

Missouri Public Service Commission

Highway H Utilities

Public Comments Report

SR-2009-0392

Date : 8/10/09

Unique Comments Received: 7
Duplicate Comments Received: 1
Total Comments Received: 8

Item	First	Last Name	City	State	Public Comments	Office	Staff	Resolution
P200901160	Scott	Howe	Waynesville	MO	I find that a 178.33% rate increase to be absurd. I understand that it only comes out to be an additional \$12.00 a month but combined with the increased water charges people are looking at an extra \$17.32 a month during a time when the economy is in recession. I think that these rate increases need to coincide with inflation. In don't understand how this company is still in business if they have not been making a profit so I don't think they need a rate increase anywhere near 175%.	PSC	JMR	Letter sent to customer June 24, 2009.
P200901161	Greg	Price	Waynesville	MO	The notice sent is slightly confusing. Does the company seek to raise its revenue by 78 percent or increase the cost to consumers by 78 percent? By the chart listed at the bottom of the notice it appears to increase the cost by fewer than 45 percent. Why the need to increase revenue? What are the expenses and what investments need to be made to the facilities that service my house/neighborhood?	PSC	JMR	Letter sent to customer June 24, 2009.
P200901179	Vickie	Seitz	Waynesville	MO	I object to a charge that almost doubles my bill when there has been no new development in this area for 15 years. I could understand a \$3-4 charge per household but not double. There would have to be a lot of new houses going on up here and I still couldn't see it doubling.	PSC	JMR	Letter sent to customer June 24, 2009.
P200901186	Daniel	Smith	Waynesville	MO	The need for an increase is understandable. The fact that the proposed increase is double or more than the current rate amount, is extreme! A more subtle gradual increase would be highly tolerated.	PSC	JMR	Letter sent to customer June 24, 2009.

Email	Roger	Layman			See attached		Both	JMR	Email sent to customer June 16, 2009.
Email	Joe	Moody	Waynesville	MO	See attached		Both	JMR	Email sent to customer June 16, 2009.
Email	Vickie	Seitz			See attached		PSC	JMR	Letter sent to customer June 24, 2009.
Email	Immanue I S.	Watkins			See attached		Both	JMR	Email sent to customer August 12, 2009.