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**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 21st  
day of September, 1999.

In the Matter of the Petition of Granby	)	
Telephone Company for Approval of an IntraLATA	)	<u>Case No. TO-99-505</u>
Toll Dialing Parity Plan	)	

**ORDER REGARDING PETITION FOR MODIFICATION**

On August 31, 1999, Granby Telephone Company (Granby) filed a petition for modification of its IntraLATA Dialing Parity (ILDPA) plan. Granby stated that it wanted to modify its ILDP plan because the plan it proposed and the Commission approved would assign customers who did not choose a primary interexchange carrier (PIC) for intraLATA toll service to their interLATA carrier, and because AT&T is the interLATA PIC for many of its customers. Granby stated that, under the plan it proposed, it is concerned that a number of customers might be defaulted to a 101XXXX dialing pattern. Granby requests that the Commission allow it to modify its plan so that customers who have not chosen a primary interexchange carrier (PIC) for intraLATA toll service by October 20, 1999, will be assigned to its long distance affiliate (Stouffer Communications, Inc.) rather than to their interLATA carrier. Granby also requested that the Commission authorize it to send a notification letter (a copy of which it attached to its petition) explaining the modification to its customers.

A number of secondary carriers (SCs) proposed ILDP plans that assigned customers who did not choose a PIC to a long distance affiliate of the SC, and the Commission approved these plans. (See, e.g., TO-99-514, In the Matter of the Petition of Mark Twain Rural Telephone Company for Approval of an IntraLATA Dialing Parity Plan.) The Commission will allow Granby to modify its ILDP plan as requested.

However, the Commission is concerned that Granby's proposed notification letter does not stress the fact that it is a change from the earlier notice. The Commission will direct Granby to add the following paragraph in large bold type at the beginning of its proposed notice:

THIS NOTICE WILL ALERT YOU OF CHANGES THAT HAVE OCCURRED SINCE THE NOTICE YOU RECEIVED IN LATE JUNE OR EARLY JULY. Contrary to what that notice said, if you do not affirmatively choose (by contacting Granby Telephone Company or the long distance company you choose) an intraLATA toll service provider by October 20, 1999, you will be assigned to Stouffer Communications, Inc., an affiliate of Granby Telephone Company. The earlier notice stated that you would be assigned to your interLATA long distance carrier if you did not affirmatively choose an intraLATA carrier. That is no longer correct.

The Commission will also direct Granby to add the following paragraph at the end of its proposed notice:

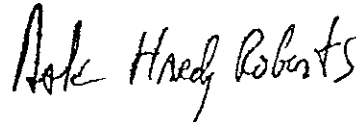
You will still be able to make toll calls by "dialing around" using a "101XXXX" access number. A list of these "101XXXX" access numbers is available from your local Granby Telephone Company business office.

**IT IS THEREFORE ORDERED:**

1. That the petition to modify its IntraLATA Dialing Parity plan filed by Granby Telephone Company on August 31, 1999 is granted.
2. That Granby Telephone Company shall provide notice to its customers as discussed herein.

3. That this order shall become effective on October 1, 1999.

**BY THE COMMISSION**

A handwritten signature in dark ink, appearing to read "Dale Hardy Roberts". The signature is written in a cursive, somewhat stylized script.

**Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge**

(S E A L)

Crumpton, Murray, Schemenauer,  
and Drainer, CC., concur  
Lumpe, Ch., absent

Mills, Deputy Chief Regulatory Law Judge

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COMMISSION COUNSEL  
PUBLIC SERVICE COMMISSION