

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American            )  
Water Company for Certificates of            )  
Convenience and Necessity Authorizing    )  
it to Install, Own, Acquire, Construct,    ) File No. WA-2017-0278  
Operate, Control, Manage and Maintain    )  
Water and Sewer Systems in an area of    )  
St. Louis County, Missouri.                )

**SUGGESTION ON HOW TO PROVIDE NOTICE TO CUSTOMERS**

COMES NOW Missouri-American Water Company (MAWC) and for its response to the April 25, 2017 order of the Missouri Public Service Commission (Commission) regarding suggestions on how to provide notice to customers affected by the proposed transaction:

1. MAWC and the Pevely Farms Homeowner Association (Association) have been in discussions in one form or another relative to the sale of the Pevely Farms water and sewer systems for over five years.

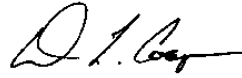
2. The Association has had five well-attended public meetings where the sale of the water and sewer systems were on the agenda. At two of the meetings, representatives of MAWC were present, and they provided a presentation and answered the residents' questions.

3. The Association has also had frequent communications with all homeowners via an email distribution list, which is the official notification process as set forth by the subdivision's indentures.

4. Ted Ingram, Treasurer of Board of Directors and Head of Operating Committee for the Association has been the main point of contact for the residents of Pevely Farms relative to the water and sewer sale. In his opinion, after the prior meetings and communications, "there is not a lot owner that couldn't describe in detail what we are getting into."

**WHEREFORE**, MAWC requests the Commission to allow the Pevely Farms Homeowner Association to continue to keep the residents advised of the sale of the water and wastewater system in manner prescribed by the subdivision indentures.

Respectfully submitted,



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ATTORNEYS FOR MISSOURI-AMERICAN WATER  
COMPANY

**CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 5<sup>th</sup> day of May, 2017, to:

General Counsel's Office  
[staffcounsel@psc.mo.gov](mailto:staffcounsel@psc.mo.gov)

Office of the Public Counsel  
[opc@ded.mo.gov](mailto:opc@ded.mo.gov)

