

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water     )  
Company for a Certificate of Convenience     )  
and Necessity Authorizing it to Install, Own,    ) File No.    WA-2022-  
Acquire, Construct, Operate, Control,        ) File No.    SA-2022-  
Manage and Maintain a Water System and     )  
Sewer System in and around the City of     )  
Purcell, Missouri.                                )

**APPLICATION, MOTION FOR WAIVER  
AND MOTION FOR EXPEDITED TREATMENT**

COMES NOW Missouri-American Water Company ("MAWC") pursuant to Sections 393.140, and 393.170 RSMo, and 20 CSR 4240-2.060, 20 CSR 4240-2.080 (14) 20 CSR 4240-3.305, 20 CSR 20 4240-3.600 and 20 CSR 4240-4.017(1)(D), and for its Application and Motion for Waiver, states as follows to the Missouri Public Service Commission:

**BACKGROUND INFORMATION**

1. This Application is being filed by MAWC to obtain a Certificate of Convenience and Necessity ("CCN") to install, own, acquire, construct, operate, control, manage and maintain a water system and sewer system in and around the City of Purcell, Missouri ("Purcell"), which is located in Jasper County.

2. MAWC is a Missouri corporation, active and in good standing with the Missouri Secretary of State, with its principal office and place of business at 727 Craig Road, St. Louis, Missouri 63141. Pursuant to Commission regulation 20 CSR 4240-2.060(1)(G), MAWC incorporates by reference the certified copies of its articles of incorporation and its certificate of good standing previously filed in File No. WO -2020-0190.

3. MAWC currently provides water service to approximately 474,000 customers and sewer service to approximately 16,500 customers in several counties throughout the state

of Missouri. MAWC is a "water corporation," a "sewer corporation" and a "public utility" as those terms are defined in Section 386.020 and is subject to the jurisdiction and supervision of the Commission as provided by law. MAWC has no overdue Commission annual reports or assessment fees. There is no pending action or final unsatisfied judgment or decision against MAWC from any state or federal agency or court which involves customer service or rates, which action, judgment or decision has occurred within three years of the date of this Application.

4. Communications respecting this Application should be addressed to the undersigned counsel and:

**Missouri-American Water Company:**

**Ms. Mary Beth Hercules**  
Paralegal  
Missouri-American Water Company  
727 Craig Road  
Creve Coeur, Missouri 63141  
Direct Dial 314-996-2343  
marybeth.hercules@amwater.com

**CERTIFICATE OF CONVENIENCE AND NECESSITY**

5. MAWC proposes to purchase all of the water and sewer assets of the currently unregulated system of Purcell, and requests permission, approval and a CCN to own, acquire, construct, operate, control, manage and maintain the water and sewer systems for the public in an area in and around Purcell, Missouri.

6. To provide service to the proposed area, MAWC will purchase the water and sewer systems from Purcell. Purcell is a fourth-class city located in Jasper County. Purcell serves approximately 160 water accounts and 150 sewer accounts. The City of Purcell has a population of approximately 425.

7. MAWC has operated the Purcell water and sewer systems since February 2021. In

early February 2021, the office of Senator Bill White of the 32nd District, the Missouri Department of Natural Resources (“DNR”), and the Staff of the Missouri Public Service Commission (“Staff”) contacted MAWC requesting assistance with the Purcell water and sewer systems after the Mayor Pro Tem and citizens of Purcell had reached out to Senator White asking for help.

8. At the time MAWC received the request for assistance, Purcell had no way of providing water and/or wastewater service to the residents of the community. Purcell's sole operator of the water and sewer systems had vacated the position two weeks prior. When MAWC assumed operation of the systems, both the water and sewer systems were in violation of state regulations. The violations included: the wastewater system was discharging raw sewage at the outflow point in Spring River and was completely full of sludge which resulted in the plant not working properly; six of the ten grinder pumps were failing resulting in backups at residences. In addition, wastewater and lift station alarms had been deactivated allowing the stations to overflow sewage with no functioning notification in place. The water system required repair of four water main leaks and 24 frozen meters due to the extreme cold and was lacking sodium hypochlorite, which resulted in improper disinfection in the drinking water system.

9. On March 16, 2021, The City of Purcell and MAWC entered into an *Operation and Management Agreement for Water and Sewer Systems* (O&M Agreement). The O&M Agreement includes an Option to Purchase System clause. A copy of the O&M Agreement is attached hereto as **Appendix A**.

10. The Purcell water system consists of two deep water wells. One well is owned exclusively by the City of Purcell and the second well is a shared well with the neighboring City of Alba. The water distribution system includes a 50,000 gallon elevated storage tank and approximately seven miles of water mains. The Purcell sewer system includes three lift stations,

a recirculating sand filter treatment plant with 43,000 gallons per day capacity and approximately 6 miles of sewers.

11. The City of Purcell held a special meeting attended by the Mayor and council members at which time a motion was made to include the sale of Purcell's water and sewer systems on the August 3, 2021 ballot. A copy of the ordinance is attached hereto as **Appendix B**. The ordinance provided notice of an election to be held on August 3, 2021, to vote as to whether the water and wastewater utility owned by the City of Purcell should be sold.

12. An election was held on August 3, 2021 with over 90% of the votes in favor of Purcell selling its water and sewer systems to MAWC. There were 63 total votes cast of which 59 voted "yes" and 4 voted "no".

13. Following the election, the DNR sent a letter to Kelsey Freeland, Mayor of the City of Purcell informing the mayor of a loan payoff in the amount of \$46,045 and grant reimbursement in the amount of \$296,544 for a total due of \$342,589 related to the Purcell wastewater system. Pursuant to the terms of the Purcell DNR loan and grant, the loan payoff and required grant reimbursement are due upon the sale of the wastewater system. DNR recommended in the letter that *"the city negotiate the contract for sale to include at least an amount sufficient to repay its loan and required grant reimbursement"* A copy of the DNR letter is attached hereto as **Appendix C**.

14. On November 4, 2021 MAWC entered into an *Agreement for Purchase of Water and Wastewater System ("Purchase Agreement")* with Purcell. A copy of the *Purchase Agreement* is attached as **Appendix D**. The schedules and exhibits to the Purchase Agreement have not been created at this time. In most cases, they are prepared if and when approval is received by the Missouri Public Service Commission to proceed with the transaction since



these items are part of the closing process.

15. MAWC proposes to purchase the water and sewer utility assets of Purcell, as specifically described in, and under the terms and provisions of the *Purchase Agreement*. A legal description of the area sought to be certificated is attached as **Appendix E**. A map of the area sought to be certificated is attached to this Application as **Appendix F**.

16. Attached hereto and marked as **Appendix G-C** is a list of ten residents or landowners within the proposed service area. **Appendix G-C** has been identified as Confidential in accordance with Commission Rule 20 CSR 4240-2.135(2)(A)1, as it contains customer-specific information.

#### **ADDITIONAL INFORMATION**

17. Attached hereto and marked as **Appendix H-C** is the feasibility study for the water system and **Appendix I-C** is the feasibility study for the sewer system. No external financing is anticipated. **Appendix H-C** and **Appendix I-C** have been marked as "Confidential" in accordance with Commission Rule 20 CSR 4240-2.135(2)(A)3, 4 and 6 as they contain market specific information and information representing strategies employed in contract negotiations.

18. Attached hereto and marked as **Appendix J** is an Integration Appendix that includes information relevant to the integration process of this proposed acquisition.

19. MAWC will receive a franchise from the City of Purcell as called for by the *Purchase Agreement*.

#### **TARIFFS/RATES**

20. MAWC proposes to provide water service pursuant to the existing rates currently applicable to MAWC's Joplin Service Area and to utilize the rules governing the rendering of water service currently found in MAWC's water tariff P.S.C. MO No. 13 until such time as the rates and

rules are modified according to law. MAWC proposes to provide sewer service pursuant to the existing rates currently applicable to MAWC's Stonebridge Service Area and to utilize the rules governing the rendering of sewer service currently found in MAWC's sewer tariff P.S.C. MO No. 26, until such time as the rates and rules are modified according to law.

### **PUBLIC INTEREST**

21. The grant of the requested CCN (and approval of the underlying transaction) is in the public interest and will result in the provision of regulated water and sewer service to the current and future residents of the service area. The water and sewer assets of Purcell would be acquired by MAWC, a Missouri public utility, and be subject to the jurisdiction of the Commission. MAWC has considerable expertise and experience in providing water and sewer utility services to residents of the State of Missouri and is fully qualified, in all respects, to own and operate the water and sewer systems currently being operated in and around the City of Purcell.

22. The City of Purcell water and wastewater customers will benefit from this acquisition for various reasons, which include the need for investment to replace aging infrastructure, the need for investment to maintain compliance with existing and new regulations, to relieve the responsibility of operating and maintaining systems in the face of ever-increasing complexity and liability and the desire to maintain affordability.

### **MOTION FOR WAIVER**

23. Commission Rule 20 CSR 4240-4.017(1) provides that "(a)ny person that intends to file a case shall file a notice with the secretary of the commission a minimum of sixty (60) days prior to filing such case." A notice was not filed 60 days prior to the filing of this Application. As such, and to the extent required, MAWC seeks a waiver of the 60-day notice requirement.

24. Rule 20 CSR 4240-4.017(1)(D) provides that a waiver may be granted for good

cause. In this regard, MAWC declares (as verified below) that it has had no communication with the Office of the Commission (as defined by Commission Rule 20 CSR 4240-4.015(10)) within the prior 150 days regarding any substantive issue likely to be in this case, other than those pleadings filed for record. Accordingly, for good cause shown, MAWC moves for a waiver of the 60-day notice requirement of Rule 20 CSR 4240-4.017(1) and acceptance of this Application at this time.

### **MOTION FOR EXPEDITED TREATMENT**

25. MAWC moves for expedited treatment of this Application in accordance with 20 CSR 4240-2.080 (14) and asks that a decision on this Application be effective as soon as practicable.

26. As stated above, MAWC assumed operation of the Purcell systems in February 2021 when Purcell had no way of providing water and/or wastewater service to the residents of the community. On March 31, 2022, the Missouri Department of Natural Resources sent a Letter of Warning to the City of Purcell for violations of the Missouri Clean Water Law.

27. Immediately upon closing, MAWC intends to install new U.V. treatment to address violations of the effluent limitations in the wastewater permit for E. Coli. Further, MAWC intends to perform repairs on a water tank that is currently leaking. The City of Purcell is currently struggling with billing issues and relying on volunteers since there is no dedicated administrative staff to bill customers.

28. This Application was filed as quickly as possible after MAWC gathered and prepared the necessary documents.

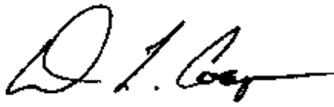
29. There will be no negative impact, and will in fact have a positive impact, on customers or the general public if the Commission grants such relief on an expedited basis.

Therefore, good cause exists to approve this Application on an expedited basis.

**WHEREFORE**, MAWC requests the Commission issue an order on an expedited basis:

1. Granting MAWC permission, approval and a Certificate of Convenience and Necessity authorizing MAWC to install, acquire, build, construct, own, operate, control, manage and maintain water and sewer systems for the public within the area referred to above;
2. Granting MAWC permission to acquire the water and sewer assets identified herein of the City of Purcell, Missouri; and,
3. Authorizing MAWC to take such actions as may be deemed necessary and appropriate to accomplish the purposes of the *Purchase Agreement* and the Application and to consummate related transactions in accordance with the *Purchase Agreement*.

Respectfully submitted,



Dean L. Cooper MBE #36592  
BRYDON, SWEARENGEN & ENGLAND P.C.  
312 E Capitol Avenue  
P.O. Box 456  
Jefferson City, MO 65102  
(573) 635-7166  
[dcooper@brydonlaw.com](mailto:dcooper@brydonlaw.com)

Timothy W. Luft, MBE #40506  
Corporate Counsel  
MISSOURI-AMERICAN WATER  
COMPANY  
727 Craig Road  
St. Louis, MO 63141  
(314) 996-2279  
[timothy.luft@amwater.com](mailto:timothy.luft@amwater.com)

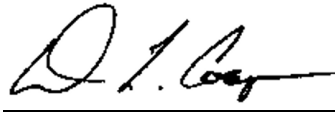
**ATTORNEYS FOR MISSOURI-AMERICAN WATER COMPANY**

## CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing document was sent via electronic mail on this 21<sup>st</sup> day of April, 2022 to:

Karen Bretz  
Staff Counsel's Office  
[karen.bretz@psc.mo.gov](mailto:karen.bretz@psc.mo.gov)  
[staffcounsel@psc.mo.gov](mailto:staffcounsel@psc.mo.gov)

Marc Poston  
Office of the Public Counsel  
[opcservice@opc.mo.gov](mailto:opcservice@opc.mo.gov)



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**VERIFICATION**

State of Missouri            )  
  )  
County of St. Louis        )        ss

I, Timothy W. Luft, under penalty of perjury, and pursuant to Section 509.030, RSMo, state that I am Vice-President - Legal of Missouri-American Water Company, that I am duly authorized to make this affidavit on behalf of MAWC, that I have knowledge of the matters stated herein, and that said matters are true and correct to be best of my knowledge and belief. Additionally, no representative of MAWC has had any communication with the office of the Missouri Public Service Commission as defined in Commission Rule 20 CSR 4240-4.015(10) within the immediately preceding 150 days regarding the subject matter of this Application.



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## **List of Appendices**

Appendix A	Operation and Management Agreement for Water and Sewer Systems
Appendix B	Ordinance
Appendix C	DNR Letter
Appendix D	Purchase Agreement
Appendix E	Legal Description
Appendix F	Map
Appendix G – C	List of Ten Residents
Appendix H – C	Feasibility Study – Water System
Appendix I – C	Feasibility Study – Sewer System
Appendix J	Integration

## OPERATION AND MANAGEMENT AGREEMENT FOR WATER AND SEWER SYSTEMS

THIS OPERATION AND MANAGEMENT AGREEMENT ("Agreement") is entered into this 16th day of March, 2021 (the "Effective Date") by and between Missouri-American Water Company, a Missouri corporation ("Missouri-American") and the City of Purcell, a Missouri municipal corporation ("Purcell"). Hereinafter, Missouri-American and Purcell may be referred to individually as "Party" and jointly as "Parties".

WHEREAS, Purcell owns and operates a potable water distribution system and sewer collection and treatment system, more particularly described and depicted on attached Appendix A (the "System"); and

WHEREAS, Purcell desires to engage the services of Missouri-American to operate the System, and Missouri-American desires to perform such services for the compensation provided in this Agreement.

NOW, THEREFORE, in consideration of the mutual covenants and agreements hereinafter set forth, Purcell and Missouri-American agree as follows:

1. **SCOPE OF SERVICES.**

Missouri-American shall operate the System from the Effective Date and shall provide the services shown in Appendix B. Certain services shall be specifically excluded as shown in Appendix C. Missouri-American may provide additional services beyond the scope of this Agreement at Purcell's written request subject to mutually agreeable terms and conditions.

2. **CITY OF PURCELL REPRESENTATIONS AND DUTIES.**

Prior to the execution of this Agreement, Purcell shall have provided to Missouri-American a complete set of "as built" construction plans and specifications for Purcell's entire System, which shall include an inventory of all valve, hydrant, curb stop and meter locations, a copy of all warranties, easements and licenses, permits and a copy of all maintenance and operating manuals, to the extent such documents and materials are in Purcell's possession or control. Upon the execution of this Agreement, Purcell hereby grants to Missouri-American, at any and all times, full access to the System, the right to use all easements and public right of way permits granted to Purcell in furtherance of the System, and authorizes Missouri-American to enter onto the premises of its customers connected to the System.

Purcell shall pay for furnishing and installing all capital improvements required to meet all regulatory requirements to extend the service to new customers or repair, replace or upgrade a portion of the System in need of repair, replacement or upgrade in order to meet said regulatory requirements. Purcell shall pay for all maintenance, repair, operational or other Costs. Purcell shall pay for all utilities needed to run, operate, maintain and monitor the System, including, but not limited to, the cost of electric power, natural and/or propane gas, telecommunications, and chemicals.



3. **COMPENSATION.**

Purcell shall pay to Missouri-American each month the amount of Six Thousand Five Hundred Dollars (\$6,500.00) as compensation for the services provided by Missouri-American pursuant to this Agreement. Each such payment shall be made by the 30th day of the month following the rendering of services by Missouri-American. Purcell agrees to pay Missouri-American each month the amount of Five Hundred Dollars (\$500.00) for the costs associated with billing and collecting revenue.

4. **SCOPE CHANGES.**

If Missouri-American's cost of providing services under this Agreement changes as a result of: (i) any change in System operations, personnel qualifications, staffing, or other cost which is mandated or otherwise required, by a change in law, rule or regulation, or an action or forbearance of any governmental body having jurisdiction to order, dictate or require such change, or (2) Purcell's request to provide additional services beyond the scope of this Agreement, the Parties shall negotiate in good faith an increase to the compensation paid to Missouri-American under this Agreement.

5. **OPTION TO PURCHASE SYSTEM.**

Purcell grants to Missouri-American the exclusive option to purchase the System ("Option") upon the terms and conditions hereinafter set forth. Purcell agrees to provide an Ordinance to Missouri-American within thirty (30) days of the date of this Agreement whereby Purcell agrees to include the sale of its water and sewer systems on the August 2021 referendum. The ballot language for the August 2021 referendum will state the following:

*"Shall the City of Purcell, Missouri be authorized to sell its water and wastewater (sewer) utilities to Missouri-American Water Company?"*

The purchase price for the System after exercise of the Option shall be negotiated by the parties at a later date and require the approval of the Missouri-Public Service Commission.

The purchase of the System shall be subject to the execution of a definitive purchase agreement, which would contain such representations, warranties, covenants, conditions and indemnities as are usual and customary in transactions similar to others entered into by Missouri- American for the purchase of water and sewer systems.

6. **WATER USAGE DATA.**

Missouri-American, on no less than a monthly basis, will collect certain water usage and customer identification information required to compute and collect its sewer charges in the Purcell area. Such data will be provided subject to the execution of a definitive water usage

data agreement, which shall contain such representations, warranties, covenants, conditions and indemnities as are usual and customary in transactions similar to others entered into by Missouri-American for the provision of such data.

7. **INDEMNITY, LIABILITY AND INSURANCE.**

Missouri-American agrees to indemnify, defend and hold harmless Purcell from any liability or damages for bodily injury, including death, to the extent it arises from Missouri-American's conduct under this Agreement, and which accrue after the Effective Date, provided Missouri-American shall be liable only for that percentage of total damages that corresponds to its percentage of total negligence or fault. Notwithstanding the foregoing, Purcell shall maintain its right to assert defenses and immunities to all claims for liability or damages.

Purcell agrees to indemnify, defend and hold harmless Missouri-American from any liability or damage or bodily injury, including death, which may arise from Purcell's conduct under this Agreement, provided Purcell shall be liable only for that percentage of total damages that corresponds to its percentage of total negligence or fault. Notwithstanding the foregoing, Missouri-American shall maintain its right to assert defenses and immunities to all claims for liability or damages. Purcell shall be liable for all fines or civil penalties imposed by any regulatory or enforcement agencies on Purcell and/or Missouri-American, unless such fines and/or penalties are a direct result of Missouri-American's conduct, and Purcell shall indemnify and hold Missouri-American harmless from the payment of all such fines and/or penalties. Furthermore, Purcell shall be liable for any fines or penalties imposed by any regulatory enforcement agencies on Purcell or Missouri-American as a result of Purcell's failure to comply with its obligations under Article 3 of this Agreement.

The Indemnity obligations in this Agreement shall survive the termination of the Agreement.

8. **TERM.**

The term of this Agreement shall be one (1) year commencing on the Effective Date (including any renewals as hereinafter set forth, the "Term"). Thereafter, either of the Parties may renew this Agreement for additional one (1) year Terms if written notice is provided to the other Party at least ninety (90) days before the expiration of the initial or a subsequent Term. Missouri-American may terminate this Agreement at any time for any reason upon thirty (30) days written notice.

9. **DISPUTES AND FORCE MAJEURE.** In the event activities by employee groups or unions unrelated to Missouri-American cause disruption in Missouri-American's ability to perform at the System, Missouri-American shall operate the facilities on a best-efforts basis until any such disruption ceases. Neither Party shall be liable for its failure to perform its obligations under this Agreement if such failure is due to any unforeseen circumstances beyond its reasonable control or Force Majeure.

10. **GENERAL PROVISIONS.**

All land, improvements, facilities, transmission and distribution mains, hydrants, valves, service lines, meter vaults, meters, stopcocks, easements, licenses and rights-of-way, presently or hereinafter acquired or owned by Purcell in relation to the System shall remain the exclusive property of Purcell unless otherwise specifically provided for in this Agreement.

This Agreement shall be governed by and interpreted in accordance with the laws of the State of Missouri.

All notices, Consents, requests, demands and other communications hereunder are to be in writing and are deemed to have been duly given, made or delivered: (i) when delivered in person, (ii) three (3) business days after deposited in the United States mail, first class postage prepaid, or (iii) in the case of overnight courier services, one (1) business day after delivery to the overnight courier service with payment provided, in each case addressed as follows:

In the case of the Missouri-American:

Missouri-American Water Company  
727 Craig Road  
St. Louis, MO 63141

Attn: President

With an additional notice to:

Missouri-American Water Company  
727 Craig Road  
St. Louis, MO 63141

Attn: Legal Department

In the case of Purcell:

City of Purcell  
P.O. Box 10  
Purcell, MO 64857

Attn: Nancy Young, Mayor

or to such other address with respect to either Party as that Party may, from time to time, designate in writing and forward to the other as provided in this paragraph.

This Agreement, including appendices, is the entire Agreement between the Parties. This Agreement may be modified only by subsequent written agreement signed by both Parties. Wherever used, the terms "Missouri-American" and "Purcell" shall include the duly authorized respective officers, agents, directors, elected or appointed officials and employees and, where appropriate, duly authorized subcontractors or anyone duly authorized to act on their behalf.

If any term, provision, covenant or condition of this Agreement is held by a court of competent

jurisdiction to be invalid, void or unenforceable, the remainder of the provisions shall remain in full force and effect and shall in no way be affected, impaired or invalidated.

It is understood that the relationship of Missouri-American to Purcell is that of independent contractor. The services provided under this Agreement by Missouri-American are of a professional nature and shall be performed in accordance with good and accepted industry practices for professional contract operators operating water and sewer systems, similarly situated in the same geographic region and at the same time.

Missouri-American and Purcell are the only Parties to this Agreement. No third-Party rights or benefits are intended to or shall arise by reason of this Agreement.

If any litigation is necessary to enforce the terms and conditions of this Agreement, the Parties shall be responsible for the payment of their own attorney's fees.

Each of the Parties indicates its approval of this Agreement by their signatures below, and each Party warrants that all corporate or governmental action necessary to bind the Parties to the terms of this Agreement has been and will be taken.

This agreement is subject to the approval of the Missouri Public Service Commission.

**IN WITNESS WHEREOF**, the Parties have executed this Agreement as of the Effective Date:

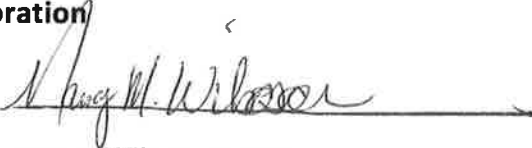
**Missouri-American Water Company,  
Missouri corporation**

By: \_\_\_\_\_



**City of Purcell, a Missouri municipal  
corporation**

By: \_\_\_\_\_



Nancy Wilson, Mayor

**APPENDIX A**

[DESCRIPTION OF THE WATER AND SEWER SYSTEMS]

[INSERT WATER AND SEWER SYSTEMS MAPS]

**APPENDIX B**  
**SCOPE OF SERVICES**

1. Supply a trained and certified responsible operator in charge and other personnel as may be necessary to operate the System in compliance with all applicable regulatory requirements and directives, including, management, regulator water quality sample collection, computer control system and instrumentation operation and monitoring, administration, reporting and security.
2. Perform regularly scheduled inspections and on a weekly basis, or other periodic basis, as required, to adequately operate and monitor the System, including all buildings, property and equipment, mechanical, electrical, HVAC, instrumentation, communication and computer systems to ensure effective operation of the System and efficiency, long-term reliability and conservation of Purcell's capital investment. Missouri-American shall provide prudent system operations in accordance with industry standards, equipment manufacturers' instructions and the operating manuals relating to the System.
3. Comply with the conditions of any and all permits issued in respect of the System by issuing agencies having jurisdiction over the System.
4. Maintain all manufacturer's warranties on new equipment acquired by Purcell during the Term and assist Purcell to enforce any existing equipment warranties and guarantees.
5. Inspect all process control equipment to ensure proper operation of the pumps and chemical feeders.
6. Inspect the pumping station and water supply vault to ensure proper operation.
7. Check chemical feed pumps and implement any operational adjustments that may be required.
8. Prepare and submit all reports respecting the operation and maintenance of the System as required by the Missouri Department of Natural Resources ("DNR") or any other regulatory agency or body having jurisdiction thereof.
9. Review, maintain and update a routine lubrication program for all equipment and Systems within the System.
10. Provide security of the System by locking access doors and gates.
11. Act as the primary contact with the DNR in respect of handling day-to-day regulatory requirements and operating issues regarding the System.
12. Review any inspection reports prepared by the DNR in respect of the System and, subject to any approvals Purcell may retain hereunder, correct or negotiate with the DNR amendments in respect of those deficiencies identified in such inspection reports.
13. Recommend to Purcell actions required to promptly comply with all federal, state and local legislation, regulations and orders, and upon receipt of any change in federal, state or

local legislation, regulations or orders.

## APPENDIX C

### EXCLUDED SERVICES

Missouri-American shall not be responsible for the following services and items:

- a. Repair of individual service line leaks or distribution/collection system main leaks or breaks.
- b. All electrical utility or natural/propane gas costs associated with the System.
- c. All cost of capital improvements associated with the System.
- d. Materials and/or new equipment as needed.
- e. Repair of water or sewer main breaks.

Should Purcell desire to have any of the above services included in the scope of services; Missouri-American can generate a scope of service amendment for Purcell's consideration.



Bill No. 4.29.21

ORDINANCE NO. 26.525

**AN ORDINANCE CALLING FOR THE ELECTION IN THE CITY OF PURCELL, MISSOURI TO BE HELD ON AUGUST 3RD , 2021 FOR THE PURPOSE OF SUBMITTING TO THE QUALIFIED VOTERS OF THE CITY A PROPOSITION TO SELL CERTAIN ASSETS ASSOCIATED WITH THE CITY'S WATER AND WASTEWATER SYSTEMS TO MISSOURI AMERICAN WATER FOR THEIR APPROVAL PURSUANT TO THE AUTHORITY GRANTED BY AND SUBJECT TO THE PROVISIONS OF REVISED MISSOURI STATUTE SECTION 393.320**

WHEREAS, Section 393.320 Revised Statute of Missouri sets forth a procedure for small water utilities to sell its public water and wastewater (sewer) utility assets which may be owned by the city; and

WHEREAS, Section 393.320 Revised Statute of Missouri provides that before any city shall sell any public utility that may be owned by it, the city shall first submit the proposition for such sale, by ordinance, to the voters of said city; and

WHEREAS, the sale of the water and wastewater (sewer) utility is expected to benefit the City of Purcell by eliminating environmental liability and obligations, among other reasons; and

WHEREAS, the City Council believes it is in the best interest of the City of Purcell and its residents to take all steps necessary to authorize and complete the sale of the City's water and wastewater (sewer) utility, if approved by the qualified voters;

NOW, THEREFORE, BE IT ORDAINED BY THE COUNCIL OF THE CITY OF PURCELL, MISSOURI, AS FOLLOWS:

SECTION 1. At the regular election to be held August 3rd, 2021, the following questions shall be submitted to the qualified voters of the City of Purcell, Missouri, for their approval. The ballot will read:

Sale of the Purcell Water and Wastewater (sewer) Utilities

Shall the City of Purcell, Missouri, be authorized to sell its water and wastewater (sewer) utility to Missouri American Water for the sum of \$? ( Dollars)?

Yes        
No       

INSTRUCTION TO VOTERS

If you are in favor of the proposition, darken in the oval next to the word "YES".  
If you are opposed to the proposition, darken in the oval next to the word "NO".

SECTION 2. At the regular election to be held on August 3rd, 2021, the proposition as set forth in Section 1 hereof shall be submitted to the qualified voters of the City of Purcell, Missouri, for their approval. The ballot will read identical to the ballot language set forth in Section 1 hereof.

SECTION 3. If a majority of the voters cast on the question by the qualified voters voting thereon are in favor of the questions, then the City Clerk upon receipt of the election certificate from the Election Authority shall certify the results of the election to the Secretary of State of the State of Missouri.

SECTION 4. If a majority of the voters cast on the question by the qualified voters voting thereon are in favor of the question, then the City shall negotiate a contract with Missouri American Water for a price of not less than \$ \_\_\_\_\_ on a cash-free, debt-free basis, including terms that provide for future service maintenance, capital improvements and other terms and conditions. Failure to successfully negotiate a contract for sale shall render this ordinance and the election held pursuant to this ordinance null and void.

SECTION 5. The City Clerk is directed to notify the County Clerk of Jasper County, Missouri, of the adoption of this ordinance no later than 5:00pm on May 24th, 2021, and to include in the notification of the terms and provisions required by the Comprehensive Election Act, Chapter 115 of the Revised Statutes of Missouri, as amended, and do all things called for by the law in connection with the holding of said election.


SECTION 6. This Ordinance shall be in full force and effect from and after its passage and approval by the Mayor and City Council.

READ TWO TIMES, PASSED AND APPROVED THIS 29TH DAY OF APRIL 2021.

---

Mayor Kelsey Freelend

ATTEST

  
City Clerk Shannon Wedge

1st Reading: Apr. 29th, 21

2nd Reading: Apr. 29th, 21

Board Approved  
March 30, 2020  
special meeting



Missouri Department of [dnr.mo.gov](http://dnr.mo.gov)

# NATURAL RESOURCES

Michael L. Parson, Governor

Dru Buntin, Director

August 31, 2021

The Honorable Kelsey Freeland  
Mayor  
City of Purcell  
104 West 3<sup>rd</sup> Street  
P.O. Box 10  
Purcell, MO 64857

RE: SHG-106 City of Purcell, Missouri  
Sale of Drinking Water and Wastewater Systems to Missouri American Water

Dear Mayor Freeland:

The Missouri Department of Natural Resources' Financial Assistance Center recently learned that voters of the City of Purcell have voted to approve the sale of the city's drinking water and wastewater systems to Missouri American Water.

This letter is intended to provide you with important information related to the sale of your wastewater system. The Department provided funding for construction of Purcell's wastewater treatment facility in 2003 with a State Hardship grant of \$2,008,576.13 and State Hardship State Hardship loan of \$405,000 in 2003. This was a state financial assistance program funded from General Obligation bonds issued by the State of Missouri.

Per the terms of the loan, the city must repay the remaining loan due at the time of the payoff. Further, per the grant regulations in place at the time the grant was awarded, and the terms of the grant (attached): "If at any time during the twenty (20) year design life of the facilities funded with this grant are sold, either outright or on contract for deed, to other than a political subdivision of the state, the state shall receive reimbursement of the grant funds. The total amount of grant funds to be reimbursed shall be based on a twenty (20) year straight line depreciation. Grant funds to be reimbursed become due and payable upon transfer of ownership of the facilities."



The Honorable Kelsey Freeland  
August 31, 2021  
Page 2

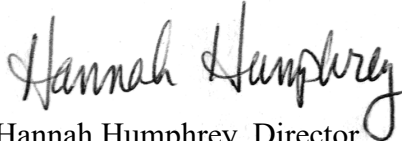
The Department recommends that the city negotiate the contract for sale to include at least an amount sufficient to repay its loan and the required grant reimbursement. As shown in the attached calculations, based on a sale date of December 15, 2021, the city will be required to payback approximately \$296,544 for the State Hardship grant and approximately \$46,045 for the loan for a total of \$342,589.

To arrange for payment, please contact Sara Pringer, Fiscal and Administrative Manager, to discuss your plan for repayment and compliance with the grant requirement. You may contact her at [sara.pringer@dnr.mo.gov](mailto:sara.pringer@dnr.mo.gov), 573-751-4940, or Missouri Department of Natural Resources, Financial Assistance Center, P.O. Box 176, Jefferson City, MO 65102-0176.

Thank you for your attention to this matter.

Sincerely,

WATER PROTECTION PROGRAM



Hannah Humphrey, Director  
Financial Assistance Center

HH/cs

Attachments

c: Kevin Hess, Department of Natural Resources, Southwest Regional Office  
Sara Pringer, Water Protection Program, Financial Assistance Center



Bob Holden, Governor • Stephen M. Mahfood, Director

## DEPARTMENT OF NATURAL RESOURCES

[www.dnr.mo.gov](http://www.dnr.mo.gov)

March 30, 2004

The Honorable Robert Thetge  
Mayor of Purcell  
302 South Main St., P.O. Box 10  
Purcell, Missouri 64857

RE: Purcell, State Hardship Grant SHG-106

Dear Mayor Thetge:

I am pleased to announce that the City of Purcell is being offered a State Hardship Grant (SHG-106) under the provisions of Chapter 644.026, RSMo and 10 CSR 20-4.043, in an amount up to \$2,022,000 for the construction of a wastewater collection and treatment system.

This grant is based on an estimated project cost of \$2,687,750. Grant funds will be paid to you in monthly installments as construction progresses. To request an installment please submit a completed copy of the enclosed grant/loan reimbursement request form along with the required expense documentation.

The final grant payment for this grant will not be made until:

1. We receive a copy of the final inspection report issued by the Department of Natural Resources' Southwest Regional Office;
2. We receive copies of all change orders for the project, and those change orders adjust all contract amounts to match the final amounts of work and materials used on the project; and
3. We receive a Statement of Work Completed.

I must remind you that the final grant payment will be reduced, if necessary, so that the total grant will not exceed the maximum amount of the grant as provided by State Regulations for the construction of the wastewater collection sewers and treatment facilities.

*Integrity and excellence in all we do*



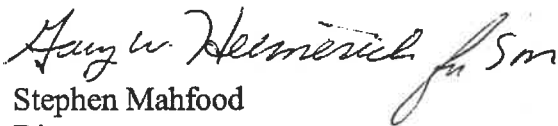
The Honorable Robert Thetge  
Page Two

The award of grant funds is subject to all applicable statutory provisions and the rules and regulations pertaining to the Hardship Grant Program. A detailed audit will be made upon completion of the proposed project. If any grant funds are found to have been used for ineligible costs, those funds will be refunded to the State of Missouri.

If the city agrees to accept this grant, please sign the enclosed agreement and return it to Joy Reven, your project coordinator. The agreement should be returned to the Water Protection Program, P.O. Box 176, Jefferson City, Missouri 65102-0176. If you have any questions, feel free to contact Ms. Reven at (573) 751-2735.

Sincerely,

DEPARTMENT OF NATURAL RESOURCES

  
Stephen Mahfood  
Director

SM/JR/amb

Enclosures

c: Senator Gary Nodler  
Representative Steve Hunter  
Mr. Rick West, Sprengle and Associates

DEPARTMENT OF NATURAL RESOURCES  
WATER PROTECTION PROGRAM  
STATE HARDSHIP GRANT

**GRANT OFFER**

APPLICANT: City of Purcell Federal Tax I.D. No. 43-1249070  
GRANT AMOUNT: \$2,022,000  
GRANT I.D. NUMBER: SHG-106

**PROJECT DESCRIPTION:**

Construction of a wastewater collection and treatment system. Collection system will be a combination gravity/pressure system consisting of 8" diameter gravity lines, 1 1/4" to 4" diameter force mains, 2 duplex lift stations, and 7 individual grinder stations. The wastewater treatment system will be a recirculating sand filter treatment system consisting of a septic tank, recirculating/dosing tank, filter bed, disinfection, flow measurement and an outfall structure. The system is designed to serve a design population of 435.

Hayward Williams Director Date 3/30/04  
Department of Natural Resources

**GRANT ACCEPTANCE:**

The City of Purcell agrees to accept a grant from the State of Missouri in an amount up to \$2,022,000 for the construction of wastewater treatment improvements, and to comply with all statutory requirements and applicable terms, conditions, procedures, and rules and regulations pertaining to the grant agreement. This grant amount represents a portion of the estimated eligible costs, and will be adjusted downward if actual cost is lower than the estimated cost.

The grantee agrees to comply with the following grant conditions:

1. The grantee agrees to complete the above-described project within three (3) years of the date of the director's signature above.
2. The grantee agrees to fully expend all state hardship loan funds prior to commencing expenditure of these state hardship grant funds.
3. The grantee agrees to submit grant reimbursement request forms along with signed pay estimates and other required expense documentation for approval and reimbursement.
4. The grantee will submit one copy of the executed contract documents to permit the Department of Natural Resources to determine eligibility for funding.

5. An audit may be performed by the Department of Natural Resources on your project. The grantee agrees to keep records for a period of three years following the final grant payment. The grantee agrees to maintain project records conforming with generally accepted accounting practices.
6. A final inspection by the Department of Natural Resources regional office must be completed prior to final payment. All projects must have a statement signed by your consulting engineer certifying that the project has been built according to the approved plans and specifications prior to final payment.
7. The grantee agrees to submit four copies of all change orders to the Department of Natural Resources.
8. The applicant is responsible for all cost overruns.
9. The draft plan of operation and the draft operation and maintenance manual must be submitted to the department before the 50 percent reimbursement will be made. The final operation and maintenance manual must be submitted and approved by the department before the 90 percent reimbursement will be made.
10. The grantee agrees to enact the state approved sewer use ordinance and user charge system prior to placing the wastewater facilities, funded by this grant, in operation.
11. If at any time during the twenty (20) year design life of the facilities funded with this grant are sold, either outright or on contract for deed, to other than a political subdivision of the state, the state shall receive reimbursement of the grant funds. The total amount of grant funds to be reimbursed shall be based on a twenty (20) year straight-line depreciation. Grant funds to be reimbursed shall become due and payable upon transfer of ownership of the facilities.
12. In accordance with the Department of Natural Resources Contracting and Procurement Participation Plan and the Governor's Executive Order 98-21, special efforts must be made to assure that 10% objective be made available to Minority Business Enterprises (MBE) and a 5% objective be made available to Women Business Enterprises (WBE), when using state agreement funds to purchase supplies, equipment, construction and services related to this award Agreement.
  - A. The Recipient agrees to take all necessary affirmative steps required to assure that Minority Business Enterprises and Women Business Enterprises are used when possible as sources when procuring supplies, equipment, construction and services related to this award Agreement. The solicitation documents. Affirmative steps shall include:
    - a. Placing qualified minority business and women's business enterprises on solicitation lists;



- b. Ensuring that small and minority and women's business enterprises are solicited whenever they are potential sources;
  - c. Dividing total requirements, when economically feasible, into small tasks or quantities to permit maximum participation by minority and women's business enterprises;
  - d. Establishing delivery schedules, where the requirements of work will permit, which would encourage participation by minority and women's business enterprises;
  - e. Requiring any prime contractor or other Recipient, if sub-agreements are to be let, to take the affirmative steps in subparagraphs a. through e. of this section.
- B. The Recipient agrees to submit, to the Department of Natural Resources' project officer, a completed MBE/WBE Utilization report, within 30 days after the end of each federal/state fiscal quarter.

The undersigned representative certifies that the information submitted in the application for grant funds was true and correct to the best of his knowledge.

**WITNESS:**



\_\_\_\_\_  
SIGNATURE OF AUTHORIZED REPRESENTATIVE

Robert Thetge, Mayor

\_\_\_\_\_  
NAME AND TITLE (TYPEWRITTEN)

4-14-04

\_\_\_\_\_  
DATE



\_\_\_\_\_  
SIGNATURE OF CITY CLERK

Dorothy Haddock, City Clerk

\_\_\_\_\_  
NAME AND TITLE (TYPEWRITTEN)

4/14/04

\_\_\_\_\_  
DATE



**RE: City of Purcell, Missouri Sewerage System Revenue Bonds  
(State of Missouri - Direct Loan Program) Series 2004**

**Proposed Redemption Date:** **December 15, 2021**

**Principal to be Prepaid:**

Current Principal Outstanding (after 4/1/2021 Pmt): 90,000.00

**Credits:**

Principal Account Balance: 10.22

Debt Service Reserve Fd Balance:

Reserve Requirement 45,000.00

Less: 4/1/2021 Amt Needed: 0.00 45,000.00

**Total Fund Balances** **45,010.22**

<b>NET REDEMPTION DEPOSIT</b>	<b>44,989.78</b>
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**Fees Due:**

Final Trustee Fees (Pro-rated at 254/360 days): \$737.31

Final DNR Fees (Pro-rated at 258/365 days): 318.08

**Total Fees Due** **1,055.39**

<b>TOTAL AMOUNT DUE</b>	<b>46,045.17</b>
-------------------------	------------------

**City of Purcell, Missouri Sewerage System Revenue Bonds  
(State of Missouri - Direct Loan Program) Series 2004**  
**Private Placement; DNR = Loan Provider = sole Bond Owner**

Dated Date (orig delivery date): 4/15/2004  
Original Par: 450,000.00  
Interest Rate: 0%  
STREAM ID: 800320012

<u>Payment Date</u>	<u>Principal Due</u>	<u>Principal Balance</u>	<u>UMB Fees</u>	<u>DNR Fees</u>	<u>Total Fees</u>
4/1/2006	22,500.00	427,500.00	1,045.00	2,250.00	3,295.00
4/1/2007	22,500.00	405,000.00	1,045.00	2,137.50	3,182.50
4/1/2008	22,500.00	382,500.00	1,045.00	2,025.00	3,070.00
4/1/2009	22,500.00	360,000.00	1,045.00	1,912.50	2,957.50
4/1/2010	22,500.00	337,500.00	1,045.00	1,800.00	2,845.00
4/1/2011	22,500.00	315,000.00	1,045.00	1,687.50	2,732.50
4/1/2012	22,500.00	292,500.00	1,045.00	1,575.00	2,620.00
4/1/2013	22,500.00	270,000.00	1,045.00	1,462.50	2,507.50
4/1/2014	22,500.00	247,500.00	1,045.00	1,350.00	2,395.00
4/1/2015	22,500.00	225,000.00	1,045.00	1,237.50	2,282.50
4/1/2016	22,500.00	202,500.00	1,045.00	1,125.00	2,170.00
4/1/2017	22,500.00	180,000.00	1,045.00	1,012.50	2,057.50
4/1/2018	22,500.00	157,500.00	1,045.00	900.00	1,945.00
4/1/2019	22,500.00	135,000.00	1,045.00	787.50	1,832.50
4/1/2020	22,500.00	112,500.00	1,045.00	675.00	1,720.00
<b>4/1/2021</b>	<b>22,500.00</b>	<b>90,000.00</b>	<b>1,045.00</b>	<b>562.50</b>	<b>1,607.50</b>
4/1/2022	22,500.00	67,500.00	1,045.00	450.00	1,495.00
4/1/2023	22,500.00	45,000.00	1,045.00	337.50	1,382.50
4/1/2024	22,500.00	22,500.00	1,045.00	225.00	1,270.00
4/1/2025	<u>22,500.00</u>	0.00	1,045.00	112.50	1,157.50
	450,000.00				

Call Date: 12/15/2021  
Called Prin \$ 90,000.00  
Days 30/360: 254  
Days act/act: 258

DNR Fee: \$ 318.08 - Pro-rated ACT/ACT  
UMB Fee: \$ 737.31 - Pro-rated 30/360

Purcell State Hardship Grant Reimbursement - Transaction Date December 15, 2021

	Actual Grant Disbursed \$	Years	Annual Depreciation	Substantial Completion Date
HG-106 (Grant)	\$ 2,008,576.13	20	100,428.81	11/28/2005

3/1/2003 date grant signed  
12/15/2021 date of payoff  
343 # of days

State Hardship - Reimbursement Calculation	
11/28/2005	\$ -
11/28/2006	\$ -
11/28/2007	\$ -
11/28/2008	\$ -
11/28/2009	\$ -
11/28/2010	\$ -
11/28/2011	\$ -
11/28/2012	\$ -
11/28/2013	\$ -
11/28/2014	\$ -
11/28/2015	\$ -
11/28/2016	\$ -
11/28/2017	\$ -
11/28/2018	\$ -
11/28/2019	\$ -
11/28/2020	\$ -
11/28/2021	\$ -
11/28/2022	\$ 95,686.34
11/28/2023	\$ 100,428.81
11/28/2024	\$ 100,428.81
Total	<b>\$ 296,543.95</b>

<b>Grant</b>
<b>Reimbursement</b>

**Agreement for Purchase of Water and Wastewater System**

This **Agreement for Purchase of Water and Wastewater System** (the “Agreement”) is made and entered into on the 4th day of November, 2021 by and between **Missouri-American Water Company**, a Missouri corporation (“Missouri-American”), and the **City of Purcell**, a municipal corporation located in Jasper County, Missouri (“Seller”). Hereinafter, Missouri-American and Seller may be referred to individually as a “Party” or together as the “Parties”.

**RECITALS:**

A. Seller currently owns and operates a water treatment and distribution system and a wastewater treatment facility and collection system (collectively, the “System”) in or near the City of Purcell, Missouri. Seller serves approximately 164 water accounts and 146 sewer accounts.

B. Seller desires to sell substantially all of the assets that constitute or are used in furtherance of the System to Missouri-American pursuant to the terms and conditions of this Agreement.

**NOW, THEREFORE**, in consideration of the foregoing recitals, and the representations, warranties, and covenants contained herein, and in exchange for other consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties, intending to be legally bound, agree as follows:

**ARTICLE 1**

**Definitions and Related Matters**

For purposes of this Agreement, the capitalized terms used herein shall have the meanings assigned to them herein or in the attached Definitions section and, for purposes of this Agreement and all other documents executed in connection herewith, the rules of construction set forth in the Definitions shall govern.

**ARTICLE 2**

**Purchase and Sale of Assets; Closing**

**2.1 Transfer of Assets.** On and subject to the terms and conditions of this Agreement, at the Closing on the Closing Date and effective as of the Effective Time, Missouri-American shall purchase, acquire and accept from Seller, and Seller shall sell, convey, transfer, assign and deliver to Missouri-American, free and clear of all Encumbrances, the Acquired Assets. Notwithstanding anything to the contrary contained in this Section 2.1 or elsewhere in this Agreement, the Excluded Assets are not part of the sale and purchase contemplated hereunder, are excluded from the Acquired Assets, and shall remain the exclusive property of Seller subsequent to the Closing.

**2.2 Consideration.** The consideration for the System and the Acquired Assets shall consist of the Purchase Price which is **Four-Hundred Thousand Dollars (\$400,000.00)**. At Closing, Missouri-American shall pay to the Seller and such other payees set forth on Schedule 2.2, which include payoff of any outstanding water and sewer bonds, in accordance with wire transfer instructions to be provided by the Seller to Missouri-American at least three Business Days prior to the Closing Date, in immediately available funds, an aggregate amount equal to the Purchase Price.

**2.3 No Assumption of Liabilities.** Any and all Liabilities of Seller, whether or not incurred in connection with the operation of the System, shall remain the sole responsibility of and shall be retained, paid, performed and discharged solely by Seller. Notwithstanding anything to the contrary contained in this Agreement, Missouri-American will not assume or be deemed to assume and shall have no liability or

obligation with respect to, any Liability of Seller, none of which Liabilities are part of the Contemplated Transactions.

**2.4 Closing.** Unless this Agreement is first terminated pursuant to Article 8 hereof, and subject to the satisfaction or, if permissible, waiver of each of the conditions set forth in Article 5 hereof, the Closing will take place at a mutually agreeable location or such other place or by such other means (e.g., facsimile and overnight delivery of original execution documents) as is agreed to by the Parties at 10:00 A.M., Central time, on (a) such date as is three (3) Business Days after the date on which all of the conditions set forth in Article 5 hereof shall have been satisfied or (to the extent permissible) waived (other than those conditions which, by their nature are to be satisfied or waived at Closing but subject to their satisfaction or waiver at Closing) or, if Missouri-American shall so elect, the final day of Seller's billing period of which such date is a part or (b) such other date as the Parties hereto may agree upon in writing. In any event, the Closing shall be effective as of the Effective Time.

**2.5 Closing Obligations.**

In addition to any other documents to be delivered under other provisions of this Agreement, at Closing:

(a) Seller shall deliver or cause to be delivered to Missouri-American, together with funds sufficient to pay all Taxes necessary for the transfer, filing or recording thereof, the following documents:

(i) the Bill of Sale, duly executed by Seller;

(ii) the Intangible Assignments, duly executed by Seller;

(iii) all Consents and approvals from Governmental Authorities, and third parties under Contracts, necessary to ensure that Missouri-American will continue to have the same full rights with respect to the Acquired Assets as Seller had immediately prior to the consummation of the Contemplated Transactions, including the written Consents, in form and substance reasonably acceptable to Missouri-American, of the Governmental Authorities and third parties set forth in Schedule 2.5(a)(iii);

(iv) a payoff letter from each lender from which Seller has incurred indebtedness for borrowed money which is outstanding, if any[, and from each person or entity listed on Schedule 2.2], and a release of all Encumbrances relating to the Acquired Assets executed, filed and/or recorded by the holder of or parties to each such Encumbrance (including without limitation any violations cited by the Missouri Department of Natural Resources or any other Governmental Authority with authority over the System or the Acquired Assets), if any, in each case in substance and form reasonably satisfactory to Missouri-American and its counsel;

(v) an affidavit, as provided in Section 1445(b)(2) of the Code, stating under penalties of perjury that Seller is not a foreign person within the meaning of Section 1445(f)(3) of the Code;

(vi) for each interest in Real Property and each easement and/or right-of-way affecting any Real Property or Acquired Asset, whether or not identified on Schedule 3.4, a recordable warranty deed or such other appropriate document or instrument of transfer or approval, as the case may require, each in form and substance reasonably satisfactory to Missouri-American;

(vii) such other deeds, bills of sale, assignments, certificates of title, documents and other instruments of transfer and conveyance as may reasonably be requested by Missouri-American, each in form and substance reasonably satisfactory to Missouri-American;

(viii) a copy of each permit, license, easement, land-right and other necessary authority for the operation of the System and the Acquired Assets, in each case validly issued in the name of the Seller and in full force and effect;

(ix) a copy of Tax clearance certificates indicating Seller has no Tax due and dated within 30 days of Closing from any jurisdictions for which Seller may be subject to Tax, including, without limitation, Missouri;

(x) the certificate contemplated by Section 5.1(d);

(xi) a legal opinion of Seller's legal counsel, affirmatively opining to such matters as Missouri-American or its legal counsel may reasonably request, including but not limited to the due authorization and execution of this Agreement by Seller and the enforceability thereof;

(xii) a Certificate of Good Standing issued by the Secretary of State of Missouri with respect to Seller, dated not earlier than ten (10) Business Days prior to Closing; and

(xiii) all other documents, instruments and writings required or reasonably requested by Missouri-American to be delivered at or prior to the Closing pursuant to this Agreement or otherwise

(b) At or prior to the Closing, Missouri-American shall deliver the following:

(i) to the Seller and such other payees set forth on Schedule 2.2, in accordance with wire transfer instructions to be provided by the Seller to Missouri-American at least three Business Days prior to the Closing Date, in immediately available funds, an aggregate amount equal to the Purchase Price;

(ii) to the Seller, the Intangible Assignments, duly executed by Missouri-American; and

(iii) to the Seller, all other documents, instruments and writings required or reasonably requested by Seller to be delivered at or prior to the Closing pursuant to this Agreement or otherwise required in connection herewith.

### ARTICLE 3 Representations and Warranties of Seller

Seller hereby makes the following representations and warranties to Missouri-American, each of which is true and correct on the date hereof and shall survive the Closing and the Contemplated Transactions hereby to the extent set forth herein:

**3.1 Organization of Seller.** Seller is a duly organized, validly existing municipal corporation organized and in good standing under the Laws of the State of Missouri, with full power and authority to conduct the Business and the System as they are now being conducted and to own, lease and operate the System and the Acquired Assets.

**3.2 Enforcement; Authority; No Conflict.**

(a) This Agreement constitutes the legal, valid and binding obligation of Seller, enforceable against Seller in accordance with its terms except as such enforcement may be limited by bankruptcy, insolvency or other similar Laws affecting the rights of creditors generally and by general principles of equity. Seller has the absolute and unrestricted right, power and authority to execute and deliver this Agreement and the Transaction Documents and to consummate the Contemplated Transactions. The Board of Aldermen of Seller have duly authorized the execution, delivery, and performance of this

Agreement by Seller and no other proceeding on the part of Seller is necessary to authorize the execution, delivery and performance of this Agreement.

(b) This Agreement has been, and the Transaction Documents will be, duly executed and delivered by Seller.

(c) Neither the execution, delivery or performance by Seller of this Agreement or the Transaction Documents nor the consummation by it of the Contemplated Transactions will (i) contravene, conflict with or result in a violation of any provisions of the charter or other governing document of Seller, (ii) contravene, conflict with or result in a violation of or give any Governmental Authority or other Person the right to challenge any of the Contemplated Transactions or to exercise any remedy or obtain any relief under any Laws or any Order to which Seller or any of the Acquired Assets may be subject, (iii) contravene, conflict with or result in a violation of any of the terms or requirements of or give any Governmental Authority the right to revoke, withdraw, suspend, cancel, terminate or modify any Permit or other authorization by a Governmental Authority that is held by Seller or that otherwise relates to the System or any of the Acquired Assets, (iv) contravene, conflict with or result in a violation or breach of any provision of, require the Consent of any Person under, or give any Person the right to declare a default or exercise any remedy under or to accelerate the maturity or performance of or to cancel, terminate or modify any Contract, indenture, mortgage, note, lease or other instrument or document to which Seller is a party or by which any of the Acquired Assets are bound or (v) result in the imposition or creation of any Encumbrance upon or with respect to any of the Acquired Assets.

(d) No filings or registrations with, notifications to, or authorizations, Consents or approvals of, a Governmental Authority or third party are required to be obtained or made by Seller in connection with the execution, delivery or performance by Seller of this Agreement or the Transaction Documents or the consummation by Seller of the Contemplated Transactions except related to the MoPSC approval. Neither the Contemplated Transactions nor the Transaction Documents will result in the creation of any Encumbrance against any of the Acquired Assets.

**3.3 Assets.** Seller has clear, good, and marketable title to, or a valid leasehold interest in, all of the Acquired Assets, free and clear of all Encumbrances. None of the Acquired Assets are leased or on loan by Seller to any third party. The Acquired Assets constitute all of the assets and property that, together with the rights granted or conveyed under the Transaction Documents, are necessary for the operation of the System, the Business and the Acquired Assets as conducted as of the date hereof. Upon the Closing, Missouri-American shall continue to be vested with good title or a valid leasehold interest in the System and all of the Acquired Assets. The Business constitutes all of the business conducted by any Person in connection with the System.

**3.4 Real Property; Easements.**

(a) Seller owns and has good and marketable title to the Real Property, free and clear of all options, leases, covenants, conditions, easements, agreements, claims, and other Encumbrances of every kind and there exists no restriction on the use or transfer of such property, in each case except as set forth on Schedule 3.4(b)(i) or Schedule 3.4(b)(ii). Set forth on Schedule 3.4(a) is a complete and accurate listing of all Real Property. Seller is not the lessor or lessee of any real property, and there are no outstanding options, rights of first refusal or rights of first offer to purchase any of the Real Property or any portion thereof or interest therein. Seller has made available to Missouri-American copies of all title reports, surveys, title policies and appraisals relating to the Real Property. At and after the Closing, Missouri-American shall have the right to maintain or use the Real Property, including the space, facilities or appurtenances outside the building lines, whether on, over or under the ground, and to conduct such activities thereon as maintained, used or conducted by Seller on the date hereof and such right is not subject to revocation. At and after the Closing, Missouri-American shall have all rights, easements and agreements necessary for the use and



maintenance of water, sewer or other utility pipelines, poles, wires, conduits or other like facilities, and appurtenances thereto, over, across and under the Real Property.

(b) The Real Property is properly classified under applicable zoning Laws, ordinances, and regulations for the current and continued operation of the System on the Real Property. No Proceeding is pending or threatened which could adversely affect the zoning classification of the Real Property. There are sufficient parking spaces, loading docks and other facilities at such Real Property to comply with such zoning Laws, ordinances, and regulations and Seller's use or occupancy of the Real Property is not dependent on any permitted non-conforming use or similar variance, exemption, or approval from any Governmental Authority. Seller's current use and occupancy of the Real Property and its operation of the System thereon does not violate any easement, covenant, condition, restriction or similar provision in any instrument of record or other unrecorded agreement affecting such Real Property. The present use and operation of the Real Property does not constitute a non-conforming use and is not subject to a variance. Seller has not received any notice of violation of any easements, covenants, restrictions or similar instruments and there is no basis for the issuance of any such notice or the taking of any action for such violation. Set forth on Schedule 3.4(b)(i) hereto is a true, correct and complete list of all easements relating to the Real Property or the Acquired Assets. All of such easements are valid and will be transferred to Missouri-American and remain in full force as of the Closing. Set forth on Schedule 3.4(b)(ii) hereto is a true, correct and complete list of all rights of way relating to the Real Property or the Acquired Assets. All of such rights of way are valid and will be transferred to Missouri-American and remain in full force as of the Closing. All Improvements located on, and the use presently being made of, the Real Property comply with all applicable zoning and building codes, ordinances and regulations and all applicable fire, environmental, occupational safety and health standards and similar standards established by Law and the same use thereof by Seller and Missouri-American following Closing will not result in any violation of any such code, ordinance, regulation or standard. There is no proposed, pending or threatened change in any such code, ordinance, regulation or standard which would adversely affect the Business, the System or the Acquired Assets.

(c) No Improvements encroach on any land that is not included in the Real Property or on any easements affecting such Real Property, or violate any building lines or set-back lines, and there are no encroachments onto the Real Property, or any portion thereof, which would interfere with the use or occupancy of such real Property or the continued operation of the System as currently conducted.

(d) There is no unpaid property Tax, levy or assessment against the Real Property (except for Encumbrances relating to Taxes not yet due and payable), nor is there pending or threatened any condemnation Proceeding against the Real Property or any portion thereof.

(e) Except as set forth in Schedule 3.4(e), there is no condition affecting the Real Property or the Improvements located thereon which requires repair or correction to restore the same to reasonable operating condition.

**3.5 Personal Property.** Set forth on Schedule 3.5(a) is a complete and accurate listing of all Acquired Assets which are personal property. Except as set forth in Schedule 3.5(b): (i) no Acquired Asset which is personal property is in the possession of others (other than immaterial items temporarily in the possession of others for maintenance or repair), (ii) neither Seller nor any of its Affiliates holds any such property on consignment, and (iii) each item of such Acquired Assets has been maintained in accordance with normal industry practice, is in good operating condition and repair (subject to normal wear and tear) and is suitable for the purposes for which it is presently used.

**3.6 Subsidiaries; No Undisclosed Liabilities.** Seller does not have any subsidiaries and does not directly or indirectly own or have any capital stock or other equity interest in any Person. Except (a) to the extent and for the amount reflected as a Liability on the balance sheet included in the Unaudited Financial Statements, (b) Liabilities incurred in the Ordinary Course of Business since the date of the balance sheet

included in the Unaudited Financial Statements (none of which will or may reasonably be expected to have an adverse effect upon the Business), or (c) as set forth on Schedule 3.6, Seller does not have any Liabilities whatsoever, known or unknown, asserted or unasserted, liquidated or unliquidated, accrued, absolute, contingent, or otherwise, there is no basis for any claim against Seller, the System or any of the Acquired Assets for any such Liability and there is no basis for any such Liability to become the Liability of Missouri-American from and after the Closing.

### **3.7 Tax Matters.**

(a) Seller has timely and properly filed all Tax Returns that it was required to file. All such Tax Returns were complete and correct in all respects and were prepared in compliance with all applicable Laws. All Taxes owed by Seller have been paid. Seller is not the beneficiary of any extensions of time within which to file any Tax Return. No claim has ever been made by an authority in a jurisdiction where Seller does not file Tax Returns that Seller is or may be subject to taxation by that jurisdiction. There are no Encumbrances on any of the Acquired Assets that arose in connection with any failure (or alleged failure) to pay any Tax.

(b) Seller has withheld and paid all Taxes required to have been withheld and paid in connection with any amounts paid or owing to any employee, independent contractor, creditor, member, stockholder, or other third party. Forms W-2 and 1099 required with respect thereto have been properly completed and timely filed.

(c) There are no audits or examinations of any Tax Returns pending or threatened that relate to Seller's operation of the System or the Acquired Assets. Seller is not a party to any action or Proceeding by any Governmental Authority for the assessment or collection of Taxes relating to the operation of the System or Acquired Assets, nor has such event been asserted or threatened. There is no waiver or tolling of any statute of limitations in effect with respect to any Tax Returns relating to Seller's operation of the System or the Acquired Assets.

(d) None of the Acquired Assets (i) has been or could be treated as a partnership or corporation for United States federal income Tax purposes or (ii) is property that is required to be treated for Tax purposes as being owned by any other Person (other than those Acquired Assets that are leased).

(e) None of the Acquired Assets represent property or obligations of Seller, including but not limited to uncashed checks to vendors, customers or employees, non-refunded overpayments or unclaimed subscription balances, that is escheatable to any Governmental Authority under any applicable escheatment Laws as of the date hereof or that may at any time after the date hereof become escheatable to any Governmental Authority under any applicable escheatment Law.

**3.8 Contracts.** Set forth on Schedule 3.8 is a complete and correct list of all Contracts related to the System to which Seller is a party or is otherwise bound. Seller has delivered or caused to be delivered to Missouri-American correct and complete copies of each such Contract (including any and all amendments), a description of the terms of each such Contract which is not in writing, if any, and all documents affecting the rights or obligations of any party thereto.

### **3.9 Environmental Matters.**

(a) Seller is and at all times has been in full compliance with and has not been and is not in violation of or liable under any applicable Environmental Law. Seller has no basis to expect nor has it received any actual or threatened Order, notice or other communication from any Governmental Authority or other Person of any actual or potential violation or failure to comply with any Environmental Law or of any actual or threatened obligation to undertake or bear the cost of any Environmental, Health and Safety Liabilities with respect to the Real Property or any other properties or assets (whether real, personal or

mixed) in which Seller has or has had an interest or with respect to the Real Property or any other real property at or to which Hazardous Materials were generated, manufactured, refined, transferred, imported, used or processed by Seller or any other Person for whose conduct it is or may be held responsible, or from which Hazardous Materials have been transported, treated, stored, handled, transferred, disposed, recycled or received.

(b) There are no pending or threatened claims, Encumbrances or other restrictions of any nature, resulting from any Environmental, Health and Safety Liabilities or arising under or pursuant to any Environmental Law with respect to or affecting the Real Property or any other properties and assets (whether real, personal or mixed) in which Seller has or had an interest.

(c) Neither Seller nor any other Person for whose conduct it is or may be held to be responsible has any Environmental, Health and Safety Liabilities with respect to the Real Property or with respect to any other properties and assets (whether real, personal or mixed) in which Seller (or any predecessor) has or has had an interest or at any property geologically or hydrologically adjoining the Real Property or any such other property or assets that could reasonably be expected to have a material adverse effect thereon.

(d) There are no Hazardous Materials, except those used in connection with the operation of the System and set forth in the list on Schedule 3.9(d), present on or in the Environment at the Real Property or at any geologically or hydrologically adjoining property, including any Hazardous Materials contained in barrels, above or underground storage tanks, landfills, land deposits, dumps, equipment (whether moveable or fixed) or other containers, either temporary or permanent and deposited or located in land, water, sumps or any other part of the Real Property or such adjoining property or incorporated into any structure therein or thereon. Neither Seller nor any other Person for whose conduct it is or may be held to be responsible has permitted or conducted, or is aware of, any Hazardous Activity conducted with respect to the Real Property or any other properties or assets (whether real, personal or mixed) in which Seller has or has had an interest except in material compliance with all applicable Environmental Laws. There has been no Release or threat of Release, of any Hazardous Materials at or from the Real Property or from or by any other properties and assets (whether real, personal or mixed) in which Seller has or has had an interest, or any geologically or hydrologically adjoining property, whether by Seller or any other Person.

(e) Except as set forth in Schedule 3.9(e), none of the following exists at the System or on the Real Property: (1) underground storage tanks; (2) asbestos-containing material in any form; (3) materials or equipment containing polychlorinated biphenyl; (4) groundwater monitoring wells; or (5) landfills, surface impoundments, or disposal areas.

(f) Except as set forth in Schedule 3.9(f) neither Seller nor any of its Affiliates is obligated to provide financial assurance in consideration of the System under Environmental Law.

(g) Seller has delivered to Missouri-American true and complete copies and results of any reports, studies, analyses, tests or monitoring possessed or initiated by Seller or its predecessors pertaining to Hazardous Materials or Hazardous Activities in, on or under the Real Property, or concerning compliance by Seller, its predecessors, or any other Person for whose conduct Seller is or may be held to be responsible, with Environmental Laws, said reports, studies, etc. to include without limitation, any and all Phase I environmental reports now or hereafter in the possession or control of Seller.

**3.10 Permits.** Set forth on Schedule 3.10 is a complete and correct list of all Permits used by Seller in the continuing operation of the System. Such Permits constitute all those necessary for the continuing operation of the System and are all valid and subsisting and in full force and effect. No fact or circumstance exists which is reasonably likely to cause any such Permit to be revoked or materially altered subsequent to the execution of this Agreement and the Closing Date. Neither the execution of this Agreement nor the Closing do or will constitute or result in a default under or violation of any such Permit.

**3.11 Insurance.** Seller maintains and has maintained appropriate insurance necessary for the full protection of all of its assets, properties, the System, operations, products and services. All such policies are in full force and effect and Seller will use commercially reasonable efforts to cause such policies to be outstanding and in full force and effect as of Closing and immediately following the execution of this Agreement and the consummation of the Contemplated Transactions. There are no pending Proceedings arising out of, based upon or with respect to any of such policies of insurance and, to Seller's Knowledge, no basis for any such Proceedings exists. Seller is not in default with respect to any provisions contained in any such insurance policies and no insurance provider is in default with respect to such insurance policies. Set forth in Schedule 3.11 is a true and accurate list of all such insurance policies Seller maintains, and the premiums therefor have been paid in full as they have become due and payable.

**3.12 Absence of Certain Changes.** There has not been any occurrence or event which, individually or in the aggregate, has had or is reasonably expected to have any Material Adverse Effect. Seller has continually operated the System and the Business only in the Ordinary Course of Business. Without limitation of the foregoing, Seller has not entered into, amended, terminated or received notice of termination of any Permit necessary for the continued operation of the System. In addition, Seller has not taken any action in connection with the System or the Business which, if taken on or after the date hereof, would have required the prior written Consent of Missouri-American pursuant to Section 6.6 hereof.

**3.13 Litigation and Proceedings.** There are no Proceedings, either pending or threatened, anticipated or contemplated, against Seller or involving the operation of the System, any of the Acquired Assets, or any of Seller's members, shareholders, directors, officers, agents or other personnel in their capacity as such, which could directly affect any of the Acquired Assets or the System. Seller has not been charged with, nor is it under investigation with respect to, any charge which has not been resolved to its favor concerning any violation of any applicable Law with respect to any of the Acquired Assets or the System and there is no valid basis for any such charge or investigation. Neither Seller nor any of its Affiliates has been subject to or threatened to be subject to any Proceeding or Order relating to personal injury, death or property or economic damage arising from products sold, licensed or leased and services performed by Seller or any of its Affiliates with respect to the System or the Business. No judgment, Order, writ, injunction, decree, assessment or other command of any Governmental Authority affecting Seller or any of the Acquired Assets or the System has been entered which is presently in effect. There is no Proceeding pending or, to Seller's Knowledge, threatened which challenges the validity of this Agreement or the Contemplated Transactions or otherwise seeks to prevent, directly or indirectly, the consummation of the Contemplated Transactions, nor is there any valid basis for any such Proceeding.

**3.14 Compliance with Laws.** Seller is in compliance with all Laws, Permits, Orders, ordinances, rules and regulations, whether civil or criminal, of any federal, state, local or foreign governmental authority applicable to the System or the Business and has not committed any violation of any Law or any provision of its articles of incorporation or bylaws (or equivalent governing documents) applicable to the Acquired Assets and/or the operation of the System. Except as set forth in Schedule 3.14 neither Seller nor any of its Affiliates has received any notice alleging such default, breach or violation.

**3.15 Financial Statements.** Attached as Schedule 3.15 are the Financial Statements. The Financial Statements have been prepared in accordance with GAAP and the Accounting Methodologies, subject in the case of the Unaudited Financial Statements to normal year-end adjustments and the absence of footnotes. The Financial Statements were derived from the books and records of Seller, are true correct and complete in all material respects and present fairly in all material respects the financial condition, operating results and cash flows of Seller as of the dates and during the periods indicated therein (subject, in the case of the Unaudited Financial Statements, to normal year-end adjustments and the absence of footnotes).

**3.16 Transactions with Related Parties.** Except as set forth on Schedule 3.16, no city officials have any financial interest, direct or indirect, in any supplier or customer of, or other business which has any

transactions or other business relationship with, Seller. Without limiting the generality of the foregoing, neither Seller nor any of its Affiliates nor any executive officer of Seller, any of its Affiliates or the Business owns, directly or indirectly, any interest in or is an owner, sole proprietor, member, stockholder, partner, director, officer, employee, consultant or agent of any Person which is a lessor, lessee, customer, licensee, or supplier of the Business and none of the employees of or servicing the Business owns, directly or indirectly, in whole or in part, any tangible property, patent, trademark, service mark, trade name, copyright, franchise, invention, Permit or license which was developed by or is used and necessary for the operation of the Business.

#### ARTICLE 4 Representations and Warranties of Missouri-American

Missouri-American hereby makes the following representations and warranties to Seller:

**4.1 Organization.** Missouri-American is a duly organized and validly existing corporation in good standing under the Laws of Missouri and has the power and authority to own, lease and operate its assets and properties and to conduct the business of the System as now being conducted.

**4.2 Enforcement; Authority; No Conflict.**

(a) This Agreement constitutes the legal, valid and binding obligation of Missouri-American and is enforceable against Missouri-American in accordance with its terms, except as such enforcement may be limited by bankruptcy, insolvency or other similar Laws affecting the rights of creditors generally and by general principles of equity. Missouri-American has the absolute and unrestricted right, power and authority to execute and deliver this Agreement and the Transaction Documents to which it is a party and to perform its obligations hereunder and thereunder.

(b) Neither the execution or delivery of this Agreement nor the consummation of the Contemplated Transactions shall result in: (i) a violation of or a conflict with any provision of the articles of incorporation or the bylaws of Missouri-American; (ii) a material breach of or default under any term, condition or provision of any Contract to which Missouri-American is a party, or an event which, with the giving of notice, lapse of time, or both, would result in any such breach or default; or (iii) a material violation of any applicable Law, Order, judgment, writ, injunction, decree or award or any event which, with the giving of notice, lapse of time, or both, would result in any such violation.

#### ARTICLE 5 Conditions Precedent to Closing

**5.1 Conditions Precedent to the Obligations of Missouri-American.** Missouri-American's obligations to consummate the Contemplated Transactions are subject to the satisfaction in full, unless expressly waived in writing by Missouri-American, of each of the following conditions:

(a) Authorization of Contemplated Transactions. Missouri-American shall have obtained all necessary corporate approvals to consummate the Contemplated Transactions, including, but not limited to the approval of its Board of Directors;

(b) Representations and Warranties. Each of the representations and warranties of Seller contained in this Agreement or in any Transaction Document shall have been true, correct and accurate in all respects on and as of the date hereof and shall also be true, correct and accurate in all material respects (other than Section 3.5 and representations and warranties qualified as to materiality, which shall have been true, correct and accurate in all respects) on and as of the Closing Date with the same force and effect as though made by

Seller on and as of the Closing Date (except to the extent that any such representation or warranty is made solely as of the date hereof or as of another date earlier than the Closing Date, which shall be accurate as of such date);

(c) Covenants. Seller shall have performed, observed and complied in all material respects with all of their respective obligations, covenants, undertakings and agreements contained in this Agreement or any Transaction Document and required to be performed, observed or complied with by Seller prior to or at the Closing;

(d) Certificates. Seller shall have delivered to Missouri-American a certificate, dated as of the Closing Date and executed by an officer of Seller, to the effect that the conditions set forth in Sections 5.1(b), (c) and (i) have been satisfied;

(e) Proceedings. No provision of any Law or Order shall be in effect, and no Proceeding by any Person shall be threatened or pending before any Governmental Authority, or before any arbitrator, which would: (i) prevent consummation of the Contemplated Transactions; (ii) have a likelihood of causing the Contemplated Transactions to be rescinded following consummation; (iii) adversely affect the right of Missouri-American to own any of the Acquired Assets; or (iv) adversely affect the System prospects or the value or condition of any of the Acquired Assets or the System;

(f) Closing Deliveries. Seller shall have delivered or caused to be delivered to Missouri-American each of the items set forth in Section 2.5(a);

(g) Governmental and Third Party Approvals. (i) Missouri-American shall have obtained a certificate of convenience and necessity and all necessary regulatory approvals by the MoPSC, or any other applicable regulatory body, and all other applicable Consents and approvals from Governmental Authorities and other third parties which are required in connection with the Contemplated Transactions, each in form and substance (including without limitation with respect to the terms and conditions contained in any such approval) acceptable to Missouri-American in its sole and absolute discretion, and (ii) any waiting periods under existing Laws, and all extensions thereof, the passing of which is necessary to consummate the Contemplated Transactions, shall have expired;

(h) Due Diligence. Missouri-American shall have completed and be satisfied, in its sole and absolute discretion, with the results of its due diligence review of the Acquired Assets and Seller, including without limitation, with the results of any Phase I Environmental Site Assessment or other environmental assessment performed with respect to the Real Property or the Acquired Assets or chain of title search, all material contracts and operating permits and licenses of the System, and the Seller's operations, contracts, employment practices, compliance, accounting and other items as Missouri-American deems necessary, as each of the foregoing items relate to the System or the Acquired Assets; and

(i) No Material Adverse Effect. Missouri-American shall have determined that there shall not have occurred any event or circumstance which, individually or in the aggregate, has had or could reasonably be expected to have a Material Adverse Effect.

**5.2 Conditions Precedent to Obligations of Seller.** Seller's obligation to consummate the Contemplated Transactions is subject to the satisfaction in full, unless expressly waived in writing by Seller, of each of the following conditions:

(a) Representations and Warranties. Each of the representations and warranties of Missouri-American contained in this Agreement or in any Transaction Document shall have been true, correct and accurate in all respects on and as of the date hereof and shall also be true, correct and accurate in all material respects (other than representations and warranties qualified as to materiality, which shall have been true, correct and accurate in all respects) on and as of the Closing Date with the same force and effect as though

made by Missouri-American on and as of the Closing Date (except to the extent that any such representation or warranty is made solely as of the date hereof or as of another date earlier than the Closing Date, which shall be accurate as of such date);

(b) Covenants. Missouri-American shall have performed, observed and complied in all material respects with all of its obligations, covenants, undertakings and agreements contained in this Agreement or any Transaction Document and required to be performed, observed or complied with by Missouri-American prior to or at the Closing;

(c) Proceedings. No provision of any Law or Order shall be in effect which would prevent consummation of the Contemplated Transactions; and

(d) Closing Deliveries. Missouri-American shall have delivered or caused to be delivered to Seller each of the items set forth in Section 2.5(b).

## ARTICLE 6 Covenants and Special Agreements

### 6.1 Access to Information; Confidentiality

(a) Access. Between the date of this Agreement and the Closing Date, Missouri-American may, directly and through its representatives, make such confirmatory investigation of the System and the Acquired Assets as each deems necessary or advisable. In furtherance of the foregoing, Missouri-American and its representatives shall have reasonable access, upon reasonable notice during normal business hours, to all employees, properties, books, Contracts, commitments and records of the Business, and Seller shall furnish and cause to be furnished to Missouri-American and its representatives such financial and operating data and other information as may from time to time be reasonably requested relating to the System, shall permit Missouri-American or its representatives to conduct such physical inspections and environmental audits of the Real Property as requested by Missouri-American and shall permit Missouri-American or its representatives to conduct interviews of employees of or servicing the Business. Seller and the management, employees, accountants and attorneys of or servicing the Business shall cooperate fully with Missouri-American and its representatives in connection with such investigation.

(b) Confidentiality.

(i) Prior to Closing (and, in the case of Seller, following Closing), each Party shall ensure that all Confidential Information which such Party or any of its respective officers, directors, employees, counsel, agents, or accountants may have obtained, or may hereafter obtain, from the other Party (or create using any such information) relating to the financial condition, results of operations, System, properties, assets, Liabilities or future prospects of the other Party, any Related Person of the other Party or any customer or supplier of such other Party or any such Related Person shall not be published, disclosed or made accessible by any of them to any other Person at any time or used by any of them, in each case without the prior written Consent of the other Party; provided, however, that the restrictions of this sentence shall not apply (i) as may otherwise be required by Law, (ii) to the extent such Confidential Information shall have otherwise become publicly available, and (iii) as to Missouri-American, to disclosure by or on its behalf to regulatory authorities or other third parties whose Consent or approval may be required to consummate the Contemplated Transactions and to its lenders and professionals for the purpose of obtaining financing of such transactions.

(ii) In the event of termination of negotiations or failure of the Contemplated Transactions to close for any reason whatsoever, each Party promptly will destroy or deliver to the other Party and will not retain any documents, work papers and other material (and any reproductions thereof) obtained by each Party or on its behalf from such other Party or its subsidiaries as a result of this proposal or in connection therewith,

whether so obtained before or after the execution hereof, and will not use any information so obtained and will cause any information so obtained to be kept confidential and not used in any way detrimental to such other Party.

**6.2 Publicity; Announcements.** Until after the Closing, no press release or other public statement concerning this Agreement or the transactions contemplated hereby shall be issued or made without the prior approval of the parties hereto, except as required by applicable law. After the Closing, no press release or other public statement concerning this Agreement or the transactions contemplated hereby shall be issued or made by Seller without the prior approval of Missouri-American, except as required by applicable law.

**6.3 Cooperation.** Subject to the terms and conditions of this Agreement, the Parties shall cooperate fully with each other and their respective counsel and accountants in connection with, and take or cause to be taken and do or cause to be done, any actions required to be taken under applicable Law to make effective the Contemplated Transactions as promptly as practicable. Prior to the Closing, the parties shall proceed expeditiously and in good faith to make such filings and take such other actions as may be reasonably necessary to satisfy the conditions to Closing set forth in Section 5.1(g). Any and all filing fees in respect of such filings shall be paid by Seller. From and after the Closing, the parties shall do such acts and execute such documents and instruments as may be reasonably required to make effective the transactions contemplated hereby. On or after the Closing Date, the parties shall, on request, cooperate with one another by furnishing any additional information, executing and delivering any additional documents and instruments, including contract assignments, and doing any and all such other things as may be reasonably required by the parties or their counsel to consummate or otherwise implement the transactions contemplated by this Agreement. Should Seller, in its reasonable discretion, determine after the Closing that books, records or other materials constituting Acquired Assets are still in the possession of Seller, Seller shall promptly deliver them to Missouri-American at no cost to Missouri-American. Seller hereby agrees to cooperate with Missouri-American to ensure a proper transition of all customers with respect to billing and customer service activities. Missouri-American shall take the lead in obtaining MoPSC approval with respect to the Contemplated Transactions.

**6.4 Exclusivity.** Seller will not and will not permit its affiliates, officers, directors, employees or other agents or representatives to, at any time prior to the termination of this Agreement, directly or indirectly, (i) take any action to solicit, initiate or encourage the making of any Acquisition Proposal, or (ii) discuss or engage in negotiations concerning any Acquisition Proposal with, or further disclose any non-public information relating to Seller to, any person or entity in connection with an Acquisition Proposal, in each case, other than Missouri-American and its representatives.

**6.5 No Inconsistent Action.** Prior to the Closing Date, no Party shall take any action, and each Party will use its commercially reasonable efforts to prevent the occurrence of any event (but excluding events which occur in the Ordinary Course of Business and events over which such Party has no control), which would result in any of its representations, warranties or covenants contained in this Agreement or in any Transaction Document not to be true and correct, or not to be performed as contemplated, at and as of the time immediately after the occurrence of such action or event. If at any time prior to the Closing Date, a Party obtains knowledge of any facts, circumstances or situation which constitutes a breach, or will with the passage of time or the giving of notice constitute a breach, of any representation, warranty or covenant of such Party under this Agreement or any Transaction Document or will result in the failure of any of the conditions contained in Article 5 to be satisfied, such Party shall give the other Party prompt written notice thereof; provided, however, that no such notice shall cure any breach of any representation, warranty or covenant contained herein or therein or will relieve any such Party of any obligations hereunder or thereunder unless specifically agreed to in writing by the other Party.



**6.6 Conduct of Business.** Between the date of this Agreement and the Closing Date, Seller shall carry on the operation of the System, the Business and the Acquired Assets in the Ordinary Course of Business and in compliance with Law, not introduce any materially new method of management or operation, use reasonable best efforts to preserve the System, the Business and the Acquired Assets, conserve the goodwill and relationships of its customers, suppliers, Governmental Authorities and others having business relations with it, maintain in full force and effect all policies of insurance now in effect for the benefit of Seller, maintain supplies at a level which is sufficient to operate the System in accordance with past practice and maintain the Acquired Assets in substantially the condition currently existing, normal wear and tear excepted. By way of illustration and not limitation, Seller will not, between the date hereof and the Closing Date, directly or indirectly do, or prepare to do, any of the following without the prior written Consent of Missouri-American, (a) sell, lease, transfer or otherwise dispose of, or license, mortgage or otherwise encumber, or give a security interest in or subject to any Encumbrances, any of the Acquired Assets, (b) merge or consolidate with or acquire, or agree to merge or consolidate with or acquire (by merging or consolidating with, or by purchasing a substantial portion of the stock or assets of, or by any other manner), any business or corporation, partnership, joint venture, association or other business organization or division thereof or otherwise change the overall character of the Business in any material way, (c) enter into any Contract other than in the Ordinary Course of Business, (d) abandon, sell, license, transfer, convey, assign, fail to maintain or otherwise dispose of any item of the transferred intellectual property, (e) make any change in any of its present accounting methods and practices, (f) make any new Tax election, or change or revoke any existing Tax election, or settle or compromise any Tax liability or file any income Tax Return prior to the last day (including extensions) prescribed by Law, in the case of any of the foregoing, material to the business, financial condition or results of operations of Seller, (g) engage in any transactions with any Related Person which would survive Closing, (h) pay, discharge, settle or satisfy any material claims or Liabilities (absolute, accrued, asserted or unasserted, contingent or otherwise), other than the payment, discharge or satisfaction, in the Ordinary Course of Business or in accordance with their terms, of Liabilities reflected or reserved against in the Financial Statements (or the notes thereto), or not required by GAAP to be so reflected or reserved, or incurred since [December 31, 2018] in the Ordinary Course of Business, or waive any material benefits of, or agree to modify any material confidentiality, standstill, non-solicitation or similar agreement with respect to the Business to which Seller or any of its Affiliates is a party, (i) engage in any activity with the purpose or intent of (A) accelerating the collection of accounts receivable or (B) delaying the payment of the accounts payable, (j) enter into commitments for new capital expenditures in excess of \$25,000 in the aggregate, (k) create or issue or grant an option or other right to subscribe, purchase or redeem any of its securities or other equity interests (other than with Missouri-American), (l) adopt a plan of complete or partial liquidation or resolutions providing for or authorizing such a liquidation or dissolution, merger, consolidation, restructuring, recapitalization or reorganization or (m) enter into any agreement (conditional or otherwise) to do any of the foregoing.

**6.7 No Transfer at Odds with Law.** Notwithstanding anything to the contrary contained herein, nothing in this Agreement shall be deemed to require the conveyance, assignment or transfer of any Acquired Asset that by operation of applicable Law cannot be conveyed, assigned, transferred or assumed. Each Party shall continue to use reasonable best efforts to obtain at the earliest practicable date all unobtained Consents or approvals required to be obtained by it in connection with the transfer of the Acquired Assets or performance of any Transaction Document. If and when any such Consents or approvals shall be obtained, then Seller shall promptly, and hereby does, assign its rights [and obligations] thereunder to Missouri-American without payment of consideration and Missouri-American shall, and hereby does, without the payment of any consideration therefor, (i) assume such rights [and obligations] or (ii) perform (or agree to perform) under such Transaction Document, as applicable. Each Party shall execute such good and sufficient instruments as may be necessary to evidence such assignment and assumption. The entire beneficial interest in and to, and the risk of loss with respect to, the Acquired Assets shall, regardless of when legal title thereto shall be transferred to Missouri-American, pass to Missouri-American at Closing as of the Effective Time, and Seller shall, without consideration therefor, pay, assign and remit to Missouri-American all monies, rights

and other consideration received in respect of such performance. To the extent permitted by Law, Seller shall exercise or exploit their rights in respect of such Acquired Assets only as directed by Missouri-American.

**6.8 Release of Encumbrances.** Seller promptly shall take such actions as shall be requested by Missouri-American to secure the release of all Encumbrances relating to the Acquired Assets, in each case in substance and form reasonably satisfactory to Missouri-American and its counsel.

**6.9 Retention of Records.** Subject to applicable Law and, subject to any applicable restrictions as to confidentiality (as to which Missouri-American does not provide indemnification, or the waiver of which Seller shall not have obtained after using reasonable best efforts), Seller shall preserve any books and records relating to the System or the Business that are not delivered to Missouri-American hereunder for a period no less than seven (7) years after the Closing Date (or such longer period as shall be required by applicable Law), and Seller shall make available such books and records for review and copying to Missouri-American and its authorized representatives following the Closing at Missouri-American's expense upon reasonable notice during normal business hours. During such period, Seller shall permit, to the extent permitted by applicable Law and upon request of Missouri-American, Missouri-American and any of its agents, representatives, advisors or consultants reasonable access to employees of or servicing the Business for information related to periods up to and including the Closing.

**6.10 Tax Covenants.**

(a) Seller shall pay all Taxes of Seller, the System and the Acquired Assets for any Tax year or period (or portion thereof) ending at or before the Closing. For the purposes of this Section 6.10(a), the portion of such personal property or similar ad valorem Tax that relates to the Tax period ending as of the Closing shall be deemed to be the amount of such Tax for the entire Tax period multiplied by a fraction, the numerator of which is the number of days in the Tax period ending as of the Closing and the denominator of which is the number of days in the entire Tax period. For purpose of this Section 6.10(a), the portion of all other Taxes that relates to the Tax period ending as of the Closing shall be determined on the basis of an interim closing of the books.

(b) Each Party agrees to furnish or cause to be furnished to the other Party, upon request, as promptly as practical, such information (including reasonable access to books and records, Tax Returns and Tax filings) and assistance as is reasonably necessary for the filing of any Tax Return, the conduct of any Tax audit, and for the prosecution or defense of any claim, suit or Proceeding relating to any Tax matter. The Parties shall cooperate with each other in the conduct of any Tax audit or other Tax Proceedings and each shall execute and deliver such powers of attorney and other documents as are necessary to carry out the intent of this Section 6.10(b).

**6.11 Termination of Intercompany Obligations.** As of or prior to the Closing, Seller shall, and shall cause its Affiliates to, settle all intercompany accounts payable and accounts receivable between and among such Persons.

**ARTICLE 7  
Indemnification**

**7.1 Survival of Representations and Warranties and Covenants.**

(a) All of the representations and warranties made by Seller in this Agreement, its Schedules, or any certificates or documents delivered hereunder shall survive the Closing Date and consummation of the Contemplated Transactions for a period of three (3) years; provided, however, that the representations and warranties contained in Sections 3.1, 3.2, 3.3, 3.5, 3.6, 3.7 and 3.9 shall survive indefinitely.

**7.2 Indemnification and Payment of Damages by Seller.** Subject to the terms of this Article 7, Seller hereby agrees to fully pay, protect, defend, indemnify and hold harmless the Indemnified Persons from any and all Damages arising out of, resulting from, relating to or caused by: (i) any inaccuracy in or breach of (or any claim by any third party alleging or constituting an inaccuracy or breach of) any representation or warranty of, or any failure to perform or nonfulfillment of any provision or covenant contained in this Agreement or any other Transaction Document by, Seller; [(ii) all Liabilities and/or duties of Seller, whether accruing prior to or after the Closing Date, and any Encumbrance affecting the Acquired Assets;] (iii) assessments, charges and other similar claims due or owing, directly or indirectly, by Seller or otherwise as a result of or on account of the Acquired Assets or the System at any time prior to the Closing Date; (iv) the ownership and/or operation of any of the Acquired Assets or the System prior to Closing; (v) any Proceeding now existing or hereafter arising and relating to the Acquired Assets or the System and arising from events or matters occurring prior to the Closing Date; (vi) any Excluded Assets; (vii) any and all Taxes imposed on or arising from the transfer of the Acquired Assets; (viii) intercompany accounts payable and accounts receivable by and among Seller and/or its Affiliates; (ix) transaction costs and expenses incurred by or on behalf of Seller in connection with this Agreement or the Contemplated Transactions; or (x) any matters described on Schedule 7.2.

**7.3 Indemnification By Missouri-American.** Missouri-American hereby agrees to fully pay, protect, defend, indemnify and hold harmless Seller and its respective successors and assigns, from any and all Damages incurred by any of them arising out of, resulting from, relating to or caused by (i) any inaccuracy in or breach of any representation or warranty of, or any failure to perform or nonfulfillment of any provision or covenant contained in this Agreement or any other Transaction Document by, Missouri-American or (ii) transaction costs and expenses incurred by or on behalf of Missouri-American in connection with this Agreement or the Contemplated Transactions.

**7.4 Notice of Claim.** In the event that either party seeks indemnification on behalf of an Indemnified Person, such party seeking indemnification (the “Indemnified Party”) shall give reasonably prompt written notice to the indemnifying party (the “Indemnifying Party”) specifying the facts constituting the basis for such claim and the amount, to the extent known, of the claim asserted; provided, however, that the right of a person or entity to be indemnified hereunder shall not be adversely affected by a failure to give such notice unless, and then only to the extent that, an Indemnifying Party is actually irrevocably and materially prejudiced thereby. Subject to the terms hereof, the Indemnifying Party shall pay the amount of any valid claim not more than 10 days after the Indemnified Party provides notice to the Indemnifying Party of such amount.

**7.5 Right to Contest Claims of Third Persons.** If an Indemnified Party is entitled to indemnification hereunder because of a claim asserted by any Third Person, the Indemnified Party shall give the Indemnifying Party reasonably prompt notice thereof after such assertion is actually known to the Indemnified Party; provided, however, that the right of a Person to be indemnified hereunder in respect of claims made by a Third Person shall not be adversely affected by a failure to give such notice unless, and then only to the extent that, an Indemnifying Party is actually irrevocably and materially prejudiced thereby. Missouri-American shall have the right, upon written notice to Seller, to investigate, contest or settle the Third Person Claim. Seller may thereafter participate in (but not control) the defense of any such Third Person Claim with its own counsel at its own expense. If Seller thereafter seeks to question the manner in which Missouri-American defended such Third Person Claim or the amount or nature of any such settlement, Seller shall have the burden to prove by clear and convincing evidence that conduct of Missouri-American in the defense and/or settlement of such Third Person Claim constituted gross negligence or willful misconduct. The Parties shall make available to each other all relevant information in their possession relating to any such Third Person Claim and shall cooperate in the defense thereof, provided that Missouri-American shall control the defense thereof. Promptly (and in any event within 10 days) following the resolution of any Third Person Claim, Seller shall pay to Missouri-American any amount to which Missouri-American is entitled pursuant to this Article 7 with respect to such Third Person Claim.

**7.6 Certain Indemnification Matters.**

(a) Notwithstanding anything contained herein or elsewhere to the contrary, all “material” and “Material Adverse Effect” or similar materiality type qualifications contained in the representations and warranties set forth in this Agreement shall be ignored and not given any effect for purposes of the indemnification provisions hereof, including, without limitation, for purposes of determining whether or not a breach of a representation or warranty has occurred and/or determining the amount of any Damages.

(b) No information or knowledge acquired, or investigations conducted, by Missouri-American or its representatives, of Seller or the System or otherwise shall in any way limit, or constitute a waiver of, or a defense to, any claim for indemnification by any Indemnified Persons under this Agreement.

**ARTICLE 8  
Termination**

**8.1 Termination.** This Agreement may be terminated at any time prior to the Closing only (a) by mutual written Consent of Seller and Missouri-American, (b) by Seller or Missouri-American upon written notice to the other, if the Closing shall not have occurred on or prior to December 31, 2022; provided, however, that the right to terminate this Agreement under this Section 8.1(b) shall not be available to any Party whose breach under this Agreement has caused or resulted in the failure of the Closing to occur on or before such date, (c) by Missouri-American, if Missouri-American is not in material breach of any of its representations, warranties, covenants and agreements under this Agreement and there has been a material breach of any representation, warranty, covenant or agreement contained in this Agreement on the part of Seller and Seller has not cured such breach within five (5) Business Days after receipt of notice of such breach (provided, however, that, no cure period shall be required for a breach which by its nature cannot be cured), (d) by Missouri-American, if, at any time before Closing, Missouri-American is not satisfied with the results of its due diligence review of the System and the Acquired Assets, (e) by Seller if Seller is not in material breach of any of its representations, warranties, covenants and agreements under this Agreement and there has been a material breach of any representation, warranty, covenant or agreement contained in this Agreement on the part of Missouri-American and Missouri-American has not cured such breach within five (5) Business Days after receipt of notice of such breach (provided, however, that, no cure period shall be required for a breach which by its nature cannot be cured), (f) by Seller or Missouri-American upon written notice to the other, if any court of competent jurisdiction or other competent Governmental Entity shall have issued a statute, rule, regulation, Order, decree or injunction or taken any other action permanently restraining, enjoining or otherwise prohibiting the Contemplated Transactions, and such statute, rule, regulation, Order, decree or injunction or other action shall have become final and non-appealable, (g) by Missouri-American, if all necessary regulatory approvals (including rate treatment, refunds and setting of rate base and all approvals described in Section 5.1(g)) contemplated hereby or otherwise necessary to close the Contemplated Transactions have not been obtained within 270 days of the date hereof, or (h) by Missouri-American if any Material Adverse Effect shall have occurred or, in the reasonable judgment of Missouri-American, shall be reasonably likely to occur.

**8.2 Effect of Termination.** The right of each Party to terminate this Agreement under Section 8.1 is in addition to any other rights such Party may have under this Agreement or otherwise, and the exercise of a right of termination will not be an election of remedies. If this Agreement is terminated pursuant to Section 8.1, all further obligations of the Parties under this Agreement will terminate, except that the obligations set forth in the Confidentiality Agreement, Section 6.1(b) (“Confidentiality”), Section 6.2 (“Publicity; Announcements”), this Section 8.2 (“Effect of Termination”) or Article 9 (“General Provisions”) will survive; provided, however, that if this Agreement is terminated by a Party because of the breach of the Agreement by another Party or because one or more of the conditions to the terminating Party’s obligations under this Agreement is not satisfied as a result of the other Party’s failure to comply with its obligations

under this Agreement, the terminating Party's right to pursue all legal remedies will survive such termination unimpaired.

## ARTICLE 9 General Provisions

**9.1 Amendment and Modification.** No amendment, modification or supplement of any provision of this Agreement will be effective unless the same is in writing and is signed by the Parties.

**9.2 Assignments.** Seller may not assign or transfer any of its rights or obligations under this Agreement to any other Person without the prior written Consent of Missouri-American. Missouri-American may not assign its rights and obligations under this Agreement to any third party, without the prior written Consent of Seller, but may assign its rights and obligations under this Agreement to any Related Person or successor in interest without the Consent of Seller. Subject to this Section 9.2, all provisions of this Agreement are binding upon, inure to the benefit of and are enforceable by or against the Parties hereto and their respective heirs, executors, administrators or other legal representatives and permitted successors and assigns.

**9.3 Captions; Construction.** Captions contained in this Agreement and any table of contents preceding this Agreement have been inserted herein only as a matter of convenience and in no way define, limit, extend or describe the scope of this Agreement or the intent of any provision hereof. In the event of an ambiguity or question of intent or interpretation arises, this Agreement shall be construed as if drafted jointly by the Parties and no presumption or burden of proof shall arise favoring or disfavoring any Party by virtue of the authorship of any provisions of this Agreement.

**9.4 Counterparts; Facsimile.** This Agreement may be executed by the Parties hereto on any number of separate counterparts, and all such counterparts so executed constitute one agreement binding on all the Parties hereto notwithstanding that all the Parties hereto are not signatories to the same counterpart. For purposes of this Agreement, a document (or signature page thereto) signed and transmitted by facsimile machine or telecopier is to be treated as an original document.

**9.5 Entire Agreement.** This Agreement and the other Transaction Documents constitute the entire agreement among the Parties hereto pertaining to the subject matter hereof and supersede all prior agreements, letters of intent, understandings, negotiations and discussions of the Parties hereto, whether oral or written, executed by the Parties pertaining to the subject matter hereof. All of the Exhibits and Schedules attached to this Agreement are deemed incorporated herein by reference.

**9.6 Governing Law.** This Agreement and the rights and obligations of the Parties hereunder are to be governed by and construed and interpreted in accordance with the Laws of the State of Missouri applicable to Contracts made and to be performed wholly within Missouri, without regard to choice or conflict of laws rules.

**9.7 Legal Fees, Costs.** Except as provided herein, all legal, consulting and advisory fees and other costs and expenses incurred in connection with this Agreement and the Contemplated Transactions are to be paid by the Party incurring such costs and expenses.

**9.8 Notices.** All notices, Consents, requests, demands and other communications hereunder are to be in writing and are deemed to have been duly given, made or delivered: (i) when delivered in person, (ii) three (3) Business Days after deposited in the United States mail, first class postage prepaid, or (iii) in the

case of telegraph or overnight courier services, one (1) Business Day after delivery to the telegraph company or overnight courier service with payment provided, in each case addressed as follows:

(a) if to Seller, (i) to the City of Purcell, Missouri P.O. Box 10, Purcell, MO 64857 Attention: Mayor Nancy Young or

(b) if to Missouri-American, (i) to Missouri-American Water Company, 727 Craig Road, St. Louis, Missouri 63141, Attn: Deborah Dewey, President, (ii) with a copy to Missouri-American Water Company, 727 Craig Road, St. Louis, Missouri 63141, Attn: General Counsel, or to such other address as any Party hereto may designate by notice to the other Parties in accordance with the terms of this Section.

**9.9 Severability.** This Agreement shall be deemed severable; the invalidity or unenforceability of any term or provision of this Agreement shall not affect the validity or enforceability of this Agreement or of any other term hereof, which shall remain in full force and effect, for so long as the economic or legal substance of the Contemplated Transactions is not affected in any manner materially adverse to any Party.

**9.10 Specific Performance and Injunctive Relief; Remedies.** The Parties hereto recognize that if any or all of them fail to perform, observe or discharge any of their respective obligations under this Agreement, a remedy at law may not provide adequate relief to the other Parties hereto. Therefore, in addition to any other remedy provided for in this Agreement or under applicable Law, any Party hereto may demand specific performance of this Agreement, and such Party shall be entitled to temporary and permanent injunctive relief, in a court of competent jurisdiction at any time when any of the other Parties hereto fail to comply with any of the provisions of this Agreement applicable to such Party. To the extent permitted by applicable Law, all Parties hereto hereby irrevocably waive any defense based on the adequacy of a remedy at law which might be asserted as a bar to such Party's remedy of specific performance or injunctive relief. Except as otherwise provided herein, all rights and remedies of the parties under this Agreement are cumulative and without prejudice to any other rights or remedies under Law. Nothing contained herein shall be construed as limiting the Parties' rights to redress for fraud.

**9.11 No Third-Party Beneficiary.** This Agreement is solely for the benefit of the Parties hereto and their respective successors and permitted assigns (and those Persons entitled to recover under the indemnity provisions hereof), and no other Person (other than those Persons entitled to recover under the indemnity provisions hereof) has any right, title, priority or interest under this Agreement or the existence of this Agreement.


**9.12 Waiver of Compliance; Consents.** Any failure of a Party to comply with any obligation, covenant, agreement or condition herein may be waived by the other Party only by a written instrument signed by the Party granting such waiver, but such waiver or failure to insist upon strict compliance with such obligation, covenant, agreement or condition shall not operate as a waiver of, or estoppel with respect to, any subsequent or other failure. Whenever this Agreement requires or permits Consent by or on behalf of any Party hereto, such Consent shall be given in writing in a manner consistent with the requirements for a waiver of compliance as set forth in this Section 9.12.

*[Remainder of page intentionally left blank; signature page attached.]*

IN WITNESS WHEREOF, the Parties have executed this Asset Purchase Agreement as of the date first set forth above:

Missouri-American Water Company,  
a Missouri corporation

City of Purcell, Missouri

By:   
Richard Svindland, President

By:   
Shelly Sargent Jolly, Mayor

Attest: 

Attest: 

**EXHIBIT 1**  
**Definitions**

“Acquired Assets” means all right, title, and interest in and to all of the assets which are owned or held by Seller as of the Effective Time that constitute the System or that are used in the operation thereof, including, with respect to the System, all of its (a) Real Property now used and required in the ongoing operation of the System, (b) Tangible Personal Property, (c) intellectual property, goodwill associated therewith, licenses and sublicenses granted and obtained with respect thereto, and rights thereunder, remedies against past, present, and future interests therein under the Laws of all jurisdictions, (d) leases, subleases, easements, rights of way, and rights thereunder, (e) all rights of Seller in and to the Assumed Contracts, (f) all rights of Seller in and to any indentures, mortgages, instruments, Encumbrances, or guaranties secured for the operation of the System, (g) accounts, notes, and other receivables arising after the Effective Time, (h) claims, deposits, prepayments, refunds, causes of action, rights of recovery, rights of set-off, and rights of recoupment (including any such item relating to the payment of Taxes), (i) franchises, approvals, Permits, pending application for Permits and Permit renewals, exemptions from any Permits, licenses, Orders, registrations, certificates, variances, and similar rights obtained from governments and governmental agencies in each case to the extent assignable or transferable to Missouri-American, (j) books, data, records, ledgers, files, documents, correspondence, lists, plats, architectural plans, drawings, specifications, creative materials, studies, reports, and other printed or written materials related to Seller’s construction, maintenance, and operation of the System, and (k) all of the intangible rights and property, if any, of Seller utilized in the operation of the System, provided that Acquired Assets shall not include any Excluded Assets.

“Acquisition Proposal” means any offer or proposal for the acquisition of Seller, the Acquired Assets or any portion thereof, whether by way of merger, consolidation or statutory share exchange or the acquisition of shares of capital stock, the acquisition of assets or similar transaction.

“Affiliate” means, with respect to any Person, any Person which, directly or indirectly controls, is controlled by, or is under common control with, such Person.

“Allocation” means a reasonable and supportable allocation of the Purchase Price and the Assumed Liabilities among the Acquired Assets in accordance with Code section 1060 and the Treasury regulations thereunder (and any similar provisions of state or local Law, as appropriate).

“Assignment and Assumption Agreement” means an Assignment and Assumption Agreement for the Assumed Liabilities in form and substance reasonably acceptable to Missouri-American.

“Assumed Liabilities” means only the Liabilities arising out of, resulting from or relating to the Assumed Contracts, but only to the extent such Liabilities (A) are to be performed after the Effective Time, (B) do not arise as a consequence of any breach or default prior to the Effective Time, and (C) are accompanied by a correlated duty of performance or payment on the part of the other party(s) thereto.

“Audited Financial Statements” means the audited balance sheets of Seller as of December 31, 2018, 2019 and 2020 and the related audited statements of income and cash flows for the twelve (12) month period ended December 31, 2018, 2019 and 2020, respectively.

“Bill of Sale” means a bill of sale for all of the Acquired Assets that are Tangible Personal Property in form and substance reasonably acceptable to Missouri-American.

“Business” means the business of Seller as the same is conducted by Seller as of the date hereof and as the same shall be conducted by Seller as of immediately prior to the Closing.

“Business Day(s)” means any day other than (i) Saturday or Sunday, or (ii) any other day on which governmental offices in the State of Missouri are permitted or required to be closed.



“Cleanup” means investigation, cleanup, removal, containment or other remediation or response actions.

“Closing” means the closing of the Contemplated Transactions.

“Closing Date” means the date on which the Closing actually occurs.

“Code” means the Internal Revenue Code of 1986, as amended, and the regulations and other guidance promulgated thereunder.

“Confidential Information” means (i) information not available to the general public concerning the System and financial affairs with respect to a Party hereto or its Affiliates, and (ii) analyses, compilations, forecasts, studies and other documents prepared on the basis of such information by the Parties or their agents, representatives, any Related Person, employees or consultants.

“Consent” means any approval, consent, ratification, waiver or other authorization.

“Contemplated Transactions” means the transactions contemplated by this Agreement and the Transaction Documents.

“Contract” means any agreement, contract, obligation, legally binding commitment or undertaking (whether written or oral and whether express or implied).

“Damages” means any and all claims, losses and other liabilities, plus reasonable attorneys’ fees and expenses, including court costs and expert witness fees and costs, incurred in connection with such claims, losses and other liabilities and/or enforcement of this Agreement.

“DNR” means the Missouri Department of Natural Resources.

“Effective Time” means 12:01 a.m. on the Closing Date.

“Encumbrance” means any charge, claim, community property interest, condition, easement, equitable interest, encumbrance, lien, mortgage, option, pledge, security interest, right of first refusal, right of way, servitude or restriction of any kind, including any restriction on use, transfer, receipt of income or exercise of any other attribute of ownership, or any repayment obligation under any grant.

“Environment” means soil, land surface or subsurface strata, surface waters (including navigable waters, ocean waters, streams, ponds, drainage basins and wetlands), groundwater, drinking water supply, stream sediments, ambient air (including indoor air), plant and animal life and any other environmental medium or natural resource.

“Environmental, Health and Safety Liabilities” means any cost, damages, expense, liability, obligation or other responsibility arising from or under Environmental Law or Occupational Safety and Health Law and consisting of or relating to (a) any environmental, health or safety matters or conditions (including on-site or off-site contamination, occupational safety and health and regulation of chemical substances or products), (b) fines, penalties, judgments, awards, settlements, legal or administrative Proceedings, damages, losses, claims, demands and response, investigative, remedial or inspection costs and expenses arising under Environmental Law or Occupational Safety and Health Law, (c) financial responsibility under Environmental Law or Occupational Safety and Health Law for cleanup costs or corrective action, including any Cleanup required by applicable Environmental Law or Occupational Safety and Health Law (whether or not such Cleanup has been required or requested by any Governmental Authority or any other Person) and for any natural resource damages, or (d) any other compliance, corrective, investigative or remedial measures required under Environmental Law or Occupational Safety and Health Law. The terms “removal,” “remedial,” and “response action,” include the types of activities covered by the United States Comprehensive Environmental

Response, Compensation and Liability Act, 42 U.S.C. § 9601 et seq., as amended, and the United States Resource Conservation and Recovery Act, 42 U.S.C. §§ 6901 et seq., as amended.

“Environmental Law” means any Law relating to pollution or protection of human health, safety, the environment, natural resources or Law relating to releases or threatened releases of Hazardous Materials into the indoor or outdoor environment (including, without limitation, ambient air, surface water, groundwater, land, surface and subsurface strata) or otherwise relating to the manufacture, processing, distribution, use, treatment, storage, release, transport or handling of Hazardous Materials.

“Excluded Assets” means (a) all cash, cash equivalents and short-term investments of Seller, including all bank accounts, demand accounts, certificates of deposit, time deposits, marketable securities, negotiable instruments and the proceeds of accounts receivable paid prior to the Closing Date, other than deposits and funds included in the Acquired Assets, (b) all accounts receivable of Seller accrued and payable prior to the Effective Time, (c) all intercompany accounts receivable of Seller and notes for those accounts receivable, (d) all Contracts to which the Seller is a party (other than the Assumed Contracts), including the Contracts listed on Schedule 3.8 (other than the Assumed Contracts listed thereon), (e) all equity interests owned or held by Seller, (f) all insurance policies of Seller and rights thereunder, (g) all causes of action, judgments, claims, reimbursements and demands of whatever nature (including rights under and pursuant to all warranties, representations and guarantees made by suppliers of products, materials or equipment, or components thereof) in favor of Seller to the extent related to any Excluded Asset or Excluded Liability, (h) all corporate minute books and stock Records of Seller and personnel Records and other Records that Seller is required by Law to retain in its possession, (i) all rights of Seller under this Agreement and the Transaction Documents and (j) all rights, properties and assets set forth on Schedule A.

“Excluded Liabilities” means any and all Liabilities of Seller, whether or not incurred in connection with the operation of the System, other than the Assumed Liabilities.

“Financial Statements” means the Audited Financial Statements and the Unaudited Financial Statements.

“Franchise Agreement” means that certain Franchise Agreement in form and substance reasonably acceptable to Missouri-American.

“Governmental Authority(ies)” means any (a) nation, state, county, city, village, district or other jurisdiction of any nature, (b) federal, state, local, municipal, foreign or other government, (c) governmental or quasi-governmental authority of any nature (including any governmental agency, branch, department, official or entity and any court or other tribunal), (d) multi-national organization or body or (e) body exercising, or entitled to exercise, any administrative, executive, judicial, legislative, police, regulatory or taxing authority or power of any nature. For purposes of this Agreement, Seller shall not be deemed included in the definition of a “Governmental Authority.”

“Hazardous Activity” means the distribution, generation, handling, importing, management, manufacturing, processing, production, refinement, Release, storage, transfer, transportation, treatment or use (including any withdrawal or other use of groundwater) of Hazardous Materials in, on, under, about or from the System or any part thereof into the Environment, and any other act, system, operation or thing that increases the danger or risk of danger, or poses an unreasonable risk of harm to persons or property on or off the System, or that may affect the value of the System or the Business.

“Hazardous Materials” means any waste or other substance that is listed, defined, designated or classified as, or otherwise determined to be, hazardous, radioactive or toxic or a pollutant or a contaminant under or pursuant to any Environmental Law, including any admixture or solution thereof, and specifically including petroleum and all derivatives thereof or synthetic substitutes therefor and asbestos or asbestos-containing materials.

“Improvements” means all buildings, structures, fixtures, building systems and equipment, and all components thereof, including the roof, foundation, load-bearing walls, and other structural elements thereof, heating, ventilation, air conditioning, mechanical, electrical, plumbing, and other building systems, environmental control, remediation, and abatement systems, sewer, storm, and waste water systems, irrigation and other water distribution systems, parking facilities, fire protections, security, and surveillance systems, and telecommunications, computer, wiring, and cable installations, included in the Real Property.

“Indemnified Persons” means Missouri-American and Missouri-American’s Affiliates and the past, present and future officers, directors, shareholders, partners, employees, agents, attorneys, representatives, successors and assigns of each of them in their capacities as such.

“Knowledge” means (i) the actual knowledge of a particular fact by any of the Persons listed on Schedule B (each, a “Knowledge Party”), and (ii) knowledge that would have been acquired by any Knowledge Party acting reasonably and diligently in the performance of such person’s role with and duties to Seller. The words “know,” “knowing” and “known” shall be construed accordingly.

“Law(s)” means any law, rule, regulation or ordinance of any federal, foreign, state or local Governmental Authority or other provisions having the force or effect of law, including all judicial or administrative Orders and determinations, and all common law.

“Lease” means that certain real property lease in form and substance reasonably acceptable to Missouri-American.

“Liability” or “Liabilities” means any liability, indebtedness or obligation of any kind, character or description, whether known or unknown, absolute or contingent, accrued or unaccrued, disputed or undisputed, liquidated or unliquidated, secured or unsecured, joint or several, due or to become due, vested or unvested, executory, determined, determinable or otherwise and whether or not the same is required to be accrued on the financial statements of a Person.

“Material Adverse Effect” means a material adverse effect on (a) the business, assets, Liabilities (contingent or otherwise), operations or condition (financial or otherwise) of the System, the Business and the Acquired Assets, taken as a whole; provided, however, that “Material Adverse Effect” shall not include any changes resulting from general business or economic conditions, including such conditions related to the industry in which the System is operated, which do not specifically relate to the System and which are not disproportionately adverse to the System than to other businesses being operated in the industries in which the System operates, or (b) the ability of Seller to consummate the Contemplated Transactions.

“MoPSC” means the Missouri Public Service Commission.

“Occupational Safety and Health Law” means any Law designed to provide safe and healthful working conditions and to reduce occupational safety and health hazards, and any program, whether governmental or private (including those promulgated or sponsored by industry associations and insurance companies), designed to provide safe and healthful working conditions.

“Order” means any award, decision, injunction, judgment, order, ruling, subpoena or verdict entered, issued, made or rendered by any court, administrative agency or other Governmental Authority or by any arbitrator.

“Ordinary Course of Business” means, with respect to the System and the Business, only the ordinary course of commercial operations customarily engaged in by the System and the Business consistent with past practices, and specifically does not include (a) activity (i) involving the purchase or sale of the System or the Business or any product line or business unit thereof, or (ii) that requires approval by governing persons or equity holders of Seller or any of its Affiliates, as applicable, or (b) the incurrance of any Liability for any tort or any breach or violation of or default under any Contract or Law.

“Permit” means any approval, Consent, license, permit, waiver or other authorization issued, granted, given or otherwise made available by or under the authority of any Governmental Authority or pursuant to any Law.

“Person” means any individual, corporation (including any non-profit corporation), general or limited partnership, limited liability company, joint venture, cooperative, estate, trust, association, organization, labor union or other entity or Governmental Authority.

“Proceeding” means any action, arbitration, audit, hearing, investigation, litigation or suit (whether civil, criminal, administrative, investigative or informal) commenced, brought, conducted or heard by or before, or otherwise involving, any Governmental Authority or arbitrator.

“Purchase Price” means Four Hundred Thousand Dollars (\$400,000.00).

“Real Property” means those parcels of real property and those easements or any right-of-way used in the operation of the System, together with all fixtures, fittings, buildings, structures and other Improvements erected therein or thereon.

“Records” means information that is inscribed on a tangible medium or that is stored in an electronic or other medium and is retrievable in perceivable form.

“Related Person” means: (a) with respect to a particular individual, (i) each other member of such individual’s Family, (ii) any Person that is directly or indirectly controlled by such individual or one or more members of such individual’s Family, (iii) any Person in which such individual or members of such individual’s Family hold (individually or in the aggregate) a Material Interest, and (iv) any Person with respect to which such individual or one or more members of such individual’s Family serves as a director, officer, partner, executor or trustee (or in a similar capacity) and (b) with respect to a specified Person other than an individual, (i) any Person that directly or indirectly controls, is directly or indirectly controlled by, or is directly or indirectly under common control with such specified Person, (ii) any Person that holds a Material Interest in such specified Person, (iii) each Person that serves as a director, officer, partner, executor or trustee of such specified Person (or in a similar capacity), (iv) any Person in which such specified Person holds a Material Interest, (v) any Person with respect to which such specified Person serves as a general partner or a trustee (or in a similar capacity) and (vi) any Related Person of any individual described in clause (ii) or (iii). For purposes of this definition, (x) the “Family” of an individual includes (A) the individual, (B) the individual’s spouse, (C) any other natural person who is related to the individual or the individual’s spouse within the second degree, and (D) any other natural person who resides with such individual; and (y) “Material Interest” means direct or indirect beneficial ownership (as defined in Rule 13d-3 under the Securities Exchange Act of 1934) of voting securities or other voting interests representing at least five percent (5%) of the outstanding equity securities or equity interests in a Person.

“Release” means any spilling, leaking, emitting, discharging, depositing, escaping, leaching, dumping or other releasing into the Environment, whether intentional or unintentional.

“Statement” means a statement setting forth Buyer’s determination and calculation, as of the Closing Date, of the Adjustment Amount, setting forth in reasonable detail the respective components and calculations thereof and prepared in good faith and in accordance with GAAP and the Accounting Methodologies.

“Tangible Personal Property” means all machinery, equipment, tools, furniture, office equipment, computer hardware, supplies (including chemicals and spare parts), materials, vehicles and other items of tangible personal property of every kind owned or leased by Seller (wherever located and whether or not carried on Seller’s books), together with any express or implied warranty by the manufacturers or lessors of any item or component part thereof, and all maintenance records and other documents relating thereto.

“Tax” or “Taxes” means all taxes, charges, withholdings, fees, duties, levies, or other like assessments including, without limitation, income, gross receipts, ad valorem, value added, excise, property, sales, employment, withholding, social security, Pension Benefit Guaranty Corporation premium, environmental (under Section 59A of the Code) occupation, use, service, service use, license, payroll, franchise, transfer and recording taxes, fees and charges, windfall profits, severance, customs, import, export, employment or similar taxes, charges, fees, levies or other assessments, imposed by any Governmental Authority, whether computed on a separate, consolidated, unitary, combined or any other basis, and shall include any interest, fines, penalties, assessments, or additions to tax resulting from, attributable to, or incurred in connection with any such Tax or any contest or dispute thereof, and including any Liability for the Taxes of another Person under Treasury Regulation section 1.1502-6 (or any similar provisions of state, local, or foreign Law), as transferee or successor, by Contract or otherwise.

“Tax Return” or “Tax Returns” means any return, declaration, report, claim for refund, or information return or statement relating to, or required to be filed in connection with any Taxes, including any schedule or attachment thereto and including any amendment thereof.

“Third Person” means a claimant other than an indemnified person hereunder.

“Third Person Claim” means a claim alleged by a Third Person.

“Transaction Documents” means this Agreement, the Bill of Sale, the Assignment and Assumption Agreement, the Franchise Agreement, the Lease and all other documents, certificates, assignments and agreements executed and/or delivered in connection with this Agreement in order to consummate the Contemplated Transactions, as the same may be amended, restated, modified or otherwise replaced from time to time.

“Unaudited Financial Statements” means the unaudited balance sheet of Seller as of December 31, 2020 and the related compiled consolidated statements of income and cash flows for the three month period then ended.

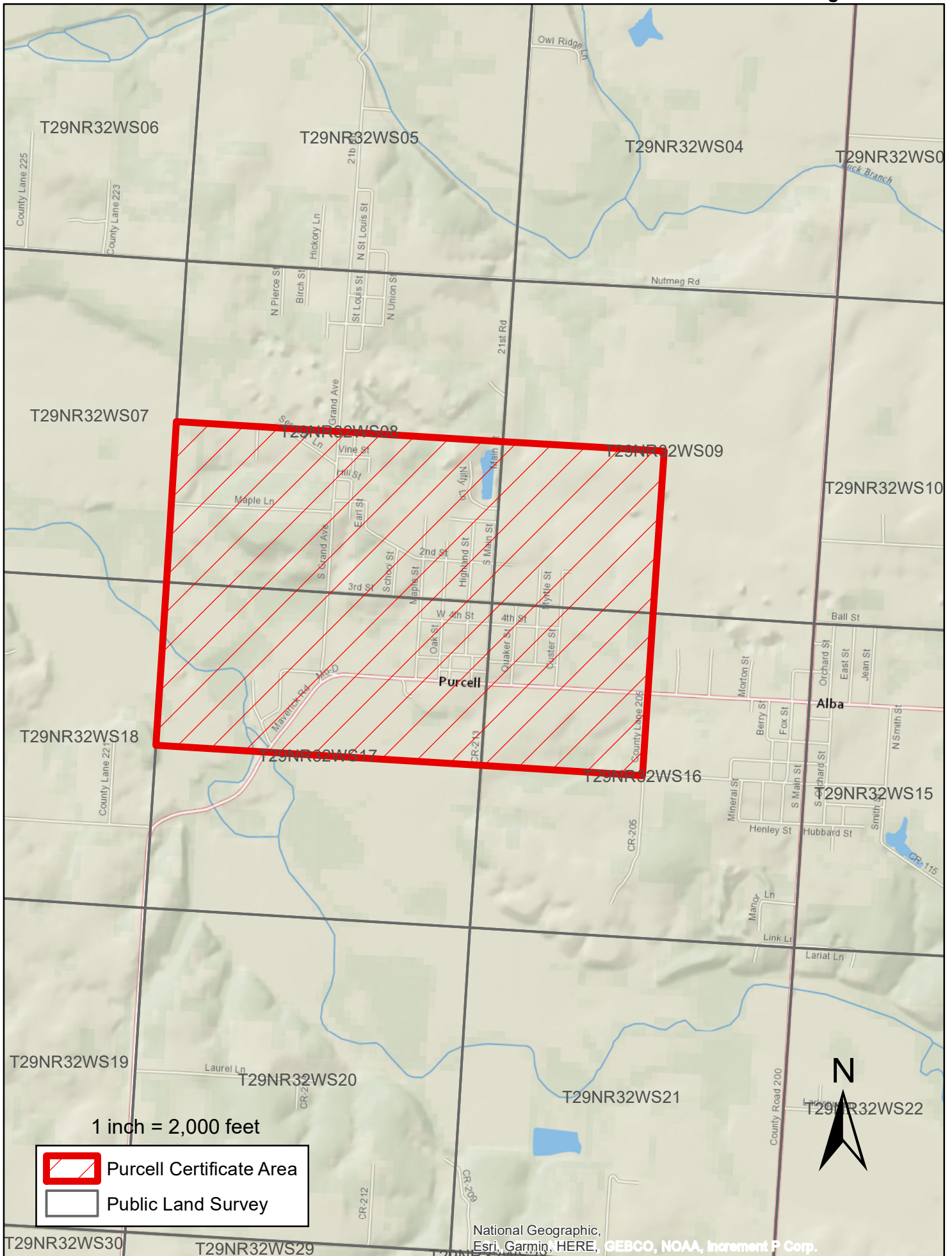
### **Rules of Construction**

For purposes of this Agreement and the other documents executed in connection herewith, the following rules of construction shall apply, unless specifically indicated to the contrary: (i) wherever from the context it appears appropriate, each term stated in either the singular or plural shall include the singular and the plural, and pronouns stated in the masculine, feminine or neuter gender shall include the masculine, the feminine and the neuter; (ii) the term “or” is not exclusive; (iii) the term “including” (or any form thereof) shall not be limiting or exclusive; (iv) the terms “hereof,” “herein” and “herewith” and words of similar import shall, unless otherwise stated, be construed to refer to this Agreement as a whole (including the Schedules and Exhibits hereto) and not to any particular provision of this Agreement; (v) all references to statutes and related regulations shall include any amendments of same and any successor statutes and regulations as well as all rules and regulations promulgated thereunder, unless the context otherwise requires; (vi) all references in this Agreement or in the Schedules to this Agreement to sections, schedules, exhibits and attachments shall refer to the corresponding sections, schedules, exhibits and attachments of or to this Agreement; and (vii) all references to any instruments or agreements, including references to any of the documents executed in connection herewith, shall include any and all modifications or amendments thereto and any and all extensions or renewals thereof.



Legal Description

A tract of land in Part of **Sections 8, 9, 16 and 17, Township 29 North, Range 32 West**, which includes the City of Purcell, Jasper County, Missouri and being more particularly described as follows:

Beginning at the Northeast corner of the Southeast Quarter of **Section 8 Township 29 North, Range 32 West**, being also the Northwest corner of the Southwest Quarter of **Section 9**; thence East, along the north line of said Quarter Section to the Northeast corner thereof, being also the North South Center line of **Section 9**; thence South, along said North-South Centerline and the East line of said Quarter Section to the Southeast corner thereof, being also the Northeast corner of the Northwest Quarter of **Section 16**; thence continuing South, along the East line of said Quarter Section to the Southeast corner thereof, being also the Northeast corner of the Southwest Quarter of **Section 16**; thence West, along the South line of said Quarter Section to the Southwest corner thereof, being also the Southeast corner of the Northeast Quarter of **Section 17**; thence continuing West, along the South line of said Quarter Section and its West prolongation to the Southwest corner of the Northwest Quarter of said **Section 17**, being also on the West line of said **Section 17**; thence North, along the West line of said Quarter Section to the Northwest corner thereof, being also the Southwest corner of Southwest Quarter of **Section 8**; thence continuing North, along the West line of said Quarter Section to the Northwest corner thereof, being also the Southwest corner of the Northwest Quarter of said **Section 8**; thence East, along the North line of said Quarter Section and its East prolongation to the Northeast corner of the Southeast Quarter of **Section 8** and THE POINT OF BEGINNING Containing 41,817,600 Square Feet or 960 Acres more or less.



1 inch = 2,000 feet

 Purcell Certificate Area  
 Public Land Survey



**Appendix G-C** has been marked CONFIDENTIAL in its entirety.



**Appendix H-C** has been marked CONFIDENTIAL in its entirety.

Schedule I-C has been marked CONFIDENTIAL in its entirety.

**Customer Service Transition  
City of Purcell Acquisition**

Current Purcell Practice		Proposed MAWC Practice	
<b>Customer Service Physical Location</b>			
<u>Office Location:</u> Purcell City Hall 301 South Main Street Purcell, MO 64857	<u>Hours of Operation:</u> Tuesdays & Thursdays 8:00 am - Noon	<u>Office Location:</u> Missouri-American Water 2323 Davis Boulevard Joplin, MO 64804	<u>Hours of Operation:</u> Monday - Friday 8:00 am – Noon & 1:00 pm – 5:00 pm
<b>Customer Service Contact Information</b>			
<u>Contact:</u> Purcell City Hall 301 South Main Street Purcell, MO 64857		<u>Contact:</u> Customer Service Center (866-430-0820)  OR  Customer Portal <a href="http://www.missouriamwater.com">www.missouriamwater.com</a>  OR  Direct E-mail <a href="mailto:welcomemoaw@amwater.com">welcomemoaw@amwater.com</a>	
<u>Hours Available:</u> Tuesdays & Thursdays 8:00 am - Noon		<u>Hours Available:</u> Customer Service Center Monday – Friday 7:00 am – 7:00 pm (24/7 for emergencies)	
<b>Payment Options</b>			
Cash or Check Pay via mail or at City Hall		Cash or Check Debit/Credit Card Electronic Funds Transfer (“EFT”) Pay via mail, telephone, online or at select third party payment locations. No transaction fees for debit/credit cards	
<b>Billing Process</b>			
MAWC reads Purcell meters monthly and provides the usage date to the City of Purcell. The City then bills customers monthly.		Standard MAWC billing process Bill generated within 3 days of meter read, with due date of 21 days from invoice date.	

*Note: Customers will be integrated into the MAWC systems, and do not need to apply for service at the time of transition.*

**Other Customer Service Documentation**

<b>Appendix J1</b>	MAWC Collections Process Timeline
<b>Appendix J2</b>	Sample Customer Discontinuance, Final Discontinuance & Overdue Payment Notices
<b>Appendix J3</b>	Sample Customer Welcome Letter & Customer Rights and Responsibilities
<b>Appendix J4</b>	Sample Customer Bill

1017	Missouri	Missouri	Missouri	Missouri
Strategy	Residential	Non-Residential	Sewer Only	MultiDwelling
Threshold	\$75	\$75	\$135	\$100
<b>Day Zero = Invoice Postmark</b>				
Day 1	Invoice	Invoice	Invoice	Invoice
Day 2	↓	↓	↓	↓
Day 3	↓	↓	↓	↓
Day 4	↓	↓	↓	↓
Day 5	↓	↓	↓	↓
Day 6	↓	↓	↓	↓
Day 7	↓	↓	↓	↓
Day 8	↓	↓	↓	↓
Day 9	↓	↓	↓	↓
Day 10	↓	↓	↓	↓
Day 11	↓	↓	↓	↓
Day 12	↓	↓	↓	↓
Day 13	↓	↓	↓	↓
Day 14	↓	↓	↓	↓
Day 15	↓	↓	↓	↓
Day 16	↓	↓	↓	↓
Day 17	↓	↓	↓	↓
Day 18	↓	↓	↓	↓
Day 19	↓	↓	↓	↓
Day 20	↓	↓	↓	↓
Day 21	Due Date	Due Date	Due Date	Due Date
Day 22	DD+1	DD+1	DD+1	DD+1
Day 23	DD+2	DD+2	DD+2	DD+2
Day 24	DD+3	DD+3	DD+3	DD+3
Day 25	DD+4	DD+4	DD+4	DD+4
Day 26	DD+5	DD+5	DD+5	DD+5
Day 27	LDSN	LDSN	LSON	MDDN
Day 28	DD+7	DD+7	DD+7	DD+7
Day 29	DD+8	DD+8	DD+8	DD+8
Day 30	CAF1	CAF1	DD+9	CAF1
Day 31	CAFP	CAFP	CAF1	CAFP
Day 32	DD+11	DD+11	CAFP	DD+11
Day 33	LDMO	LDMO	BSEW	DD+12
Day 34	DD+13	DD+13		DD+13
Day 35	DD+14	DD+14		DD+14
Day 36	DD+15	DD+15		DD+15
Day 37	DD+16	DD+16		DD+16
Day 38	ODSN	ODSN		OPNL
Day 39	DD+18	DD+18		DD+18
Day 40	DD+19	DD+19		DD+19
Day 41	DD+20	DD+20		DD+20
Day 42	DD+21	DD+21		DD+21
Day 43	DD+22	DD+22		DD+22

Day 44	DD+23	DD+23		DD+23
Day 45	MOUT	MOUT		DD+24
Day 46				DD+25
Day 47				DD+26
Day 48				DD+27
Day 49				DD+28
Day 50				OMDN
Day 51				DD+30
Day 52				DD+31
Day 53				DD+32
Day 54				DD+33
Day 55				DD+34
Day 56				DD+35
Day 57				DD+36
Day 58				MOUT

Write Off Occurs 90 Days after final bills due.

Coll	Name of Collection Step
BBBE	Budget Billing BPEM
BSCC	BPEM case for Sensitive accts-to Credit & Collect
BSEW	BPEM case for Sewer only-to Operating Co
BSSE	Shared Service Line BPEM
CAF1	First Time to First Party Collection Agency
CAFP	First Party Collection Agency Placement
CASP	Third Party Secondary Agency Placement
CAT2	Third Party Primary Placement-After Write-off
CATP	Third Party Primary Collection Agency Placement
LDMO	Disconnection Notice - Last Notice for MO
LDSN	Disconnection Notice
LSON	Sewer Only Notice - CA
LTPN	Third Party Placement Notification Letter
MDDN	Multi Dwelling Disconnect Notice
MOUT	Move Out
ODSN	Disconnection Document & Service Order
OMDN	Disconnection Doc & Service Order MultiDwelling
OPNL	Post Notice Order without Letter
RET2	Recall from Primary 3rd Party Coll Agency 2nd Time
RET3	Recall from Secondary 3rd Party Coll Agency
RETP	Recall from Primary Third Party Collection Agency
WOFA	Write-Off Requiring Approval
WOFF	Write-Off Involuntary Disconnection Of Service
WOFV	Write-Off Voluntary Termination Of Service

For Service To:

Account Number	
Pay Before	
Total Due	

**TIME SENSITIVE NOTICE:**

To ensure timely receipt of your payment, please use one of the payment options noted below. Do not mail your payment.

**IMPORTANT: DISCONTINUANCE NOTICE**  
**Please read and take the steps needed to avoid your service from being discontinued.**

**PAY THIS AMOUNT                      \$180.91                      PRIOR TO                      05/25/2021**

Payment on your Water account is overdue. If payment is not received, your service may be shut off on or after 05/25/2021. You can prevent discontinuation of water service by paying the amount printed above. Please use one of our convenient payment options listed below to ensure your payment is applied to your account immediately.

It is our sincere goal to work with you to correct this situation before further action becomes necessary. Please respond immediately so that we can assist you as best as possible. If you do not respond to this notice and your service is disconnected, any installment plan may be considered in default and you may be required to pay the full amount due including a disconnection charge, a restoration charge, along with an excavation charge, if required.

Please note, someone must be available at the premises when service is restored.

- Disconnection Charge: \$27.50**
- Regular Hour Restoration Charge: \$27.50**
- Off Hour Restoration Charge: \$159.00**
- Excavation Charge: Actual Cost**

Payment must be made before 3:00 pm to have service restored the same day and to avoid the off-hour restoration charge.

If discontinuance of service becomes necessary, operation of the customer owned stop cock will be necessary. If the stop cock is found inoperable or breaks in the process of either discontinuing or restoring service, you will be required to repair or replace the stop cock prior to service being restored.

**CONVENIENT PAYMENT OPTIONS**

**8** Pay your bill online:  
[www.amwater.com/myaccount](http://www.amwater.com/myaccount)

**Pay by Phone: 855-748-6066**  
24 hours a day, seven days a week  
TTY/TDD FOR THE HEARING  
IMPAIRED: 711 (and then  
reference Customer Service  
number listed above)

**€** Pay in person: for a list of approved payment locations, visit [www.amwater.com/myaccount](http://www.amwater.com/myaccount)



## MISSOURI AMERICAN WATER CUSTOMER SERVICE

1-866-430-0820

HOURS: M-F, 7am-7pm ▪ Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED: 711 (and then reference Customer Service number listed above)

Esto es un aviso importante sobre su servicio de agua. Para la ayuda de la traducción, por favor llamas a Missouri American Water al numero 1-866-430-0820.

### ADDRESS, EMAIL OR PHONE NUMBER CHANGE REQUEST

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this notice. Updates to your contact information can also be made through our online self-service tool, **MyWater**. Access MyWater by visiting [myaccount.amwater.com](http://myaccount.amwater.com).

### EASY PAYMENT OPTIONS

- **Online:** Visit [www.amwater.com/billpay](http://www.amwater.com/billpay). Please note that our payment partner charges \$1.95 per transaction for e-check, credit card and debit card payments. Avoid the transaction fee by paying by e-check through MyWater at [myaccount.amwater.com](http://myaccount.amwater.com).
- **By phone:** 24/7 at 1-855-748-6066. Please note, there is a \$1.95 transaction fee.
- **In person:** To find an authorized payment location near you, visit us online at [missouriamwater.com](http://missouriamwater.com). See Customer Service & Billing or call.

### Want to avoid late payments in the future?

**Consider enrolling in Auto Pay.** Enroll in Auto Pay, and your bill will be paid on time, every time. Each month, payments are automatically deducted from your checking or savings account on the due date. No stamps required.

### CUSTOMER ASSISTANCE PROGRAMS

If you're experiencing financial hardship, please reach out to us. We may be able to assist. Here are some of the programs we offer to help keep your life flowing:

#### FINANCIAL ASSISTANCE

Through our H2O Help to Others Program, we offer financial assistance to customers who qualify, as well as a Low-Income Assistance Program for eligible customers in certain areas.

Learn more online at [missouriamwater.com](http://missouriamwater.com). Under Customer Service & Billing, select Payment Assistance Program.

#### INSTALLMENT PLANS

You may be eligible for an installment plan to extend the time you have to pay a past due balance. Installment plans vary based on your past due amount and the information you provide to us about your ability to pay. We collect this information, including household income and number of people in your household, to determine what options we can provide to you.

#### BUDGET BILLING

Budget billing is a free service that is available to eligible residential customers. The program makes managing your cash flow easier by providing predictable monthly payments and avoiding unplanned seasonal spikes that may be difficult to pay.

### WATER SAVING TIPS AND TOOLS

We offer tips and tools to help customers save water and money:

- **Leak Detection Kit** to help identify common and not-so-common household leaks.
- **Conservation Tips**

Visit [missouriamwater.com](http://missouriamwater.com). Under Water Information, select Detecting Leaks and Wise Water Use.

### MANAGE YOUR ACCOUNT ONLINE WITH MYWATER

MyWater is a fast and easy way to access and manage your account online. Here are a few things you can do through MyWater:

- View and pay your bill
- Sign up for our Auto Pay and Paperless Billing programs.
- Check your account balance.
- Update your contact information.
- Sign up to receive emergency and non-urgent alerts by email, phone and text.
- View your water use history. (See in which months you use the most water to help determine ways you can save water and money.)

Access MyWater online at [myaccount.amwater.com](http://myaccount.amwater.com).



P.O. Box 578 Alton, IL 62002

05/14/2021

**For Service To:**  
Account Number:  
Service Address:

**FINAL DISCONTINUANCE NOTICE**  
**PAY THIS AMOUNT: \$952.55 PRIOR TO: 05/19/2021**

Payment on your Water account is overdue. If payment is not received, your service may be shut off on or after 05/19/2021. You can prevent discontinuation of water service by paying \$952.55.

It is our sincere goal to work with you to correct this situation before further action becomes necessary. Please respond immediately so that we can assist you as best as possible. If you do not respond to this notice and your service is disconnected, any installment plan may be considered in default and you may be required to pay the full amount due including a disconnection charge, restoration charge, along with an excavation charge, if required. Please call customer service at the number listed below to ensure payment is applied to your account immediately.

Please note, someone must be available at the premises when service is restored.

**Disconnection Charge: \$27.50**  
**Regular Hour Restoration Charge: \$27.50**  
**Off Hour Restoration Charge: \$159.00**  
**Excavation Charge: Actual Cost**


Payment must be made before 3:00 pm to have service restored the same day and to avoid the off-hour restoration charge.

For St. Louis County customers only: If discontinuance of service becomes necessary, operation of the customer owned stop cock will be necessary. If the stop cock is found inoperable or breaks in the process of either discontinuing or restoring service, you will be required to repair or replace the stop cock prior to service being restored.

**CONVENIENT PAYMENT OPTIONS**

 **Pay your bill online:**  
[www.amwater.com/myaccount](http://www.amwater.com/myaccount)

**Pay by Phone: 855-748-6066**  
24 hours a day, seven days a week  
TTY/TDD FOR THE HEARING  
IMPAIRED: 711 (and then  
reference Customer Service  
number listed above)

 **Pay in person:** for a list of approved payment locations, visit [www.amwater.com/myaccount](http://www.amwater.com/myaccount)

For Service To:

Account Number	
Pay Before	
Total Due	

**TIME SENSITIVE NOTICE:**

To ensure timely receipt of your payment, please use one of the payment options noted below. Do not mail your payment.

**IMPORTANT: OVERDUE NOTICE**  
**Please read and take the steps needed to avoid your service from being terminated.**

**PAY THIS AMOUNT                      \$230.52                      PRIOR TO                      05/20/2021**

Providing reliable, quality wastewater service to our customers is a top priority. That's why we are contacting you today about a very important matter regarding your account. Your wastewater bill for the amount shown above is now overdue. To assure continued service, payment is due upon receipt of this notice. If you have already submitted your payment, thank you and please disregard this notice. As a reminder, we provide our customers with several convenient ways to pay their bills.

1. Register for a self-service account and submit payment at [www.amwater.com/MyAccount](http://www.amwater.com/MyAccount).
2. Sign up for our automatic payment program through our web site.
3. Mail your payment using the return envelope enclosed with your bill.
4. Pay by phone by calling 855-748-6066. (A small fee is charged for this service.)
5. Pay at a local authorized payment location. You can search for sites by zip code on our website.
6. If you do not respond to this notice and your service is disconnected, any installment plan may be considered in default and you may be required to pay the full amount due and a service charge of \$0.00 before service is reconnected.

If you are unable to make payment in full, you may contact the company within the next 10 days to see if you are eligible to make payment arrangements.

Again, thank you for the opportunity to provide quality, reliable wastewater service in your community. If you have additional questions, please contact our customer service center at 1-855-669-8753.

**CONVENIENT PAYMENT OPTIONS**

**8** Pay your bill online:  
[www.amwater.com/myaccount](http://www.amwater.com/myaccount)

**Pay by Phone: 855-748-6066**  
24 hours a day, seven days a week  
TTY/TDD FOR THE HEARING  
IMPAIRED: 711 (and then  
reference Customer Service  
number listed above)

**€** Pay in person: for a list of approved payment locations, visit [www.amwater.com/myaccount](http://www.amwater.com/myaccount)

## ADDRESS, EMAIL OR PHONE NUMBER CHANGE REQUEST

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this notice. Updates to your contact information can also be made through our online self-service tool, **MyAccount**. Access MyAccount from any electronic device by visiting [www.amwater.com/MyAccount](http://www.amwater.com/MyAccount).

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February 25, 2022

Dear City of Hallsville Customer:

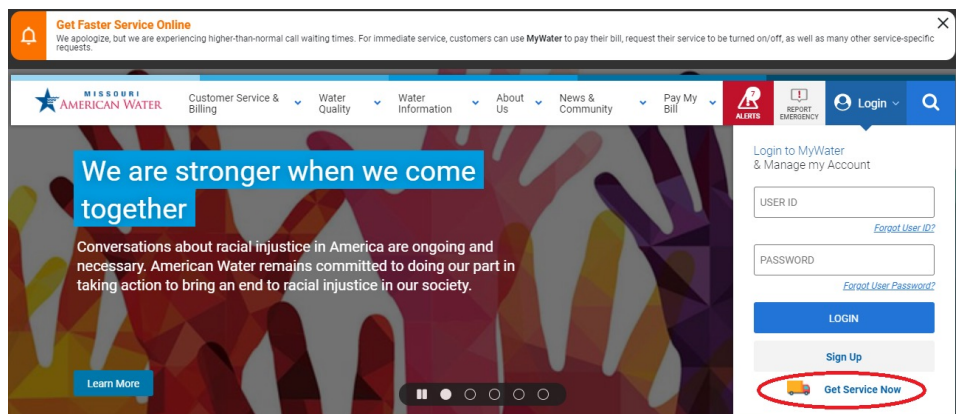
Welcome to the Missouri American Water family! We are thrilled to have you as a customer since February 25, 2022.

The transfer of your wastewater service account is being completed. There are no additional steps you need to take for your service to continue. Billing information is being transferred to our system. Your first bill from Missouri American Water is scheduled for the week of March 28.

Below are helpful tips as we transition to being your wastewater service provider. This information can also be found on our website at [missouriamwater.com](http://missouriamwater.com) > **Customer Service & Billing**.

### CUSTOMER SERVICE AT YOUR FINGERTIPS

As a customer of Missouri American Water, you have access to a self-service website allowing you to manage your account and get emergency updates any time, day or night. With MyWater, you can pay your bill and turn wastewater service on and off. When emergencies do occur, be sure you have access to the most up-to-date information by also signing up for alerts.



Signing up for MyWater is easy, free and simple! Visit [missouriamwater.com](http://missouriamwater.com) and click on “Sign Up” in the “Login to MyWater” box in the top right corner. Make sure you have your Missouri American Water account number handy which is listed on the top corner of your bill.

MyWater provides you with 24/7 payment ability. With MyWater, you can view and pay your bill, manage your account, set up paperless billing, and enroll in autopay. Payments can also be made by phone or via mail. You can also pay by cash, check, or credit card. To learn more about these options, please visit [missouriamwater.com](http://missouriamwater.com). You can also contact customer service at **1-866-430-0820** or email [welcomemoaw@amwater.com](mailto:welcomemoaw@amwater.com) with any questions or concerns.

*continued on reverse*

## YOUR SERVICE

Missouri American Water operates under regulations established by the Missouri Public Service Commission (MoPSC). If you believe we have not responded to an issue in a satisfactory manner, you have the right to request that the MoPSC review the unresolved issue. You may contact them at:

Missouri Public Service Commission  
Governor Office Building  
200 Madison St, PO Box 360  
Jefferson City, MO 65102-0360  
800-392-4211 or [psc.mo.gov](http://psc.mo.gov)

Included in this packet you will find a copy of our welcome booklet, our bill redesign fact sheet and our rights and responsibilities outline, which provides specific information about our policies regarding your wastewater service with us. It defines your rights and responsibilities and provides information about your bill, how to pay your bill and who to contact for questions regarding your service.

Our team of dedicated professionals is committed to providing exceptional wastewater and customer service. From customer service representatives to plant operators, our employees recognize the critical role they play in meeting your daily wastewater service needs. You will notice our employees are easily recognizable as they wear uniforms and carry company identification.

As a subsidiary of American Water, we have been providing reliable water and wastewater services for more than 140 years. We are a proud community partner, dedicated to making your customer experience a pleasant one. We look forward to serving your community.

Sincerely,



Patrick Kelly  
Manager of Operations  
Missouri American Water

## Your Rights and Responsibilities as a Customer of Missouri American Water

### If You Have a Question or Complaint

Missouri American Water customer service representatives are dedicated to handling every customer inquiry with attention and care. Our goal is to answer your question or resolve your issue quickly and effectively. We encourage customers to call us at 866-430-0820 as soon as an issue arises.

### Bill Payment/Discontinuance of Service

Bill payments are due 21 days after the billing date. The due date is printed on the front of the bill. A delinquent charge may be applied to all accounts not paid in full by the due date. Bills become delinquent after the due date stated on the bill. If the bill is not paid, service may be disconnected.

We will mail a written notice at least 10 days before we discontinue service for water customers (including customers that are both water and wastewater customers of Missouri American Water), and at least 30 days before we discontinue service for wastewater-only customers. The notice explains the reason for the discontinuance of service and the amount of money owed in the case of a past due bill. For wastewater customers, the 30-day notice may be waived if there is any waste discharge that might be detrimental to the health and safety of the public or cause damage to the wastewater system.

If you receive a notice, please take immediate action to avoid service discontinuance. Call our Customer Service Center at 866-430-0820.

We will restore service when the bill has been paid or the conditions that caused the disconnection have been corrected. There is a reconnection fee. If you will be absent from your home or business for a period of time, you may avoid discontinuance of service by:

1. Forwarding your mail to an address where your bill will reach you.
2. Signing up for automatic payment.
3. Requesting termination of your service.

If you have a question about your bill that we cannot resolve to your satisfaction, you may pay the bill in full and Missouri American Water will credit any overpayment if the matter is resolved in your favor. If you do not pay the bill in full, Missouri American Water and the Missouri Public Service Commission (MoPSC) have complaint procedures in place that are available to customers to resolve disputes and avoid service discontinuance.

1. Customers must register a complaint by phone or in writing at least 24 hours before the date stated in the notice of discontinuance.
2. Within four days after registering the complaint, the customer must pay the part of the bill not in dispute. If the company and the customer cannot agree on the undisputed amount, at the company's discretion, it may be set at 50 percent of the disputed bill or at the amount of the customer's bill during the same time a year ago.
3. Missouri American Water will thoroughly investigate the complaint and attempt to resolve the problem. If, at the conclusion, the customer is still dissatisfied, we will mail a written notice explaining the MoPSC's informal complaint process. Informal complaints must be made to the MoPSC within five days after the date of the notice to avoid service disconnection. Informal complaints can be made by phone at 800-392-4211 or through the MoPSC's website at [psc.mo.gov](http://psc.mo.gov).
4. The MoPSC staff will investigate the informal complaint and issue findings. Missouri American Water or the customer may elect to file a formal complaint following the issuance of the finding.
5. A formal customer complaint must be filed within 30 days of the MoPSC findings to avoid disconnection. Formal complaints must follow specific rules set out in the MoPSC's Rules of Practice and Procedures, which is available on the MoPSC website at [psc.mo.gov](http://psc.mo.gov).

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Missouri American Water operates under regulations established by the Missouri Public Service Commission. If you feel we have not responded to your issue in a satisfactory manner, you have the right to request that the MoPSC review the unresolved issue. You may contact the MoPSC at:

Missouri Public Service Commission  
Governor Office Building  
200 Madison Street, PO Box 360  
Jefferson City, MO 65102-0360  
800-392-4211  
psc.mo.gov

The Office of Public Counsel (OPC) provides an additional resource for Missouri utility customers. The OPC represents the interests of the public and utility customers in proceedings before the Missouri Public Service Commission and in appeals in the courts. You may contact the OPC at:

Office of Public Counsel  
Governor Office Building  
200 Madison Street, PO Box 2230  
Jefferson City, MO 65102-2230  
866-922-2959  
opc.mo.gov

From time to time, Missouri American Water's policies may change, so please visit our website at **missouriamwater.com** for the latest information.





# WELCOME NEW CUSTOMERS



MISSOURI  
AMERICAN WATER

WE KEEP LIFE FLOWING®





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WELCOME TO MISSOURI AMERICAN WATER! We look forward to serving you. Inside this booklet, you will find information on the following:

- Water and wastewater service
- System investment
- Emergency notifications
- Saving water and money
- Customer service
- Payment options
- Payment assistance program

For additional information, visit our website at **[missouriamwater.com](http://missouriamwater.com)**.

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RICHARD SVINDLAND  
President

## A Message from Missouri American Water President RICHARD SVINDLAND

Dear Customer,

Welcome to Missouri American Water. We are proud to be your water and/or wastewater service provider. Our team of experts delivers high-quality drinking water to nearly one in four Missourians, and we also treat wastewater for thousands of homes and businesses to protect the environment. **We're dedicated to providing our customers and communities with safe, clean, reliable and affordable water and wastewater service.**

This guide will answer questions you may have about our company and the services we offer. We hope you will review its contents and keep it for future reference. If you have questions about Missouri American Water, please call our Customer Service Center at 866-430-0820.

Sincerely,

A handwritten signature in blue ink that reads "Richard Svindland".

RICHARD SVINDLAND  
President

A young girl with brown hair is drinking water from a chrome faucet. The water is splashing around her mouth. The background is a soft, out-of-focus indoor setting.

# PROVIDING YOU WITH HIGH-QUALITY WATER

**Nothing is more important than the safety and quality of our water.** We work closely with the U.S. Environmental Protection Agency and the Missouri Department of Natural Resources to provide water that consistently meets or surpasses federal and state standards. To do this, we closely monitor our treatment process by performing more than 500,000 tests each year.

**Our commitment to exceptional water quality is recognized in Missouri and across the country.** Our parent company American Water has received more than 150 awards for superior water quality. All six of Missouri American Water's surface water treatment plants are recognized by the Partnership for Safe Water, an honor achieved by less than 1% of all water utilities.





# RELIABLE WASTEWATER TREATMENT

We only have one environment, so we provide communities with scientifically proven solutions for the safe collection, treatment, and release of wastewater.

Below are a few examples of technology we implement:

- ◆ **Membrane Bioreactors:** A powerful and efficient solution for the treatment of wastewater.
- ◆ **Biological Nutrient Removal:** The removal of nutrients through an activated sludge system.
- ◆ **UV Disinfection:** Replacing chlorine with more environmentally friendly technologies for a safer, more efficient way to treat the water making it safe enough to return to the environment.





# INVESTMENT YOU CAN COUNT ON



**We continuously monitor, maintain and upgrade our facilities so they operate efficiently and meet all regulatory standards.** This requires investing in our treatment plants, tanks, pump stations, fire hydrants and metering equipment.



**Statewide, we invest more than \$200 million per year in water and wastewater system improvements.** Our ongoing commitment to investing in and updating our plants, pumps and pipelines helps provide safe, clean, and reliable service.





# EMERGENCY INFORMATION YOU NEED

Missouri American Water uses a high-speed mass notification system to keep customers informed about water-emergencies and planned temporary service interruptions.

Make sure we can reach you by updating your contact information today through **MyWater** at [amwater.com/mywater](https://www.amwater.com/mywater) or by calling us at **866-430-0820**.



# CONVENIENT CUSTOMER SERVICE

We know you're busy, so we've made it easier than ever to manage your account online through **MyWater**:

- Turn water service on and off
- Track water use
- Sign up for emergency alerts
- Manage your account
- View and pay your bill
- Set up paperless billing

Sign up today by visiting **[missouriamwater.com](https://missouriamwater.com)**. You can also contact us at **866-430-0820** to speak with a U.S.-based customer service representative. Call anytime for a water emergency or 7 a.m. – 7 p.m. for non-emergency issues.



# PAYMENT OPTIONS

Missouri American Water offers a number of payment options to fit into your busy lifestyle.



**AUTOMATIC PAYMENTS:** Pay your bill on time, every time. Each month, payments will be automatically deducted from your checking or savings account on the due date.



**PAY ONLINE:** Visit [amwater.com/billpay](https://amwater.com/billpay). Be sure to have your 16-digit account number handy.



**PAY BY PHONE:** Call **855-748-6066** and use your Visa or MasterCard.



**PAY BY MAIL:** Send your payment and payment stub in the envelope provided. No cash, staples or paper clips.



**PAY IN PERSON:** Visit our website to find a location near you. Locations DO NOT accept payments by mail.





# PAYMENT ASSISTANCE

Sometimes customers face circumstances that stretch their financial resources. Missouri American Water is here to assist. Our customer service representatives will work with you on a plan to pay the balance of your bill over time. You may also be qualified to receive emergency assistance through our H2O Help to Others Program™, which is supported by voluntary donations from our customers and the company.

For more information about payment assistance options, contact our Customer Service Center at **866-430-0820** or visit us online at **[missouriamwater.com](https://www.missouriamwater.com) > Customer Service & Billing > Payment Assistance Program.**

# CONTACT US

Our customer service representatives are dedicated to handling every customer inquiry with attention and care.



**866-430-0820**

Hours: 7 a.m.–7 p.m.

For emergencies, we're available 24/7.



**infomo@amwater.com**



**missouriamwater.com**



**/missouriaiw**



**/moamwater**



**/moamwater**



727 Craig Road  
St. Louis, MO 63141



506 S. Western St  
Mexico, MO 65265



WE KEEP LIFE FLOWING™

Service Address:

AMANDA SAMPLE
123 WATER WAY
PURCELL, MO 64857-0001



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want to get to know us better? Visit www.missouriamwater.com to learn more about the services we provide.

For more information, visit www.missouriamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone\*: Pay anytime at 1-855-748-6066 \*A convenience fee may apply



Customer Service: 1-866-430-0820 M-F 7:00am to 7:00pm - Emergencies 24/7



MISSOURI AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records.

Statement

Account No. 1017-200000000000

Table with 2 columns: Description, Amount. Total Amount Due: \$99.82, Payment Due By: February 15, 2022

Billing Date: January 24, 2022
Service Period: Dec 29 to Jan 28 (31 Days)
Total Gallons: 4,000

Account Summary - See page 3 for Account Detail

Table with 2 columns: Description, Amount. Rows include Prior Billing (\$0.00), Payments (\$0.00), Balance Forward (\$0.00), Service Related Charges (\$98.25), Pass Through Charges (\$0.44), Taxes (\$1.13), Total Amount Due (\$99.82)



Service to: 123 WATER WAY
PURCELL, MO 64857-0001



P.O. BOX 91623
RANTOUL, IL 61866-8623

Account No. 1017-200000000000

Table with 2 columns: Description, Amount. Total Amount Due: \$99.82, Payment Due By: February 15, 2022

If paying after 2/15/22, pay this amount: \$101.32

Amount Enclosed \$

Empty box for amount enclosed

AMANDA SAMPLE
123 WATER WAY
PURCELL, MO 64857-0001

MISSOURI AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029





Messages from Missouri American Water

- Effective 10/7/21, the Infrastructure System Replacement Surcharge (ISRS) per 1,000 gallons is \$0.2358 for Rate A (residential & commercial), \$0.0073 for Rate B (sale for resale), and \$0.0052 for Rate J (large industrial). The ISRS funds completed water main replacements and related improvements for customers served by our St. Louis County operations. ISRS is implemented pursuant to Sections 393.1000, 393.1003, 393.1006, RSMo; 20 CSR 4240-2.060(1); and 20 CSR 4240-3.650. Additional information is available on our website at [www.missouriamwater.com](http://www.missouriamwater.com)



**REPORT EMERGENCY**

**WAYS TO REPORT**


- » [missouriamwater.com](http://missouriamwater.com)
- » MyWater account
- » 1-866-430-0820

**TO RECEIVE ALERTS**

Sign up or update your contact information go to:

[amwater.com/mywater](http://amwater.com/mywater)








**CUSTOMER SERVICE**

**1-866-430-0820**






HOURS: M-F, 7am-7pm ▪ Emergencies: 24/7

**TTY/TDD FOR THE HEARING IMPAIRED:**  
711 (and then reference Customer Service number listed above)

**SERVICES**

-  **Go Paperless:** Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at [amwater.com/myaccount](http://amwater.com/myaccount). Not registered? Log in and be sure to have your account number handy.
-  **Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit [missouriamwater.com](http://missouriamwater.com). Under Water Quality, select Water Quality Reports.
-  **H<sub>2</sub>O Help To Others:** H<sub>2</sub>O Help to Others is an emergency assistance program created by Missouri American Water and Missouri's Community Action Agencies. The program helps provide supplemental funding to Missouri American Water customers who would otherwise have trouble paying their bills. H<sub>2</sub>O Help to Others is supported by contributions from Missouri American Water and voluntary contributions from customers.

**EXPLANATION OF OTHER TERMS**

-  **Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
-  **Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
-  **Disputes:** If you have questions or complaints about your bill, please call us at 1-866-430-0820 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
-  **Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at [missouriamwater.com](http://missouriamwater.com). Under Customer Service & Billing, select Your Water and Sewer Rates.
-  **Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

**H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need**

I'm adding a one time contribution of \$\_\_\_\_\_ with my payment.

I'd like to add a recurring contribution to each bill of \$\_\_\_\_\_. I understand this amount will be added to each bill.

**Address Change(s)**

---

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_


State \_\_\_\_\_ Zip Code \_\_\_\_\_

(\_\_\_\_) \_\_\_\_\_  Mobile Number

Phone Number \_\_\_\_\_


E-mail Address \_\_\_\_\_

**Other ways to pay your bill**




**Auto Pay**

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!



**Online**

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit [www.amwater.com/MyAccount](http://www.amwater.com/MyAccount) or pay without registration at [www.amwater.com/billpay](http://www.amwater.com/billpay) (fee may apply).



**In Person**

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.

## Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26986264	100 gal	5/8"	12/29/2021	01/28/2022	1,548 (A)	1,588 (A)	40	40.00	4,000

A = Actual E = Estimate

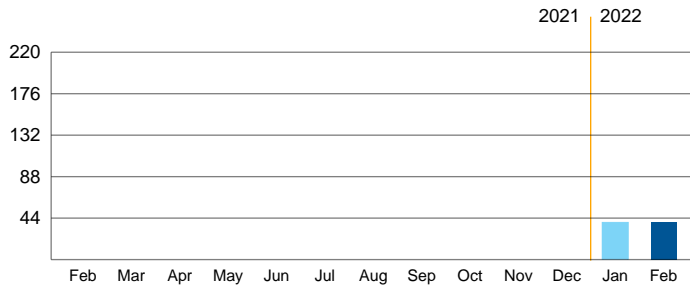
1 Billing Unit = 100 gallons

Total Gallons: 4,000

### Billed Usage History (graph shown in 100 gallons)

**Next Scheduled Read Date:** on or about February 25, 2022  
**Account Type:** Residential

4,000 gallons = usage for this period



Average  
daily use for  
this period is:  
(31 days)

**129**  
gallons

Year to Date Billed Usage: 8,000 gallons

### Account Detail

Account No. 1017-200000000000

Service To: 123 WATER WAY PURCELL, MO 64857-0001

**Prior Billing** 0.00

**Payments** 0.00

**Balance Forward** 0.00

#### Service Related Charges - 12/29/21 to 01/28/22

**Water Service** 35.01

Water Service Charge 9.00

Water Usage Charge (40 x \$0.62469) 24.99

WSIRA Surcharge (40 x \$0.02559) 1.02

**Wastewater Service** 63.24

Wastewater Service 61.64

WSIRA Surcharge (\$61.64 x 2.59%) 1.60

**Total Service Related Charges** 98.25

**Pass Through Charges** 0.44

Water Primacy Fee 0.44

12/29/21 to 01/28/22 (1 x \$0.44)

**Taxes** 1.13

City Sales Tax 1.13

**Total Current Period Charges** 99.82

**Total Amount Due**



**\$99.82**

### Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:  
<https://amwater.com/moaw/rates>

<This page is intentionally left blank and reserved for future messages>





# WATER MAIN BREAKS WHAT YOU NEED TO KNOW



MISSOURI  
AMERICAN WATER

Our employees work around the clock in all types of weather to restore service to you as quickly as possible.

We also work to prevent breaks – this year we’re investing nearly \$150 million to replace aging pipe.



We can be reached at our Customer Service Center:

1-866-430-0820

Hours: Mon-Fri,  
7am – 7pm

For emergencies, we’re available 24/7.

## What causes a water main break?

### WEATHER

- In winter the water flowing through pipes can drop to near freezing, causing old pipes to contract and break.
- Freezing and thawing can cause soil to shrink, swell, and shift, leaving pipes unsupported.

### DEMAND

- Higher demand means higher pressure, which can break weak spots in pipes.

## How long do repairs take?

**Most breaks are repaired within 6-8 hours.**

However, the time it can take to repair varies on a number of factors including:

- The time it takes to identify and locate other utility lines (gas, electric and sewer)
- How quickly we can pinpoint the location of the break
- The severity of the break
- If other utilities are in close proximity to the break

## Will water be shut off?

Water service may be interrupted. We make every attempt to repair breaks without shutting off water, but this is not always possible.

## Will the water be safe to drink?

Water quality is often not affected by main breaks, but in some cases we issue precautionary boil advisories due to a loss of pressure in the water system. If this happens water should be brought to a rolling boil for 3 minutes before drinking or cooking.

You may notice air in the pipes after a repair or discoloration, which will go away after letting your cold water run briefly.



### WAYS TO REPORT

- » [missouriamwater.com](http://missouriamwater.com)
- » MyWater account
- » 1-866-430-0820

To receive Alerts during a water emergency, sign up for MyWater at [amwater.com/mywater](http://amwater.com/mywater)

## Bill Inserts and Important Notices

We encourage you to click the link(s) below to view any bill inserts and other important notices you would have received with your printed bill.

<https://amwater.com/files/Purcell.pdf>