

November 15, 1999, at 9:00 a.m. in room 520B of the Harry S Truman State Office Building, 301 West High Street, Jefferson City, Missouri, for interested persons to appear and respond to commission questions.

SPECIAL NEEDS: Any persons with special needs as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least ten days prior to the hearing at one of the following numbers: Consumer Services Hotline 1-800-392-4211, or TDD Hotline 1-800-829-7541.

Title 7—DEPARTMENT OF [HIGHWAY AND] TRANSPORTATION

Division 10—Missouri Highways and Transportation Commission

Chapter 6—Outdoor Advertising

PROPOSED AMENDMENT

7 CSR 10-6.010 Public Information. The commission is amending sections (2), (3) and (4), and removing all forms from the *Code of State Regulations*.

PURPOSE: This amendment updates the current area offices for interested persons to obtain information and materials about state outdoor advertising control.

(2) Organization. The Missouri Highways and Transportation Commission controls and acts by and through the [Missouri Highway and Transportation Department] Missouri Department of Transportation which is directed by the [chief engineer] director of Transportation. [The state of Missouri is geographically divided into ten (10) Missouri Highway and Transportation Department districts with a district office in each district.] For purposes of this rule, the state is geographically divided into seven (7) areas. Each [district] area office is headed by a [district engineer] permit specialist who is responsible to the [chief engineer] outdoor advertising manager for supervising all [activities of the Missouri Highway and Transportation Department within that particular district] outdoor advertising activities within that area. [The following counties are included in the indicated district:] Counties in each area are as follows: [District] Area No. 1 includes: [Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Harrison, Holt, Nodaway and Worth.] Barton, Bates, Cass, Cedar, Clay, Dade, Henry, Jackson, Johnson, Lafayette, Platte, St. Clair, Vernon; [District] Area No. 2 includes: Adair, Audrain, [Carroll,] Chariton, Clark, [Grundy, Howard,] Knox, Lewis, Linn, [Livingston,] Macon, Marion, [Mercer,] Monroe, Pike, Putnam, Ralls, Randolph, [Saline,] Schuyler, Scotland, Shelby, [and] Sullivan.; [District] Area No. 3 includes: [Audrain, Clark, Knox, Lewis, Lincoln, Marion, Monroe, Montgomery, Pike, Ralls, Scotland, Shelby and Warren.] Benton, Boone, Callaway, Camden, Cole, Cooper, Gasconade, Hickory, Howard, Maries, Miller, Moniteau, Morgan, Osage, Pettis, Phelps, Pulaski, Saline; [District] Area No. 4 includes: [Cass, Clay, Henry, Jackson, Johnson, Lafayette, Platte and Ray.] City of St. Louis, Crawford, Franklin, Jefferson, Lincoln, Montgomery, Perry, Ste. Genevieve, St. Charles, St. Francois, St. Louis, Warren, Washington; [District] Area No. 5 includes: [Benton, Boone, Callaway, Camden, Cole, Cooper, Gasconade, Maries, Miller, Moniteau, Morgan, Osage and Pettis.] Barry, Christian, Dallas, Douglas, Greene, Jasper, Laclede, Lawrence, McDonald, Newton, Ozark, Polk, Stone, Taney, Webster, Wright; [District] Area No. 6 includes: [Franklin, Jefferson, St. Charles, St. Louis and the City of St. Louis.]

Bollinger, Butler, Cape Girardeau, Carter, Dent, Dunklin, Howell, Iron, Madison, Mississippi, New Madrid, Oregon, Pemiscot, Reynolds, Ripley, Scott, Shannon, Stoddard, Texas, Wayne; [District] Area No. 7 includes: [Barry, Barton, Bates, Cedar, Dade, Jasper, Lawrence, McDonald, Newton, St. Clair and Vernon.] Andrew, Atchison, Buchanan, Caldwell, Carroll, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Livingston, Mercer, Nodaway, Ray and Worth. [District] No. 8 includes: Christian, Dallas, Douglas, Greene, Hickory, Laclede, Ozark, Polk, Stone, Taney, Webster and Wright. District No. 9 includes: Carter, Crawford, Dent, Howell, Iron, Oregon, Phelps, Pulaski, Reynolds, Ripley, Shannon, Texas and Washington. District No. 10 includes: Bollinger, Butler, Cape Girardeau, Dunklin, Madison, Mississippi, New Madrid, Pemiscot, Perry, St. Francois, Ste. Genevieve, Scott, Stoddard and Wayne.]

(3) How to Obtain Information and Materials. Information and materials regarding outdoor advertising control, including copies of sections 226.500–226.600, RSMo, administrative rules, application forms, maps of the interstate and primary highway systems, and district maps showing the location of the district offices and the counties within each district, may be obtained in person, by writing or by telephoning the [D]istrict [E]ngineer, [Missouri Highway and Transportation Department] Missouri Department of Transportation: [District] Area No. 1, [3602 North Belt Highway—P.O. Box 287, St. Joseph, MO 64502, (816) 387-2350;] 5117 East 31st Street, Kansas City, MO 64128, (816) 889-6353; [District] Area No. 2, U.S. Route 63—P.O. Box 8, Macon, MO 63552, [(816) 385-3176] (660) 385-3176; [District] Area No. 3, [Highway 61 South—P.O. Box 1067, Hannibal, MO 63401, (314)-248-2490;] 1511 Missouri Boulevard, P.O. Box 718, Jefferson City, MO 65102, (573) 751-9289; [District] Area No. 4, [5117 East 31st Street, Kansas City, MO 64128, (816) 921-7104;] 1590 Woodlake Drive, Chesterfield, MO 63017, (314) 340-4327; [District] Area No. 5, [1511 Missouri Boulevard—P.O. Box 718, Jefferson City, MO 65102, (314) 751-3322;] 3025 East Kearney—P.O. Box 868, Springfield, MO 65801, (417) 895-7648; [District] Area No. 6, [1590 Woodlake Drive, Chesterfield, MO 63017-5712, (314) 340-4100;] 2910 Baron Road, Poplar Bluff, MO 63901, (573) 840-9292; [District] Area No. 7, [3901 East 32nd Street—P.O. Box 1445, Joplin, MO 64802, (417) 629-3300;] U.S. Route 63—P.O. Box 8, Macon, MO 63552, (660) 385-8267. [District] No. 8, 3025 E. Kearney—P.O. Box 868, Springfield, MO 65801, (417) 866-3576; District No. 9, U.S. Business Route 63 North—P.O. Box 220, Willow Springs, MO 65793, (417) 469-3134; and District No. 10, U.S. Route 61 North of U.S. Route 60—P.O. Box 160, Sikeston, MO 63801, (314) 472-5333.]

(4) Forms are available from the [district engineer] outdoor advertising permit specialist in each [district] area.

AUTHORITY: section 226.530, RSMo [1986] Supp. 1998. Original rule filed April 11, 1972, effective April 30, 1972. Rescinded and readopted: Filed May 16, 1977, effective Oct. 15, 1977. Amended: Filed Jan. 16, 1990, effective June 11, 1990. Amended: Filed June 15, 1993, effective Jan. 31, 1994. Amended: Filed Aug. 31, 1999.

PUBLIC ENTITY COST: This proposed amendment will not cost state agencies or political subdivisions more than \$500 in aggregate.

PRIVATE ENTITY COST: This proposed amendment will not cost private entities more than \$500 in aggregate.

Title 4—DEPARTMENT OF ECONOMIC
DEVELOPMENTDivision 240—Public Service Commission
Chapter 33—Service and Billing Practices for

[Telephone Utilities] Telecommunications Companies

PROPOSED RULE

4 CSR 240-33.130 Operator Service

PURPOSE: This rule establishes standards to be followed by telecommunications companies that provide operator services.

- (1) The operator service provider will not bill for incomplete calls.
- (2) The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.
- (3) The operator service provider must provide a means to readily access general rate information prior to making a call, or in the case of a collect call, prior to accepting the charges for a call.
- (4) The operator service provider will only place tariffed rates on customer bills.
- (5) If local exchange company billing services are used, the name of the operator service provider will be listed on the bill if the local exchange company has multicarrier billing ability.
- (6) The operator service provider will employ reasonable calling card verification procedures.
- (7) The operator service provider will route all 0- and 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- (8) Upon request, the operator service provider will transfer calls to, or advise how to reach, other authorized interexchange carriers or the local exchange company. This service will be provided if billing can list the caller's actual origination point and an agreement exists between the operator service provider and the interexchange carriers or local exchange company.

AUTHORITY: sections 386.040, RSMo 1994, 386.250 and 392.200, RSMo Supp. 1998. Original rule filed Aug. 26, 1999.

PUBLIC ENTITY COST: This proposed rule will not cost state agencies or political subdivisions more than \$500 in the aggregate.

PRIVATE ENTITY COST: This proposed rule will not cost private entities more than \$500 in the aggregate.

NOTICE TO SUBMIT COMMENTS AND NOTICE OF PUBLIC HEARING: Anyone may file a statement in support of or in opposition to this proposed rule with the Missouri Public Service Commission, Dale Hardy Roberts, Secretary, P.O. Box 360, Jefferson City, MO 65102, (573) 751-3234. To be considered, comments shall be filed on or before November 12, 1999. Comments should refer to Case No. TX-2000-172, and be filed with an original and fourteen copies. A public hearing is scheduled for November 15, 1999, at 9:00 a.m. in room 520B of the Harry S Truman State Office Building, 301 West High Street, Jefferson City, Missouri, for interested persons to appear and respond to commission questions.

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Service CommissionTitle 4—DEPARTMENT OF ECONOMIC
DEVELOPMENT
Division 240—Public Service Commission
Chapter 33—Service and Billing Practices for
[Telephone Utilities] Telecommunications Companies

PROPOSED RULE

4 CSR 240-33.140 Pay Telephone

PURPOSE: This rule establishes standards to be followed by telecommunications companies that provide pay telephone service.

- (1) Customers using pay telephone equipment shall be able to reach the operator without charge and without the use of a coin.
- (2) Customers using pay telephone equipment shall be able to reach local 911 emergency service, where available, without charge and without using a coin or, if 911 is unavailable, there shall be a prominent display on each instrument of the required procedure to reach local emergency service without charge and without using a coin.
- (3) The pay telephone provider must provide a means to readily access rate information prior to making a call, or in the case of a collect call, prior to accepting the charges for a call.
- (4) Pay telephone equipment shall allow the completion of local and toll calls.
- (5) Pay telephone equipment shall permit access to directory assistance.
- (6) Pay telephone equipment shall not block access to any local or interexchange telecommunications company.
- (7) The following information shall be displayed in close proximity to all pay telephone equipment:
 - (A) The name, address and telephone number of the pay telephone service provider;
 - (B) The method of obtaining refunds;
 - (C) The procedure for reporting service difficulty;
 - (D) If applicable, the notice should state that the pay telephone does not accept incoming calls;
 - (E) The name of the telecommunications company handling 0+ long distance calls; and
 - (F) The method of obtaining long distance access.

AUTHORITY: sections 386.040, RSMo 1994, 386.250 and 392.200, RSMo Supp. 1998. Original rule filed Aug. 26, 1999.

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