

PO Box 373927
Decatur, GA 30037

November 10, 1999

Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102
Attention: Dale Hardy Roberts, Secretary
Chief Regulatory Law Judge of the Commission

FILED²

NOV 22 1999

Missouri Public
Service Commission

GC-2000-336

Dear Dale Hardy Roberts:

Enclosed with this communication, please find formal complaint and 14 copies as required.

If you have further questions, you may reach me at 404-284-5533.

Thank you for your assistance in this matter.

Sincerely,



Dennis O. Allen

BEFORE THE PUBLIC SERVICE COMMISSION OF THE
STATE OF MISSOURI

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Missouri Public
Service Commission

Dennis O. Allen
(your name)
Complainant

vs.

) Case No. GC-2000-336

Laclede Gas Company
(company name)
Respondent.

COMPLAINT

Complainant resides at PO Box 373927, Decatur, GA 30037

1. Respondent, Laclede Gas Company
(company name)
of St. Louis, is a public utility under the jurisdiction of
the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, complainant states the following facts:

I moved from 4410 Arco Ave. 2nd floor
in January, 1995. I contacted office at that
time. Laclede gas staff indicated I had to be
at the residence for a final meter reading. However
because I relocated to Wisconsin due to an emergency, I
was not able to be at 4410 Arco address.

3. The complainant has taken the following steps to present this complaint to the respondent:

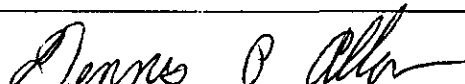
I have called office on several occasions
I have written office on several occasions.
Upon contacting office I learned that there was
a \$321.53 balance on the account. Of this amount
\$202 was for charges prior to January 1995
and the remaining amount was for charges after
I left the premises. I submitted payment to
Laclede gas for \$202 for the ~~charges~~ up
unpaid charges up to January 1995.

WHEREFORE, Complainant now requests the following relief:

I am requesting that balance of ~~\$2~~ approximately
\$125 be removed from account as this was billed
in error.

11/10/99

Date


Signature of Complainant