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STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a Session of the Public Service Commission held at its office in Jefferson City on the 9th day of September, 1998.

In the Matter of Tel-Save, Inc. d/b/a The)	
Phone Company's Tariff Designed to Change)	Case No. TO-98-494
Name from Tel-Save, Inc. d/b/a Tel-Save,)	
Incorporated of Pennsylvania.)	

ORDER DIRECTING COMPLIANCE

On May 4, 1998, Tel-Save, Inc. d/b/a Tel-Save, Incorporated of Pennsylvania (Tel-Save, Inc.) filed a notification of name change to reflect the change of its corporate name to Tel-Save, Inc. d/b/a The Phone Company (The Phone Co) and replacement tariff sheets. The proposed replacement tariff, on Original Sheet 11, indicates that the public pay telephone surcharge is to be "Rates per Call, maximum \$0.30." A copy of Original Tariff Sheet No. 11 is attached as Exhibit A. There was no other public pay telephone charge proposed to be amended.

On May 7 Tel-Save, Inc. submitted a copy of the customer notice provided. The customer notice filed was not dated. The notice reflected proposed rate changes, including "Public Pay Telephone Surcharge . . . \$0.35." A copy of the customer notice provided is attached and marked Exhibit B.

On June 10, 1998, the Commission, inter alia, ordered the Company to issue a new notice to customers reflecting the accurate rates as stated in the tariff sheets and also ordered the Company to file a copy of the new customer notice with the Commission by July 15.

As of August 5, the Commission had not received a copy of the new customer notice sent to customers pursuant to the June 10 order of the Commission. On August 5, the Commission issued its Order Directing Compliance directing the Company to file a copy of the new customer notice with the Commission by August 28. On August 27, the Company filed a copy of the customer notification which would be sent out with the next customer billing to Tel-Save's presubscribed customers. A copy of the proposed customer notification is attached and marked as Exhibit C.

Because of the inaccurate notice the Company originally sent, the Commission determines the proposed notice filed on August 27 is inadequate. In addition to the language proposed, the Company shall add a paragraph stating that the earlier notice contained an error and showing that the public pay telephone surcharge that applies to completed calls placed from pay telephones is \$.30.

IT IS THEREFORE ORDERED:

- 1. That Tel-Save, Inc. d/b/a The Phone Company (The Phone Co.) shall send to all of its customers a notice as described herein.
- 2. That Tel-Save, Inc. d/b/a The Phone Company (The Phone Co.) shall file a copy of the new notice or correction notice sent to customers with the Commission by September 30, 1998.

3. That this order shall become effective on September 22, 1998.

BY THE COMMISSION

Ask Hred Roberts

Dale Hardy Roberts

Secretary/Chief Regulatory Law Judge

(S E A L)

Lumpe, Ch., Schemenauer and Drainer, CC., concur. Crumpton and Murray, CC., absent.

Register, Regulatory Law Judge

COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.7 Taxes and Fees, Cont'd.

2.7.3 Cont'd.

A. Public Pay Telephone Surcharge, con't.

(N)

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call, maximum

\$0.30

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates.

(N)

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key system, or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

Issued: May 4, 1998

Effective: June 4, 1998

Issued By:

Daniel Borislow, Chief Executive Officer

605 Route 202

New Hope, PA 18938

MOI9801.TMS

TEL-SAVE, INC. 6805 Route 202 New Hope, PA 18938

Dear Tel-Save Customer:

We are implementing a variety of changes that impact rates and services offered in Missouri. The following rates will apply as of June 4, 1998:

Public Pay Telephone Surcharge – applies to completed calls placed from pay telephones, \$0.35.

Schedule A & B will be rated at one flat price, regardless of mileage:

Α	Initial 18 seconds -	Day	\$0.072	Night/Weekend	\$0.0612
	Each Additional 6 seconds	Day	\$0.0240	Night/Weekend	\$0.0204
В	Initial 18 seconds	Day	\$0.0429	Night/Weekend	\$0.0351
	Each Additional 6 seconds	Day	\$0.0143	Night/Weekend	\$0.0117

Travel Card Services are now available

Schedule A	Per call service charge in addition to standard usage	\$0.45
ISP/AOL	Per call service charge - \$0.30: per minute usage rate -	\$0.13
EBO	Per call service charge - \$0.30: per minute usage rate -	\$.015

A new Toll Free Service (800/888) is available using switched and dedicated access.

Callers may now access the Tel-Save network using a dial access code. Usage rates and per call service apply to the "Casual Calling" service.

Long Distance Directory Assistance (555-1212) will increase to \$0.95 per completed call.

If you have any questions about these new services or rates, contact your Tel-Save customer service representative at (800)728-3288.

Sincerely, Tel-Save, Inc.

NOTICE TO CUSTOMERS OF TEL-SAVE, INC. D/B/A THE PHONE COMPANY

Dear Tel-Save Customer,

On August 18, 1998, Tel-Save, Inc. d/b/a Tel-Save, Incorporated of Pennsylvania has changed its name to Tel-Save, Inc. d/b/a The Phone Company. This name change does not affect the services or rates offered by Tel-Save, Inc. d/b/a The Phone Company.

Tel-Save, Inc. d/b/a The Phone Company maintains a tariff on file with the Missouri Public Service Commission. A copy may be requested from the Missouri Public Service Commission or by calling our Customer Service Center at 1-800-728-3288.

