

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a Session of the Public Service
Commission held at its office
in Jefferson City on the 21st
day of July, 1995.

In the matter of Southwestern Bell Telephone)
Company's tariff revision designed to provide)
for additional waivers of the recurring and/or)
nonrecurring charges for victims of the recent)
tornado in Moberly, Missouri.)
CASE NO. TT-96-4

ORDER APPROVING TARIFFS

On July 10, 1995, Southwestern Bell Telephone Company (Southwestern Bell) submitted proposed revisions to its general exchange tariffs, P.S.C. Mo. No. 35, Sections 13, 19 and 47, to add language which would allow additional waivers of the recurring and nonrecurring charges for victims of the recent tornado in Moberly, Missouri. In addition, the proposed revision would also allow the waiver of recurring and nonrecurring charges associated with Call Forwarding, Remote Access to Call Forwarding, and TeleBranchsm Services, when used to provide temporary service to customers displaced by the recent tornado. It is contemplated that the Call Forwarding, Remote Access to Call Forwarding, and TeleBranchsm Services would provide an alternative to reestablishing the customer's service at an interim location. Due to the urgent nature of the tornado victims' situation, Southwestern Bell is requesting an expedited effective date for its tariff revisions.

The Commission's Staff filed its recommendation on July 18, 1995, stating therein that the Staff has reviewed Southwestern Bell's proposal, and recommends that an order approving tariff be issued effective the same day the order is issued. Staff notes that currently Southwestern

Bell's tariff allows one waiver of the nonrecurring charges for victims of fire, flood or other acts of God. Staff also notes that due to the tremendous tornado damage, many subscribers need to establish service at interim locations. Staff indicates that if the existing waiver were to be used, then subscribers would have to pay the nonrecurring charges when preparing to relocate back to their permanent locations; with this proposal, customers having to temporarily relocate would experience the waiver of nonrecurring charges at both locations. Staff also mentions that Southwestern Bell is proposing to waive the recurring and nonrecurring charges associated with Call Forwarding, Remote Access to Call Forwarding, and TeleBranchsm Services, when used to provide temporary service to customers displaced by the tornado. In addition, Staff notes that Southwestern Bell previously allowed customers whose service was interrupted by the floods of 1993 and 1995 to temporarily utilize the waivers for nonrecurring charges for service connections, and recurring charges associated with the Call Forwarding, Remote Access to Call Forwarding, and TeleBranchsm Services. Staff also states that it is unaware of any other filing which affects or which would be affected by this proposal.

The Commission finds that the Staff's recommendation is appropriate, and that the tariff filing is just and reasonable. The Commission is of the opinion that the proposed tariff filings will assist the tornado victims of Moberly in maintaining telephone service while they are displaced, and in reestablishing service after they have resettled. The Commission is also of the opinion that in order for the greatest number of tornado victims to be able to take advantage of the proposed waivers, it is appropriate for the tariff filings to take effect immediately upon Commission approval.

IT IS THEREFORE ORDERED:

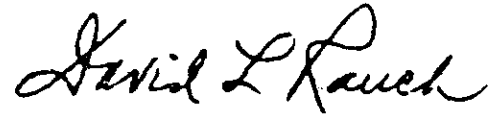
1. That the following tariff sheets filed by Southwestern Bell Telephone Company on July 10, 1995, be hereby approved to become effective July 21, 1995:

P.S.C. MO. No. 35, General Exchange Tariff

Section 13 - 11th Revised Sheet 85, replacing 10th Revised Sheet 85
Section 13 - Original Sheet 85.01
Section 19 - 6th Revised Sheet 7, replacing 5th Revised Sheet 7
Section 47 - 4th Revised Sheet 13, replacing 3rd Revised Sheet 13
Section 47 - 4th Revised Sheet 14, replacing 3rd Revised Sheet 14
Section 47 - 4th Revised Sheet 15, replacing 3rd Revised Sheet 15.

2. That this Order shall become effective on July 21, 1995.

BY THE COMMISSION



David L. Rauch
Executive Secretary

(S E A L)

Mueller, Chm., McClure, Kincheloe,
Crumpton, and Drainer, CC., Concur.