

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Eva Owen,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. EC-2007-0197</u></b>
	)	
Union Electric Company, d/b/a AmerenUE,	)	
	)	
Respondent.	)	

**NOTICE OF COMPLAINT**

Issue Date: November 29, 2006

Legal Department  
Union Electric Company, d/b/a AmerenUE  
1901 Chouteau Avenue  
P.O. Box 66149  
St. Louis, Missouri 63166-6149  
**CERTIFIED MAIL**

On November 27, 2006, Eva Owen filed a complaint with the Missouri Public Service Commission against Union Electric Company, d/b/a AmerenUE. A copy of the complaint is enclosed. Under Commission Rule 4 CSR 240-2.070(7), AmerenUE has 30 days from the date of this notice to file an answer or to file notification that the complaint has been satisfied. Since this notice is being issued on November 29, AmerenUE's response is due by December 29, 2006.

In the alternative, AmerenUE may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation. If the Commission receives a request for mediation, the 30-day time period for filing an answer or notice of satisfaction will be tolled while the Commission determines whether the complainant is also willing to mediate. If the complainant agrees to mediation, the time for AmerenUE to file an answer or notice of satisfaction will be suspended until the mediation is finished. Additional information regarding the mediation process is enclosed.

If the complainant does not wish to mediate, AmerenUE will be notified in writing that the tolling has ceased and will also be told when to file its answer or notice of

satisfaction. That response will usually be due at the end the remaining portion of the original 30-day period.

All pleadings, including the answer, must be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

A copy must be served upon the complainant at the address listed within the enclosed complaint. A copy of this notice has been mailed to the complainant.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale  
Secretary

(S E A L)

Dated at Jefferson City, Missouri,  
on this 29th day of November, 2006.

Voss, Regulatory Law Judge

Copy to: Ms. Eva Owen  
2711 Twin Valley Road  
Troy, Missouri 63379