STATE OF MISSOURI PUBLIC SERVICE COMMISSION JEFFERSON CITY November 16, 2000

CASE NO: EC-2000-713

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Louie S. Andrews/Amy R. Andrews 1137 Highway 109 Wildwood, MO 63038

Enclosed find certified copy of an ORDER in the above-numbered case(s).

Sincerely,

Dale Hardy Roberts

Hake Horey Roberts

Secretary/Chief Regulatory Law Judge

STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a Session of the Public Service Commission held at its office in Jefferson City on the 16th day of November 2000.

Louie S. Andrews and Amy R. Andrews,)	
Complainants,)	
V.)	<u>.3</u>
Union Electric Company, d/b/a AmerenUE)	
Respondent.)	

ORDER DISMISSING COMPLAINT

On May 1, 2000, Louie S. Andrews and Amy R. Andrews filed a complaint against Union Electric Company, d/b/a AmerenUE (AmerenUE). The complaint concerned a dispute regarding a service connection at the Complainants' home. On October 27, AmerenUE filed a Status Report in which it indicated that it has completed the disputed service connection to the satisfaction of the Complainants. AmerenUE requested that this complaint be dismissed and indicated that the Complainants have informed AmerenUE that they did not object to the withdrawal of the complaint and closure of this case.

The Complainants have not responded to AmerenUE's Status Report within the ten days allowed by 4 CSR 240-2.080(16). Therefore, the Commission concludes that AmerenUE has satisfied the complaint. The complaint will be dismissed and this case will be closed.

IT IS THEREFORE ORDERED:

- 1. That the Complaint filed by Louie S. Andrews and Amy R. Andrews on May 1, 2000, against Union Electric Company, d/b/a AmerenUE, is dismissed.
 - 2. That this order shall become effective on November 26, 2000.
 - 3. That this case may be closed on November 27, 2000.

BY THE COMMISSION

loke Hard Roberts

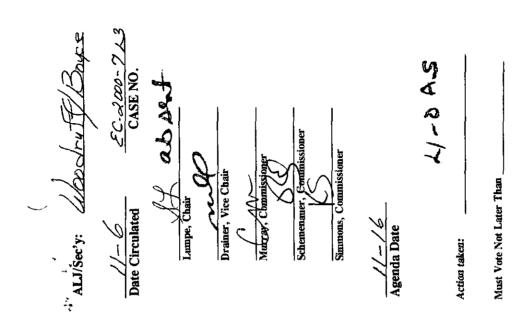
Dale Hardy Roberts

Secretary/Chief Regulatory Law Judge

(S E A L)

Drainer, Murray, Schemenauer, and Simmons, CC., concur Lumpe, Ch., absent

Woodruff, Senior Regulatory Law Judge



STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,

Missouri, this 16th day of Nov. 2000.

Dale Hardy Roberts

lake Hard Roberts

Secretary/Chief Regulatory Law Judge