

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Debbie Feken,	)	
	)	
Complainant,	)	
	)	
vs.	)	Case No. EC-2020-0183
	)	
The Empire District Electric Company,	)	
	)	
Respondent.	)	

**RESPONSE TO COMMISSION ORDER**

COMES NOW The Empire District Electric Company, a Liberty Utilities company (“Liberty” or “Company”), and for its Response to Commission Order regarding the *Order Directing Filing* issued August 13, 2020, respectfully states as follows to the Missouri Public Service Commission (“Commission”):

1. The Commission directed the parties as follows: “To avoid issuing an order that is largely confidential, the Commission will order the parties to file pleadings identifying specifically which information now designated as confidential in the record they wish to be confidential, for each designated item giving reasons why it should be confidential, in compliance with Commission Rule 20 CSR 4240-2.135.”

2. All information designated and filed as confidential by Liberty should continue to carry the confidential designation. All such information is “customer-specific information” pursuant to Commission Rule 20 CSR 4240-2.135(2)(A)1. The holder of the account which is the subject of the guaranty agreement at issue in this case is not a party to this case, and he has not otherwise consented to his information being made public. Further, the complainant stated by email communication on August 25, 2020, that she does not consent to the confidential designation being removed from any of her customer-specific information.

WHEREFORE, Liberty submits this Response to Commission Order and requests such relief as is just and proper under the circumstances.

Respectfully submitted,

/s/ Diana C. Carter

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**CERTIFICATE OF SERVICE**

I hereby certify that the above document was filed in EFIS on this 27<sup>th</sup> day of August, 2020, with notification of the same being sent to all counsel of record and to the pro se complainant.

/s/ Diana C. Carter