

Missouri Public Service Commission
Public Comments Report
Company Name:S. K. & M. Water and Sewer Company-(Water)

Public Comment No.	Name	City	State	Staff	Resolution
P201014552	William Weibrecht	Perryville	MO	SL	Discussed boil order with the customer and informed them that the Companywas doing what is required by DNR. Also explained the rate case process.

Comments: see attached

To Whom It May Concern,

In your recent letter you were telling all your customers that you need to raise our rates in order to take care of the services you supply for us.

We are totally against this. Number one, people are just living from pay check to paycheck now and people on fixed incomes like ourselves are just barely surviving now.

Second reason we are against it is because this water and sewer plant has not given us very good service in the past. We can't believe that when our electric goes off that we have no water pumping from the well. What kind of business is this. How can you ask for and increase to operate when you have caused so many inconveniences to so many people in the past and all it would take to keep the water pumping into homes is a cheap generator.

Third reason is due to what it cost me in health problems. We were gone one weekend and the electric was off for most of the weekend and we had a boil order in effect that we knew nothing about. Needless to say I drank the water and started having stomach problems and was on two antibiotics for two weeks due to H-pylori, infection of the stomach. A neighbor seen us home after we had already drank the contaminated water and told us and said it was on the radio. How many people would listen to the radio to find this out. All it would have taken is a generator or a message from your company.

We are against this raise until you properly take care of your customers.

William and Mary Ann Weibrecht