## **AFFIDAVIT**

I, Kevin Keaveny, a natural person, do hereby swear and affirm that I am an officer or general partner of Big River Telephone Company, LLC and that the following statements are true and correct to the best of my knowledge and belief:

(1) The location of the principal place of business and the names of the principal executive officers of the Applicant are:

Address:

24 S. Minnesota Ave., Cape Girardeau, MO 63703

Officers

Gerard J. Howe (CEO)

Kevin B. Cantwell (President)

John F. Jennings (CFO);

(2) Each exchange, in whole or in part, of a local exchange company in which the Applicant proposes to provide interconnected voice over Internet protocol service:

## Statewide:

- (3) That the Applicant is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services;
- (4) That the Applicant is ready, willing, able and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services;
- (5) That the Applicant will charge and collect from its end user customers of interconnected voice over Internet protocol service, and remit to the appropriate authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:

- (a) Telecommunications programs under Section 209.255, RSMo;
- (b) Missouri universal service fund under Section 392.248;
- (c) Local enhanced 911;
- (d) Any applicable license tax;
- (6) That the Applicant will remit the annual assessment imposed by the Commission under Section 386.370 RSMo;
- (7) That the Applicant will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;
- (8) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints or issues. Consumer complaints may be directed to the Applicant at:

(**573**) **651-3373**, or **(800) 455-1608**;

and

- (9) The Applicant's interconnected voice over Internet protocol service meets the following criteria;
  - (a) Enables real-time, two-way voice communications;
  - (b) Requires a broadband connection from the user's location;
  - (c) Requires Internet protocol-compatible customer premises equipment; and
  - (d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.

Kevin Keaveny

Vice President

Big River Telephone Company, LLC

STATE OF MISSOURI COUNTY OF ST. LOUIS

Catherine Howe Wurth

Notary Seal:

Catherine Howe Wurtz
Notary Public - Notary Seal
STATE OF MISSOURI
Commissioned for St. Louis County
My Commission Expires: Oct. 7, 2017
ID #13535953