

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
November 16, 2000**

CASE NO: EC-2000-713

Office of the Public Counsel
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Missouri Public Service Commission
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Louie S. Andrews/Amy R. Andrews
1137 Highway 109
Wildwood, MO 63038

Enclosed find certified copy of an ORDER in the above-numbered case(s).

Sincerely,

A handwritten signature in black ink, appearing to read "Dale Hardy Roberts". The signature is written in a cursive, somewhat stylized script.

**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a Session of the Public Service
Commission held at its office
in Jefferson City on the 16th
day of November 2000.

Louie S. Andrews and Amy R. Andrews,)	
)	
Complainants,)	
)	
v.)	<u>Case No. EC-2000-713</u>
)	
Union Electric Company, d/b/a AmerenUE)	
)	
Respondent.)	

ORDER DISMISSING COMPLAINT

On May 1, 2000, Louie S. Andrews and Amy R. Andrews filed a complaint against Union Electric Company, d/b/a AmerenUE (AmerenUE). The complaint concerned a dispute regarding a service connection at the Complainants' home. On October 27, AmerenUE filed a Status Report in which it indicated that it has completed the disputed service connection to the satisfaction of the Complainants. AmerenUE requested that this complaint be dismissed and indicated that the Complainants have informed AmerenUE that they did not object to the withdrawal of the complaint and closure of this case.

The Complainants have not responded to AmerenUE's Status Report within the ten days allowed by 4 CSR 240-2.080(16). Therefore, the Commission concludes that AmerenUE has satisfied the complaint. The complaint will be dismissed and this case will be closed.

IT IS THEREFORE ORDERED:

1. That the Complaint filed by Louie S. Andrews and Amy R. Andrews on May 1, 2000, against Union Electric Company, d/b/a AmerenUE, is dismissed.
2. That this order shall become effective on November 26, 2000.
3. That this case may be closed on November 27, 2000.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Drainer, Murray, Schemenauer, and Simmons, CC., concur
Lumpe, Ch., absent

Woodruff, Senior Regulatory Law Judge

ALJ/Sec'y: Woodruff/Bayer

11-6 EC-2000-713
Date Circulated CASE NO.

LL absent
Lampe, Chair

mlp
Drainer, Vice Chair

CAK
Murray, Commissioner

SG
Schenenauer, Commissioner

KS
Simmons, Commissioner

11-16
Agenda Date

L1-D AS

Action taken: _____

Must Vote Not Later Than _____

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,
Missouri, this 16th day of Nov. 2000.



Dale Hardy Roberts

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge