

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

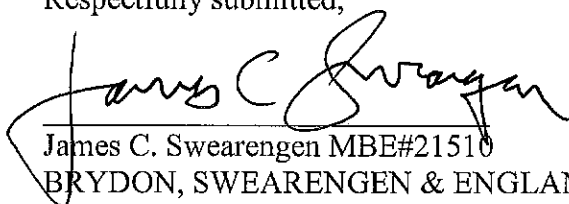
In the Matter of a Working Docket to Address            )  
Effective Cybersecurity Practices for Protecting        )        File No. EW-2013-0011  
Essential Electric Utility Infrastructure                 )

**RESPONSE TO ORDER DIRECTING FILING**

COMES NOW Entergy Arkansas, Inc. (“EAI”) and in accordance with the Missouri Public Service Commission’s (“Commission”) Order Directing Notice and Directing Filing (“Order”) issued in this docket on October 1, 2012, provides the attached responses answering each of the questions set forth in the Order. EAI has designated its responses as Highly Confidential. For purposes of responding to the Order, EAI notes that it has no retail customers in Missouri and otherwise has limited transmission assets in the state. Given its limited presence in Missouri, EAI’s responses generally describe Entergy’s corporate security policies and not any specific policy enacted solely for purposes of EAI’s assets in Missouri. Additionally, as the Commission may be aware, the security of equipment and radioactive materials inside nuclear power plants is subject to regulations which meet or exceed the requirements for critical infrastructure. As governed by the Nuclear Regulatory Commission, as of December 31, 2012, all Entergy nuclear power plants (none of which is located in Missouri) will meet requirements that computer-based equipment and systems integral to nuclear reactor operation, uranium storage, physical security systems, and electric power generation will be entirely (100%) isolated from outside networks. Such measures increase existing fire-wall protections.

WHEREFORE, EAI requests the Commission to accept this report in compliance with the Order.

Respectfully submitted,



James C. Swearngen MBE#21510  
BRYDON, SWEARENGEN & ENGLAND P.C.  
312 E. Capitol Avenue  
P. O. Box 456  
Jefferson City, MO 65102  
(573) 635-7166  
(573) 634-7431 facsimile  
[LRackers@brydonlaw.com](mailto:LRackers@brydonlaw.com)

ATTORNEYS FOR ENTERGY ARKANSAS, INC.

**CERTIFICATE OF SERVICE**

The undersigned does hereby certify that a copy of the foregoing has been served upon all parties of record by forwarding the same by electronic mail and/or first class mail, postage prepaid this 29<sup>th</sup> day of October, 2012 to all parties of record.

