



August 21, 2001

Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Mo. 65101

**FILED<sup>2</sup>**

**AUG 27 2001**

**Missouri Public  
Service Commission**

Via: Regular Mail and e-mail [mschwart@mail.state.mo.us](mailto:mschwart@mail.state.mo.us)

Re: Case No. TO-2001-467

Dear Judge Roberts:

Attached for the Commission are our replies to your request for our answers to Staff's Data Request Nos. 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, and 2514.

If I can be of any further assistance, please do not hesitate to contact me at the below telephone number or address.

Sincerely,

A handwritten signature in black ink, which appears to read "Eileen Singleton". The signature is written in a cursive, flowing style.

Eileen Singleton  
Compliance Officer

Attachments (9)



MO PSC  
Case No. TO-2001-467  
Data Request For  
CLECs

Use This Table for Data Request 2506

Tariffed Name: EZ Talk Communications, LLC										
Exchange	RESIDENTIAL					BUSINESS				
	VOICE GRADE EQUIVALENT LINES					VOICE GRADE EQUIVALENT LINES				
	1/1/97	1/1/98	1/1/99	1/1/00	1/1/01	1/1/97	1/1/98	1/1/99	1/1/00	1/1/01
ADRIAN	0	0	0	0	0	0	0	0	0	0
ADVANCE	0	0	0	0	0	0	0	0	0	0
AFFTON	0	0	0	0	1	0	0	0	0	0
AGENCY	0	0	0	0	0	0	0	0	0	0
ALTEBGRHN	0	0	0	0	0	0	0	0	0	0
ANTONIA	0	0	0	0	0	0	0	0	0	0
ARCHIE	0	0	0	0	0	0	0	0	0	0
ARGYLE	0	0	0	0	0	0	0	0	0	0
ARMSTRONG	0	0	0	0	0	0	0	0	0	0
ARNOLD	0	0	0	0	3	0	0	0	0	0
ASH GROVE	0	0	0	0	0	0	0	0	0	0
BALLWIN	0	0	0	0	1	0	0	0	0	0
BELLEFONTAINE NEIGHBORS	0	0	0	0	1	0	0	0	0	0
BEAUFORT	0	0	0	0	0	0	0	0	0	0
BELL CITY	0	0	0	0	0	0	0	0	0	0
BELTON	0	0	0	0	0	0	0	0	0	0
BENTON	0	0	0	0	0	0	0	0	0	0
BERKELEY	0	0	0	0	2	0	0	0	0	0
BILLINGS	0	0	0	0	0	0	0	0	0	0
BISMARCK	0	0	0	0	0	0	0	0	0	0
BLACKWELL	0	0	0	0	1	0	0	0	0	0
BLOOMFIELD	0	0	0	0	0	0	0	0	0	0
BLOOMSDALE	0	0	0	0	0	0	0	0	0	0
BLUE SPG	0	0	0	0	0	0	0	0	0	0
BONNETERRE	0	0	0	0	0	0	0	0	0	0
BOONVILLE	0	0	0	0	0	0	0	0	0	0
BOWLINGGREEN	0	0	0	0	0	0	0	0	0	0
BRECKENRIDGE HILLS	0	0	0	0	1	0	0	0	0	0
BRENTWOOD	0	0	0	0	1	0	0	0	0	0
BRIDGETON	0	0	0	0	3	0	0	0	0	0
BROOKFIELD	0	0	0	0	0	0	0	0	0	0
CALVERTON PARK	0	0	0	0	1	0	0	0	0	0
CAMDENTON	0	0	0	0	0	0	0	0	0	0
CAMPBELL	0	0	0	0	0	0	0	0	0	0
CAPEGIRARD	0	0	0	0	2	0	0	0	0	0
CARDWELL	0	0	0	0	0	0	0	0	0	0
CARL JCT	0	0	0	0	0	0	0	0	0	0
CARROLLTON	0	0	0	0	0	0	0	0	0	0
CARTHAGE	0	0	0	0	0	0	0	0	0	0
CARUTHRSVL	0	0	0	0	0	0	0	0	0	0
CEDAR HILL	0	0	0	0	1	0	0	0	0	0
CENTER	0	0	0	0	0	0	0	0	0	0
CHAFFEE	0	0	0	0	0	0	0	0	0	0
CHARLESTON	0	0	0	0	0	0	0	0	0	0
CHESTERFLD	0	0	0	0	0	0	0	0	0	0
CHILLICOTH	0	0	0	0	0	0	0	0	0	0
CLARKSVL	0	0	0	0	0	0	0	0	0	0
CLEVER	0	0	0	0	0	0	0	0	0	0
CLIMAX SPG	0	0	0	0	0	0	0	0	0	0
CREVECOEUR	0	0	0	0	0	0	0	0	0	0
CRYSTAL CITY	0	0	0	0	2	0	0	0	0	0
DE KALB	0	0	0	0	0	0	0	0	0	0
DE SOTO	0	0	0	0	6	0	0	0	0	0
DEERING	0	0	0	0	0	0	0	0	0	0
DELTA	0	0	0	0	0	0	0	0	0	0
DEXTER	0	0	0	0	0	0	0	0	0	0
DOWNING	0	0	0	0	0	0	0	0	0	0
E PRAIRIE	0	0	0	0	0	0	0	0	0	0
EDINA	0	0	0	0	0	0	0	0	0	0
EINDEPNDNC	0	0	0	0	0	0	0	0	0	0
ELDON	0	0	0	0	0	0	0	0	0	0
ELSBERRY	0	0	0	0	0	0	0	0	0	0
ESSEX	0	0	0	0	0	0	0	0	0	0
EUREKA	0	0	0	0	1	0	0	0	0	0
EXCELSRSPG	0	0	0	0	0	0	0	0	0	0
FAIR GROVE	0	0	0	0	0	0	0	0	0	0
FARLEY	0	0	0	0	0	0	0	0	0	0
FARMINGTON	0	0	0	0	0	0	0	0	0	0
FAYETTE	0	0	0	0	0	0	0	0	0	0
FENTON	0	0	0	0	7	0	0	0	0	0
FERGUSON	0	0	0	0	3	0	0	0	0	0
FESTUS	0	0	0	0	9	0	0	0	0	0

MO PSC  
Case No. TO-2001-467  
Data Request For  
CLECs

19-2

Use This Table for Data Request 2506

Tariffed Name: EZ Talk Communications, LLC

Exchange	RESIDENTIAL					BUSINESS				
	VOICE GRADE EQUIVALENT LINES					VOICE GRADE EQUIVALENT LINES				
	1/1/97	1/1/98	1/1/99	1/1/00	1/1/01	1/1/97	1/1/98	1/1/99	1/1/00	1/1/01
FLAT RIVER	0	0	0	0	0	0	0	0	0	0
FLORISSANT	0	0	0	0	12	0	0	0	0	0
FRANKFORD	0	0	0	0	0	0	0	0	0	0
FREDERCKTN	0	0	0	0	0	0	0	0	0	0
FREEBURG	0	0	0	0	0	0	0	0	0	0
FSSCRSTLCY	0	0	0	0	0	0	0	0	0	0
FULTON	0	0	0	0	0	0	0	0	0	0
GIDEON	0	0	0	0	0	0	0	0	0	0
GLADSTONE	0	0	0	0	0	0	0	0	0	0
GLASGOW	0	0	0	0	0	0	0	0	0	0
GRAIN VLY	0	0	0	0	0	0	0	0	0	0
GRAVOIS ML	0	0	0	0	0	0	0	0	0	0
GRAYSUMMIT	0	0	0	0	0	0	0	0	0	0
GREENWOOD	0	0	0	0	0	0	0	0	0	0
GRUBVILLE	0	0	0	0	1	0	0	0	0	0
HANNIBAL	0	0	0	0	0	0	0	0	0	0
HARVESTER	0	0	0	0	0	0	0	0	0	0
HAYTI	0	0	0	0	0	0	0	0	0	0
HAVELWOOD	0	0	0	0	4	0	0	0	0	0
HEMATITE	0	0	0	0	1	0	0	0	0	0
HERCUMPVLY	0	0	0	0	0	0	0	0	0	0
HIGBEE	0	0	0	0	0	0	0	0	0	0
HIGH RIDGE	0	0	0	0	3	0	0	0	0	0
HILLSBORO	0	0	0	0	0	0	0	0	0	0
HOLCOMB	0	0	0	0	0	0	0	0	0	0
HOMERSVILLE	0	0	0	0	0	0	0	0	0	0
HOUSE SPRINGS	0	0	0	0	2	0	0	0	0	0
IMPERIAL	0	0	0	0	3	0	0	0	0	0
INDEPNDC	0	0	0	0	0	0	0	0	0	0
JACKSON	0	0	0	0	0	0	0	0	0	0
JASPER	0	0	0	0	0	0	0	0	0	0
JENNINGS	0	0	0	0	1	0	0	0	0	0
JOPLIN	0	0	0	0	0	0	0	0	0	0
KANSASCITY	0	0	0	0	0	0	0	0	0	0
KENNETT	0	0	0	0	0	0	0	0	0	0
KIRKSVILLE	0	0	0	0	0	0	0	0	0	0
KIRKWOOD	0	0	0	0	0	0	0	0	0	0
KNOBNOSTER	0	0	0	0	0	0	0	0	0	0
LA MONTE	0	0	0	0	0	0	0	0	0	0
LADUE	0	0	0	0	0	0	0	0	0	0
LAMAR	0	0	0	0	0	0	0	0	0	0
LANCASTER	0	0	0	0	0	0	0	0	0	0
LEADWOOD	0	0	0	0	0	0	0	0	0	0
LESSUMMIT	0	0	0	0	0	0	0	0	0	0
LEMAY	0	0	0	0	1	0	0	0	0	0
LIBERTY	0	0	0	0	0	0	0	0	0	0
LILBOURN	0	0	0	0	0	0	0	0	0	0
LINN	0	0	0	0	0	0	0	0	0	0
LKOZKOSBCH	0	0	0	0	0	0	0	0	0	0
LOCKWOOD	0	0	0	0	0	0	0	0	0	0
LOUISIANA	0	0	0	0	0	0	0	0	0	0
MACKSCREEK	0	0	0	0	1	0	0	0	0	0
MALDEN	0	0	0	0	0	0	0	0	0	0
MANCHESTER	0	0	0	0	0	0	0	0	0	0
MAPLEWOOD	0	0	0	0	4	0	0	0	0	0
MARBLEHILL	0	0	0	0	0	0	0	0	0	0
MARCELINE	0	0	0	0	0	0	0	0	0	0
MARIONVL	0	0	0	0	0	0	0	0	0	0
MARSHALL	0	0	0	0	0	0	0	0	0	0
MARSTON	0	0	0	0	0	0	0	0	0	0
MARYLAND HEIGHTS	0	0	0	0	1	0	0	0	0	0
MAXVILLE	0	0	0	0	0	0	0	0	0	0
MEHLVILLE	0	0	0	0	0	0	0	0	0	0
META	0	0	0	0	0	0	0	0	0	0
MEXICO	0	0	0	0	0	0	0	0	0	0
MOBERLY	0	0	0	0	0	0	0	0	0	0
MONETT	0	0	0	0	0	0	0	0	0	0
MONTGORYCY	0	0	0	0	0	0	0	0	0	0
MONTREAL	0	0	0	0	1	0	0	0	0	0
MOREHOUSE	0	0	0	0	0	0	0	0	0	0
NASHUA	0	0	0	0	0	0	0	0	0	0

Use This Table for Data Request 2506

Tariffed Name: EZ Talk Communications, LLC

Exchange	RESIDENTIAL					BUSINESS				
	VOICE GRADE EQUIVALENT LINES					VOICE GRADE EQUIVALENT LINES				
	1/1/97	1/1/98	1/1/99	1/1/00	1/1/01	1/1/97	1/1/98	1/1/99	1/1/00	1/1/01
NEOSHO	0	0	0	0	0	0	0	0	0	0
NEVADA	0	0	0	0	0	0	0	0	0	0
NEW MADRID	0	0	0	0	0	0	0	0	0	0
NEWFRNKLIN	0	0	0	0	0	0	0	0	0	0
NIXA	0	0	0	0	0	0	0	0	0	0
NORMANDY	0	0	0	0	1	0	0	0	0	0
NORTH COUNTY	0	0	0	0	7	0	0	0	0	0
OAK RIDGE	0	0	0	0	0	0	0	0	0	0
OAKVILLE	0	0	0	0	0	0	0	0	0	0
OLDAPPLETN	0	0	0	0	0	0	0	0	0	0
OLIVETTE	0	0	0	0	1	0	0	0	0	0
ORAN	0	0	0	0	0	0	0	0	0	0
OSAGE BEACH	0	0	0	0	0	0	0	0	0	0
OVERLAND	0	0	0	0	2	0	0	0	0	0
PACIFIC	0	0	0	0	3	0	0	0	0	0
PAGEDALE	0	0	0	0	1	0	0	0	0	0
PARKVILLE	0	0	0	0	0	0	0	0	0	0
PATTON	0	0	0	0	0	0	0	0	0	0
PAYNESVL	0	0	0	0	0	0	0	0	0	0
PERRYVILLE	0	0	0	0	0	0	0	0	0	0
PEVELY	0	0	0	0	3	0	0	0	0	0
PIERCECITY	0	0	0	0	0	0	0	0	0	0
POCAHONTAS	0	0	0	0	0	0	0	0	0	0
POND	0	0	0	0	0	0	0	0	0	0
POPLAR BLF	0	0	1	1	1	0	0	0	0	0
PORTAGEVL	0	0	0	0	0	0	0	0	0	0
PORTAGSIUX	0	0	0	0	0	0	0	0	0	0
PUXICO	0	0	0	0	0	0	0	0	0	0
QULIN	0	0	0	0	0	0	0	0	0	0
RAYTOWN	0	0	0	0	0	0	0	0	0	0
REPUBLIC	0	0	0	0	0	0	0	0	0	0
RICHMOND	0	0	0	0	0	0	0	0	0	0
RICHWOODS	0	0	0	0	0	0	0	0	0	0
RISCO	0	0	0	0	0	0	0	0	0	0
RIVERVIEW	0	0	0	0	1	0	0	0	0	0
ROBERTSVILLE	0	0	0	0	1	0	0	0	0	0
ROGERSVL	0	0	0	0	0	0	0	0	0	0
RUSHVILLE	0	0	0	0	0	0	0	0	0	0
SANANTONIO	0	0	0	0	0	0	0	0	0	0
SAPPINGTON	0	0	0	0	0	0	0	0	0	0
SCOTT CITY	0	0	0	0	0	0	0	0	0	0
SEDALIA	0	0	0	0	0	0	0	0	0	0
SENATH	0	0	0	0	0	0	0	0	0	0
SIKESTON	0	0	0	0	0	0	0	0	0	0
SLATER	0	0	0	0	0	0	0	0	0	0
SOKANSASY	0	0	0	0	0	0	0	0	0	0
SOUTHVILLE	0	0	0	0	0	0	0	0	0	0
SPANISH LAKE	0	0	0	0	0	0	0	0	0	0
SPRINGFLD	0	0	0	0	0	0	0	0	0	0
ST ANN	0	0	0	0	6	0	0	0	0	0
ST CHARLES	0	0	0	0	5	0	0	0	0	0
ST CLAIR	0	0	0	0	2	0	0	0	0	0
ST JOSEPH	0	0	0	0	0	0	0	0	0	0
ST LOUIS	0	0	0	0	212	0	0	0	0	0
ST MARYS	0	0	0	0	0	0	0	0	0	0
ST PETERS	0	0	0	0	1	0	0	0	0	0
STANBERRY	0	0	0	0	0	0	0	0	0	0
STEGNIEVE	0	0	0	0	0	0	0	0	0	0
STRAFFORD	0	0	0	0	0	0	0	0	0	0
TIFFANYS PG	0	0	0	0	0	0	0	0	0	0
TRENTON	0	0	0	0	0	0	0	0	0	0
TUSCUMBIA	0	0	0	0	0	0	0	0	0	0
UNION	0	0	0	0	2	0	0	0	0	0
UNIVERSITY CITY	0	0	0	0	3	0	0	0	0	0
VALLEYPARK	0	0	0	0	1	0	0	0	0	0
VERSAILLES	0	0	0	0	0	0	0	0	0	0
VILLA RIDGE	0	0	0	0	2	0	0	0	0	0
VIENNA	0	0	0	0	0	0	0	0	0	0
WALNUT GRV	0	0	0	0	0	0	0	0	0	0
WARDELL	0	0	0	0	0	0	0	0	0	0
WARE	0	0	0	0	0	0	0	0	0	0
WASHINGTON	0	0	0	0	3	0	0	0	0	0
WEBB CITY	0	0	0	0	0	0	0	0	0	0
WEBSTER GROVES	0	0	0	0	2	0	0	0	0	0
WELLSVILLE	0	0	0	0	0	0	0	0	0	0

MO PSC  
Case No. TO-2001-467  
Data Request For  
CLECs

Use This Table for Data Request 2506

Tariffed Name: EZ Talk Communications, LLC										
Exchange	RESIDENTIAL VOICE GRADE EQUIVALENT LINES					BUSINESS VOICE GRADE EQUIVALENT LINES				
	1/1/97	1/1/98	1/1/99	1/1/00	1/1/01	1/1/97	1/1/98	1/1/99	1/1/00	1/1/01
WELLSTON	0	0	0	0	1	0	0	0	0	0
WESTPHALIA	0	0	0	0	0	0	0	0	0	0
WILLARD	0	0	0	0	0	0	0	0	0	0
WOODSON TERRACE	0	0	0	0	1	0	0	0	0	0
WYATT	0	0	0	0	0	0	0	0	0	0

DATA INFORMATION REQUEST  
Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467

DATE REQUESTED: 6/25/01

INFORMATION REQUESTED: Under what circumstances would your firm decline a request from an end-user to provide basic local telecommunications service?

HOW TO FILE A RESPONSE TO THIS DATA REQUEST

Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: <http://www.psc.state.mo.us/telecommunications-dr.asp>. Once completed, please e-mail the form to [mschwart@mail.state.mo.us](mailto:mschwart@mail.state.mo.us) no later than July 16, 2001.

REQUESTED BY: Walt Cecil

INFORMATION PROVIDED

**EZ Talk Communications, LLC does not decline basic local telecommunications service from anyone. EZ Talk is a prepaid reseller of Local Exchange Service.**

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The attached information provided to the Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission Staff if, during the pendency of Case No. TO-2001-467 before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information.

If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the \_\_\_\_\_, \_\_\_\_\_ office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to \_\_\_\_\_ and its employees, contractors, agents or others employed by or acting in its behalf.

Signed by: Eileen Singleton

Date Response Received: \_\_\_\_\_

Prepared by: Eileen Singleton

DATA INFORMATION REQUEST  
Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467

DATE REQUESTED: 6/25/01

INFORMATION REQUESTED: Please identify any existing economic or regulatory barriers to entry or exit that your firm perceives as unduly onerous.

HOW TO FILE A RESPONSE TO THIS DATA REQUEST

Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: http://www.psc.state.mo.us/telecommunications-dr.asp. Once completed, please e-mail the form to mschwart@mail.state.mo.us no later than July 16, 2001.

REQUESTED BY: Walt Cecil

INFORMATION PROVIDED

**Even though EZ Talk is a prepaid local exchange carrier, we still must issue a disconnect notice a day after the end users renewal due date and extend their service for another 10 days resulting in and expense to EZ Talk when the end user does not renew their service. End Users prepay for their service for 1 month (30 days) not 40 days.**

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\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

The attached information provided to the Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission Staff if, during the pendency of Case No. TO-2001-467 before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information.

If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the \_\_\_\_\_, \_\_\_\_\_ office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to \_\_\_\_\_ and its employees, contractors, agents or others employed by or acting in its behalf.

Signed by: Eileen Singleton

Date Response Received: \_\_\_\_\_

Prepared by: Eileen Singleton



DATA INFORMATION REQUEST  
Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467

DATE REQUESTED: 6/25/01

INFORMATION REQUESTED: Has SWBT's Local Plus service affected your decision to provide service in Missouri? If yes, explain.

HOW TO FILE A RESPONSE TO THIS DATA REQUEST

Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: <http://www.psc.state.mo.us/telecommunications-dr.asp>. Once completed, please e-mail the form to [mschwart@mail.state.mo.us](mailto:mschwart@mail.state.mo.us) no later than July 16, 2001.

REQUESTED BY: Walt Cecil

INFORMATION PROVIDED

NO  
\_\_\_\_\_  
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If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the \_\_\_\_\_, \_\_\_\_\_ office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to \_\_\_\_\_ and its employees, contractors, agents or others employed by or acting in its behalf.

Signed by: Eileen Singleton

Date Response Received: \_\_\_\_\_

Prepared by: Eileen Singleton

DATA INFORMATION REQUEST  
Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467

DATE REQUESTED: 6/25/01

INFORMATION REQUESTED: Do you consider your services to be substitutable for those services offered by SWBT and if so, are those services functionally equivalent? If yes, please explain.

HOW TO FILE A RESPONSE TO THIS DATA REQUEST

Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: <http://www.psc.state.mo.us/telecommunications-dr.asp>. Once completed, please e-mail the form to [mschwart@mail.state.mo.us](mailto:mschwart@mail.state.mo.us) no later than July 16, 2001.

REQUESTED BY: Walt Cecil

INFORMATION PROVIDED

**Yes, since EZ Talk is a reseller, we offer the same services as SWBT.**

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Signed by: Eileen Singleton

Date Response Received: \_\_\_\_\_

Prepared by: Eileen Singleton



DATA INFORMATION REQUEST  
Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467

DATE REQUESTED: 6/25/01

INFORMATION REQUESTED: For CLECs, by SWBT exchange, indicate the number of lines per calendar year that you have lost to:

- i. SWBT,
  - ii. All other CLECs (combined total),
  - iii. Or, if i and ii are unknown, indicate the total.
- Do not include lines disconnected due to nonpayment.

HOW TO FILE A RESPONSE TO THIS DATA REQUEST

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REQUESTED BY: Walt Cecil

INFORMATION PROVIDED

**Being a small prepaid reseller, EZ Talk does not have the systems or data to present this information. We cannot stipulate between conversions to other companies and disconnects.**

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Signed by: Eileen Singleton

Date Response Received: \_\_\_\_\_

Prepared by: Eileen Singleton

DATA INFORMATION REQUEST  
Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467

DATE REQUESTED: 6/25/01

**INFORMATION REQUESTED:** By SWBT exchange, for each year since your firm began serving end-users, list the number of complaints for poor or delayed service made against your firm by your end-users and identify the number of those complaints that are unresolved. Provide this information on an annual basis and use December 31st of each year as a cut-off date.

**HOW TO FILE A RESPONSE TO THIS DATA REQUEST**

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REQUESTED BY: Walt Cecil

**INFORMATION PROVIDED**

**No complaints were filed against EZ Talk Communications, LLC in the years of 1998, 1999 or 2000 in the state of Missouri.**

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Signed by Eileen Singleton

Date Response Received: \_\_\_\_\_

Prepared by: Eileen Singleton

DATA INFORMATION REQUEST  
Southwestern Bell Telephone

TO-2001-467

REQUESTED FROM: CLECs a part of Case No. TO-2001-467

DATE REQUESTED: 6/25/01

INFORMATION REQUESTED: Identify those SWBT exchanges in which your firm does business but considers unprofitable.

HOW TO FILE A RESPONSE TO THIS DATA REQUEST

Please complete the electronic version of the form, which can be downloaded to your local drive from the Commission's website at the following address: <http://www.psc.state.mo.us/telecommunications-dr.asp>. Once completed, please e-mail the form to [dhake01@mail.state.mo.us](mailto:dhake01@mail.state.mo.us) no later than July 5, 2001.

REQUESTED BY: Walt Cecil

INFORMATION PROVIDED

None  
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Signed by: Eileen Singleton

Date Response Received: \_\_\_\_\_

Prepared by: Eileen Singleton