## STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 30th day of July, 1993.

In the matter of Union Electric Company's gas tariff	)
sheets designed to allow the company to enter into	)
special arrangements with victims of fire or natural	) Case No. GT-94-2
disasters such as floods or tornados.	)
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## ORDER APPROVING TARIFF

On July 23, 1993, Union Electric Company (UE) submitted tariff sheets designed to allow UE to make modifications to a customer's bill in consideration of special circumstances, including fire or flood. The effective date of the tariff is August 22, 1993, but UE requested expedited approval before August 2, 1993. On July 30, 1993 Commission Staff filed a memorandum recommending the Commission not approve the tariff sheets. Staff indicates that UE's proposed language is too vague as to who is affected by the tariff and what charges are to be modified. Staff proposed alternative language which UE found too restrictive.

The Commission has reviewed the tariff sheets and Staff's memorandum and finds that the emergency situation caused by the flood is too great to suspend UE's tariff to address its lack of specificity. The Commission, though, agrees with Staff that the language could cause discrimination and confusion and needs to be reviewed to ensure it does not create additional problems while allowing relief to flood victims. To meet Staff's concern, the Commission interprets UE's tariff to limit charges to those currently approved in UE's tariffs. UE may waive customer charges, late payment fees and reconnection fees for each billing cycle occurring during the event, where the customer is unable to occupy the premises.

## IT IS THEREFORE ORDERED:

- 1. That the tariff sheets submitted by Union Electric Company on July 23, 1993 to allow modification of customer bills because of the emergency caused by the flood be hereby approved for service on and after August 2, 1993.
- That this order shall become effective on the 2nd day of August,

BY THE COMMISSION

Brent Stewart Executive Secretary

(SEAL)

Mueller, Chm., McClure, Perkins and Crumpton, CC., concur. Kincheloe, C., absent.