## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Peter B. Howard,	)	
Complainant,	)	
	)	
vs.	)	Case No. EC-2008-0329
	)	
Union Electric Company d/b/a	)	
AmerenUE,	)	
Respondent	)	

## RESPONSE REGARDING DISCONNECTION NOTICE

COMES NOW Union Electric Company d/b/a AmerenUE (AmerenUE or Company), and for its *Response Regarding Disconnection Notice*, states as follows:

- 1. On April 9, 2008, Peter B. Howard of 4453 Athlone, St. Louis, MO 63115 (Complainant) initiated this proceeding by filing a Complaint against AmerenUE.
  - 2. On May 16, 2008, AmerenUE filed its *Answer*.
- 3. On June 2, 2008, Complainant filed his *Complainant's Answer to Respondent's Answer*. In this pleading, Complainant states that he received a Disconnection Notice from AmerenUE, in violation of Commission rules.
- 4. AmerenUE admits to inadvertently sending a Disconnection Notice. Because this Complaint is pending, the Disconnection Notice should not have been sent. AmerenUE apologizes for its oversight but assures Mr. Howard and the Commission that it has removed Complainant's account from disconnection status. Further, AmerenUE has taken steps to ensure no further notices will be sent while this Complaint is pending before the Commission.
- 5. AmerenUE is not, at this time, responding to the remaining allegations in Complainant's pleading. This lack of direct rebuttal is not intended as agreement with

the allegations. Instead, AmerenUE will rely upon the information contained in its May 16, 2008, *Answer*.

WHEREFORE, AmerenUE respectfully requests the Commission accept this *Response*.

Respectfully submitted,

UNION ELECTRIC COMPANY, d/b/a AmerenUE

By: Isl Wendy K. 7atro

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## **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following parties via electronic mail (e-mail) or via regular mail on this 3rd day of June, 2008.

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