BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Sheila Bruton,)	
)	
Complainant,)	
)	
V.)	Case No. GC-2006-0502
)	
Laclede Gas Company,)	
)	
Respondent.)	

STAFF REPORT

COMES NOW the Staff and in response to the Commission's July 28, 2006 Order Directing Staff to Investigate and File a Report states:

- 1. On June 26, 2006, Ms. Sheila Bruton filed a complaint against Laclede Gas Company alleging generally that she had been overcharged as a result of Laclede's estimated billing practices.
- 2. On July 27, Laclede filed its answer indicating ifs belief that it had complied with the requirement that it bill Ms. Bruton for no more than a twelve (12) month period.
- 3. On July 28, 2006, the Commission issued its Order directing staff to investigate and file its report.
- 4. Staff's report is attached. In compliance with Rule 4 CSR 240-2.070(10), the investigative report "shall not be made public." Staff is filing its entire Report as Highly Confidential.

WHEREFORE the Staff submits its report to the Commission as ordered.

Respectfully submitted,

/s/ Lera L. Shemwell

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or emailed to all counsel of record this 24th day of August, 2006.

/s/ Lera L. Shemwell