Mid MO Sanitation, LLC Public Comments Report SR-2010-0095

| ltem | First Name | Last Name | City | State | Comment | Staff | Resolution |
|------------|------------|-----------|--------|-------|--|-------|---|
| P201012754 | Robert | Burch | Fulton | MO | The letter is somewhat confusing. They ask for a \$1.00 per year increase but at the bottom of the letter the current rate and the proposed rate are the same. Also I would like to know if the homeowners can see the current DNR permit. Also If the homeowners get an increase will the commerical owners also get the increase. | JMR | Customer mailed letter explaining rate case process. |
| P201012749 | Jerry | Hess | fulton | МО | SR2010-0095 Mid Mo Sanitation LLC I believe that the amount should be reduced by 50% the original amount of \$30.00 per month would be preferred. We have paid into system for years with very little, if anything, ever being done to the system. No one knows where all the money went, I do know it was not used for up keep. It wasn't even kept mowed. We would not be in the situation we are now, if system had been taken care of and sewage WATER was not allowed to run off into the neighbor's field. | JMR | Customer mailed letter explaining rate case process. Company has corrected the discharge from the sewer plant. |
| P201012699 | Kristin | Nuzum | Fulton | MO | The inital customer notice I received does not state whether commercial charges are increasing, it only states that residential charges are not experiencing a rate change. As a business owner forced to comply with Mid Mo Sanitations outrageous charges I have a right to know if there has been a proposed rate change for commercial but this letter does | JMR | Customer mailed letter explaining rate case process. |