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**MISSOURI  
Public Service Commission**

Rules, Regulations and Rates  
Applicable To  
INTEREXCHANGE RESELLERS SERVICES  
within the State of Missouri

Offered By CONCERT COMMUNICATIONS SALES LLC  
1200 Peachtree Street, N.E.  
Atlanta, Georgia 30309

Service may be furnished by means  
of communications including but not  
limited to, fiber optic and  
coaxial cables, microwave radio,  
or other suitable technology  
or any combination thereof.

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TARIFF INFORMATION

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1.1. TARIFF FORMAT

1.1.1. Sheet Numbers

Sheet numbers appear in the upper right hand corner of the Sheet. When a new Sheet is added between existing Sheets with whole numbers, a decimal is added. For example, a new Sheet added between Sheets 21 and 22 would be 21.1.

1.1.2. Sheet Revision Numbers

Revision numbers also appear in the upper right hand corner of the Sheet. These numbers are used to determine the most current Sheet version on file. For example, a 4th revised Sheet 21 cancels the 3rd revised Sheet 21.

1.1.3. Numbering Sequence

There are nine levels of alpha-numeric coding. Each level is subservient to its previous higher level. The following is an example of the numbering sequence used in this tariff.

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a)I.
- 2.1.1.A.1.(a)I.(i)
- 2.1.1.A.1.(a)I.(i)(1)

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TARIFF INFORMATION

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1.1. TARIFF FORMAT (Cont'd)

1.1.4. Explanation of Symbols - Coding Of Tariff Revisions

Changes will be identified through the use of the following symbols:

- (AT) - Indicates addition to text.
- (C) - Indicates a correction.
- (CP) - Indicates change in practice.
- (CR) - Indicates change in rate.
- (CT) - Indicates change in text.
- (DR) - Indicates discontinued rate.
- (FC) - Indicates a change in format lettering or numbering.
- (MT) - Indicates moved text.
- (NR) - Indicates new rate.
- (RT) - Indicates removal of text.

1.1.5. Trademarks and Service Marks

Trademarks and Service Marks to the extent, if any, used throughout this tariff, are Trademarks and Service marks of CCS and are as specified in the Table of Contents and/or the appropriate Service Section of this tariff.

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P.S.C. MO.-NO. 3  
Preface to Section 1  
Original Sheet 1

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Pursuant to applicable Missouri law, the Company is a competitive telecommunications company and all services offered by it are competitive telecommunications services.

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WAIVER OF RULES AND REGULATIONS

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STATUTORY PROVISIONS

SECTION(S)

PROVISION(S)

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Section 392.270	Authority to ascertain value of property
Section 392.280	Depreciation accounts
Section 392.290	Right to issue stocks, bonds, indebtedness
Section 293.310	Approval of issuance of stocks, bonds, indebtedness
Section 392.320	Certificate requirement prior to issuance of stocks, bonds, etc.
Section 392.330	Accounting for disposition of funds from sale of stocks, bonds
Section 392.340	Approval required for reorganizations

PUBLIC SERVICE COMMISSION RULES

4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.010(2)(C)	Copies of rate schedules
4 CSR 240-30.040(1),(2), (3),(5) and (6)	Uniform system of accounts
4 CSR 240-32.030(1)(B)	Exchange boundary maps
4 CSR 240-32.030(1)(C)	Access line and grade of service complaints
4 CSR 240-32.030(2)	In-state record keeping
4 CSR 240-32.050(3)	Information at business offices
4 CSR 240-32.050(4)	Telephone directories
4 CSR 240-32.050(5)	Call interception
4 CSR 240-32.050(6)	Telephone number changes
4 CSR 240-32.070(4)	Coin telephones
4 CSR 240-33.030	Minimum charge rules
4 CSR 240-33.040(5)	Finance Fee
4 CSR 240-33.020(1)(C)	Variance for bi-monthly billing
4 CSR 240-33.040(1)	Variance for bi-monthly billing

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INTEREXCHANGE RESELLERS SERVICES

SECTION 1 - APPLICATION OF TARIFF **MISSOURI  
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1.1. APPLICATION

1.1.1. General

This tariff applies to the furnishing of Intrastate Toll Business Services, by Concert Communications Sales LLC (herein referred to as the "Company" or "CCS"). Services are furnished for the use of Customers in the transmission of communications between two stations within the State of Missouri.

1.1.2. Jurisdiction

Jurisdiction refers to the classification of a service call as intrastate or interstate. Jurisdiction is a matter of law, not of Company discretion or policy, or Customer preference. The law describing what constitutes interstate jurisdiction is the Communications Act of 1934, as amended. Some portions of this service are only subject to the jurisdiction of the Federal Communications Commission. This tariff covers the portion of this service that is subject to the Missouri Public Service Commission's Jurisdiction.

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4 CSR 240-30.010(2)(C)	Copies of rate schedules
4 CSR 240-33.040(5)	Finance Fee

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SECTION 2 - GENERAL REGULATIONS

MISSOURI  
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2.1. UNDERTAKING OF THE COMPANY

2.1.1. General

The Company undertakes to provide Service between the points described herein, in accordance with the terms and conditions set forth in this Tariff. The Company does not transmit communications, but offers the use of Company Facilities, where available, for the transmission of communications.

2.1.2. Transmission Medium

The Company selects and/or arranges for the channels and/or service components used to provide the services provided under this tariff. Any suitable technology or combination of technologies may be used. The Company may modify or change the channels and/or service components used to furnish service at any time subject to the regulations in Section 2.7.3. of this tariff.

2.1.3. Provision of Customer Equipment

The Company does not provide Customer equipment under this tariff, however, Customer equipment may be used by the Customer.

2.1.4. Through Transmission of Signals

CCS is responsible for the provision of service from station to station, but is not responsible for the quality of transmission or signaling on the Customer's side of the interface at a Customer's premises.

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SECTION 2 - GENERAL REGULATIONS

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2.1. UNDERTAKING OF THE COMPANY

2.1.5. Availability of Service

Service is available twenty-four (24) hours per day, seven (7) days per week, subject to the availability of facilities and subject to transmission, atmospheric, topographical and like conditions.

A. Availability

1. Subject to compliance with 2.1.5.B. following, where a shortage of service components exists at any time either for temporary or protracted periods, the establishment of two-point long distance service, shall take precedence over all other services provided by the Company.

2. Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and make modifications to those components at its option. "Service components" shall include, but not be limited to, the existence of access and/or billing arrangements on an originating and/or terminating basis. In the absence of access arrangements between the Company and the access provider at a particular Station, a Customer may be unable to place calls from or to the affected Station.

3. Service will be provided where facilities and billing capability are available.

B. Restoration of Service

The use and restoration of the Service will be in accordance with Part 64, Subpart D, of the Federal Communications Commissions Rules and Regulations.

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SECTION 2 - GENERAL REGULATIONS

2.2. USE

2.2.1. General

Service provided in this tariff may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications network. Services are furnished for use by the Customer but may be used by others when so authorized by the Customer.

2.2.2. Abuse

The abuse of services is prohibited. The following activities constitute abuse:

- A. Using services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another, or
- B. Using services in such a way that it interferes unreasonably with the use of other Company service.

2.2.3. Fraudulent Use

The fraudulent use of, or the intended or attempted fraudulent use of, services is prohibited. The following activities constitute fraudulent use:

- A. Using services to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service,
- B. Using or attempting to use services with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
  - 1. rearranging, tampering with, or making connections not authorized by this tariff to any service components used to furnish service, or
  - 2. using fraudulent means or devices, tricks, schemes, false or invalid number, false credit devices, or electronic devices.

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2.3. RESPONSIBILITIES OF THE COMPANY

2.3.1. Liability

A. The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service(s), and subject to the provisions of B. through G. following, the Company's liability, if any, shall not exceed an amount equal to the initial period charge provided for under this tariff for the call for the period during which the call was affected.

B. The Company is not liable for damages associated with service, channels, or equipment which it does not furnish.

C. The Company is not liable for damages to a premises resulting from the furnishing of the service(s), including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.

D. The Company shall be indemnified, defended, and held harmless by the Customer and user against all claims, losses, or damages arising from the use of the service(s) furnished pursuant to this tariff, involving:

- 1. claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
- 2. claims for patent infringement arising from combining or using the service(s) furnished by the Company in connection with facilities or equipment furnished by others; or
- 3. all other claims arising out of any act or omission of others relating to the service(s) provided pursuant to this tariff.

E. The Company does not guarantee or make any warranty with respect to the service(s) when used in an explosive atmosphere. The Company shall be indemnified, defended, and held harmless by the Customer and user against all claims, losses or damages by any person relating to the service(s) provided pursuant to this tariff when used in an explosive atmosphere.

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SECTION 2 - GENERAL REGULATIONS

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2.3. RESPONSIBILITIES OF THE COMPANY (Cont'd)

2.3.1. Liability (Cont'd)

F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Company will defend the Customer and user against claims of patent infringement arising solely from the use by the Customer or user of the service(s) offered under this tariff and will indemnify such Customer or user for any damages awarded based solely on such claims.

G. The Company's failure to provide or maintain service under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God, and other circumstances beyond the Company's reasonable control.

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2.3. RESPONSIBILITIES OF THE COMPANY (Cont'd)

2.3.2. Provision of Services

The service(s) provided in this tariff are fully supported by the Company through engineering, installation and maintenance efforts. The Company will assure that each service functions properly within its specified transmission and switching parameters.

A. Engineering

The Company will engineer to the specifications and parameters of the service provided.

B. Installation

When installation of a component is required, it will be installed subject to the availability of installation personnel and equipment. Installations will usually be made during normal working hours.

C. Maintenance

The Company will maintain and repair the services which it provides.

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2.4. RESPONSIBILITIES OF THE CUSTOMER

2.4.1. General

The Customer's general responsibilities are described in this section. When Customer equipment or a Customer-provided communications system is connected, the Customer assumes additional responsibilities that are described in the "Connections" section of this tariff (see 2.7. of this tariff).

A. Payment of Bills and Compliance with Regulations

The Customer is responsible for placing any necessary orders and complying with tariff regulations for service(s) and for assuring that its users comply with tariff regulations. The Customer is also responsible for the payment of bills. This includes payment for service calls or services originated or received at the Customer's numbers(s).

B. Establishing Identity

1. The calling party is responsible for establishing its identity as often as necessary during the course of a call.

2. The calling party assumes full responsibility for identifying the station, party, or person with whom connection is made at the called number or numbers.

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2.5. PAYMENTS AND CHARGES

2.5.1. General

The applicable rates and charges are contained in the appropriate service sections of this tariff.

2.5.2. Application of Charges

The rates and charges that are in effect in this tariff when service(s) is furnished are the rates and charges used to determine the Customer's bill. The Company may, with the Customer's approval render a bill on a bi-monthly (every other month) basis.

2.5.3. Payment of Charges

Payment for service is due upon presentation of the bill. Service may be denied for nonpayment of a bill, (see Violation of Regulations, 2.9.).

2.5.4. Deposits

See AT&T's F.C.C. Tariffs No. 1 or 2, or its detariffed equivalent, and as specified in Concert's Tariff F.C.C. No. 1.

2.5.5. Late Payment Charge

A charge at the rate of 1.5% will apply to amounts of \$10.00 or more previously billed on a Customer's bill, including arrears and late payment charges, which remain unpaid at the time the next bill is prepared, provided billing exists. The first occurrence will be waived. When a local exchange company provides the billing function on behalf of the Company, the local exchange company's late payment charge applies.

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2.5. PAYMENTS AND CHARGES (Cont'd)

2.5.6. Directory Assistance Charge

Directory Assistance service allows Customers subscribing to outbound services to request information from Directory Assistance records.

Directory Assistance charges apply to all requests. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212. Customers are charged when they obtain the requested information or when the information is unlisted, non-published, or no record can be found. Customers are allowed a maximum of two requests for information per call.

Refer to Price Schedule Original Sheet 1 for DA price.

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2.6. USE OF ANOTHER MEANS OF COMMUNICATIONS

2.6.1. General

If the Customer elects to use another means of communication during a period of interruption of service(s), the Customer must pay the charges for the alternative service used.

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2.7. CONNECTIONS

2.7.1. General

When Customer equipment is connected to the service(s) provided in the tariff, it must comply with Part 68 of the F.C.C.'s Rules and Regulations, 47 C.F.R. Part 68 (commonly known as the F.C.C.'s Registration Program). When any equipment or system which is not subject to Part 68 of the F.C.C.'s Rules and Regulations is connected, the Minimum Protection Criteria specified in this tariff must be met.

Service(s) may be connected to private networks or communications systems under the terms and conditions specified in this section and the appropriate service-specific section.

The Company is responsible for the quality of transmission from station to station.

2.7.2. Responsibilities of the Customer

When Customer equipment or a Customer-provided communications system is connected, the Customer assumes responsibility for the connection as follows:

A. Compatibility

The Customer is responsible for the compatibility of its equipment or system with service(s). This responsibility applies at the initial installation and on a continuing basis as long as the connection is made.

B. Interference and Hazard

The operating characteristics of the Customer equipment or Customer-provided communications system connected to the service(s) must not interfere with, or impair, any of the services offered by the Company. In addition, they must not endanger the safety of Company employees or the public, damage or interfere with the proper functioning of Company equipment, or otherwise injure the public in its use of service(s).

C. Changes to Services

The Company is not obligated to alter or modify service(s) because of additions or changes to Customer equipment or a Customer-provided communications system.

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2.7. CONNECTIONS (Cont'd)

2.7.2. Responsibilities of the Customer (Cont'd)

D. Testing and Maintenance

If a trouble condition occurs on an assembly, the Customer must determine whether the fault is in (1) the connected Customer equipment or Customer-provided communications system, or (2) the service(s). The Company will test and maintain only the provided service(s).

The testing of the service(s) will usually be made from a central office. The Company will not dispatch a repair person to a Customer's or user's premises if a trouble condition (or suspected trouble condition) exists on the local exchange service. The Customer is responsible for requesting such dispatch from the provider of the local exchange service. The Customer is also responsible for the payment of such provider's charges, if any, for the dispatch.

2.7.3. Responsibilities of the Company

A. General

The Company will furnish and maintain its service components in a manner suitable for providing service(s). The Company will make available information as required by Part 68 of the F.C.C.'s Rules and Regulations (e.g., the number of ringers that may be connected to a particular line). In addition, the Company will be responsible for the compatibility of its equipment or services when such equipment or services are connected to a central office.

B. Changes in Components, Operations, or Procedures

The Company is not responsible to any party if a change in service components, operations, or procedures, which is consistent with the Registration Program, affects any facilities, Customer equipment or Customer-provided communications systems provided by others in any way, or requires their modification in order to be used with the service(s). However, if such changes can be reasonably expected to materially affect the operating or transmission characteristics of the service(s) or render any Customer equipment or Customer-provided communications system incompatible with the services(s), the Company will provide adequate notice, in writing, to allow the Customer an opportunity to maintain uninterrupted service.

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2.7. CONNECTIONS (Cont'd)

2.7.4. Connection to a Customer-provided Communications System or to Service(s) Provided by Others

Any system or service connected to a service offering must be operated and maintained so it will work satisfactorily. Connections will be made in accordance with the following:

A. Answer Supervision

Answer supervision must be provided when a service offering is connected to switching equipment or a Customer-provided communications system which is not subject to Part 68 of the F.C.C. Rules and Regulations, 47 C.F.R., Part 68. In such cases, the equipment or system must provide answer supervision so that the measure of chargeable time begins upon the delivery of the service call to the switching equipment or to the equipment connected to the communications system and ends upon termination of the call by the calling party.

B. Minimum Protection Criteria

The connection at the station used for service(s) must be made so that it continually complies with the specified Minimum Protection Criteria, 2.7.5. of this tariff.

C. Customer-provided Communications System Failures

When a Customer-provided communications system fails and the connection to the service(s) is not through switching equipment, the Customer-provided communications system must be arranged to promptly return the service(s) to an idle (on-hook) state. In addition, the Customer must notify the Company when the Customer-provided communications systems fails.

D. Use of Satellite Facilities

If a Customer-provided communications system uses satellite facilities (directly or indirectly), and is connected to the service(s), there may be two or more satellite links involved in the combined connection. In such cases, the Company will not be responsible for any deterioration in transmission. It will continue to furnish the service(s) using the service components that it considers to be appropriate.

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INTEREXCHANGE RESELLERS SERVICES

SECTION 2 - GENERAL REGULATIONS

2.7. CONNECTIONS (Cont'd)

2.7.5. Minimum Protection Criteria

A. General

Minimum Protection Criteria have been specified so that Company personnel, equipment, and services will be protected from the harmful effects of signal power overload, hazardous voltage and longitudinal imbalance. Minimum Protection Criteria apply to the direct electrical, acoustic, or inductive connections of Customer equipment, test equipment and Customer-provided communications systems to the service(s).

B. All Connections

Customer equipment, test equipment and Customer-provided communications systems which are connected to the service(s) on a direct electrical basis or an acoustic or inductive basis, must comply with the following:

1. To protect other Company services, it is necessary that the signal which is applied at the station meets the following limits:

a. Metallic Voltage

(1) 4 kHz to 270 kHz

Center Frequency (f) of 8 kHz Band	Max. Voltage in All 8 kHz Bands	Terminating Impedance
8 kHz to 12 kHz	- (6.4 + 12.6 log f) dBV*	300 ohms
12 kHz to 90 kHz	(23 - 40 log f) dBV	135 ohms
90 kHz to 266 kHz	- 55 dBV	135 ohms

\*dBV = 20 log<sub>10</sub> voltage in volts

(2) The root-mean-square (RMS) value of the metallic voltage components in the frequency range of 270 kHz to 6 MHz shall, averaged over 2 microseconds, not exceed -15 dBV. This limitation applies with a metallic termination having an impedance of 135 ohms.

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- 2.7. CONNECTIONS (Cont'd)
- 2.7.5. Minimum Protection Criteria (Cont'd)

B. All Connections (Cont'd)

b. Longitudinal Voltage

- (1) 4 kHz to 270 kHz

Center Frequency (f) of 8 kHz Band	Max. Voltage in All 8 kHz Bands	Terminating Impedance
8 kHz to 12 kHz	- (18.4 + 20 log f) dBV*	500 ohms
12 kHz to 42 kHz	(3 - 40 log f) dBV	90 ohms
42 kHz to 266 kHz	- 62 dBV	90 ohms

\*dBV = 20 log<sub>10</sub> voltage in volts

(2) The root-mean-square (RMS) value of the longitudinal voltage components in the frequency range of 270 kHz to 6 MHz shall, averaged over 2 microseconds, not exceed -30 dBV. This limitation applies with a longitudinal termination having an impedance of 90 ohms.

2. To prevent the interruption or disconnection of a service(s) call, it is necessary that the signal power applied at the station be limited. Specifically, the signal at the station shall at no time have energy concentrated solely in the 2450 to 2750 Hz band. If there is signal power at the station in the 2450 to 2750 Hz band, it must not exceed the power present at the same time in the 800 to 2450 Hz band.

C. Direct Electrical Connections

In addition to the regulations in 2.7.5.B. preceding, Customer equipment, test equipment and Customer-provided communications systems which are connected to service(s) on a direct electrical basis must comply with the following:

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2.7. CONNECTIONS (Cont'd)

2.7.5. Minimum Protection Criteria (Cont'd)

C. Direct Electrical Connections (Cont'd)

1. To prevent excessive noise and crosstalk, it is necessary that the power of the signal presented at the central office not exceed 12dB below one milliwatt when measured over any three second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the Customer equipment, test equipment or Customer-provided communications system to the station will be specified for each Customer location. In no case shall the power exceed one milliwatt.

D. Acoustic or Inductive Connections

In addition to the regulations in 2.7.5.B. preceding, Customer equipment and Customer-provided communications systems which are connected to service(s) on an acoustic or inductive basis must comply with the following:

1. To prevent excessive noise and crosstalk, it is necessary that the power of the signal which is applied by the equipment to the station located on the Customer's or user's premises be limited so that the signal power does not exceed 9dB below one milliwatt when averaged over any three second interval. However, to permit each Customer, independent of distance from the serving office, to supply signal power which at the serving office, approximates 12dB below one milliwatt when averaged over any three-second interval, the Company, at the Customer's request, will specify, for each Customer location, the signal power at the station, which shall in no case exceed one milliwatt.

2.7.6. Recording of Two-way Telephone Conversations

Service provided in this tariff is not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment which is directly, acoustically or inductively connected with service(s) may be used for the recording of such conversations subject to the following regulations which have been adopted by the F.C.C.:

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2.7. CONNECTIONS (Cont'd)

2.7.6. Recording of Two-Way Telephone Conversations (Cont'd)

A. Recording Requirements

The voice recording equipment must be arranged so that it can be connected or disconnected (or switched on or off) at the will of the Customer. In addition, one of the following conditions must apply:

1. all parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or

2. a distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of (1) the recording equipment, or (2) registered or grandfathered protective circuitry.

A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:

- the licensee informs each party to the call of its intent to broadcast the conversation; or
- each party to the call is aware of the licensee's intent to broadcast the call; or
- such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

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SECTION 2 - GENERAL REGULATIONS

2.7. CONNECTIONS (Cont'd)

2.7.6. Recording of Two-Way Telephone Conversations (Cont'd)

B. Exceptions

The F.C.C. established the following exceptions to the foregoing requirements:

1. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in this exception are:

a. recordings made at the United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to service(s).

b. recording made by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operations Center.

2. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted. Included in this exception are:

a. recordings made by the United States Secret Services of the Department of the Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.

3. Recordings of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under color of law.

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2.8. RATE DETERMINATION

The rate for a service(s) call is determined by factors such as:

- the distance between the rate centers of the originating (calling) station and the terminating (called) station; and, under certain conditions the distance between the V&H coordinates of an AT&T central office and the rate center of a called or calling station.
- the time-of-day and the day-of-week
- the duration of the call

The specific factors which apply to a given service(s) call and their application are listed in the rate section applicable to that type of call.

2.8.1. Time-of-Day and Day-of-Week

The rate charged for a service(s) call may be determined in part by the day-of-week and the time-of-day at the originating (calling) station or at the central office associated with the originating (calling) station using special access. Different rates may be applicable to a call at different times of the day and on certain days of the week as specified in the appropriate rate section for that call. Applicable charges are contained in the appropriate service section of this tariff.

2.8.2. Determining the Chargeable Time of a Call

The chargeable time for a service(s) call is determined by the duration of the call. Chargeable time includes the initial period plus the additional time involved, if any, and is determined as follows:

- A. On all calls, chargeable time begins when completed connection is established between the calling station and the called station.
- B. Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released either by automatic timing equipment in the telecommunications network or by the Company operator.

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2.8. RATE DETERMINATION (Cont'd)

2.8.2. Determining the Chargeable Time of a Call (Cont'd)

C. When services are directly connected to a Customer-provided communications system at a Customer's or user's premises, chargeable time begins when a service(s) call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the service(s) so that chargeable time may begin.

2.8.3. Determining the Applicable Rate In Effect

A. Except for service(s) calls that use a special access line, when the call is established in one rate period and ends in another rate period, the rate in effect at the calling station for each rate period applies to the portion of the call occurring within that rate period. When a calling station uses a special access line, the rate in effect at the AT&T central office for each rate period applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

B. Chargeable time for a rate period (e.g., 8:00 A.M. - 5:00 P.M.) begins with the first stated hour (e.g., 8:00 A.M.) and continues to, but does not include, the second stated hour (e.g., 5:00 P.M.).

2.8.4. Use of Service For Resale or Shared Use

When service(s) are resold or shared, the Customer may advise its user that a portion of the Customer's service is provided by this Company. However, the Customer shall not represent that this Company jointly participates in the provision of the Customer's services.

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SECTION 2 - GENERAL REGULATIONS

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2.9. VIOLATION OF REGULATIONS

2.9.1. General

The Company may take immediate action to protect its services or interests when certain regulations contained in this tariff are violated. The specific regulations involved and the action(s) which will be taken by this Company are as specified in 2.9.2. and 2.9.3. following:

2.9.2. Interference, Impairment or Improper Use

The Company may temporarily restrict service immediately when the Customer violation:

- circumvents the Company's ability to charge for its services as specified in 2.2.3.B. (Fraudulent Use) preceding, or
- results in an immediate harm to the service(s) network or other Company services as specified in 2.7.5. (Minimum Protection Criteria).

In such cases, the Company will make a reasonable effort to give the Customer prior notice before restricting service.

If a Customer fails to comply with 2.2. (Use), 2.7.4.A. (Answer Supervision), 2.7.4.C. (Customer-provided Communications System Failures), and 2.7.5. (Minimum Protection Criteria) preceding, the Company may, on ten days written notice by certified U.S. Mail to the Customer, deny requests for additional service and/or restrict service to the non-complying Customer. If the Company does not deny or restrict the service involved on the date of the ten days notice, and the Customer non-compliance continues, nothing contained herein shall preclude the Company's right to deny or restrict the service without further notice.

When a violation results in a denial for additional service and/or restriction of service, the denial and/or restriction will be removed when the Customer is in compliance with the regulation and so advises the Company.

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2.9. VIOLATION OF REGULATIONS (Cont'd)

2.9.3. Nonpayment of Charges

The Company may deny and/or restrict service(s) for nonpayment of charges due as specified in 2.5.3. (Payment of Charges) preceding. A written notice will be sent to the Customer at least five days in advance of the restriction and/or denial of service(s). Upon payment of charges the restriction and/or denial of service will be removed.

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SECTION 2 - GENERAL REGULATIONS

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2.10. PROMOTIONS

CCS may, upon Commission approval, offer Customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission 7 days prior to the commencement of a promotional program, specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period. The written notice will be filed under the promotional offerings section of this tariff.

2.11. SPECIAL SERVICE ARRANGEMENTS

Reserved for future use.

2.12. SPECIAL TAXES, FEES AND CHARGES

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar taxes or fees, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, in so far as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such tax upon the Company. The Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue derived by the Company from each such Customer, an amount sufficient to recover any such tax or fee.

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SECTION 2 - GENERAL REGULATIONS

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2.13. DEFINITIONS

Access Line - A transmission path that connects a Customer premises to an AT&T Central Office.

AT&T Central Office - The physical point of access for a service to the AT&T interoffice network. Criteria for establishing AT&T Central Offices and a list of AT&T Central Offices with services provided are in F.C.C. Tariff No. 10, or its detariffed equivalent.

Building - A structure consisting of an enclosed area surrounded by outside walls and under one continuous roof.

Call - A completed connection established between a calling station and one or more called stations.

Called Station - The station (e.g. telephone number) called, or the terminating point of a call.

Calling Station - The station from which a call is originated.

Commission - Missouri Public Service Commission.

Company - Concert Communications Sales LLC ("CCS").

Connection - A communications channel over which voice, data and other electronic signals can be transmitted by the Customer or User.

Customer - A person or legal entity which orders service (either directly or through an agent).

Customer Premises - The Customer's or user's place(s) of business or other location for the origination and termination of service.

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SECTION 2 - GENERAL REGULATIONS

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2.13. DEFINITIONS (Cont'd)

F.C.C. - Federal Communications Commission.

Grandfathered - The term grandfathered refers to service or equipment provided to existing Customers at rates set forth in these tariffs, but not offered for service additions to new applicants.

Interface - The electrical and physical means by which a connection is made at the station.

Off-Network Call - A call between a station on a service(s) and a station which is not associated with service(s).

On-Network Call - A call between stations on service(s).

Premises - A building or buildings on continuous property (except railroad rights-of-way, etc.) not separated by a public thoroughfare.

Protective Circuitry - Discrete electrical circuitry that is within the scope of the Registration Program and is designed to protect service from harm.

Rate Center - A specified geographical location used for determining mileage measurements.

Rate Center Area - The area which encompasses the territories identified by the central office codes that are assigned to a rate center.

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2.13. DEFINITIONS (Cont'd)

Registered - A term which means compliance with and approval within the Registration Program.

Registration Program - Part 68 of the FCC's Rules and Regulations which permits Customer equipment to be directly connected to service(s) and certain circuits without the requirement for protective circuitry.

Station - Any location from which service(s) calls can be placed and/or received.

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SECTION 3 - CONCERT SOFTWARE DEFINED NETWORK (SDN) SERVICE 03 2000

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3.1. GENERAL

3.1.1 Description

Concert Software Defined Network (SDN) Service is a custom switched telecommunications service which permits a Customer to establish a communications path between two stations by using uniform dialing plans. Customer's stations are connected by access lines to designated AT&T central offices. Intrastate Concert Software Defined Network Service is an add-on to interstate Concert Software Defined Network Service. All terms and conditions are in accordance with AT&T Tariff F.C.C. No. 1 (or its detariffed equivalent), and as specified in Concert Tariff F.C.C. No. 1, including service establishment charges, features and functions, monthly charges and any charges other than intrastate usage charges are incorporated here by reference and shall apply to intrastate SDN Service.

3.1.2. Regulations

See Section 2 of this tariff.

3.1.3. Definitions

See Section 2, Paragraph 2.13. of this tariff.

3.2. RATES AND CHARGES

3.2.1. General

Concert Software Defined Network Service charges are recurring usage charges applying to all completed calls.

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SECTION 3 - CONCERT SOFTWARE DEFINED NETWORK (SDN) SERVICE

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3.2. RATES AND CHARGES (Cont'd)

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3.2.1. General (Cont'd)

A. Time-of-Day and Day-of-Week

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Usage rates apply per time of day and day of week, including Holidays, as shown in the following chart.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM to # 5:00 PM	DAY RATE PERIOD						
5:00 PM to # 11:00 PM	EVENING RATE PERIOD						EVE
11:00 PM to # 8:00 AM	NIGHT & WEEKEND RATE PERIOD						

# to but not including

B. Directory Assistance

Directory Assistance charges apply to Concert Software Defined Network Service as specified in Section 2.5.6., of this tariff.

Refer to Price Schedule Original Sheet 1 for DA price.

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SECTION 3 - CONCERT SOFTWARE DEFINED NETWORK SERVICE

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3.2. RATES AND CHARGES (Cont'd)

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3.2.2. Usage Schedules

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1. Schedule A

This schedule applies to calls between two on-network stations which use local exchange service access or between an on-network station which uses a local exchange service access and an off-network station or between two off-network stations in the State of Missouri.

Refer to Price Schedule.

2. Schedule B

This schedule applies to calls between an on-network station which uses a special access line and either an on-network station that uses a local exchange service access line or an off-network station in the State of Missouri.

Refer to Price Schedule.

3. Schedule C

This schedule applies to calls between two on-network stations which use special access.

Refer to Price Schedule.

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## INTEREXCHANGE RESELLERS SERVICES

FEB 22 2001

## SECTION 4 - CONCERT MEGACOM® 800 SERVICE

**MISSOURI  
Public Service Commission**

## 4.1. DESCRIPTION

## 4.1.1. General

Concert MEGACOM 800 is a custom switched telecommunications service which permits inward 800 number calling from stations located in the State of Missouri to a Concert MEGACOM 800 Service central office. Intrastate service is an add-on to the interstate Concert MEGACOM 800 Service and is available only to Customers who subscribe to the interstate service. All terms and conditions are in accordance with AT&T Tariff F.C.C. No. 2 (or its detariffed equivalent), and as specified in Concert Tariff F.C.C. No. 1, including installation and monthly charges, features and functions, and any other charges except intrastate usage charges, are incorporated here by reference and shall apply to intrastate Concert MEGACOM 800 Service. Concert MEGACOM 800 Service rates and charges apply to calls completed from calling stations to MEGACOM 800 Service central offices. Customers may subscribe to the basic service which includes the entire state or to Customer selected NPA(s) within the state. Calls from points outside the selected NPA(s) will be blocked. Concert MEGACOM 800 Service calls are dialed and completed without the assistance of a company operator, and do not include:

- Person calls
- Collect calls
- Conference calls
- Any other classification of operator handled calls

## 4.1.2. Regulations

See Section 2 of this tariff.

## 4.1.3. Retention of MEGACOM 800 Service Telephone Number

Customers may retain the same MEGACOM 800 telephone number when moving to another location or changing service.

## 4.1.4. Minimum Payment Period

The minimum payment period for Concert MEGACOM 800 Service is one day.

®Registered Service Mark of Concert

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SECTION 4 - CONCERT MEGACOM 800 SERVICE

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4.2. RATES AND CHARGES

4.2.1. General

Usage charges are billed in arrears. Usage is billed per Concert MEGACOM 800 telephone number and is calculated on a per call basis. Individual calls will be measured with a minimum initial period of 30 seconds and additional 1 second increments, rounded to the next highest second or full increment.

A. Time-of-Day and Day-of-Week

Usage rates apply per time of day and day of week, including Holidays, as shown in the following chart.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM to # 5:00 PM	DAY RATE PERIOD						
5:00 PM to # 11:00 PM	EVENING RATE PERIOD						EVE
11:00 PM to # 8:00 AM	NIGHT & WEEKEND RATE PERIOD						

# to but not including

B. Usage Schedule

Refer to Price Schedule

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SECTION 4 - CONCERT MEGACOM 800 SERVICE

MISSOURI  
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4.3. CONCERT MEGACOM 800 SERVICE OPTIONS

A. Basic Service

Basic service consists of the entire state, all NPAs.

B. Customer Selected NPA

Customer selected NPAs allow a Customer to select specific NPAs from which calls to Concert MEGACOM 800 Service will be allowed. For example, a Customer in Home NPA 816 may elect to receive calls from NPA 314 only.

4.3.1. Concert Toll Free Multimedia Service

Concert Toll Free Multimedia Service is a feature which allows Concert MEGACOM 800 Service Customers to add, on a call-by-call basis, digital and voice capability (at speeds of 56 kbps and 64 kbps, where available) on one 800 number. Intrastate Concert Toll Free Multimedia Service is provided in conjunction with interstate Concert Toll Free Multimedia Service and all terms and conditions, except intrastate usage, will apply in accordance with AT&T Tariff F.C.C. No. 2 (or its detariffed equivalent), and as specified in Concert Tariff F.C.C. No. 1.

A. Usage Schedule

Refer to Price Schedule

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SECTION 5 - CONCERT 800 READYLINE® SERVICE

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Public Service Commission

5.1. DESCRIPTION

5.1.1. General

Concert 800 READYLINE Service is a custom switched telecommunications service which permits inward 800 number calling from stations located in the State of Missouri to a Customer's station within the state. Intrastate Concert 800 READYLINE Service is an add-on to the interstate Concert 800 READYLINE Service and is available only to Customers who subscribe to the interstate service. All terms and conditions are in accordance with AT&T Tariff F.C.C. No. 2 (or its detariffed equivalent), and as specified in Concert Tariff F.C.C. No. 1, including installation and monthly charges, features and functions, and any other charges, except intrastate usage charges, are incorporated here by reference and shall apply to intrastate Concert 800 READYLINE Service. Concert 800 READYLINE Service rates and charges apply to calls completed from calling stations in the entire state. Customers may receive calls from the entire state or from customer selected NPAs within the state. Calls from points outside of the selected NPAs will be blocked. Concert 800 READYLINE Service calls are dialed and completed without the assistance of a company operator, and do not include:

- Person calls
- Collect calls
- Conference calls
- Any other classification of operator handled calls

5.1.2. Regulations

See Section 2 of this tariff.

5.1.3. Retention of 800 READYLINE Service Telephone Number

Customers may retain the same 800 READYLINE Service telephone number when moving to another location or changing service.

5.1.4. Minimum Payment Period

The minimum payment period for Concert 800 READYLINE Service is one day.

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Public Service Commission

Issued: February 22, 2001

Effective: March 26, 2001

By Gary Graham, Assistant Director  
1200 Peachtree Street, N.E.  
Atlanta, Georgia 30309

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SECTION 5 - CONCERT 800 READYLINE SERVICE

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5.2. RATES AND CHARGES

5.2.1. General

The rates for Concert 800 READYLINE Service consists of rate elements which are usage-based. Usage charges are billed in arrears. Usage is billed per Concert 800 READYLINE Service telephone number and is calculated on a per call basis. Individual calls will be measured with a minimum initial period of 30 seconds and additional 1 second increments, rounded to the next highest second or full increment.

A. Application Periods

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM to # 5:00 PM	DAY RATE PERIOD						
5:00 PM to # 11:00 PM	EVENING RATE PERIOD						EVE
11:00 PM to # 8:00 AM	NIGHT & WEEKEND RATE PERIOD						

# to but not including

B. Usage Schedule

Refer to Price Schedule

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5.3. CONCERT 800 READYLINE SERVICE OPTIONS

A. Customer Selected NPAs

Customer selected NPAs allow a Customer to select specific NPAs from which calls to Concert 800 READYLINE Service will be allowed. For example, a Customer in Home NPA 314 may elect to receive calls from NPA 417 only.

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2. DIRECTORY ASSISTANCE CHARGE

Rate per call: \$1.50

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3. CONCERT SOFTWARE DEFINED NETWORK SERVICE

Schedule A

Rate Mileage	Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
InterLATA						
0 +	\$0.0720	\$0.0612	\$0.0612	\$0.0240	\$0.0204	\$0.0204
IntraLATA						
0 +	\$0.0720	\$0.0612	\$0.0612	\$0.0240	\$0.0204	\$0.0204

Schedule B

Rate Mileage	Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
InterLATA						
0 +	\$0.0429	\$0.0351	\$0.0351	\$0.0143	\$0.0117	\$0.0117
IntraLATA						
0 +	\$0.0429	\$0.0351	\$0.0351	\$0.0143	\$0.0117	\$0.0117

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INTEREXCHANGE RESELLERS SERVICES

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3. CONCERT SOFTWARE DEFINED NETWORK SERVICE (Cont'd)

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Schedule C

Rate Mileage	Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
	Day	Evening	N/WE	Day	Evening	N/WE
InterLATA						
0 +	\$0.0222	\$0.0156	\$0.0156	\$0.0074	\$0.0052	\$0.0052
IntraLATA						
0 +	\$0.0222	\$0.0156	\$0.0156	\$0.0074	\$0.0052	\$0.0052

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4. CONCERT MEGACOM 800 SERVICE

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Per Hour of Use

All Days / All Hours

\$ 7.43

Concert Toll Free Multimedia Service

Per Hour of Use

All Days / All Hours

\$8.28

5. CONCERT 800 READYLINE SERVICE

Per Hour of Use

All Days / All Hours

\$15.60

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