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**REBUTTAL TESTIMONY**  
**OF**  
**ADAM BICKFORD**  
**MISSOURI DEPARTMENT OF NATURAL RESOURCES**  
**DIVISION OF ENERGY**

**April 20, 2012**

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

**UNION ELECTRIC COMPANY, d/b/a AMEREN**

**MEEIA Application**

**FILE NO. EO-2012-0142**

**PUBLIC VERSION**

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## I. Introduction

**Q. Please state your name and business address.**

A. My name is Adam Bickford. My business address is Missouri Department of Natural Resources, Division of Energy, 1011 Riverside Drive, P.O. Box 176, Jefferson City, Missouri 65102-0176.

**Q. Please describe your educational background and employment experience.**

A. I began work with the Missouri Department of Natural Resources Energy Center in August, 2009. In my current position I am a Research Analyst. Prior to working with Missouri Department of Natural Resources I was employed as a program evaluator by Optimal Solutions Group, LLC in Hyattsville, Maryland; the University of Missouri Extension Office of Social and Economic Data Analysis in Columbia, Missouri; and the Smithsonian Institution in Washington D.C. In these positions my responsibilities included the design and execution of evaluation projects in the K-12 education and arts domains.

I received my B.A. degree in Sociology from the University of California, Berkeley. I hold a Masters of Arts degree and a Doctor of Philosophy degree in Sociology from the University of Chicago.

**Q. On whose behalf are you testifying?**

A. I am testifying on behalf of the Missouri Department of Natural Resources ("MDNR"), an intervenor in these proceedings. As a representative of MDNR I

1 have participated in the Missouri Energy Efficiency Investment Act rulemaking (EX-  
2 2010-0368), and as a member of Ameren’s DSM collaborative.

3

4 **Q. Have you previously testified before the Commission on behalf of the Missouri**  
5 **Department of Natural Resources?**

6 A. Yes, I have. I testified on behalf of MDNR in the following cases before the  
7 Commission:

- 8 • Union Electric Company, d/b/a AmerenUE rate case, ER-2010-0036;
- 9 • Kansas City Power and Light rate case, ER-2010-0355;
- 10 • KCP&L-Greater Missouri Operations rate case, ER-2010-0356,
- 11 • Empire District Electric rate case, ER-2011-0004, and
- 12 • KCP&L Greater Missouri Operations MEEIA case, EO-2012-0009.

13 Additionally, I have participated in the following Integrated Resource Planning (IRP)  
14 cases:

- 15 • KCP&L-Greater Missouri Operations 2009 IRP, EE-2009-0237,
- 16 • Empire District Electric 2010 IRP, EO-2011-0066, and
- 17 • Union Electric Company, d/b/a Ameren 2011, IRP, EO-2011-0271

18  
19 **Q. What is the purpose of your testimony in these proceedings?**

20 A. The purpose of my testimony is to address Ameren’s (“Ameren” or “the Company”)  
21 January 20, 2012 application filed under the Missouri Energy Efficiency Investment  
22 Act (“MEEIA”)<sup>1</sup> and the MEEIA rules approved in File No. EX-2010-0368. MDNR  
23 encourages the Commission to focus on the state policy perspectives of MEEIA,

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<sup>1</sup> Section 393.1075, RSMo

1 the reasons that a statute addressing “energy efficiency investment” was needed in  
2 Missouri, the difficulty of implementing MEEIA’s policies in the face of the historic  
3 utility business paradigm of “build plants-sell kilowatts-collect return on investment”,  
4 and the stalling and reversal of progress in energy efficiency investment in Missouri  
5 in recent months.

6  
7 **Q. Please summarize your testimony.**

8 A. My testimony will focus on four aspects of Ameren’s MEEIA application:

- 9 1. The scope and content of its DSM program plan,
- 10 2. Ameren’s proposed Technical Resource Manual (TRM) and the changes in  
11 evaluation, measurement and verification (EM&V) that the use of the TRM will  
12 facilitate,
- 13 3. The structure of its proposed Demand Side Investment Mechanism (DSIM),  
14 including the calculation of net shared benefits, its proposed performance  
15 incentive structure, and its plan to recover lost sales margins, and
- 16 4. MDNR recommendations regarding Ameren’s variance request to use its TRM  
17 to estimate deemed savings.

18 **Q. Please describe your involvement with the MEEIA rulemaking and Ameren’s**  
19 **MEEIA Application.**

20 A. I participated the MEEIA rulemaking workshops conducted in 2010 (EX-2010-0368),  
21 which established the current MEEIA rules, and have attended informational  
22 sessions and technical workshops sponsored by Ameren in EO-2012-0142. MDNR  
23 has followed this process closely, and is eager to see a positive conclusion to these

1 proceedings. MDNR maintains that utility DSM programs offer multiple benefits,  
2 including reduced energy usage costs for customers by reducing Ameren's PVRR,  
3 reduced environmental impacts from electricity generation, and improved operation  
4 of Ameren's transmission and distribution system. I encourage Ameren, the  
5 Commission, the Commission Staff, and other parties to find the common points in  
6 their positions and allow a version of Ameren's application to be implemented.

7 This first round of MEEIA applications presents the utilities and all parties  
8 with multiple challenges. A successful MEEIA application should balance company  
9 financial interests, ratepayer benefits, the diverse interests of intervening parties to  
10 meet the state's policy goal of "achieving all cost-effective demand side savings."<sup>2</sup>

11 MDNR maintains that the efforts of all parties involved with this case should be  
12 directed towards finding a satisfactory solution to the issues raised in this case, and  
13 not hold out for the "perfect" solution. It is in that spirit, that I am offering this  
14 testimony.

## 16 **II. Ameren's DSM Program Plan**

### 17 **Q. Please describe Ameren's program plan.**

18 A. As described on pages 40 to 44 and Appendix B of its MEEIA Application<sup>3</sup>, Ameren  
19 proposes to implement eleven demand-side management programs. Nine of these  
20 programs are continuations of programs begun in the 2009-2011 program cycle,  
21 and two programs are new or redesigned from the programs implemented between  
22 2009 and 2011. Ameren's DSM program portfolio is summarized in Table 1 below.

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<sup>2</sup> Section 393.1075.3 RSMo

<sup>3</sup> Ameren 2013-2015 Energy Efficiency Plan, submitted January 20, 2012.

1

2 Table 1: Ameren Demand-Side Management Program Portfolio

Residential Programs	Business (C&I) Programs
Lighting	Standard Incentive
Energy Efficient Products	Custom Incentive
HVAC	Retro-Commissioning
Refrigerator Recycling	New Construction
Home Energy Performance (HEP)	
ENERGY STAR New Homes	
Low Income (Multifamily Income Qualified, MFIQ)	

3 Ameren 2013-2015 Energy Efficiency Plan, EO-2012-0009, p. 42

4

5 **Q, How would you characterize the scope of Ameren’s portfolio?**

6 A. Ameren’s proposed portfolio is a continuation of its current “bridge” programs and a  
7 resumption of the programs in its 2009-2011 program cycle which expired in 2011.

8 That program cycle featured market transformation programs, rebate programs, an  
9 appliance recycling program, a demand response program, and one innovative  
10 program addressing low-income customers living in multi-family buildings. The  
11 proposed portfolio consolidates the previous residential programs into four  
12 categories: 1) programs offering rebates for purchases of lighting and efficient  
13 appliances, 2) a program offering secondary refrigerator and freezer recycling, 3) a  
14 program offering air conditioning tune-ups and replacements, and 4) three  
15 programs addressing residential buildings. On the commercial side, Ameren is  
16 continuing or resuming four retrofit and rebate programs.

17 While Ameren is continuing some of the programs in its existing “bridge”  
18 portfolio and/or resuming programs from its 2009-2011 program, Ameren is

1 planning to spend more than \$145 million in the three years of its MEEIA plan.<sup>4</sup> To  
 2 put this in context, at the end of its 2009-2011 program cycle Ameren had invested  
 3 \$70 million.<sup>5</sup> The investment in DSM programs in the MEEIA plan is more than  
 4 twice that of the 2009-2011 program cycle.

5 **Q. Are Ameren’s programs cost effective?**

6 A. The cost-effectiveness of Ameren’s programs is summarized in Table 2 below.  
 7 All but Ameren’s “RES-Low Income” program are cost-effective. Overall the TRC  
 8 value for the portfolio as a whole is 2.07, which indicates that the benefits of these  
 9 programs are roughly twice its costs.

10 I note that the “RES-low Income” program is specialized program directed at  
 11 low income multi-family housing units. Because this is a low income program, it is  
 12 not required to pass the TRC test.

13 Table 2: MEEIA Implementation Plan 2013-2015, Cost Effectiveness Tests

	<b>TRC</b>	<b>UCT</b>	<b>PCT</b>	<b>RIM</b>
RES-Lighting	3.66	6.01	10.18	0.56
RES-Efficient Products	1.55	3.90	2.85	0.62
RES-HVAC	2.11	4.61	2.63	0.94
RES-Refrigerator Recycling	2.23	2.93	11.67	0.63
RES-HEP	1.64	3.00	3.11	0.68
RES-New Homes	1.26	1.77	3.61	0.57
RES-Low Income	0.84	0.84	2.85	0.43
<b>RES-TOTAL</b>	<b>2.24</b>	<b>4.00</b>	<b>4.52</b>	<b>0.68</b>
BUS-Standard	2.14	3.15	4.10	0.75
BUS-Custom	1.77	3.55	2.62	0.82
BUS-RCx	1.70	3.77	2.51	0.79
BUS-New Construction	1.36	2.22	2.42	0.71
<b>BUS-TOTAL</b>	<b>1.85</b>	<b>3.33</b>	<b>2.98</b>	<b>0.79</b>
<b>PORTFOLIO TOTAL</b>	<b>2.07</b>	<b>3.71</b>	<b>3.86</b>	<b>0.72</b>

14 Ameren 2013-2015 Energy Efficiency Plan, p. 43

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<sup>4</sup> Ameren 2013-2015 Energy Efficiency Plan, p i.  
<sup>5</sup> Ibid.



1 **Q. Do Ameren’s new programs offer any notable features?**

2 A. Yes. While the majority of these programs have been piloted and evaluated in the  
3 2009-2011 program cycle, two residential programs are worth noting. The first is  
4 the “Home Energy Performance” program. This program is a whole house retrofit  
5 program that generally follows the Home Performance with Energy Star model of  
6 offering home energy audits tied to specific building shell, HVAC, water heating and  
7 lighting measures.<sup>6</sup> Ameren conducted a pilot Home Performance with Energy Star  
8 program in 2005 and 2006. Nevertheless, the implementation of the Home Energy  
9 Performance program represents a new effort to provide energy savings on a  
10 whole-house basis.

11 According to the program descriptions in Appendix B of its MEEIA  
12 application, Ameren is planning on using this program to provide an “entryway for  
13 customers to take advantage of the Company’s entire portfolio of residential energy  
14 solutions.”<sup>7</sup> Cross-promotion efforts will take place during the initial “walk through”  
15 audit conducted by an approved auditor. While the use of this program as a  
16 platform for promoting other residential programs is a positive strategy, limiting  
17 cross-promotional efforts to customers requesting an audit may make this strategy  
18 less effective than other promotional efforts. I note that signing up to participate in  
19 this program serves as the entry event for additional program information, which  
20 essentially makes the Home Energy Performance program a form of “opt-in”  
21 program. Generally speaking “opt-in” programs are less effective, and have fewer  
22 participants, than other program models. I am concerned that the cross-

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<sup>6</sup> See Ameren 2013-2015 Energy Efficiency Plan, Appendix B, p. 14-17.

<sup>7</sup> Ibid, p.14.

1 promotional efforts Ameren proposes will only be offered to customers who choose  
2 to participate in the audit, that is, customers predisposed to participate in energy  
3 efficiency programs. Ameren should continue its existing, broad-based promotional  
4 efforts, through advertisements, community outreach and the like, in addition to the  
5 cross-promotional efforts proposed in the Home Energy Performance program.

6 The other notable program is the Residential Low Income program. This  
7 program is a modification of a successful pilot program directed towards low-  
8 income multi-family buildings. In the 2009-2011 cycle, this program focused on  
9 retrofitting public housing in St. Louis. Ameren is expanding this program to other  
10 municipalities with low income multi-family buildings.

11 **Q. Has Ameren discontinued any programs?**

12 A. Yes. Ameren has decided not to continue the “CFL bulbs Social Distribution”  
13 program, a residential low-income program utilizing community agencies to  
14 distribute CFLs and educational materials to their clients. This program was unique  
15 in the state, and had a low cost compared to its benefits. The original tariff  
16 establishing this program listed a TRC value of 14.<sup>8</sup>

17 Additionally, Ameren has decided not to continue any demand response  
18 programs. Demand response programs offer special rates for interruptible and  
19 curtailable service. These special rates can be offered to both residential and  
20 business customers. For example, residential customers can be offered programs  
21 that allow Ameren to cycle customer’s air conditioning use during high demand  
22 days. In the business side, there are multiple program models that would allow  
23 Ameren to curtail business and industrial usage during high demand periods.

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<sup>8</sup> See Ameren UE Residential Energy Efficiency Tariff, Schedule 5, Sheet 241.

1 Previously Ameren offered a single interruptible rate program to its business  
2 customers, known as “Rider L.” However, Ameren did not call any curtailment  
3 events during the 2009-2011 program cycle.

4 In the technical conferences discussing Ameren’s programs, participants  
5 asked about the absence of demand response programs, especially in light of  
6 Ameren’s projected shortcomings in meeting the demand goals contained in the  
7 MEEIA rules (see Schedule AB-1 (HC) for Ameren’s proposed savings levels). In  
8 response, Ameren described demand response as “modular,” that is, customizable  
9 and rapidly deployed, implying that such programs can be implemented as  
10 necessary. I note that, while specification of curtailment events is discrete and  
11 “modular”, developing a program to deploy such events requires a tariff, a program  
12 design, and a set of participants who agree to the terms of this tariff well before an  
13 event occurs. For purposes of MEEIA’s policy goal as well as for energy assurance  
14 benefits (having measures in place to mitigate energy supply disruptions or other  
15 emergency situations), Ameren may wish to consider proposing demand response  
16 programs in its future MEEIA filings.

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### III. DSM Program Savings

**Q. What are the savings targets Ameren expects to achieve from its proposed DSM plan?**

A. Ameren’s expected savings targets are shown below in Schedule AB-1 (HC). The figures provided by Ameren show that the energy savings in its DSM plan will meet the cumulative energy savings goals set in 4 CSR 240-20.094(2)(B). There is some deviation from the incremental energy savings goals set in 4 CSR 240-20.094(2)(A), the MEEIA goals ramp up from 0.50 percent of energy sales in 2013, 0.70 percent of energy sales in 2014, and 0.90 percent of energy sales in 2015. Ameren proposes saving 0.60 percent of energy sales in 2013, 0.70 percent of energy sales in 2014 and 0.80 percent of energy sales in 2015. MDNR does not object to this slight deviation from the MEEIA energy savings goals in the first round of MEEIA programs.

**Q. What levels of MWh and MW savings will Ameren’s DSM plan produce?**

A. According to the values in Schedule AB-1 (HC), Ameren expects that its DSM plan will save \*\* [REDACTED] \*\* of energy and \*\* [REDACTED] \*\* of demand between 2013 and 2015. As noted above, the cumulative energy savings meet the cumulative savings goals specified in 4 CSR 240-20.094(2)(B), while the cumulative demand savings goals are below the goals specified in the MEEIA rules.

1 **Q: What is your overall assessment of Ameren's DSM plan?**

2 A. My assessment is that Ameren's DSM plan is adequate for addressing the MEEIA  
3 energy savings goals. The range of proposed programs addresses many aspects  
4 of residential and business energy efficiency applications. There are programs  
5 offering rebates for purchases of lighting and efficient appliances, programs  
6 designed to recycle secondary refrigerator and freezers, a program offering air  
7 conditioning tune-ups and replacements, programs addressing residential building  
8 retrofits, and programs addressing business operations and retrofits. Ameren's  
9 proposed DSM portfolio represents a substantial investment in energy efficiency,  
10 and produces substantial benefit levels for customers via cost-effective programs.

11

#### 12 **IV. Ameren's Use of a Technical Resource Manual and** 13 **Deemed Savings**

14 **Q. Ameren has proposed several changes in the methodology of measuring and**  
15 **verifying DSM program savings. Can you summarize their proposal?**

16 A. Ameren is proposing a method of deemed savings, using a Technical Reference  
17 Manual (TRM) to establish measure-level energy and demand savings estimates  
18 on a prospective basis. According to Ameren's MEEIA application:

19 Standard energy savings measures are detailed in the TRM. The TRM provides a  
20 consistent framework for deeming savings for a menu of energy efficiency  
21 measures using supported assumptions and actual customer data (where  
22 available) from prior impact evaluation of Ameren customer energy efficiency  
23 programs by independent EM&V contractors. The framework in this TRM was  
24 developed for the purpose of calculating annual energy savings for program design,  
25 implementation, and compliance purposes for a limited selection of energy efficient  
26 technologies and measures. Where deemed or stipulated energy savings cannot be

1 calculated, i.e., custom business processes, the TRM specifies a protocol to be  
2 used to estimate energy savings.<sup>9</sup>  
3

4 **Q. How would using a TRM impact program planning and evaluation?**

5 A. Ameren proposes using the TRM to establish measure-level deemed energy and  
6 demand savings values at the beginning of its MEEIA program cycle and use these  
7 deemed values to measure program savings. Under this proposal, measurement of  
8 program savings would be accomplished by verifying the number of program  
9 measures installed. As a theoretical matter, this simplifies the evaluation process  
10 by focusing on the installed measures and calculating program savings, rather than  
11 measuring energy savings directly. As a practical matter, Ameren's evaluation  
12 contractor will need to verify the installation of program measures in the first  
13 program year of the MEEIA cycle, and would postpone conducting a full-scale  
14 impact evaluation, an evaluation that verifies both measure installation and savings,  
15 until the second program year. The scheduling of the full-scale impact evaluation in  
16 the second program year is dictated by Ameren's plan to update the TRM prior to  
17 each program cycle. Ameren discussed its plan for updating the deemed savings  
18 values used in the TRM based on current evaluation results during its February 15,  
19 2012 technical conference.<sup>10</sup> In effect, this plan would reduce the evaluation effort  
20 in two of the three years of a MEEIA cycle, which would free up resources that  
21 could be used to support program implementation.  
22  
23

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<sup>9</sup> Ameren 2013-2015 Energy Efficiency Plan, p 54.

<sup>10</sup> See also Ameren 2013-2015 Energy Efficiency Plan, p 52.

1 **Q. Does Ameren propose any other changes to the assessment of savings?**

2 A. Yes. Ameren proposes setting program-level net-to-gross ratios to 1.0. According  
3 to Ameren, this adjustment would set net savings equal to gross savings and  
4 simplify the evaluation process.<sup>11</sup>

5 **Q. What is MDNR's position on the use of a TRM?**

6 A. MDNR has endorsed the use of a TRM and deemed savings values in program  
7 planning and has been an advocate for the development of a statewide TRM  
8 throughout the MEEIA rule making process. Having accurate and consistent  
9 estimates of measure level savings as utilities work to meet the MEEIA policy goal  
10 of achieving all cost-effective demand-side savings will be of great value. Deeming  
11 measure level savings at the start of a program cycle provides certainty to all  
12 parties of the per measure energy savings that will be claimed by the utility. The  
13 procedures for setting deemed savings values in the program planning stage  
14 encourages utilities to research current program models and select measures that  
15 are both cost-effective and have high savings potential. Finally, the use of deemed  
16 savings simplifies the evaluation process in the manner Ameren suggests. Use of  
17 deemed savings values and a TRM will simplify the program planning and  
18 evaluation process and help to make the verification of savings simpler and more  
19 transparent, without sacrificing the reliability of savings estimates. The use of a  
20 TRM does not eliminate the need to conduct evaluation studies, but it does have  
21 the potential of making these studies less contentious.

22

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<sup>11</sup> Ameren 2013-2015 Energy Efficiency Plan, p 55-61.

1 **Q. What is MDNR's assessment of the engineering equations used in Ameren's**  
2 **TRM?**

3 A: MDNR contracted with GDS Associates to review the equations and deemed  
4 savings estimates in Ameren's TRM to assist in our review of Ameren's MEEIA  
5 application. In his rebuttal testimony, GDS witness Robert Fratto is sponsoring the  
6 final report GDS completed assessing the equations and deemed savings values  
7 for the non-weather sensitive measures proposed by Ameren.

8 MDNR and GDS presented this report to Ameren and other parties at the  
9 March 30, 2012 technical conference. At this meeting, MDNR and GDS outlined  
10 some concerns about missing terms in some equations and some incorrect  
11 equations. We also presented a comparison of deemed savings values proposed  
12 by Ameren to deemed savings values from a set of statewide and regional TRMs  
13 from Massachusetts, the Mid-Atlantic region, New York, Ohio, Pennsylvania, Texas  
14 and Vermont. This set of comparison TRMs was proposed by Ameren and GDS.

15 On April 5, 2012, MDNR and GDS met with Ameren to discuss the report's  
16 recommendations. The discussion of these issues was very positive and MDNR  
17 looks forward to working with Ameren to implement the TRM and its revised  
18 equations.

19 **Q: What is MDNR's assessment of the deemed savings values used in Ameren's**  
20 **TRM?**

21 A. GDS also compared the measure-level deemed savings values to the values from  
22 the same measures in the comparison TRMs. Ameren provided deemed savings  
23 values for 133 measures. Twenty-eight of these measures were based on PY2



1 evaluations. Of the remaining 105 measures, as seen below in Table 3, 50 were  
2 found in more than one comparison TRM. For those measures that are listed in  
3 more than one comparison TRM, the deemed value provided by Ameren is  
4 categorized according to two quantitative criteria:

- 5 1. Whether or not a deemed value is within the range of values from the  
6 comparison TRMs, and
- 7 2. Whether or not a deemed value is within 10 percent of the average deemed  
8 value of the comparison TRMs.

9 The results of this analysis are presented in Table 4<sup>12</sup>. In looking at Table 4, there  
10 are three measures where the deemed savings value has been validated in  
11 Ameren's Program Cycle 2 evaluation reports and were listed in more than two of  
12 the comparison TRMs. The savings from these three measures were not  
13 compared to the savings values from the comparison TRMs. Beyond this  
14 complication, Table 4 shows that 31 of the 50 measures have savings values within  
15 the range of savings values from the comparison TRMs and 20 of the 50 measures  
16 have savings values within 10 percent of the average deemed savings values from  
17 the comparison TRMs. This suggests that the deemed savings values for non-  
18 weather sensitive measures proposed by Ameren are largely consistent with the  
19 savings values from other state TRMs.

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<sup>12</sup> The breakdown of Table 4 by measure category is presented in the accompanying work papers.

1

Table 3: Comparison of Deemed Savings Values

Measure Category	Number of Comparison TRMS			Number of Measures
	0	1	2 or more	
Residential Lighting	6	6	8	20
Residential Appliances	4	1	5	10
Residential Water Heating	5	0	7	12
Commercial Lighting	14	0	16	30
Commercial Hot Water	1	6	0	7
Commercial Cooking	0	3	4	7
Commercial Refrigeration	8	1	10	19
Grand Total	38	17	50	105
Percentage of all measures	36.19%	16.19%	47.62%	100.00%

Source: GDS TRM Review, Tables 3.2.1-3.2.4

2

Table 4: Distribution of measures by category

All Measure Categories Within Range of Comparison TRM Values	Within 10% or Average of Comparison TRM Values			Total
	No	Yes	PY2 Result	
No	16	0	0	16
Yes	11	20	0	31
PY2 Result	0	0	3	3
Total	27	20	3	50

Source: GDS TRM Review, Tables 3.2.1-3.2.4

3

4 **Q. What is MDNR’s opinion of Ameren’s proposal to set program net-to-gross**

5 **ratios equal to 1.0?**

6 A. MDNR understands the theoretical case for setting net-to-gross ratios to 1.0. I

7 recognize that components that reduce the net-to-gross ratio, such as free ridership

8 and spillover, exist and influence the level of savings a utility may claim. I am also

9 aware that the measurement of the net-to-gross ratio is asymmetrical. There are

1 straightforward evaluation methodologies to identify rates of free ridership<sup>13</sup>, but  
2 there are no straightforward and valid methods for identifying rates of spillover.<sup>14</sup>  
3 Because of this asymmetry at the level of measurement, net-to-gross ratios may be  
4 biased downward, meaning that accounting for a net-to-gross ratio may  
5 underestimate savings. Given the difficulty of accurately estimating both the free  
6 ridership and spillover components of the net-to-gross ratio, MDNR can support  
7 Ameren's theoretical argument for setting program level net-to-gross ratios to 1.0.

8 However, MDNR notes that the majority of Ameren's proposed programs  
9 were a part of the 2009-2011 program cycle. These programs have verified net-to-  
10 gross ratios, based on accepted evaluation methodologies. While these net-to-  
11 gross ratios may only reflect free-ridership, and it would be preferable to adjust  
12 savings for both free ridership and spillover, it would not be inappropriate to  
13 consider the net-to-gross ratios from the PY2 evaluations in the upcoming program  
14 cycle.

15 **Q. Please summarize your assessment of Ameren's proposed TRM?**

16 A. MDNR sees Ameren's proposed TRM as a positive development. Everything in the  
17 MEEIA process is a set of moving pieces, with some degree of uncertainty, if only  
18 because this round of applications is the first under the rules. Ameren's TRM is  
19 the first step in developing an important resource for energy efficiency programs in  
20 Missouri. I recognize the positive steps Ameren has made by proposing the TRM.

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<sup>13</sup> For example see, Ridge, R., Willems, P., Fagan, J., and Katherine Randazzo, K. (2009) "The Origins of the Misunderstood and Occasionally Maligned Self-Report Approach to Estimating the Net-To-Gross Ratio." Energy Program Evaluation Conference, Portland, Oregon.

<sup>14</sup> For example, see Megdal, L., Patil, Y., Gregoire, C., Meissner, J., and Parlin, K. (2009) "Feasting at the Ultimate Enhanced Free-Ridership Salad Bar." Energy Program Evaluation Conference, Portland, Oregon.

1 From our perspective, the TRM provides an opportunity to validate the deemed  
2 savings approach to documenting energy savings.

3 Our review of the TRM has shown that Ameren's deemed savings values  
4 are consistent with savings values found in a range of state TRMs suggested by  
5 Ameren and GDS. The range of TRMs used in this review was not meant to be  
6 exhaustive, and certainly comparing Ameren's deemed savings values to another  
7 set of state TRMs would produce different results. However, our analysis suggests  
8 that Ameren's deemed savings estimates are reasonable. Our review and  
9 discussion of the findings of the GDS report that addressed the engineering  
10 equations employed by Ameren has been productive. If Ameren modifies the  
11 equations to make interactive terms, in-situ terms and in service rates more explicit,  
12 as well as revising its incorrect equations, the TRM will improve its clarity and will  
13 be a better tool for DSM program planning and evaluation. Ameren's efforts to  
14 improve the accuracy of its TRM will work to establish a transparent process of  
15 assessing savings levels as it moves forward with its programs.

16 **Q. How will Ameren's TRM change the evaluation process?**

17 A. The use of a TRM and of deemed savings in the manner Ameren describes  
18 presents a substantial departure from the prevailing practice of conducting a  
19 comprehensive impact evaluation once each program year. Under Ameren's  
20 proposed evaluation plan, its evaluators would verify installations and estimate  
21 savings from the deemed savings values from the TRM in the first year of a  
22 program cycle and conduct full-fledged impact evaluations in the second year, in  
23 preparation for revising the TRM. Ameren described its process for revising the

1 TRM in its February 24 technical conference. In response to our questions, they  
2 indicated that they planned on replacing deemed savings values from the previous  
3 TRM with results from the upcoming evaluation. MDNR sees this as an opportunity  
4 to demonstrate the validity of the equations and deemed savings values by  
5 comparing the TRM estimates with observed savings values, and recommend this  
6 approach as a proof-of-concept. We look forward to working with Ameren and its  
7 DSM stakeholder group to design evaluation studies to verify its savings estimates  
8 and equations. I recommend that the Commission approve Ameren's plans for  
9 using a TRM and deemed savings to estimate DSM program savings.

10 Finally, I recommend that Ameren verify its deemed savings values against  
11 the observed savings values to be established in its upcoming program evaluations.  
12 This verification would provide a proof-of-concept demonstrating the validity of the  
13 TRM approach to estimate DSM program savings, and will lay the ground work for  
14 developing the statewide TRM specified in 4 CSR 240-20.094(8)(B).

## 16 **V. Ameren's Proposed Demand Side Investment Mechanism** 17 **(DSIM)**

### 18 **Q. Please describe the components of Ameren's proposed Demand Side** 19 **Investment Mechanism (DSIM).**

20 A. Ameren's proposed DSIM has four components:

- 21 1. Cost recovery component with forecast tracker,
- 22 2. Prospective recovery of net shared benefits to address the throughput  
23 disincentive,
- 24 3. Retrospective performance incentive, and

1 4. An increase in residential customer charge.

2 MDNR will comment on the first three components of Ameren's DSIM proposal  
3 below. The first three components would be included in a single "DSIM rate" and  
4 added to the revenue requirement requested in Ameren's current rate case (ER-  
5 2012-0166), rather than being collected in a rate rider, as the MEEIA rules  
6 envisioned.

7  
8 **Q. Do you have any comments about Ameren's cost recovery proposal?**

9 A. Ameren is proposing an expense tracker to recover its program costs.<sup>15</sup> This tracker  
10 would charge customers for expected program costs in base rates over the three  
11 years of the DSM program, and be trued-up annually. Any differences between the  
12 three-year average program expenditures and actual expenditures would be  
13 booked into a regulatory asset account with carrying costs (set at the approved  
14 AFUDC rate) and the DSIM rates would be adjusted in Ameren's next rate case.  
15 Ameren notes that this structure effectively expenses program costs. MDNR has  
16 endorsed expensing of program costs as a way to reduce disincentives to DSM  
17 programs, and supports Ameren's proposed methodology for establishing rates to  
18 recover program costs and its use of a regulatory asset account to address  
19 deviations from its expected expenses.

20 **Q. Please comment on Ameren's proposed recovery of net shared benefits.**

21 A. MDNR asks the Commission to consider several points in reviewing Ameren's  
22 DSIM proposal.

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<sup>15</sup> Ameren 2013-2015 Energy Efficiency Plan, p 23-24

1 Ameren is seeking to recover a portion of net shared benefits as defined by  
2 the MEEIA rules. Ameren clearly bases its recovery calculations on the expected  
3 level of net shared benefits as defined in 4 CSR 240-20.093 (1)(C), 4 CSR 240-  
4 20.094 (1)(C) and 4 CSR 240-20.163 (1)(A). As seen in Figure 2.4 of the Ameren  
5 MEEIA application, the base calculation of benefits is net of program costs, and  
6 conforms to the rule. Ameren estimates that the three years of its proposed MEEIA  
7 plan would produce \$364.3 million in net benefits. MDNR has reviewed the  
8 calculation and it appears to be correct and consistent with the rules.

9 The “net shared benefits” component of Ameren’s DSIM is designed to  
10 address the throughput disincentive, i.e., the losses in revenue due to reduction in  
11 energy sales as a result of DSM programs. Ameren proposes to collect 15.4  
12 percent of net shared benefits prospectively to maintain its revenue stream.  
13 Ameren estimates that the reduction in non-fuel related retail revenues associated  
14 with its DSM portfolio has a net present value of \$56 million and a pre-tax reduction  
15 of \$105 million.<sup>16</sup> MDNR has maintained that utilities should be allowed to recover  
16 the throughput disincentive when there is evidence that the utility has implemented  
17 its DSM programs as expected and achieved their expected savings levels.

18 Ameren is asking for a variance to 4 CSR 240-20 093(2)(H)3, which  
19 prohibits prospective recovery. Resolution of this point is dependent on the  
20 Commission’s decision whether to grant a variance to this rule.

21 While retrospective recovery of lost revenues is provided for in the MEEIA  
22 rules, relying on this mechanism introduces some financial complications for  
23 Ameren. In his supplemental direct testimony, Ameren witness William R. Davis

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<sup>16</sup> Ameren 2013-2015 Energy Efficiency Plan, p 27

1 argues for Ameren’s prospective recovery of net benefits. Although Ameren  
2 describes this recovery as “prospective,” the net benefits, and losses, accumulate  
3 on an annual basis and Ameren seeks to recover these as they are likely to occur.  
4 It appears that the term “prospective recovery” is an artifact of the planning process  
5 (given that the DSM plan in the Ameren ‘s MEEIA application is a three-year plan),  
6 it appears to MDNR that Ameren is actually asking for contemporaneous recovery.  
7 While as discussed above, Ameren has proposed a true-up mechanism for cost  
8 recovery, they have proposed a similar mechanism for deviations in net benefit  
9 collections. Given Ameren’s evaluation plan (discussed above in the description of  
10 its TRM), it may be possible to construct a true-up mechanism based on annual  
11 EM&V results.

12 Mr. Davis notes that the recovery of losses caused by DSM investments is  
13 necessary to keep the company financially whole, and argues that delaying the  
14 recovery of net benefits violates the principle of treating demand-side investments  
15 as equivalent to supply side investments<sup>17</sup>. He also notes that postponing recovery  
16 of the throughput incentives will increase the cost of demand-side investments to  
17 ratepayers by \$36 million, based on three years of financing costs associated with  
18 placing the net benefits to be recovered into a regulatory asset account.<sup>18</sup> Finally,  
19 Mr. Davis expresses doubt that cash losses due to DSM program performance will  
20 ever be recovered.

21 MDNR recommends that the Commission consider approving this Ameren  
22 DSIM structure proposal, as it clearly furthers the MEEIA statute’s policy goal of

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<sup>17</sup> Supplemental Direct Testimony of William R. Davis, EO-2012-0142, p 3.

<sup>18</sup> Ibid.



1 achieving all cost-effective demand-side savings. MDNR is more concerned with  
2 supporting robust DSM programs than with the timing of net shared benefits  
3 recovery. I have highlighted several points, both pro and con, about Ameren's  
4 request for prospective recovery of net benefits. I ask that the Commission  
5 consider these points in their deliberations.

6 **Q. Do you have any comments about Ameren's incentive proposal?**

7 A. Ameren is proposing to collect a performance incentive of \$32 million to be  
8 collected in the fourth year of its MEEIA plan (2016). According to its MEEIA filing,  
9 Ameren is asking to collect \$10 million each year as performance incentive. This  
10 amount is the equivalent of the expected equity earnings associated with a  
11 combined cycle power plant to be built in 2029. This plant was specified as an  
12 addition to Ameren's supply side portfolio in its 2011 IRP (EO-2011-0217).<sup>19</sup>

13 This incentive is framed in a "performance band" with a lower threshold of 70  
14 percent of expected program performance and a cap of 130 percent performance.<sup>20</sup>

15 The \$10 million annual performance incentive award is dependent upon Ameren's  
16 DSM portfolio meeting 100 percent of program performance; at the threshold level,  
17 70 percent of expected performance, the award is \$2 million and the award reaches  
18 \$16 million at 130 percent of expected performance. In between the threshold and  
19 the cap, performance awards increase by \$2 million for each 10 percent increase.

20 This performance incentive is in addition to the 15.4 percent of net shared benefits  
21 Ameren seeks to retain to address the throughput disincentive.

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<sup>19</sup> Ameren 2013-2015 Energy Efficiency Plan, p 27

<sup>20</sup> Ibid.

1 MDNR endorses the use of a performance-based threshold, a performance-  
2 based cap and continuous award levels. However, the presentation of this  
3 incentive in terms of an absolute dollar amount is problematic. The rules,  
4 especially 4 CSR 240-20.094(1)(M), provide that the incentive performance award be  
5 expressed as a “portion of annual net shared benefits based on the approved utility  
6 incentive component of a DSIM.”<sup>21</sup>

7 It is also clear that the rules intended the performance incentive to reward  
8 program performance, see for example, 4 CSR 240-20.093(H). Establishing incentive  
9 performance values based on recovering the revenue stream from an avoided supply  
10 side plant may not be appropriate.

11 A decision to vary from the use of net shared benefits to absolute dollars in  
12 the determination of the utility incentive award should not be made without thorough  
13 inquiry and serious consideration. Expressing an incentive award value in  
14 absolute dollars assumes that amount of savings has already been achieved.  
15 However, the rules anticipate that net savings are verified by EM&V. It follows that  
16 the dollar values proposed are necessarily estimates, and MDNR suggests that  
17 setting performance award values in dollars, as if savings have already occurred,  
18 does not provide as strong of an incentive to achieve the savings. Although  
19 expressing a performance award in absolute dollars resolves the uncertainty of that  
20 award, the rules base the award on meeting a percentage target and showing  
21 verified benefits. MDNR endorses an incentive structure that expresses award levels  
22 in terms of a percentage of net shared benefits. This percentage of net benefits  
23 retained would be translated to dollars once the total dollar amount of net benefits has

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<sup>21</sup> 4 CSR 240-20.094(1)(M)

1 been verified by EM&V. However, for purposes of this first round of MEEIA filings and  
2 to achieve the significant public benefits from the DSM programs, MDNR would not  
3 oppose this component of Ameren's proposal on a trial basis.

## 5 **VI. Ameren's Requested Variances**

6 **Q. Please discuss the rule variances Ameren has requested. What are MDNR's**  
7 **recommendations to the Commission?**

8 A. Ameren has requested four variances, but I wish to comment on the variance  
9 requested from rule 4 CSR 240-20.093(2)(H). This variance request addresses the  
10 use of a TRM and deemed savings, rather than verified savings, as the basis for  
11 awarding a performance incentive. As mentioned above, MDNR fully supports  
12 Ameren's proposed use of a TRM and deemed savings. Our review of the contents  
13 of the TRM suggest that its engineering equations and deemed savings estimates  
14 are appropriate. MDNR also supports Ameren's evaluation plan. We see  
15 Ameren's TRM proposal as a pilot program and would like to see Ameren use its  
16 upcoming MEEIA implementation plan to test the validity of this approach to  
17 estimating measure savings by conducting an impact evaluation that will compare  
18 deemed savings outcomes to observed savings outcomes using data collected  
19 during the evaluation. As mentioned above, MDNR is eager to work with Ameren  
20 and its stakeholders to develop an evaluation design to demonstrate the validity of  
21 the deemed savings approach.

22

## VII. Summary

### Q. Please summarize your analysis of Ameren's MEEIA application.

A. MDNR supports many aspects of Ameren's MEEIA application. Specifically,

- Ameren's program DSM plan is a resumption of its successful programs conducted between 2009 and 2011, and continuation of some of its "bridge" programs. The proposed plan doubles Ameren's DSM investment and meets the cumulative MEEIA energy savings goals for 2013 to 2015.
- Ameren's proposal to use a technical resource manual (TRM) and a deemed savings approach to estimating DSM savings is a major step forward in Missouri DSM planning and evaluation. MDNR fully supports the use of this innovative document and looks forward to evaluation results testing the validity of deemed savings estimation.
- MDNR supports Ameren's plan to deem its program level net-to-gross ratios in assessing its savings. While Ameren requests setting net-to-gross ratios to 1.0, it would also not be inappropriate to consider the values established in Ameren's Program Cycle 2 evaluations.

With respect to Ameren's DSIM proposal, MDNR is more concerned with having robust DSM programs that produce energy savings benefits for Ameren's customers than debating the finer points of accounting. Ameren and the Commission have latitude in determining the financing of the Company's DSM program investment. MDNR looks forward to working toward common ground, resolution of issues, and implementation of Ameren's proposed DSM programs.

We look forward to the positive conclusion of this case, and the beginning of a new era of energy efficiency in Missouri. MDNR wishes to commend Ameren for

1 its transparency in discussing its MEEIA application with parties. Ameren's  
2 willingness to discuss different aspects of its application has helped to clarify the  
3 issues surrounding energy efficiency financing. Ameren has been responsive to  
4 parties' questions and has provided updated information and additional analysis  
5 promptly. MDNR is interested in pursuing grounds for parties to reach an  
6 agreement on Ameren's MEEIA application, and the beginning of a long period of  
7 Ameren's customers seeing benefits from energy efficiency.

8 Ameren's MEEIA application is a positive step forward in meeting the  
9 statewide goal of valuing "...demand-side investments equal to traditional  
10 investments in supply and delivery infrastructure and allow recovery of all  
11 reasonable and prudent costs of delivering cost-effective demand-side programs."<sup>22</sup>  
12 We look forward to the resolution of the issues in this case and to supporting  
13 Ameren in the implementation of its DSM plan.

14 **Q. Does this conclude your testimony?**

15 A. Yes. Thank you.

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<sup>22</sup> Section 393.1075.3 RSMo.

Schedule AB-1 (HC)

\*\* Highly Confidential in its entirety