

Exhibit No.: \_\_\_\_\_  
Issue: Low Income Weatherization  
Witness: Douglas L. Bossert  
Sponsoring Party: City of Kansas City, Missouri  
Case No.: Case No. ER-2012-0175

CITY OF KANSAS CITY, MISSOURI

Case No. ER-2012-0175

DIRECT TESTIMONY

OF

DOUGLAS L. BOSSERT

Kansas City, Missouri  
August 2012

\*\*\*\*\* Designates "Highly Confidential" Information  
Has Been Removed  
Pursuant To 4 CSR 240-2.135.

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

In the Matter of KCP&L Great Missouri Operations )  
Company's Request for Authority to Implement a General ) Case No. ER-2012-0175  
Rate Increase for Electric Service )

AFFIDAVIT OF DOUGLAS L. BOSSERT

STATE OF MISSOURI )  
) ss.  
COUNTY OF Jackson )

I, Douglas L. Bossert, of lawful age, and being duly sworn, do hereby depose and state:

1. My name is Douglas L. Bossert. I am presently Housing Section Manager for the Neighborhoods and Housing Services Department (formerly known as Housing and Community Development Department) with the City of Kansas City, Missouri, intervener in the referenced matter.
2. Attached hereto and made a part hereof for all purposes is my direct testimony.
3. I hereby swear and affirm that my answers contained in the attached testimony to the questions therein propounded are true and correct to the best of my personal knowledge, information and belief.

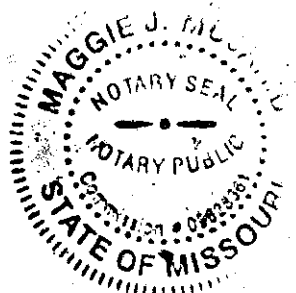
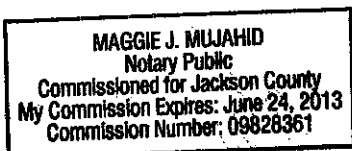
Douglas L. Bossert  
Douglas L. Bossert

Subscribed and sworn to before me, a Notary Public, this 9<sup>th</sup> day of August, 2012.

My Commission expires:

Maggie J. Mujaheed  
Notary Public for Jackson County, MO

June 24, 2013



1                                   **DIRECT TESTIMONY OF DOUGLAS L. BOSSERT**

2   Q.   PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

3   A.   My name is Douglas L. Bossert. My business address is Neighborhoods and Housing  
4       Services Department, 11<sup>th</sup> Floor, City Hall, 414 East 12th Street, Kansas City, Missouri  
5       64106.

6  
7   Q.   BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?

8   A.   I am employed by the City of Kansas City, Missouri (the City) as Housing Section  
9       Manager of the Neighborhoods and Housing Services Department (formerly known as  
10      Housing and Community Development Department).

11  
12  Q.   WHAT ARE YOUR DUTIES AND RESPONSIBILITIES AS HOUSING SECTION  
13      MANAGER?

14  A.   In my position I manage the City's Home Weatherization Program, Targeted Minor  
15      Home Repair Program, Emergency Home Repair Program, Federal Home Loan Bank  
16      Program (housing rehabilitation program), Paint Program, and Municipal Court Fund  
17      Program. I also manage and have oversight responsibility with respect to residential  
18      home repair contracts with several not-for profit community development corporations.

19  
20  Q.   WHAT IS THE PURPOSE OF YOUR TESTIMONY?

21  A.   I will describe the City's participation in the low income weatherization program; its  
22      recent reliance on support from federal agencies; and the continued importance of support  
23      and current need for support from KCP&L Greater Missouri Operations Company

1 (GMO).

2

3 Q. WHAT IS THE CITY'S ROLE WITH RESPECT TO THE LOW INCOME  
4 WEATHERIZATION ASSISTANCE PROGRAM (LIWAP)?

5 A. The City operates the program pursuant to technical assessment criteria established by the  
6 U. S. Department of Energy (DOE) as administered by the Missouri Department of  
7 Natural Resources (DNR). DNR also acts as the distributor of the available  
8 weatherization program grants. In addition to the DNR funds, the City also administers  
9 low income weatherization efforts funded by local utility companies in a manner  
10 consistent with program guidelines through their respective sustainability and residential  
11 energy efficiency programs. The City is a long time approved recipient of weatherization  
12 grants and federal funding for the program. The City's program is also supported by the  
13 Department of Housing and Urban Development and by City funded home repair  
14 programs. The City's participation with utilities in Platte, Clay and Jackson Counties in  
15 Missouri in providing weatherization assistance and the personal involvement by City  
16 staff in the program from its beginnings are subjects of Robert T. Jackson's testimony  
17 filed in previous cases before the Commission including GR-2006-0422, ER-2006-0314  
18 and ER-2005-0436. Before his retirement in 2010, Mr. Jackson administered the City's  
19 low income weatherization program.

20

21 Q. HAS THERE BEEN A STEADY DEMAND FOR LOW INCOME  
22 WEATHERIZATION THROUGH YOUR DEPARTMENT.

1 A. Yes, there has. Over the past three years the Program has completed over 2,000  
2 weatherization jobs for low income recipients. During that period, the City extensively  
3 relied upon available funding from The American Recovery and Reinvestment Act of  
4 2009 (ARRA). The City averaged 80 home weatherization completions a month during a  
5 period starting in August 2010 to June 2012. There is still a waiting list of several  
6 hundred low income households which need weatherization services.

7

8 Q. IS FUNDING FROM THE ARRA STILL AVAILABLE?

9 A. Yes but ARRA funds are nearly exhausted. To sustain the program and meet the demand  
10 for weatherization for eligible applicants, continued funding from DNR and the  
11 participating utility companies will be needed. Given the broad concerns about rising  
12 energy costs, which impact low income households dramatically, it is important that  
13 utility companies continue to fund weatherization programs at even greater levels within  
14 their service delivery areas.

15

16 Q. IS GMO CURRENTLY UNDER AN AGREEMENT TO PROVIDE FUNDING FOR  
17 THE CITY'S LOW INCOME WEATHERIZATION PROGRAM.

18 A. Yes. Pursuant to its contract with the City, GMO has allocated \*\* [REDACTED] \*\* for  
19 purposes of low income weatherization through the City sponsored program for calendar  
20 year 2012.

21

22 Q. DO YOU HAVE RECOMMENDATIONS CONCERNING THE AMOUNT GMO  
23 SHOULD ALLOCATE FOR THE CITY LIWAP.

1 A. As I mentioned above, ARRA funding all but gone at this point in time. That source of  
2 funding will not renew. To meet demand, the City will rely more heavily on the utility  
3 partners. There is no question that low income weatherization is a very viable program  
4 and support by affected utilities is justified. At this time I recommend that GMO's  
5 allocation for the City LIWAP be increased to \*\*\$██████████\*\* or the amount collected  
6 from utility company rate payers for energy efficiency programs if that is applicable here.  
7 This is a reasonable amount to account for the City's anticipated greater reliance on  
8 GMO for future weatherization projects under the program; there were no new  
9 DOE/DNR funds allocated to the KCMO Home Weatherization Program in 2012. I also  
10 want to take this opportunity to suggest an improvement in identifying eligible applicants  
11 for home weatherization.

12

13 Q. PLEASE DESCRIBE THE IMPROVEMENT YOU ARE RECOMMENDING.

14 A. First, I want to underscore that I appreciate GMO's support (and Kansas City Power &  
15 Light Company's support) for the City's weatherization program, and all other such  
16 programs, that are serving Jackson, Clay and Platte Counties in Missouri. I am aware  
17 that some utility companies offer a web based client approval system which allows  
18 weatherization providers to quickly check to see if weatherization clients are eligible for  
19 their respective programs based on their account number. If GMO (and affiliated  
20 companies) were to establish such a system it would improve the weatherization process.

21

22 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

23 A. Yes, it does.