Exhibit No.: 1,132

Issues: Miscellaneous Charges;

Miscellaneous Tariff

FEB 2 7 2004

Issues

Witness: William L. McDuffey

Sponsoring Party: MO PSC Staff

Type of Exhibit: Rebuttal Testimony

Case No.: ER-2004-0034

Date Testimony Prepared: January 26, 2004 as modified February 27, 2004

MISSOURI PUBLIC SERVICE COMMISSION

UTILITY OPERATIONS DIVISION

REBUTTAL TESTIMONY

OF

WILLIAM L. MCDUFFEY

AQUILA, INC. D/B/A AQUILA NETWORKS MPS

CASE NO. ER-2004-0034

Jefferson City, Missouri January 2004

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In The Matter Of Aquila, Inc Networks L&P And Aquila I To Implement A General R Electricity	Networks MPS)	Case No. ER-2004-0034	
AFF	AFFIDAVIT OF WILLIAM L. MCDUFFEY		
STATE OF MISSOURI COUNTY OF COLE)) ss)		
preparation of the following pages of testimony to	testimony, as modified be presented in the c; that he has knowled	his oath states: that he has p fied, in question and answer for above case, that the answers adge of the matters set forth in s wledge and belief.	rm, consisting of in the following
		William L. M	Ouffen
Subscribed and sworn to be	fore me this	day of February 2004.	
		Dawy G. T Notary Pu	Halle
My commission expires	DAWN L. HAK Notary Public – State o County of Col My Germission Expires	KE of Missouri	

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1		REBUTTAL TESTIMONY
2		OF
3		WILLIAM L. MCDUFFEY
4		AQUILA, INC.
5		D/B/A AQUILA NETWORKS-MPS
6		
7		CASE NO. ER-2004-0034
8		
9	Q.	Please state your name and business address.
10	A.	William "Mack" L. McDuffey, 200 Madison Street, Jefferson City,
11	Missouri 65101.	
12	Q.	By whom are you employed and in what capacity?
13	A.	I am employed by the Missouri Public Service Commission (Commission)
14	4 as a Rate & Tariff Examiner in the Energy Department of the Utility Operations Division.	
15	Q.	Are you the same William L. McDuffey who previously filed
16	Direct Testim	ony in this case?
17	A.	Yes.
18	Q.	What is the purpose of your Rebuttal Testimony in this case?
19	A.	The purpose of my Rebuttal Testimony is to address the Company's
20	proposed cha	nges to the miscellaneous charges and miscellaneous tariff issues applicable
21	to the electric operations of Aquila, Inc. ("Aquila") d/b/a	
22	Aquila Netwo	orks-MPS ("MPS").

2	Q.	Which miscellaneous charges will you address?
3	A.	I will address the following changes, referencing the proposed tariff sheet:
4		1. Reconnection Charge – Tariff Sheet No. R-20 and R-66
5		2. Connection Charge – Tariff Sheet No. R-20 and R-66
6		3. Collection Charge – Tariff Sheet No. R-20 and R-66
7		4. Returned Check Charge – Tariff Sheet No. R-21 and R-66
8		5. Special Meter Reading Charge – Tariff Sheet No. R-38 and R-66
9		6. Temporary Meter Set Charge – Tariff Sheet No. R-51 and R-67
10		7. Excess Service Line Length – Tariff Sheet No. R-53 and R-67
11	1 Reconnection Charge	
12	Q.	Please address the Reconnection Charges proposed by the Company.
13	A.	Company proposes to increase reconnection charges to \$30
14	during norn	nal business hours and \$50 outside of normal business hours
15	for the MPS	livision. MPS's
16	present charg	ges for reconnection are \$17 during normal business hours and \$31 for
17	reconnections	s made outside normal business hours.
18	These charge	s are in line with other utilities within the state
19	and reflect the	he Company's costs to provide these services. The Staff supports the
20	Company's p	roposal.
21	Connection (Charge
22	Q.	Please describe the Company's Connection Charge proposal.

Company's proposal.

1	A. This is a new charge for the MPS division. A connection
2	charge of \$50 would apply to a customer that requests that initial service be established
3	outside of normal business hours. Initial service connections made during norma
4	business hours would continue to be made at no charge to the customer. This charge
5	reflects the Company's cost of performing this optional service. The Staff supports the
6	Company's proposal.
7	Collection Charge
8	Q. Please describe the Company's proposal relating to the Collection Charge.
9	A. This is a new charge for the MPS division. A collection
10	charge would apply when the Company makes a trip to the delinquent customer's meter
11	for the purpose of disconnecting their service, but does not disconnect the service because
12	the customer makes a payment to the Company's service technician. The Company has
13	proposed a collection charge of \$30, which is the same as the reconnection charge during
14	normal business hours, which is the time period in which this occurrence would take
15	place. The Staff supports the Company's proposal.
16	Returned Check Charge
17	Q. Please describe the Company's proposal relating to the Returned Check
18	Charge.
19	A. The Company currently charges \$15 for MPS for
20	returned checks. The Company is proposing to increase the charge to \$20. This leve
21	reflects the Company's cost of handling returned checks. The Staff supports the

Special Meter Reading Charge

- Q. Please describe the Company's proposal relating to the excess cost of a meter reading by special appointment.
- A. The Company is proposing a special meter reading charge of \$30 during normal business hours and \$50 outside of normal business hours for this service. The Company's proposal would increase the MPS division's charges from \$12 to \$30 for this service during normal business hours and from \$16 to \$50 for the performance of this service outside of normal business hours.
 - Q. What is the Staff's position relating to these tariff proposals?
- A. Staff recommends no change from the current tariffs for special meter reading charges because the Company provided no support for these charges in its response to Staff Data Request Number 190.

Temporary Meter Set Charge

- Q. Please describe the Company's proposed Temporary Meter Set Charge.
- A. The Company is proposing a charge of \$100 for MPS division customers. The Company's MPS division currently has a temporary meter set charge of \$100.

	Rebuttal Testimony of William L. McDuffey
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6	Excess Service Line Length
7	Q. Please describe the Company's proposal for Excess Service Line Length.
8	A. The Company proposes to charge MPS division customers
9	\$2.52 per foot for the excess length of a service line. This rate is identical to the rate
10	currently in effect for the Company's MPS division.
11	
12	Q. What is the Staff's position to this tariff proposal?
13	A. The Staff supports this proposal. This rate reflects the Company's current
14	cost to extend the service line beyond the distance allowed in the tariff and does not vary
15	from installation to installation on a per-foot basis.
16	Revenue Requirement Impact
17	Q. Are the effects of implementing these recommendations included within
18	the Staff's revenue requirement recommendation?
19	A. No. The Staff intends to account for these changes to the miscellaneous
20	charges in the rate implementation phase of this case, i.e., any authorized overall increase
21	in the Company's revenues will be implemented as a combination of changes to the
22	miscellaneous charges and changes to rates.

Rebuttal Testimony of William L. McDuffey 1 **Miscellaneous Tariff Issues** 2 Which miscellaneous tariff issues will you address? Q. 3 A. I will address the following changes, referencing the proposed tariff sheet: 1. 4 Moving Structures – Tariff Sheet No. R-30 (4.09) 5 6 7 8 9 Electric Power and Curtailment Plan - Tariff Sheet Nos. R-55 to 4. 10 R-58 (8.) 11 12 13 14 7. Service Extenders – removed 15 **Moving Structures** Q. 16 Please describe the Company's proposal for Moving Structures. 17 A. The allows the Company to charge for all of the 18 associated costs incurred to ensure that no company facilities will make contact with a 19 structure being moved through the Company's service area. The present MPS tariff does 20 not have such a provision; therefore, the Company proposes 21 this provision applicable to the MPS

division. The Staff supports the Company's proposal.

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1	Electric Power and Curtailment Plan
2	Q. Please describe the Company's proposal for Electric Power and
3	Curtailment Plan.
4	A. The Electric Power and Curtailment plan sets forth a sequence for
5	reducing electrical power delivery to its customers in case of emergency.
6	The Company proposes to move
7	the plan from the rates section to the rules section of the tariff.
8	The Staff supports the Company's proposal.
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Service Extenders

- Q. Please describe the Company's proposal for removing the service extenders rule from their tariff.
- A. Service Extenders are equipment that can be installed to allow a customer, who potentially would be disconnected, an additional six days of reduced capacity service in order to settle the amount due on the customer's account. If the customer did not pay or make payment arrangements, disconnection of service would occur. The Company no longer installs Service Extenders, nor do any of the other regulated electric utilities in Missouri; therefore, the tariff language should be removed. The Staff supports the Company's proposal.

Revenue Requirement Impact

- Q. Are the effects of implementing these recommendations included within the Staff's revenue requirement recommendation?
- A. No. Implementing these changes with have little or no impact on the Company's revenue requirement.
 - Q. Does this conclude your Rebuttal Testimony?
- A. Yes, it does.