

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
January 24, 2002**

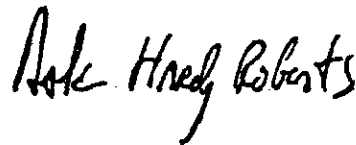
CASE NO: OO-2002-202

**Office of the Public Counsel
P.O. Box 7800
Jefferson City, MO 65102**

**General Counsel
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102**

Enclosed find certified copy of an ORDER in the above-numbered case(s).

Sincerely,

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of an Investigation into
Public Utility Emergency Preparedness

)
) **Case No. OO-2002-202**

ORDER ACCEPTING REPORT AND DIRECTING PUBLICATION AND DIRECTING FILING

On October 23, 2001, the Commission's Staff filed a motion to establish an investigative case. Staff proposed to survey Missouri utilities concerning their preparedness for disaster and emergency situations including procedures for dealing with terrorist threats or attacks.¹ Staff proposed presenting its findings periodically to the Commission and to file a formal report by December 31, 2001.

The Commission issued its Order Establishing Case on October 31, 2001. Staff filed an update of its activities on December 14, 2001. Staff filed its report on December 31, 2001. The report includes a statement titled "Best Practices for Improving Security" for Missouri utilities for emergency and disaster preparedness that Staff developed based upon its evaluation of the survey results, application of its expertise, and similar industry documents.

¹ The Commission and Staff have worked closely with the Missouri State Emergency Management Agency and with Missouri's Homeland Security programs and will continue to do so.

The Commission has reviewed the report. On January 22, 2002, the Commission discussed and reviewed the information presented in the report with Staff during the Commission's regular agenda. The Commission accepts Staff's report.

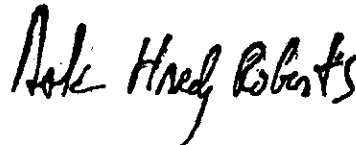
As a result of the Staff report and the Commission's review and consideration of the matters presented, the Commission determines that there is a continuous need to disseminate information and to review procedures and prepare responses for natural and man-made disasters that affect Missouri utilities and their customers in meeting essential needs for energy, communications, water and sanitary services critical to the health, welfare and safety of citizens and vital to economic development and performance. Therefore, the Commission directs Staff to publish the Best Practices for Improving Security by publishing the same on the Commission's website and by mailing this document to utility companies and to municipal and cooperative organizations operating utility systems. The information provided may also include contact information for the Commission's Staff and for other state agencies and officials with responsibility for homeland security and for disaster preparedness.

In addition, Staff shall prepare and file a follow-up report within 120 days. The report should present information that the Staff collects to supplement or complete survey information, information obtained by Staff in providing field assistance or investigating utility operations in the state, and information obtained from state and local officials regarding emergency planning, preparedness and response. Staff should also describe internal structures and lines of communication and authority within the Commission specifically associated with coordinating information, responses and assistance regarding emergency planning, preparedness and response.

IT IS THEREFORE ORDERED:

1. That Staff's report filed on December 31, 2001, is accepted.
2. That "Best Practices for Improving Security" shall be published on the Commission's website and by mailing this document to utility companies and to municipal and cooperative organizations operating utility systems. The information provided may also include contact information for the Commission's Staff and for other state agencies and officials with responsibility for homeland security and for disaster preparedness.
3. That the Commission's Staff shall prepare a follow-up report as described in this order and file the same within 120 days of the effective date of this order.
4. That this order shall become effective on February 3, 2002.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Keith Thornburg, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 24th day of January, 2002.

NYI: To Be Issued By Delegation.

ALJ/Secretary:

Therburg/Bryce

Date Circulated

1-23

Return Not Later Than *1-28*

CASE NO.

20-2002-202

KS
Simmons, Chair

EW
Murray, Commissioner

JS
Lumpke, Commissioner

WLB
Gaw, Commissioner

BP
Forbis, Commissioner

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and

I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,

Missouri, this 24th day of Jan. 2002 .

Dale Hardy Roberts

Dale Hardy Roberts

Secretary/Chief Regulatory Law Judge

