

*Exhibit No.:*  
*Issues:* *Cash Working Capital; Accounts Receivable Sales; Materials and Supplies/Prepayments; Customer Deposits; Customer Deposit Interest Expense; Customer Advances; Maintenance; and Postage Expense*  
*Witness:* *Lesley R. Preston*  
*Sponsoring Party:* *MoPSC Staff*  
*Type of Exhibit:* *Direct Testimony*  
*Case No.:* *GR-2004-0072*  
*Date Testimony Prepared:* *January 6, 2004*

**MISSOURI PUBLIC SERVICE COMMISSION**

**UTILITY SERVICES DIVISION**

**DIRECT TESTIMONY**

**OF**

**LESLEY R. PRESTON**

**AQUILA, INC.  
d/b/a AQUILA NETWORKS-MPS AND  
AQUILA NETWORKS-L&P**

**CASE NO. GR-2004-0072**

*Jefferson City, Missouri  
January 2004*

**BEFORE THE PUBLIC SERVICE COMMISSION**

**OF THE STATE OF MISSOURI**

In the Matter of Aquila, Inc. d/b/a Aquila )  
Networks-MPS and Aquila Networks-L&P, )  
Natural Gas General Rate Increase )

Case No. GR-2004-0072

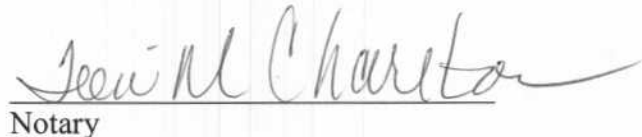
**AFFIDAVIT OF LESLEY R. PRESTON**

STATE OF MISSOURI     )  
                                  )  
COUNTY OF COLE     )     ss.

Lesley R. Preston, being of lawful age, on her oath states: that she has participated in the preparation of the following Direct Testimony in question and answer form, consisting of 23 pages to be presented in the above case; that the answers in the following Direct Testimony were given by her; that she has knowledge of the matters set forth in such answers; and that such matters are true and correct to the best of her knowledge and belief.

  
Lesley R. Preston

Subscribed and sworn to before me this 14<sup>th</sup> day of January 2004.

  
Notary



TONI M. CHARLTON  
NOTARY PUBLIC STATE OF MISSOURI  
COUNTY OF COLE  
My Commission Expires December 28, 2004

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**AND AQUILA NETWORKS – L&P NATURAL GAS OPERATIONS**  
**CASE NO. GR-2004-0072**

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1 Q. Have you worked on any other cases since your employment with the  
2 Commission?

3 A. Yes. I was assigned to a small informal water and sewer case for Taney  
4 County Utilities (Tracking Nos. QW-2003-0016, QS-2003-0015). I also worked on Raytown  
5 Water Company (Tracking No. QW-2003-0023), filed under the Commission's informal  
6 small water procedures.

7 Q. What knowledge, skill, experience, training or education do you have in  
8 regulatory matters?

9 A. Since commencing employment with the Commission, I have attended various  
10 in-house training seminars and have reviewed in-house training materials. I worked on three  
11 small water and sewer cases, which has provided a strong basis in the ratemaking process and  
12 an in-depth understanding on certain issues. I have also worked closely with senior auditors  
13 and supervisors, whom possess extensive regulatory knowledge. I have reviewed the  
14 Company's testimony, workpapers and responses to data requests in this case, as well as the  
15 testimony and workpapers of the Company's most previous MPS and L&P cases to gain an  
16 understanding of the issues I am addressing.

17 **PURPOSE OF TESTIMONY**

18 Q. With reference to Case No. GR-2004-0072, have you made an examination of  
19 the books and records of Aquila Networks-MPS and Aquila Networks-L&P, divisions of  
20 Aquila, Inc?

21 A. Yes, with the assistance of other members of the Commission Staff (Staff).

22 Q. What are your areas of responsibility in regard to Case No. GR-2004-0072?

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1           A.     I will be sponsoring the areas of cash working capital, accounts receivable  
2 sales, materials and supplies, prepayments, customer advances, customer deposits and  
3 maintenance expense.

4           Q.     Are you sponsoring any accounting schedules in this case?

5           A.     Yes. I am sponsoring Accounting Schedule 8, Cash Working Capital.

6           Q.     Please identify which adjustments you are sponsoring in this case.

7           A.     Staff is filing three separate revenue requirements relating to Aquila's natural  
8 gas operations, MPS Northern/Southern, MPS Eastern, and L&P. Auditing department Staff  
9 witness Phillip K. Williams will address this issue in his direct testimony. The adjustment  
10 numbers for MPS Northern/Southern and MPS Eastern natural gas systems are the same for  
11 both revenue requirements.

12           I am sponsoring the following Income Statement adjustments for the MPS natural gas  
13 systems:

14                   Accounts Receivable Sales: S-47.6;

15                   Postage: S-47.5, S-59.4;

16                   Customer Deposits Interest: S-47.4; and

17                   Maintenance Expense: S-21.3, S-22.2, S-24.3, S-35.1, S-36.4, S-38.4, S-39.4,

18                   S-40.4, S-41.3, S-42.4, and S-43.4.

19           I am sponsoring the following Income Statement adjustments for L&P natural gas  
20 system:

21                   Accounts Receivable Sales: S-45.7;

22                   Postage: S-45.4, S-57.2;

23                   Customer Deposits Interest: S-45.4; and

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1 Maintenance Expense: S-34.4, S-36.4, S-37.4, S-38.4, S-39.3, S-40.4 and  
2 S-41.4.

3 In addition to those adjustments, I am sponsoring the rate base components found on  
4 Accounting Schedule 2, Rate Base, for materials and supplies, prepayments, customer  
5 deposits offset and customer advances offset for each of the three revenue requirement  
6 calculations made for Aquila's natural gas operations.

7 **CASH WORKING CAPITAL**

8 Q. What is Cash Working Capital?

9 A. Cash Working Capital (CWC) is the amount of cash necessary for the MPS  
10 and L&P Divisions to pay the day-to-day expenses incurred to provide natural gas service to  
11 their respective customers.

12 Q. Where are the results of the Staff's CWC analysis?

13 A. The results of CWC is reflected on the Rate Base Accounting Schedule 2,  
14 line 4 - Cash Working Capital, then reduced by line 8 - Federal Tax Offset, line 9 - State Tax  
15 Offset, line 10 - City Tax Offset and line 11 - Interest Expense Offset.

16 Q. Was a lead/lag study performed in this case?

17 A. Yes. The Staff performed a lead/lag study.

18 Q. Is the method you used to calculate MPS and L&P's CWC requirements the  
19 same method the Staff has used in previous rate cases?

20 A. Yes. The lead/lag method has been used by the Staff and adopted by the  
21 Commission in numerous rate proceedings dating back to the 1970s, including MPS's most  
22 recent natural gas rate case (Case No. GR-93-172) and L&P's most recent natural gas rate  
23 case (Case No. GR-99-246).

1 Q. What is the purpose of a lead/lag study?

2 A. The lead/lag study determines the amount of cash that is necessary on a day-to-  
3 day basis for MPS and L&P to provide natural gas service to its customers. A lead/lag study  
4 analyzes the cash flows related to the payments received from its customers for the provision  
5 of natural gas service and the disbursements made by MPS and L&P to its suppliers and  
6 vendors of goods and services necessary to provide natural gas service. A lead/lag study  
7 determines the number of days MPS and L&P has to make payments after receiving goods or  
8 services from a vendor and is compared with the number of days it takes MPS and L&P to  
9 receive payment for the natural gas service it provides to its customers. A lead/lag study also  
10 determines who provides CWC.

11 Q. What are the sources of CWC?

12 A. The shareholders and ratepayers are the sources of CWC.

13 Q. How do shareholders supply CWC?

14 A. When MPS and/or L&P expend funds to pay for an expense before the  
15 ratepayers provide the cash, the shareholders are the source of the funds. This cash represents  
16 a portion of the shareholders' total investment in MPS and/or L&P. The shareholders are  
17 compensated for the CWC funds they provided by the inclusion of these funds in rate base.  
18 By including these funds in rate base, the shareholders earn a return on the funds they have  
19 invested.

20 Q. How do ratepayers provide CWC?

21 A. Ratepayers supply CWC when they pay for natural gas service received before  
22 MPS and L&P pay expenses incurred to provide that service. Ratepayers are compensated for  
23 the CWC they provide by reducing rate base by the amount of CWC the ratepayers provide.



1 Q. How does the Staff interpret lead/lag study results?

2 A. A positive CWC requirement indicates that, in the aggregate, the shareholders  
3 provided the CWC for the test year. This means that, on average, the utility paid the expenses  
4 incurred to provide natural gas service to the ratepayers before the ratepayers paid the  
5 Company for the provision of utility service.

6 A negative requirement indicates that, in the aggregate, the ratepayers provided the  
7 CWC during the test year. This means that, on average, the ratepayers paid for their natural  
8 gas service before the utility paid the expense incurred to provide those services.

9 Q. Please explain the components of the Staff's calculation of CWC that appear  
10 on Accounting Schedule 8.

11 A. The components of the Staff's calculation are as follows:

12 1) Column A (Account Description): lists the types of cash  
13 expenses, which MPS and L&P pay on a day-to-day basis;

14 2) Column B (Test Year Expenses): provides the amount of  
15 annualized expense included in the cost of service. It shows the dollars  
16 associated with the items listed in Column A on an adjusted Missouri  
17 jurisdictional basis;

18 3) Column C (Revenue Lag): indicates the number of days  
19 between the midpoint of the provision of service by MPS and L&P and the  
20 payment for the service by the ratepayer. The revenue lag addressed in this  
21 case is discussed later in this direct testimony;

22 4) Column D (Expense Lag): indicates the number of days  
23 between the receipt of and payment for the goods and services (i.e., cash

1 expenditures) used to provide service to the ratepayer. The expense lags  
2 addressed in this case are discussed later in this direct testimony;

3 5) Column E (Net Lag): results from the subtraction of the  
4 Expense Lag (Column D) from the Revenue Lag (Column C);

5 6) Column F (Factor): expresses the CWC lag in days as a fraction  
6 of the total days in the test year. This is accomplished by dividing the Net  
7 Lags in Column E by 365; and

8 7) Column G (CWC Requirement): the average amount of cash  
9 necessary to provide service to the ratepayer. This is computed by multiplying  
10 the Test Year Expenses (Column B) by the CWC Factor (Column F).

11 Q. Please describe the revenue lag.

12 A. The revenue lag is the amount of time between the day the MPS and L&P  
13 divisions provide the service to customers, and when it receives payment from those  
14 customers for that service. The overall revenue lag in this case is the sum of three  
15 subcomponent lags. They are as follows:

16 1) Usage Lag: The midpoint of average time elapsed from the beginning  
17 of the first day of a service period through the last day of that service period;

18 2) Billing Lag: The period of time between the last day of the service  
19 period, the day the meter is read, and the day the bill is placed in the mail by the  
20 company; and

21 3) Collection Lag: The period of time between the day the bill is placed  
22 in the mail by the company and the day the company receives payment from the  
23 ratepayer for services performed.

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1 Q. Did MPS and L&P use the same three subcomponent lags discussed above in  
2 developing its total revenue lag?

3 A. Yes. Staff's revenue lag subcomponents are identified below:

	<u>Staff</u>
4 Usage Lag	15.21 days
5 Billing Lag	2.00 days
6 Collection Lag	<u>4.38 days</u>
7	
8	
9 Total	<u>21.59 days</u>

10 Q. Please explain how the usage lag was determined.

11 A. The usage lag was determined by dividing the number of days in a typical year  
12 (365) by the number of months in a year (12) to yield the average number of days in a month  
13 (30.42). The 30.42 result was then divided by two to yield an average usage lag of 15.21  
14 days. This further calculation using two as the divisor is necessary since MPS and L&P bill  
15 monthly, and it is assumed that service is delivered to the customer evenly throughout the  
16 month.

17 Q. Please explain the Staff's approach to determining the billing lag.

18 A. The billing lag is the time it takes between when MPS and L&P read the meter  
19 and when the bills are subsequently mailed to the customer. Staff accepted the Company's  
20 proposed billing lag of two days.

21 Q. Please explain the Staff's approach to determining the collection lag.

22 A. The collection lag is the average number of days that elapse between the day  
23 that the bill was mailed and the day when MPS and L&P receive payment for that bill. The  
24 Staff used the collection lag from the current electric and steam case, Case  
25 No. ER-2004-0034, of 4.38 days. The collection lag is considerably shorter than most typical

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1 collection lags because of sale of the Company's accounts receivable, which will be discussed  
2 later in this direct testimony. The calculated total revenue lag was 21.59 days.

3 Q. What was the scope of the Staff's work in the calculation of expense lags in  
4 this case?

5 A. The Staff calculated expense lags in areas where significant expenses were  
6 involved, or in areas where significant changes in payment pattern occurred since previous  
7 rate cases.

8 Q. What expense lags did the Staff calculate?

9 A. The Staff calculated the following expense lags in this audit: (1) payroll  
10 expense; (2) federal, state and FICA taxes withheld; (3) federal and state unemployment  
11 taxes; and (4) city franchise taxes.

12 The Staff has also included the natural gas purchased lag calculated by Staff Auditing  
13 witness Williams. These lags were calculated for Case No. EF-2003-0465, a current Aquila  
14 financing case, using information collected from the test year and update period.

15 Q. What expense lags, calculated by the Company, did the Staff accept?

16 A. The Staff accepted the following Company expense lags because there have  
17 been no known statutory or payment date changes since the previous rate case: (1) property  
18 taxes; and (2) sales and use taxes. The Staff reviewed these calculations and determined,  
19 based on knowledge of where approximately these lags should be, that they could be used  
20 without further audit work.

21 Q. What other expense lags did the Staff accept from the prior case?

22 A. The Staff did not recalculate the expense lag for cash vouchers. The Staff  
23 believes that there were not sufficient changes to the accounts payable functions for payments

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1 of these miscellaneous expenses to warrant the time and resources required to perform a full  
2 cash voucher expense lag analysis. The Staff also did not recalculate accrued vacation,  
3 injuries and damages, and lease payment lags.

4 Q. Please describe the expense lag for cash vouchers as found on line 1 of  
5 Accounting Schedule 8.

6 A. Cash vouchers are miscellaneous expenditures that do not coincide with other  
7 operations and maintenance (O&M) expense items and that were not specifically examined  
8 elsewhere in the CWC analysis study (e.g., payroll, etc.). The Staff used the lag from the  
9 current electric and steam case, Case No. ER-2004-0034, of 44.14 days.

10 Q. Please explain the expense lag for federal income withholding and FICA taxes  
11 found on lines 2, 4 and 14 of Accounting Schedule 8.

12 A. The expense lag for FICA and federal income withholding taxes relating to  
13 payroll taxes is the period of time between the midpoint of the pay period for which the taxes  
14 are withheld, and the date the tax withholdings must be paid to the taxing authorities.  
15 Payments for the employee's portion of FICA taxes and employer's portion of FICA taxes are  
16 made at the same time. An employer must typically deposit the income tax withheld and the  
17 FICA taxes with an authorized commercial bank depository or Federal Reserve Bank on the  
18 Monday following the previous Friday payday. The resulting tax lags are 16.27 days.

19 Q. Please describe the expense lag for state withholding taxes as found on line 3  
20 of Accounting Schedule 8.

21 A. The expense lag for the state withholding taxes (Missouri and Kansas) is the  
22 period of time between the midpoint of the pay period for which the taxes were withheld and

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1 the date that the tax withholdings must be turned over to the taxing authorities. The lag for  
2 state withholding taxes is 18.49 days.

3 Q. Please explain the payroll expense lag found on line 5 of Accounting  
4 Schedule 8.

5 A. The payroll expense lag is the time lapse between the midpoint of the period in  
6 which the employees earned wages and the date the Company paid the wages. Employees are  
7 paid on the Friday following the two-week pay period, which ended on the previous Friday.  
8 The payroll expense lag is 13.38 days. This is seven days, to the midpoint of the 14-day  
9 period, plus 6.38 days between the end of the pay period and the Friday pay date.

10 Q. Please explain the vacation expense lag found on line 6 of Accounting  
11 Schedule 8.

12 A. The expense lag computation accounts for the time between the average date  
13 the vacation is earned (i.e., the midpoint of the year) and the date when employees are  
14 actually paid for vacation. The Company's employees are entitled to two weeks vacation at  
15 the beginning of each calendar year, which is earned from the prior year. The Staff is  
16 therefore using a vacation expense lag of 365 days.

17 Q. Please explain the expense lag for natural gas on line 7 of Accounting  
18 Schedule 8.

19 A. The natural gas expense lag is the difference in days between the midpoint of  
20 the period when the Company received natural gas from its suppliers and the date when the  
21 natural gas deliveries are paid. The natural gas expense lag, as calculated for Case  
22 No. EF-2003-0465 by Staff witness Williams, was 39.07 days for the MPS Northern/Southern

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1 natural gas systems, 40.27 days for MPS Eastern natural gas system, and 40.22 days for L&P  
2 natural gas.

3 Q. Why are the natural gas expense lags different for each of the three systems?

4 A. Each of the three natural gas systems operated by Aquila have separate natural  
5 gas suppliers. The systems are not interconnected. Because of this separation, Aquila has  
6 different payment patterns for the natural gas expense lags.

7 Q. Please explain the injuries and damages lag as found on line 9 of Accounting  
8 Schedule 8.

9 A. The injuries and damages lag is the difference in days between the midpoint of  
10 the period between occurrence and the date the payment was made. The Staff has used the  
11 lag from current electric and steam case, Case No. ER-2004-0034, of 388 days.

12 Q. Please explain the expense lag associated with pension fund payment found on  
13 line 10 of Accounting Schedule 8.

14 A. The pension fund payment lag is the number of days between the midpoint of  
15 the calendar year and the date payment was made to the pension fund. The Staff determined a  
16 lag of 90 days.

17 Q. Please explain the expense lag associated with lease payments found on line 11  
18 of Accounting Schedule 8.

19 A. The lease payment lag is the difference between the midpoint of the service  
20 and the date payment was made for that service. The Staff has used the lag that was included  
21 in the current electric and steam case, Case No. ER-2004-0034, of 67.32 days.

22 Q. Please explain the expense lag associated with property taxes as found on  
23 line 13 of Accounting Schedule 8.

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1           A.     Since there have been no known or statutory or payment date changes for  
2 property taxes, the Staff accepted the Company's calculation of 193 days.

3           Q.     Please explain the federal and state unemployment tax lags as found on line 15  
4 of Accounting Schedule 8.

5           A.     Federal and state unemployment taxes (FUTA and SUTA, respectively) are  
6 paid quarterly and are due at the end of the month following each quarter. The Staff's  
7 calculation for FUTA and SUTA resulted in an expense lag of 109.32 days.

8           Q.     Please explain the corporate franchise tax lag found on line 16 of Accounting  
9 Schedule 8.

10          A.     Corporation franchise taxes are paid annually. The lag is the number of days  
11 between the midpoint of the taxable period (calendar year) and the date the taxes are due to be  
12 paid (April of the current year). The Staff determined a lag of negative 78 days for corporate  
13 franchise tax.

14          Q.     Please explain the city franchise tax lag found on line 17 of Accounting  
15 Schedule 8.

16          A.     City franchise taxes are remitted to each respective city either monthly,  
17 semimonthly, quarterly, semiannually depending on the agreement between the city and the  
18 Company. Typically, for L&P, taxes are remitted monthly, while taxes are paid bimonthly for  
19 MPS. The lag is the number of days between the taxable period and the date that the taxes are  
20 paid. The Staff calculated a lag of 46.9 days for L&P, and determined a lag of 73.3 days for  
21 MPS.

22          Q.     Please explain the expense lags associated with sales and use taxes as found on  
23 line 18.



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1           A.     Because there have been no known or statutory or payment date changes  
2 associated with sales and use taxes since the last rate case, the Staff accepted the Company's  
3 expense lag of 37.05 days.

4           Q.     Why do the revenue lags for sales and use taxes differ from the revenue lags  
5 discussed earlier?

6           A.     The Company acts solely as an agent of the taxing authority in collecting sales  
7 and use taxes from the ratepayer, and paying the proper institution on a timely basis. The  
8 Company has not provided any service to the ratepayer associated with sales and use taxes.  
9 Therefore, in order to match the same time frames for these components, the Staff adopted the  
10 collection lag and used it as the revenue lag. As explained earlier, the Staff calculated a  
11 4.38-day collection lag and used this number as the revenue lag for the sales and use tax lag.

12          Q.     What components of CWC are not on Staff's Accounting Schedule 8?

13          A.     The Federal Income Tax Offset, State Income Tax Offset and Interest Expense  
14 Offset do not appear in the Accounting Schedule 8, CWC. These items appear as separate  
15 line items in the Staff's Rate Base Schedule, Accounting Schedule 2.

16          Q.     Why are the Federal Income Tax Offset, State Income Tax Offset, and Interest  
17 Expense Offset included in the Rate Base Accounting Schedule, rather than the CWC  
18 Accounting Schedule 8?

19          A.     The normalized Missouri jurisdictional expense component used for these  
20 offsets is tied directly to the computation of the revenue requirement. The revenue  
21 requirement computer program has the capability to extract these amounts from Accounting  
22 Schedule 11, Income Tax. The computer program applies the CWC factor to each component  
23 and places the CWC requirement directly in Accounting Schedule 2, Rate Base.

1 Q. Please explain and describe the inclusion of taxes in the Staff's analysis of  
2 CWC.

3 A. Unlike other line items reflected within the CWC Accounting Schedule, taxes  
4 are not considered as O&M expenses, but they are known and certain obligations of the  
5 Company with payment periods and payment dates established by statutes. Rates paid by  
6 customers to cover taxes payable represents a source of cash to the Company until passed on  
7 to the appropriate taxing authority.

8 Q. Please explain the federal and state income tax offsets.

9 A. The federal and state income tax expense lags represent the period of time  
10 between the midpoint of the tax or calendar year and the dates the income taxes must be paid  
11 to the federal and state taxing authority. Normally, currently 100% of the estimated federal  
12 tax must be paid during the year in four installments, which are due by the 15<sup>th</sup> day of April,  
13 June, September and December. The state of Missouri requires that at least 90% of the  
14 Company's estimated tax liability be paid during the year in four equal installments, which  
15 must be paid by the 15<sup>th</sup> day of April, June, September, and December. Unlike the estimated  
16 federal tax requirements, the remaining 10% tax liability is due by April 15<sup>th</sup> following the  
17 close of the tax year. The CWC factor is placed in the Rate Base Accounting Schedule, and  
18 the Staff's computer program calculated the CWC requirement for income taxes.

19 Q. Did the Company pay income taxes during the test year?

20 A. No. In response to Staff Data Request Nos. 58 and 59 for federal and state  
21 income taxes the Company stated that, MPS and L&P did not make any income tax payments  
22 because of income losses. Staff Auditing witness Steve M. Traxler will address the current  
23 income tax payment situation in his direct testimony.

1 Q. Please explain the Interest Expense offset.

2 A. Although not an O&M expense, interest expense is included in the Staff's  
3 lead/lag analysis because interest is a source of cash provided by the ratepayer and, therefore,  
4 properly considered in CWC. The Company has a known and certain obligation to pay cash,  
5 in the form of interest, on its debt. The interest is pre-collected through rates from the  
6 ratepayer for the purpose of passing it on to the bondholder. The funds are a source of cash to  
7 the Company for use toward any purpose that it desires until they are passed on to the  
8 bondholder.

9 The expense lag for interest was computed by dividing the number of days in the year  
10 by four. All of Aquila's long-term debt bears semi-annual interest. The lag represents the  
11 period of time between the midpoint of the semi-annual period and the date interest is paid.  
12 The expense lag computed for interest is 91.25 days (365 / 4). The CWC factor was placed in  
13 the Rate Base Accounting Schedule and the revenue requirement program calculated the  
14 CWC requirement for interest.

15 Q. What was the overall result of the Staff's lead/lag calculation?

16 A. The lead/lag study performed by Staff resulted in a negative CWC  
17 requirement. This means that in the aggregate the ratepayer has provided the CWC to the  
18 Company during the test year. Therefore, the ratepayer is compensated for the CWC that the  
19 ratepayer provides, through a reduction to rate base. This rate base offset is shown on  
20 Accounting Schedule 2.

21 **ACCOUNTS RECEIVABLE SALES**

22 Q. What is an accounts receivable sales program?

1           A.     An accounts receivable sales program (Program) is a way to enhance cash flow  
2 and reduces Aquila's, and its MPS and L&P divisions', needs for short-term loans from  
3 investors, banks and other financial institutions. Depending on the amount of accounts  
4 receivables sold, the Program produces an immediate influx of cash.

5           Q.     Does Aquila Networks-MPS and Aquila Networks-L&P currently participate  
6 in an accounts receivable sales program?

7           A.     No, Aquila does not currently participate in such a Program.

8           Q.     Please explain the history associated with the accounts receivable sales  
9 program?

10          A.     In the late 1980's, Aquila implemented the accounts receivable sales program  
11 to increase immediate cash flow. Depending upon Aquila's cash needs, Aquila sold its MPS  
12 and L&P Divisions' accounts receivables, less uncollectibles to Ciesco, an affiliate of  
13 Citibank. Also included in the Program was payment of interest and administrative fees.  
14 Basically, the Program is a loan from a third party backed by MPS and L&P divisions'  
15 accounts receivables. MPS was initially the only Missouri division whose accounts  
16 receivable were sold until after the 2000 merger with St. Joseph Light and Power Company.  
17 As a result of the merger, both MPS and L&P receivables were subsequently sold. The  
18 Program was phased out through September and October of 2002 and was terminated on  
19 November 1, 2002.

20          Q.     Why was the Program terminated?

21          A.     Aquila experienced a significant decline in its credit rating from investment  
22 grade to non-investment grade. Ciesco no longer issued commercial paper to fund the  
23 Program because Aquila's credit rating fell outside the established criteria of the Program.

1 Q. How has the Staff treated the accounts receivable program?

2 A. The Staff has included the Program and treated it as though the Program was  
3 still available to Aquila. The termination of the accounts receivable program is ultimately a  
4 negative result derived from problems that Aquila has faced in its non-regulated ventures.  
5 The Staff has made the best effort to eliminate all costs associated with the corporate financial  
6 restructuring that Aquila is facing due to its poor financial condition, as those costs are not  
7 directly related to regulated activities. To achieve the elimination of corporate restructuring  
8 costs, the Staff has treated the program as if it was still in place, which results in a shorter  
9 collection lag and the inclusion of an annualized level of fees associated with the Program.

10 Q. How does the ratepayer benefit from the accounts receivable program?

11 A. The ratepayer benefits from the reduction in the cash working capital. The  
12 accounts receivable program significantly reduces the revenue lag in the cash working capital  
13 calculation thereby decreasing the amount of funds that the ratepayer must contribute to cash  
14 working capital. Since the cash working capital amount is an offset to rate base, overall  
15 revenue requirement is less, thus customers benefit.

16 Q. How does Aquila benefit from the accounts receivable program?

17 A. The benefit to the Aquila is that the accounts receivable program provides  
18 short-term funds to Aquila at a cost less than a financial institution might charge.

19 Q. What expenses has Aquila incurred in selling its accounts receivable?

20 A. Under the agreement with the buyer of the accounts receivable, Aquila is  
21 required to pay fees to various parties. These fees include interest on the outstanding balance  
22 plus an administrative fee, a program fee and an investment fee. Also, Aquila is required to  
23 pay for any defaults on the receivables sold.

1 Q. Were these accounts receivable program expenses booked above or below the  
2 line in the MPS and L&P divisions' test year expenses?

3 A. According to Aquila's response to Staff Data Request No. 421 in Case  
4 No. ER-2004-0034, all accounts receivable sales program expenses were booked below the  
5 line to Federal Energy Regulatory Commission (FERC) account 426.500 and resource  
6 code 2502.

7 Q. Please explain adjustments S-47.6 for the MPS natural gas systems and S-45.7  
8 for L&P natural gas.

9 A. The Staff has made these adjustments to include in the cost of service interest  
10 for the accounts receivable program. These adjustments were necessary because the costs of  
11 the Program were charged below-the-line. In order to reflect these costs consistent with the  
12 use of the Program, the above adjustments were necessary.

13 **MATERIALS AND SUPPLIES/PREPAYMENTS**

14 Q. Please describe the Staff's treatment of materials and supplies, and  
15 prepayments.

16 A. Materials and supplies, and prepayments are represented in the Staff's rate  
17 base by thirteen (13)-month averages. Due to the cyclical nature of these two items, 13-  
18 month averages are developed to smooth out seasonal variations.

19 Q. What are materials and supplies?

20 A. Materials and supplies are miscellaneous items that are stored by the Company  
21 in inventory for use in day-to-day routine maintenance and operational projects. These items  
22 are also stored in inventory for the Company's construction projects.

23 Q. What are prepayments?

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1           A.     Prepayments relate to items that the Company “prepaid” so that the services  
2 will be on-hand during the normal course of the utility’s operations. These types of items  
3 include the prepayment of insurance, software licenses, etc. that are paid in advance of  
4 coverage. Staff witness Traxler will address prepayments relating to pensions.

5           Q.     Were any of the prepayments not calculated on a 13-month average?

6           A.     Yes. The corporate prepaid software costs that are allocated between MPS and  
7 L&P demonstrated a downward trend. The ending account balances at September 30, 2003  
8 were used instead of a 13-month average.

9     **CUSTOMER DEPOSITS**

10          Q.     Please describe the customer deposits amount that is deducted from rate base.

11          A.     Customer deposits generally represent funds received from customers as  
12 security against potential loss arising from failure to pay for service. The deposit represents a  
13 liability to repay the funds received after a specified period or upon satisfaction of certain  
14 requirements. Since customer deposits are, in effect, an interest-free loan to the Company, a  
15 representative level is included as an offset to the rate base investment. This treatment allows  
16 customers to receive a “return” on the customer deposit amounts maintained by the Company.  
17 The customer deposits computation is represented by a 13-month average. As with materials  
18 and supplies/prepayments, a 13-month average is used to smooth out cyclical variations in the  
19 account.

20     **CUSTOMER DEPOSIT INTEREST EXPENSE**

21          Q.     Please explain income statement adjustment S-47.4 for the MPS natural gas  
22 systems and S-45.4 for L&P natural gas.

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1           A.     The Staff's adjustment annualizes interest expense related to customer  
2 deposits. Customer deposits are interest bearing so the liability is deducted from rate base  
3 with the associated interest included as a cost of service. To calculate this adjustment, a 5%  
4 interest rate (prime + 1%) (recommended by Staff witness James M. Russo of the Energy  
5 Department) was multiplied by the balance in customer deposits discussed earlier in my direct  
6 testimony.

7     **CUSTOMER ADVANCES**

8           Q.     Please describe this item that is deducted from rate base.

9           A.     The customer advances computations are represented by a 13-month average.  
10 Customer advances are funds provided by customers of the Company to assist in the costs of  
11 the provision of natural gas service. These funds, like customer deposits, represent interest-  
12 free money to the Company. Therefore, it is appropriate to include these funds as an offset to  
13 rate base. However, unlike customer deposits, no interest is paid to these customers for the  
14 use of the money.

15     **MAINTENANCE**

16           Q.     Please explain adjustments S-21.3, S-22.2, S-24.3, S-35.1, S-36.4, S-38.4,  
17 S-39.4, S-40.4, S-41.3, S-42.4 and S-43.4 for the MPS natural gas systems, and S-34.4,  
18 S-36.4, S-37.4, S-38.4, S-39.3, S-40.4 and S-41.4 for L&P natural gas.

19           A.     The adjustments normalize non-payroll maintenance expense for transmission  
20 (FERC Uniform System of Accounts (USOA) 861-867) and distribution (Accounts 885-894)  
21 plant, respectively, during the test year.

22           Q.     Which FERC USOA accounts are included in the maintenance adjustments?

23           A.     Transmission maintenance accounts include:



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1                   861    Maintenance Supervision & Engineering  
2                   862    Maintenance of Structures & Improvements  
3                   863    Maintenance of Mains  
4                   864    Maintenance of Compressor Station Equipment  
5                   865    Maintenance of Measuring and Regulating Station Equipment  
6                   866    Maintenance of Communication Equipment  
7                   867    Maintenance of Other Equipment

8                   Distribution maintenance accounts include:

9                   885    Maintenance Supervision & Engineering  
10                  886    Maintenance of Structures & Improvements  
11                  887    Maintenance of Mains  
12                  888    Maintenance of Compressor Station Equipment  
13                  889    Maintenance of Measuring and Regulating Station Equipment -  
14                    General  
15                  890    Maintenance of Measuring and Regulating Station Equipment -  
16                    Industrial  
17                  891    Maintenance of Measuring and Regulating Station Equipment - City  
18                    Gate  
19                  892    Maintenance of Services  
20                  893    Maintenance of Meters and House Regulators  
21                  894    Maintenance of Other Equipment

22                  Q.     What are normalization adjustments?

23                  A.     Normalization adjustments reflect the removal of events or items within the  
24 test year that are non-recurring, or exhibit a fluctuation from the level which would be  
25 normally expected to occur. Normalization adjustments need to be made to the test year to  
26 achieve the appropriate forward-looking focus of the investment/revenue/expense  
27 relationship.

28                  Q.     How did the Staff determine normalized maintenance expense for the test year  
29 ended December 31, 2002?

30                  A.     After removing Company payroll costs for transmission and distribution  
31 maintenance, a 69-month average, calendar years 1998 through 2002 and the nine months  
32 ending September 30, 2003, was calculated for non-payroll transmission and distribution  
33 accounts for L&P natural gas and the non-payroll transmission and distribution maintenance

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1 accounts for MPS natural gas. The adjustments restate the test year 2002 results to reflect the  
2 average costs described above.

3 Q. Why was payroll removed prior to calculating the 69-month average of  
4 maintenance expense?

5 A. Payroll is annualized separately in the ratemaking process. Therefore, any  
6 payroll costs recorded in the maintenance accounts must be removed to avoid double counting  
7 of such payroll costs. Staff Auditing witness Dana E. Eaves will be sponsoring the Staff's  
8 payroll adjustments in this case.

9 **POSTAGE EXPENSE**

10 Q. Please explain adjustments S-47.5 and S-59.4 for the MPS natural gas systems  
11 and S-45.4 and S-57.2 for L&P natural gas.

12 A. These adjustments were made to annualize postage expense to reflect the  
13 increase in postage rates, which took effect July 1, 2002.

14 Q. Does this conclude your direct testimony?

15 A. Yes, it does.