

Applicant requests authority to provide private pay telephone service throughout the state of Missouri via customer owned coin telephone (COCT) equipment.

Applicant is an individual doing business under her own name, with her principal office or place of business located at 5413 Truman Road, Kansas City, Missouri 64145.

Since no party, including the Staff or the Public Counsel, has requested a hearing or opposed the application on the ground that the application is not in the public interest, the Commission finds that the granting of the application is in the public interest and should be approved.

To ensure that the public interest continues to be served, the Commission finds that Applicant's service shall be provided consistent with the following terms:

- a. The maximum charge for a local call shall not exceed that permitted by the Commission.
- b. Users of the equipment shall be able to reach the operator without charge and without the use of a coin.
- c. If applicable, users of the equipment shall be informed by the operator that they have gained access to an alternative operator service and that they may, without charge, request transfer to the operator provided by the local exchange company or by the interexchange carrier of the user's choice.
- d. Users of the equipment shall be able to reach local 911 emergency service, where available, without charge and without using a coin; or, if 911 is unavailable, there shall be a prominent display on each instrument of the required procedure to reach local emergency service without charge and without using a coin.
- e. The equipment shall be mounted in accordance with all applicable federal, state and local laws for disabled and hearing impaired persons.
- f. The equipment shall allow completion of local and long distance calls.
- g. The equipment shall permit access to directory assistance.

- h. There shall be displayed in close proximity to the equipment, in 12 Point Times Bold print, the name, address and telephone number of the COCT provider, the procedures for reporting service difficulties, the method of obtaining customer refunds and the method of obtaining long distance access. If applicable, the notice shall state that one way calling only is permitted. The notice shall state that the COCT provider may receive detailed toll billing records from the local exchange company showing the date, time and numbers called. If applicable, the notice shall state that alternative operator services (AOS) are being utilized which could result in a higher cost for telephone service than where AOS are not employed.
- i. the equipment shall be registered under Part 68 of the rules of the Federal Communications Commission's registration program.

The Commission determines that unless otherwise ordered by the Commission, Applicant should remain subject to the provisions of Section 392.390(1) and (3), R.S.Mo. (Supp. 1988), which provide for the filing of annual reports and such information as necessary to determine the jurisdictional nature of the services provided, and Section 386.370, R.S.Mo. (Supp. 1988), which provides for the assessment of public utilities.

The Commission determines that should Applicant establish in the future additional locations where she will offer COCT telecommunications services, she shall notify the Commission of these additional locations by her annual report. The Applicant shall also notify the Commission if she ceases to provide COCT telecommunications services in the state of Missouri.

The Commission further determines that should the Applicant choose to avail herself of alternative operator services, Applicant shall notify the Commission of the name and full address of such AOS provider as well as the telephone number of the business office where the management of such AOS provider can be reached.

The Commission is currently developing its policy regarding AOS providers and considers the requirements contained herein as to the use of such providers by COCT suppliers to be the minimum requirements. When the Commission's policy is fully formulated, additional AOS requirements affecting applicants for COCT certificates might be forthcoming.

Conclusions of Law

The Missouri Public Service Commission has arrived at the following conclusions of law.

Applicant proposes to provide service to the public as a public utility subject to the Commission's jurisdiction pursuant to Chapters 386 and 392, R.S.Mo. (Supp. 1988).

This application is filed pursuant to Section 392.440, R.S.Mo. (Supp. 1988), providing that any company offering the resale of local exchange telecommunications service must first obtain a certificate of service authority. Section 392.440 further provides that the Commission shall approve such application upon a showing by the Applicant and a finding by the Commission, after notice and hearing, that the grant of authority is in the public interest.

The requirement of a hearing has been fulfilled when all those having a desire to be heard are offered such an opportunity.

Given the policy mandate of Chapter 392 that COCT providers be afforded the minimum regulation permitted by the Chapter, the Commission concludes that the showing of public interest required by Section 392.440 is met by this verified application for a certificate to provide COCT service. Therefore, the Commission has found that the approval of this application is in the public interest and a certificate of service authority should be granted.

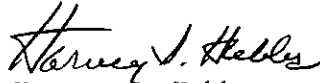
It is, therefore,

ORDERED: 1. That Theresa I. Potter is hereby granted certificate of service authority to provide private pay telephone service in the state of Missouri

✓ customer owned coin operated telephone equipment. This certificate of service authority is subject to the conditions of certification set forth herein.

ORDERED: 2. That this Report And Order shall become effective on the 18th day of January, 1989.

BY THE COMMISSION


Harvey G. Hubbs
Secretary

(S E A L)

Steinmeier, Chm., Mueller,
Hendren, Fischer and Brunner,
CC., Concur.

Dated at Jefferson City, Missouri,
on this 6th day of January, 1989.