

**CSR Amendment  
to the Interconnection Agreement between**

**CenturyTel of Missouri, LLC and  
Socket Telecom, LLC**

**for the State of Missouri**

This is an Amendment ("Amendment") to the Interconnection Agreement between CenturyTel of Missouri, LLC ("CenturyTel") and Socket Telecom, LLC ("Socket"). CenturyTel and Socket shall be known jointly as the "Parties".

**RECITALS**

WHEREAS, the Parties entered into an Interconnection Agreement ("Agreement") for service in the state of Missouri and

WHEREAS, the Parties desire to amend the Agreement further under the terms and conditions contained herein.

**AGREEMENT**

NOW THEREFORE, in consideration of the mutual terms, covenants and conditions contained in this Amendment and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties agree as follows:

**Amendment Terms**

The Agreement is hereby amended by adding terms, conditions and rates for Customer Service Record Searches as set forth in Attachment 1 and Exhibit A, to this Amendment, attached hereto and incorporated herein by this reference.

**Effective Date**

This Amendment shall be deemed effective upon approval by the Commission, or by being permitted to go into effect by operation of law; however, the Parties may agree to implement the provisions of this Amendment upon execution. To accommodate this need, CenturyTel shall implement any necessary billing changes within two (2) billing cycles after the latest execution date of this Amendment, with a true-up back to the latest execution date of this Amendment by the end of the second billing cycle. The Parties agree that so long as CenturyTel implements the billing changes and the true-up as set forth above, the Socket's bills shall be deemed accurate and adjusted without error.

**Further Amendments**

Except as modified herein, the provisions of the Agreement shall remain in full force and effect. The provisions of this Amendment, including the provisions of this sentence, may not be amended, modified or supplemented, and waivers or consents to departures from the provisions of this Amendment may not be given without the written consent thereto by both Parties' authorized representative. No waiver by any Party of any default, misrepresentation, or breach of warranty or covenant hereunder, whether intentional or not, will be deemed to extend to any

prior or subsequent default, misrepresentation, or breach of warranty or covenant hereunder or affect in any way any rights arising by virtue of any prior or subsequent such occurrence.

### Entire Agreement

The Agreement as amended (including the documents referred to herein) constitutes the full and entire understanding and agreement between the Parties with regard to the subjects of the Agreement as amended and supersedes any prior understandings, agreements, or representations by or between the Parties, written or oral, to the extent they relate in any way to the subjects of the Agreement as amended.

The Parties intending to be legally bound have executed this Amendment as of the dates set forth below, in multiple counterparts, each of which is deemed an original, but all of which shall constitute one and the same instrument.

#### Socket Telecom. LLC

*R. Matthew Kohly*  
Signature

*R. Matthew Kohly*  
Name Printed/Typed

*Director*  
Title

*5/23/16*  
Date

#### CenturyTel of Missouri, LLC

DocuSigned by:  
*Diane Roth*  
786DEF6A140A455...  
Signature

Diane Roth  
Diane Roth

Director - Wholesale Agreements  
Director- Wholesale Support

6/8/2016  
Date

## ATTACHMENT 1

***The following language is added:***

### Article XIII: Access to OSS

6.4 Customer Service Record Search is a process requested by a Party that typically searches for basic account information, listing/directory information, service and equipment listing, and billing information for a customer. The requesting Party must have obtained proper authorization from the End User prior to requesting a Customer Service Record Search. A Customer Service Record Search will be obtained by means of a LSR where such request is permitted by the provisions of this Agreement.

- 6.4.1 To the extent a Party has not previously done so, each Party shall execute a blanket letter of authorization (LOA) with respect to customer requests to change service providers or to permit the Party to view CPNI, such as pursuant to the submission of a Customer Service Record (CSR) Search order, prior to a request to change service providers.
- 6.4.2 Each Party's access to CPNI of another Party's End User will be limited to instances where the requesting Party has obtained the appropriate authorization required under Applicable Law to change service providers or release of CPNI from the End User.
- 6.4.3 The requesting Party is solely responsible for determining whether proper authorization has been obtained and holds the other Party harmless from any loss or liability on account of the requesting Party's failure to obtain proper CPNI authorization from a customer.
- 6.4.4 The requesting Party must maintain records of all customer authorizations to change service providers or release of CPNI in compliance with State and federal law. Such documentation shall be kept in all cases, irrespective of whether or not the prospective subscriber ultimately changes local service providers. Such documentation shall be kept for the minimum period specified in 47 C.F.R. §64.1120(a)(1)(ii).
- 6.4.5 For any prospective Socket End User, CenturyTel shall provide Socket with access to that subscriber's CPNI and Customer Service Records (CSRs) without requiring Socket to produce an individually signed LOA prior to changing service providers or releasing CPNI, providing Customer Service Records (CSRs), or processing orders, subject to applicable rules, orders, and decisions, and based on Socket's blanket representation under the LOA that it has obtained authorization from each such prospective End User to obtain such CPNI, CSRs or submit such orders. These terms shall be reciprocal for any prospective CenturyTel End User.
- 6.5.6 The provisioning of CPNI from CenturyTel to Socket shall be accomplished through the preordering Electronic Interface.
- 6.5.7 In the event a subscriber complains or other reasonable grounds exist, a Party may request verification of subscriber authorizations. Documentation that a Party is required to maintain under 47 C.F.R. §64.1120 shall be made available to the other Party within thirty (30) Days of a written request for such documents. Failure to produce proper documentation within thirty (30) Days of such request shall be considered a material breach of this Agreement. If a Party fails to provide proper documentation of permission obtained from prospective subscribers for at least ninety five percent (95%) of subscribers whose CPNI has been obtained from the other Party, and if such failure continues for over forty-five (45) Days after written notice of the breach, then as an alternative to terminating this Agreement pursuant to Section 2.2 for an uncured Default, the other Party may discontinue processing new Service Orders and/or disconnect any electronic preordering interface until such failures have been substantially rectified and the Defaulting Party

has provided adequate assurances to the other Party that adequate steps have been implemented to prevent ongoing problems with such records compliance. The exercise of this alternative remedy shall not act as a waiver of the right to terminate this Agreement under Section 2.2 if an ongoing Default is not substantially rectified within forty five (45) Days written notice.

- 6.4.8 Any dispute between the Parties with respect to their rights and obligations under this Section shall be subject to the Dispute Resolution provisions of this Agreement, and the Parties must attempt to resolve any dispute concerning the validity of subscriber authorizations prior to filing a formal complaint with the Commission provided however, that the thirty (30) day waiting period for filing a Complaint under Section 18.3 shall not apply to such disputes. If a Party files a Complaint with the Commission to resolve any such dispute, then while such proceeding is pending the other Party shall not be entitled to exercise alternative remedy under Sections 18.3 and 18.4 unless the Commission determines otherwise.
- 6.4.9 The cure period in Section 2.2 for material Defaults shall not affect either Party's obligation to comply with the requirements of 47 C.F.R. §64.1150 to give timely notice to the Commission and other carriers of any unauthorized carrier change, to remove any unpaid charges, and to submit proper documentation to the relevant governmental agency within thirty (30) Days.
- 6.4.10 In the case of any unauthorized carrier change, the Party that initiated the unauthorized change may be billed fifty dollars (\$50.00) per affected line by the other Party in lieu of any additional charge in order to compensate the affected Party for switching the End User back to the original LEC.

**EXHIBIT A*****The following language is added:***

Price Schedule	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional
Service Order Charge- CLEC Automated access to CenturyTel CSRs	None	None	None
Service Order Charge- Manual CLEC order for CenturyTel CSRs	None	\$12.56	None
Service Order Charge- CenturyTel access to or orders for CLEC CSRs	None	None	None

**ARTICLE XV- TABLE 1- PERFORMANCE MEASURES*****The following subsection is hereby stricken in its entirety:***

Performance Measurement 2- Erroneously Rejected Requests for CSRs