One Ameren Plaza 1901 Chouteau Avenue PO Box 66149 St. Louis, MO 63166-6149 314.621.3222

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**FILED**<sup>3</sup>

JUN 2 0 2003

Selle Cemmissien

June 19, 2003

## **VIA FEDERAL EXPRESS**



Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
Governor Office Building
200 Madison Street, Suite 100
Jefferson City, MO 65101

Re: MPSC Case No. EC-2003-0378 Ralph V. Mika v. AmerenUE

Dear Mr. Roberts:

Enclosed for filing on behalf of Union Electric Company, d/b/a AmerenUE, in the above matter, please find an original and eight (8) copies of its **Settlement Agreement**.

Kindly acknowledge receipt of this filing by stamping a copy of the enclosed letter and returning it to me in the enclosed self-addressed envelope.

Very truly yours,

Susan B. Knowles by cal

Associate General Counsel

SBK/cah Enclosures

cc: Mr. Ralph V. Mika

609 W. Blvd.

Mexico, MO 65265

13858

John B. Coffman Office of the Public Counsel P.O. Box 7800 Jefferson City, MO 65102

Dana K. Joyce Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102

Settlement.	Agreement
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Ralph V. Mika, Complainant	)	
v.	)	Case No. EC-2003-0378
AmerenUE, Respondent	) )	

Ralph Mika and AmerenUE, represented by Susan Knowles and Debra Buhr, met in a mediation on June 18, 2003 pursuant to a May 24, 2003 *Order Directing Filing Regarding Mediation* issued by the Public Service Agreement. The parties agreed to the following:

- 1, Susan Knowles, Attorney for AmerenUE, will provide Ralph Mika with a draft Third-Party Notice letter that Mr. Mika can provide to his tenants. That letter, once signed by a tenant and submitted to AmerenUE, will allow AmerenUE to notify Mr. Mika whenever any of his tenants receives notices of disconnection. Those notices of disconnection will include the tenant's account number that, in turn, will allow Mr. Mika access to the account and the minimum amount due through phone contact with AmerenUE's Customer Contact Department.
- 2. Upon receipt of the letter from Ms. Knowles, Mr Mika will notify the Public Service Commission that he is withdrawing Complaint No. EC-2003-0378.

Ralph Mika

Date

Susan Knowles

Date

Rep. for AmerenUE

James Levin