

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
JEFFERSON CITY  
December 28, 2000**

**CASE NO: GS-2000-673**

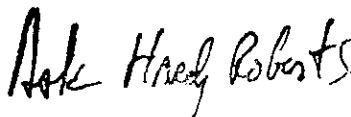
**Office of the Public Counsel**  
P.O. Box 7800  
Jefferson City, MO 65102

**General Counsel**  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

**Michael Pendergast**  
Laclede Gas Company  
720 Olive Street, Room 1520  
St. Louis, MO 63101

**Enclosed find certified copy of an ORDER in the above-numbered case(s).**

**Sincerely,**



**Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge**

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service  
Commission held at its office  
in Jefferson City on the 28th  
day of December, 2001.

In the Matter of Laclede Gas Company                    )  
regarding an incident at 416 Boyce,                    ) Case No. GS-2000-673  
Farmington, Missouri, on March 25, 2000.            )

**ORDER CLOSING CASE**

On April 24, 2000, the Staff of the Missouri Public Service Commission (Staff) filed a Motion to Open Case. Therein, Staff stated that Laclede Gas Company (Laclede) is a gas corporation subject to Commission jurisdiction under Sections 386.020(18) and 386.020(42), RSMo Supp. 1999. Staff further stated that on March 25, 2000, natural gas ignited and caused a fire at a single-family residence located at 416 Boyce, Farmington, Missouri. Staff stated that Laclede provides natural gas service to that address. Staff stated that one occupant suffered minor flash burn injuries as a result of the fire and that the residence was damaged in an amount exceeding \$10,000.00. Staff requested that the Commission establish a case for the purpose of receiving information, including a gas incident report relating to the incident at 416 Boyce, and for the purpose of ordering an appropriate response to that information. The Commission accepted Staff's suggestion and, on April 28, 2000, established this case, No. GS-2000-673, and directed Staff to file its Incident Report on or before September 7, 2000.

On September 7, 2000, Staff filed its Incident Report as previously ordered. Because the report did not include a certificate showing service upon Laclede, the Commission directed Staff to serve a copy of the report upon Laclede and to file a pleading showing the date and

manner of service. Staff did so on September 21. The Commission also ordered Laclede to file its response to Staff's report within 60 days. Laclede timely filed its response on November 20, 2000. On November 22, 2000, the Commission directed Staff to reply to Laclede's response within 30 days of its filing. Staff filed its reply on December 22, 2000.

In its reply, Staff states that it made five recommendations in its Incident Report filed on September 7, 2000. The first three recommendations required Laclede to take corrective action, specifically, to re-evaluate areas of its procedures, its processes and its training methods. The fourth recommendation required that Laclede respond in writing to the five recommendations. The fifth requested that the Commission's General Counsel pursue a formal complaint case against Laclede regarding two violations noted in the Incident Report of September 7, 2000. Case No. GC-2001-137 was filed by Staff on September 7, 2000. Staff further states in its reply that Laclede has responded appropriately to each of its recommendations in this and in a similar case, Case No. GS-2000-525. Any further action required will be pursued in the complaint case, Case No. GC-2001-137.

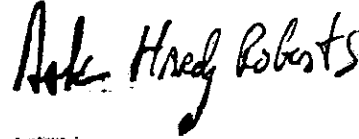
No further action is expected in this case and it may now be closed.

**IT IS THEREFORE ORDERED:**

1. That this case may now be closed.

2. That this order shall become effective on January 7, 2001.

**BY THE COMMISSION**

A handwritten signature in black ink, reading "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

( S E A L )

Lumpe, Ch., Drainer, Murray,  
Schemenauer, and Simmons, CC., concur.

Thompson, Deputy Chief Regulatory Law Judge.

ALJ/Sec'y: Thompson / Pope  
12-26 GS-2000-673  
Date Circulated CASE NO.

[Signature]  
Lumpe, Chair  
[Signature]  
Drainer, Vice Chair  
[Signature]  
Murray, Commissioner  
[Signature] p12  
Schemenauer, Commissioner  
[Signature]  
Simmons, Commissioner

OK

12-28  
Agenda Date

Action taken: 5-0 AS  
Must Vote Not Later Than \_\_\_\_\_

STATE OF MISSOURI  
OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and  
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,  
Missouri, this 28<sup>th</sup> day of December 2000.

Dale Hardy Roberts  
Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge

