6.69 includes first 1,000; + approx \$1.80 per 1,000 thereafter |
| Newtown | gallons | \$11.55 | 1000 | |
| Norborne | gallons | \$11.00 | | \$11 min; + \$6 per 1000 gals |
| Northmoor | gallons | \$7.34 | 1000 | \$7.34 minimum includes first 1000 gals; + \$2.27 pers 1000 thereafter |
| Norwood | gallons | \$6.50 | 2000 | \$6.50 min. includes first 2000 gals; + \$.00085 per gal |
| Oak Grove Vill. | gallons | \$3.00 | 1500 | \$3 min includes first 1500 gals; +\$.20 per 100 gals |
| Oran | gallons | \$9.20 | | under 2000 gals -- \$9.20;2-3,000 -- \$10.45;+ \$.50 per 1,000 gals thereafter |
| Orrick | gallons | \$8.00 | 1000 | \$10 minimum; + \$8.00 first 1000 gals; +\$6.25 per 1000 gals thereafter |
| Osceola | gallons | \$5.78 | | |
| Oterville | gallons | \$8.00 | 2000 | \$8 minimum includes first 2,000 gals; + \$2.10 per 1000 thereafter |

Table VII. User Fee Schedule

Municipalities with population under 2,500

| Municipality | Charge Basis | Minimum Charge | Volume for Minimum Fee Gallons Cubic Feet | Rate Schedule (ccf=100 cubic feet, c.f = cubic feet gals.=Gallons) |
|------------------|--------------|----------------|---|---|
| Pierce City | gallons | \$9.95 | 1000 | \$9.95 per 1000 minimum; + \$1.50 per 1000 gals thereafter |
| Plattsburg | gallons | \$5.50 | 1000 | \$5.50 min. includes first 1000 gals; + \$5.15 per 1000 (next 2000); + \$4.50 per 1000 (next 2000); + \$4.35 per 1000 (next 2000); + \$3.75 per 1000 (next 3000); + \$3.40 per 1000 (5000); + \$3.30 per 1000 thereafter |
| Pleasant Hope | gallons | \$15.80 | 1000 | \$15 min. includes first 1000 gals; +\$4.35 per 1000 (next 10000) + 3 per 1000 thereafter |
| Polo | gallons | \$15.00 | 1000 | |
| Princeton | gallons | \$10.00 | 1000 | \$10.80 min. includes first 1,000; + \$7.15 per 1000 thereafter |
| Raymondville | gallons | \$9.75 | | \$13.00 min.; + \$.00560 per gal \$10 min. includes first 1000; + \$6.50 per 1000 gals. \$6.50 min.; + \$4.15 per 1000 (first 2000); + \$4.65 per 1000 (next 8000); + \$4.15 per 1000 thereafter |
| Rich Hill | gallons | \$13.00 | 0 | |
| Ridgeway | gallons | \$0.00 | 100 | |
| Rock Port | gallons | \$6.50 | 0 | |
| Rogersville | gallons | \$8.00 | 1000 | \$8 min includes first 1000 gals; +\$4 per 100 thereafter |
| Salisbury | gallons | \$5.92 | 1000 | \$5.92 min includes first 1000 gals; + .002858 per gal. |
| Seligman | gallons | \$9.50 | 2000 | \$9.50 min. includes first 2000 gals; + \$1.80 per 1000 thereafter |
| Sheldon | gallons | \$6.00 | 2000 | \$6 min. includes first 2000 gals.; +\$.50 per 100 gals. thereafter |
| Silex | gallons | \$6.00 | | \$6.00 min.; + \$4.90 for first 1000 gals.; + \$3.60 per 1000 (Next 2000); + \$2.30 per 1000 (next 2000); + \$1.30 thereafter |
| Skidmore | gallons | \$8.00 | 0 | \$8 min.; +\$5 per 1000 gals |
| Slater | gallons | \$5.78 | 1000 | \$5.78 min includes first 1000 gals; + \$5.78 next 1000; + \$4.52 per 1000 (Next 2000); + \$4.13 per 1000 (next 6000); +\$3.76 per 1000 (next 10000); +\$3.37 per 1000 (next 20000); + \$3 per 1000 (40000); + \$2.28 per 1000 thereafter |
| Smithton | gallons | \$7.89 | 1000 | \$7.89 min. includes first 1000 gals.; + \$1.33 per 1000 thereafter |
| South Greenfield | gallons | \$10.00 | 2000 | \$10 min. includes first 2000 gals; +\$.25 per 100 gal. (next 6000 gals): = \$.20 per 100 thereafter |
| Southwest City | gallons | \$9.00 | | \$13.75 min includes first 1000 gals; +\$4.75 per 1000 thereafter |
| St. Mary | gallons | \$13.75 | 1000 | |
| Steelville | gallons | \$6.00 | | \$6 min.; + \$.0014 per gal |
| Stewartsville | gallons | \$15.09 | 999 | \$15.09 min includes first 999 gals; + \$7.49 per 1000 (next 5000); + \$6.84 per 1000 (next 5000); + \$5.95 per 1000 thereafter |
| Stockton | gallons | \$7.32 | 0 | \$7.32 min.; +\$3.42 per 1000 gals. |
| Stover | gallons | \$15.00 | 2000 | \$15 min includes first 2000 gals; + \$1.10 per 100 (next 30000); + \$.98 per 1000 thereafter |
| Sweet Springs | cubic feet | \$7.30 | 133 | \$7.30 min includes 133 c.f.; +\$.055 per cf thereafter |
| Thayer | gallons | \$3.25 | 1500 | \$3.25 min. includes first 1500 gals; + \$.14 per 100 gals (next 4000); + \$.12 per 100 gal (next 5000); + \$.08 per 100 thereafter |
| Truesdale | gallons | \$4.25 | 1000 | \$4.25 min. includes first 1000 gals; + \$2.25 per 1000 gals thereafter |
| Unionville | gallons | \$11.92 | | \$11.92 min.; + \$4.42 per 1000 gals |
| Unity Village | | \$0.00 | | |
| Urbana | gallons | \$10.00 | 500 | \$10 min. includes first 1500 gals; + \$2.25 per 1000 thereafter |
| Urich | gallons | \$11.70 | 1000 | \$11.70 min. includes first 1000 gals; + \$10.34 per 1000 thereafter |
| Vienna | gallons | \$8.50 | 1000 | \$8.50 min. includes 100 gals; + \$2.50 per 1000 thereafter |
| Wayland | gallons | \$9.50 | 2000 | Residential: \$9.50 min includes first 2000 gals; + \$4 per 1000 (next 2000); + \$3 per 1000 thereafter; Com. \$30 includes first 2000 gals; + \$12 per 1000 (next 2000); + \$9 per 1000 thereafter |
| Weaubleau | gallons | \$23.07 | 1000 | \$8.47 min. includes first 1000 gals; + \$2.96 next 1000; + \$1.80 per 1000 thereafter |

Petitioner's Signatures
Reference #QW-2008-0003

Name Crystal Hedrick
Address 1841 Redondo Dr
City Spokane State WA Zip 99205

Signature Crystal Hedrick
Date 12/8/07

Name Brooke Jones
Address 131 Bos Circle
City Spokane State WA Zip 99205

Signature Brooke Jones
Date 12/8/07

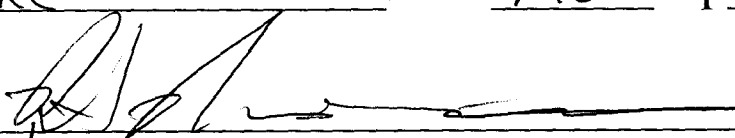
Petitioner's Signatures
Reference #QW-2008-0003

Name DAN & NANCY SLATER
Address 231 REDONDO
City SPOKANE State MT Zip 49657
Signature Dan Slater
Date 12/11/07

Name _____
Address _____
City _____ State _____ Zip _____
Signature _____
Date _____

Name _____
Address _____
City _____ State _____ Zip _____
Signature _____
Date _____

Petitioner's Signatures
Reference #QW-2008-0003

Name R.K. Thomas
Address 239 Seclusion Dr
City Spokane State MO Zip 65754
Signature 
Date 12/13/07

Name _____
Address _____
City _____ State _____ Zip _____
Signature _____
Date _____

Name _____
Address _____
City _____ State _____ Zip _____
Signature _____
Date _____

Petitioner's Signatures
Reference #QW-2008-0003

Name Robert Whittaker Karen Whittaker
Address 202 Canopy Dr.
City Spokane State MO Zip 65754

Signature [Signature] Karen Whittaker
Date 12-6-07

Name Herman a Melissa Rhoades
Address 352 Highland Dr.
City Spokane State MO Zip 65754

Signature [Signature] Herman Rhoades
Date 12-6-07

Name R. H. Souterland Mary A Souterland
Address 311 Highlands Dr.
City Spokane State MO Zip 65754

Signature [Signature] Mary A Souterland
Date 12-06-07

Petitioner's Signatures
Reference #QW-2008-0003

Name Rich Holman
Address 244 Bo's Circle
City Spokane State MO Zip 65754

Signature Rich Holman
Date 12-8-06

Name Brenna Mann
Address 275 Bo's Cir
City Spokane State MO Zip 65754

Signature Brenna Mann
Date 12-8-07

Name Rachelle & Mike Barker
Address 241 Bo's Circle
City Spokane State MO Zip 65754

Signature Rachelle Barker
Date 12-8-07

Petitioner's Signatures
Reference #QW-2008-0003

Name Terry & Anita Maples
Address 137 Southwinds Dr.
City Spokane State WA Zip 99204

Signature Terry Maples Anita Maples
Date 12-8-07

Name Don & Michelle Ragland
Address 123 Seclusion Dr
City Spokane State WA Zip 99204

Signature Michelle Ragland
Date 12/8/07

Name Clarence Clement
Address 180 Seclusion Dr.
City Spokane State WA Zip 99204

Signature Clarence Clement
Date 12-8-07

Petitioner's Signatures
Reference #QW-2008-0003

Name Lisa K Callaway
Address 229 Canopy Dr
City Spokane State MO Zip 65754

Signature Lisa K Callaway
Date 12-8-07

Name Kirk Farrell
Address 188 Southwinds Dr
City Spokane State MO Zip 65754

Signature Kirk Farrell
Date 12-8-07

Name Don Harrison
Address 1154 Highland
City Spokane State MO Zip 65754

Signature Don Harrison
Date 12/8/07

Petitioner's Signatures
Reference #QW-2008-0003

Name Dan + Erica Simons
Address 322 Seclusion Drive
City Spokane State MO Zip 65754

Signature Erica B. Simons Dan Simons
Date 12-8-07

Name MIKE WILLIAMSON
Address 240 SECLUSION
City Spokane State MO Zip 65754

Signature Mike Williamson
Date 12-8-07

Name Monty Dunn
Address 819 Highlands Dr
City Spokane State MO Zip 65754

Signature Monty Dunn
Date 12-8-07

Petitioner's Signatures
Reference #QW-2008-0003

Name Donald Siefert Louise Siefert
Address 294 Highland
City Spokane State MO Zip 65754

Signature Donald Siefert Louise Siefert
Date 12/7/07

Name Clay BRANUM Brenda Branum
Address Clay Branum 349 Highlands Dr.
City Spokane State MO Zip 65754

Signature Clay Branum Brenda Branum
Date 12/7/07

Name SHELLEY GREENING
Address 257 CANOPY DR
City SPOKANE State MO Zip 65754

Signature Shelley R Greening
Date Dec 8, 2007

Petitioner's Signatures
Reference #QW-2008-0003

Name MARTIN R. NICHOLS
Address 529 HIGHLANDS
City SPOKANE State MO Zip 65754

Signature Martin R Nichols
Date 12/8/07

Name Patsy Sudio Patsy Sudio
Address 1365 Canopy Dr
City Spokane State MO Zip 65754

Signature Patsy Sudio
Date 12-8-07

Name MarL Czachowski
Address 292 Canopy Dr
City Spokane State MO Zip 65754

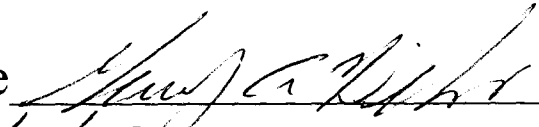
Signature Mar Czachowski
Date 12-8-07

Petitioner's Signatures
Reference #QW-2008-0003

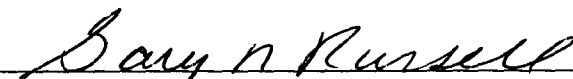
Name Dean F. Lombert
Address 412 Highlands Dr
City Spokane State WA Zip 99354

Signature 
Date 12/07/07

Name Gary Willis
Address 667 Highlands Dr.
City Spokane State WA Zip 99254

Signature 
Date 12/7/07

Name GARY Russell
Address 910 Highlands Dr.
City Spokane State WA Zip 99254

Signature 
Date Dec 7 2007

Petitioner's Signatures
Reference #QW-2008-0003

Name Sandra Wolf
Address 256 Canopy Drive
City Spokane State MO Zip 65754

Signature Sandra Wolf
Date 12-8-07

Name AL FREEMAN
Address 285 Canopy Dr.
City Spokane State MO Zip 65754

Signature Al Freeman
Date 12-8-07

Name Mark C Callaway
Address 229 Canopy Drive
City Spokane State MO Zip 65754

Signature Mark C Callaway
Date 12-08-07

Petitioner's Signatures
Reference #QW-2008-0003

Name Peggy Southerland
Address 490 Highlands DR.
City Spokane State MO Zip 65254

Signature Peggy Southerland
Date 12-8-07

Name Byron Southerland
Address 490 Highlands DR.
City Spokane State MO Zip 65254

Signature Byron S. Southerland
Date 12-8-07

Name Rick D. Taylor
Address 891 Highlands Dr.
City Spokane State MO Zip 65254

Signature Rick Taylor
Date 12/8/07