

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a Session of the Public Service
Commission held at its office
in Jefferson City on the 6th
day of April, 1993.

In the matter of the application of World)
Telecom Group, Inc. d/b/a AmeriVox, Inc.) Case No. TA-93-225
for a certificate of authority to provide)
competitive intrastate telecommunications)
service.

ORDER APPROVING INTEREXCHANGE CERTIFICATE OF SERVICE AUTHORITY

On January 19, 1993, World Telecom Group, Inc. d/b/a AmeriVox, Inc. (AmeriVox or Applicant) applied for a certificate of service authority under Chapter 392, RSMo (Supp. 1992) to provide competitive intrastate interexchange telecommunication services in the state of Missouri. Pursuant to Section 392.361, Applicant also requests that the Commission classify it as a competitive telecommunications company and waive compliance with the statutes and Commission regulations referenced below. The Commission issued its Order and Notice on February 5, 1993, setting an intervention deadline of March 8, 1993. There were no motions for hearing and no one requested intervention. On March 26, 1993, the Staff of the Missouri Public Service Commission (Staff) filed its memorandum recommending approval of Company's application.

The requirement of a hearing has been fulfilled when all those having a desire to be heard are offered such an opportunity. In this case, notice was sent by the Commission. Interested persons or entities were directed to intervene on or before March 8, 1993. Since no proper party or governmental entity filed an application to intervene and there are no outstanding requests for a hearing, the Commission determines that an oral hearing is not necessary and the Applicant may submit evidence in support of its application by verified

statement. *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494, 496 (Mo. App. 1989).

The Commission finds that Applicant is a foreign corporation authorized to do business in the state of Missouri, with its principal office or place of business located at The Landmark, 2015 Landings Drive, Mountain View, California 94043. The Commission further finds that Applicant has filed current financial information and a brief description of the type of service it proposes to provide, and has agreed to comply with all applicable rules and regulations of the Commission and any terms and conditions which the Commission may impose.

AmeriVox is proposing to offer switched services via its travel card service. AmeriVox would market its AmeriVox card service primarily to corporate and sales executives, truck drivers, members of the armed forces, college students and those who frequently travel and need to remain in communication with others while away from work locations. AmeriVox card subscribers would place long distance calls by dialing AmeriVox's toll free access number and then enter in their personal identification number (P.I.N.). The AmeriVox card would operate on a debit system whereby the cards could be purchased in specific dollar amounts. Such a card would be debited as the subscriber places calls and when the subscriber's account nears an estimated ten (10) minutes of remaining calling time, the subscriber is reminded that the account balance is low and should be replenished at the time the subscriber places a call. If the account is not replenished, access to AmeriVox's carrier is blocked when the subscriber's P.I.N. is entered. Operator services will not be provided by AmeriVox. AmeriVox's proposed travel card service is unique in that it would operate on a prepayment system and the service can be configured only to allow the caller to place calls to predesignated telephone numbers. Staff's recommendation notes that the Staff is unaware of any companies currently offering such a service on an intrastate basis. However, Staff believes that the proposed service might be considered

similar to travel card services offered by other telecommunication companies that have received competitive classification.

By its recommendation filed herein, Staff states that Applicant's proposed services are the same as those classified as competitive in Case No. TO-88-142, *In re the investigation for the purpose of determining the classification of the services provided by interexchange telecommunications companies within the State of Missouri*, Mo. P.S.C. (N.S.) 16 (September 1989). Staff therefore recommends that the Commission grant Applicant competitive status.

Based upon the verified statement of Applicant and Staff's recommendation, the Commission finds that all of the services Applicant proposes to offer are competitive and that Applicant should, therefore, be classified as a competitive company. The Commission further finds that the waiver of the following statutory and regulatory requirements is, pursuant to Section 392.361(5), reasonable and not detrimental to the public interest.

Pursuant to Section 392.470, the Commission determines that certain regulatory requirements should be imposed upon resellers authorized to provide telecommunication services in Missouri. Since the Applicant proposes to operate as a reseller of telecommunication services in this state, the Commission finds that the following regulatory requirements should be imposed upon Applicant as reasonable and necessary conditions of certification:

- (1) Applicant is required to comply with reasonable requests by the Staff for financial and operating data to allow the Staff to monitor the intraLATA toll market pursuant to Section 386.320.3.
- (2) Applicant is required to file tariffs containing rules and regulations applicable to customers, a description of the services provided and a list of rates associated with the services pursuant to Section 392.220 and 4 CSR 240-30.010.

- (3) Applicant's tariff filing must also contain a preliminary section which states that Company is a competitive carrier and identifies the statutory and rule waivers herein granted.
- (4) Applicant is precluded from unjustly discriminating between and among its customers pursuant to Section 392.200 and Section 392.400.
- (5) Applicant is required by Sections 386.570, RSMo 1986, and 392.360, to comply with all applicable rules of the Commission except those which have specifically been waived by this Order.
- (6) Applicant is required to file a Missouri-specific annual report pursuant to Section 392.210 and Section 392.390.1.
- (7) Applicant is required, until the Commission orders otherwise, to submit to the Staff on a confidential basis, quarterly reports showing its percentage of interstate use and intrastate interLATA and intraLATA use pursuant to Section 392.390.3.
- (8) Pursuant to Section 392.390.3, Applicant is required to comply with the jurisdictional reporting requirements as set out in each local exchange company's access services tariff.

The Commission also finds that Applicant shall file appropriate tariffs within thirty (30) days of the effective date of this Order. The certificate to be granted herein will become effective only upon approval by the Commission of these tariffs.

The Commission finds that additional competition in the intrastate interexchange market is in the public interest and a certificate of service authority should be granted. The Commission also has found that all the services Applicant proposes to offer are competitive and that waiving the statutes and Commission rules set out below is reasonable and not detrimental to the public

interest. Therefore, the Commission concludes that Applicant should be classified as a competitive company pursuant to Section 392.361.

IT IS THEREFORE ORDERED:

1. That World Telecom Group, Inc. d/b/a AmeriVox, Inc. be granted hereby a certificate of service authority to provide intrastate interexchange telecommunication services in Missouri. This certificate of service authority is subject to the conditions of certification set out herein and shall not become effective until the Commission approves Applicant's tariffs.

2. That World Telecom Group, Inc. d/b/a AmeriVox, Inc. be classified hereby as a competitive telecommunications company for which the effect of the following statutory and regulatory requirements shall be waived:

Statutes

- 392.240(1) - ratemaking
- 392.270 - valuation of property (ratemaking)
- 392.280 - depreciation accounts
- 392.290 - issuance of securities
- 392.310 - stock and debt issuance
- 392.320 - stock dividend payment
- 392.330 - issuance of securities, debt and notes
- 392.340 - reorganization(s)

Commission Rules

- 4 CSR 240-10.020 - depreciation fund income
- 4 CSR 240-30.010(2)(C) - rate schedules
- 4 CSR 240-30.060(5)(B) through (O) - records re: ratemaking
- 4 CSR 240-32.030(1)(B) - exchange boundary maps
- 4 CSR 240-32.030(1)(C) - record keeping
- 4 CSR 240-32.030(2) - in-state record keeping
- 4 CSR 240-32.050(3) - local office record keeping
- 4 CSR 240-32.050(4) - telephone directories
- 4 CSR 240-32.050(5) - call intercept
- 4 CSR 240-32.050(6) - telephone number changes
- 4 CSR 240-32.070(4) - public coin telephone
- 4 CSR 240-33.030 - minimum charges rule

3. That World Telecom Group, Inc. d/b/a AmeriVox, Inc. shall file tariffs, as described by this order, within thirty (30) days of the effective date of this Order; that said tariffs shall, by index or preface, identify

Company as a competitive company and identify each statute or regulation waived by this order.

4. That World Telecom Group, Inc. d/b/a AmeriVox, Inc. shall file its PIU reports as discussed herein within thirty (30) days of the effective date of this Order.

5. That World Telecom Group, Inc. d/b/a AmeriVox, Inc. shall file with the Commission Staff a report showing its percentage of intrastate intraLATA use. Said report shall be filed within thirty (30) days of the effective date of this Order and on a confidential basis, unless the Commission orders otherwise.

6. That this Order shall become effective on April 16, 1993.

BY THE COMMISSION

Brent Stewart

Brent Stewart
Executive Secretary

(S E A L)

McClure, Chm., Rauch, Perkins
and Kincheloe, CC., Concur.
Mueller, C., Absent.