

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

In the Matter of a Management Audit        )  
of The Meadows Water Company.            )     Case No. WO-94-106

**ORDER CLOSING CASE**

By Order issued October 8, 1993, the Commission authorized a management audit of The Meadows Water Company (Company). In that order the Commission stated that the management audit was to focus on management processes of the Company including (a) organization; (b) strategic planning; (c) budgeting; (d) field operations; (e) customer services; and (f) affiliated transactions.

On June 21, 1994, the Staff filed the results of the management audit and the Company's Audit Recommendation Implementation Plan. On November 10, 1997, the Staff filed its Implementation Review which examines the actions the Company has taken to address deficiencies or opportunities for improvement in operations which were noted in the 1994 Implementation Plan. The conclusion of the Implementation Review is that the Company has completed all anticipated action on each of the eight recommendations included in the management audit report. Therefore, the Staff of the Missouri Public Service Commission requests that this case be closed.

**IT IS THEREFORE ORDERED:**

1. That Case No. WO-94-106 is closed.

2. That this order shall become effective on November 21,  
1997.

BY THE COMMISSION

*Dale Hardy Roberts*

Dale Hardy Roberts  
Secretary\Chief Regulatory Law Judge

(S E A L)

Thomas H. Luckenbill, Deputy Chief  
Regulatory Law Judge, by delegation  
of authority pursuant to 4 CSR 240-2.120(1),  
(November 30, 1995) and Section 386.240,  
RSMo 1994.

Dated at Jefferson City, Missouri,  
on this 21st day of November, 1997.