

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American)
Water Company for a Certificate of) File No. WA-2022-0293
Convenience and Necessity Authorizing)
it to Install, Own, Acquire, Construct,)
Operate, Control, Manage and Maintain)
a Water System and Sewer System in)
and around the City of Purcell, Missouri.)
)

NOTICE OF COMPLETION

COMES NOW Missouri-American Water Company (MAWC), and, as its Notice of Completion states the following to the Missouri Public Service Commission (Commission):

1. The Commission issued its Order Approving Transfer of Assets and Granting Certificate of Convenience and Necessity (“Order”) on August 31, 2022 with an Effective Date of September 9, 2022.
2. The closing contemplated by the Order was completed on October 28, 2022.
3. MAWC filed a Notice of Closing on November 4, 2022.
4. MAWC hereby provides notice that pursuant to the Order, the following have been completed with copies provided to the Commission where applicable.

(1) MAWC has provided additional notice to Purcell customers as part of MAWC’s post-closing letter to customers.

(2) MAWC has provided the Customer Experience Department (“CXD”) Staff an example of its actual communication with the water and sewer customers regarding its acquisition and operations of the water and sewer system assets, and how customers may reach MAWC.

(3) MAWC has provided the CXD Staff a sample of ten billing statements from the first month’s billing.

(4) MAWC has provided training to its call center personnel regarding rates and rules applicable to the Purcell water and sewer system customers.

(5) MAWC will include the Purcell water and sewer system customers in its established monthly reporting to the CXD Staff on customer service and billing issues, on an ongoing basis, after closing on the assets.

WHEREFORE, MAWC respectfully requests that the Commission consider this Notice of Completion and such further orders as it shall find to be reasonable and just.

Respectfully submitted,

/s/Tim Luft

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**ATTORNEY FOR MISSOURI-AMERICAN
WATER COMPANY**

CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 21st day of December, 2022, to:

General Counsel's Office
staffcounsel@psc.mo.gov

Office of the Public Counsel
opcservice@opc.mo.gov

/s/ Tim Luft