STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 3rd day of August, 1994.

In the matter of United Telephone Company of Missouri's tariff revisions designed to provide for a one-time credit to waive basic local exchange rates in its Lincoln Exchange.	)))))	**Case No. TT-95-16**

ORDER APPROVING TARIFF

On July 20, 1994, United Telephone Company of Missouri (United), a telephone corporation, filed proposed tariff sheets to reflect a one-month interruption of service credit which will waive the basic local service rates for customers in the Lincoln exchange relating to the period of time from July 13, 1994 to August 12, 1994. The waiver of basic service local rates from July 13, 1994 to August 12, 1994, will appear as a one-time credit on customers' August 13, 1994 telephone bills. The cover letter which accompanied the tariff filing requested that the tariffs be allowed to go into effect no later than August 8, 1994, to be consistent with the billing cycle of the Lincoln exchange. This case was established because of the request of United to cause the tariffs to become effective on less than thirty (30) days notice.

On July 28, 1994, the Commission Staff (Staff) filed its recommendation regarding the proposed tariff sheets. Staff states that the total financial impact of the proposed credit is approximately $6,387. Staff further states that according to United officials, Lincoln's central office switch was struck by lightning and all Lincoln subscribers were without service for approximately 25 hours on July 5 and July 6, 1994. United's current tariffs allow the company to offer credits for interruptions of service for the actual length of the interruption. Staff goes on to state that United officials are proposing, for reasons of customer satisfaction, to credit an entire month's basic local service to compensate for the inconvenience experienced by the affected customers. Staff has no objections to the proposed tariffs or to United's request for expedited treatment. The Staff recommends that the Commission approve the proposed tariffs at its earliest convenience and allow the tariff sheets to become effective immediately upon Commission approval. Staff requests that the Commission's order state that the Commission is not making any determination at this time regarding ratemaking treatment or recovery.

Upon review of the proposed tariff sheets and Staff's recommendation, the Commission finds that the proposed tariff sheets should be approved due to the length of outage and severity of service interruption and that the credit under the current tariff, which would only be for the actual outage period, is not commensurate with the inconvenience experienced by customers served by the Lincoln exchange. However, the approval of these tariff sheets is not to be construed as a determination regarding the appropriate ratemaking treatment related to the revenue forgone as a result of the proposed credit.

IT IS THEREFORE ORDERED:

1. That the following tariff sheets filed by United Telephone Company of Missouri on July 20, 1994, are hereby approved to become effective on August 8, 1994:

P.S.C.MO.-No. 22 Section 30
Second Revised Page 7, Cancels First Revised Page 7

P.S.C.MO.-No. 22 Section 33
Fourth Revised Page 4, Cancels Third Revised Page 4

2. That nothing in this order shall be considered a determination by the Commission as to the appropriate ratemaking treatment to be afforded the bill credit approved hereby.

3. That this order shall become effective on the 8th day of August, 1994.

BY THE COMMISSION

David L Rauch

David L. Rauch
Executive Secretary

(S E A L)

Mueller, Chm., McClure, Perkins,
Kincheloe and Crumpton, CC., concur.