

Missouri Public Service Commission
Gladlo Water & Sewer Company, Inc.
WR-2009-0418
Public Comments Report

Date : 8/17/2009

Item	First Name	Last Name	City	State	Public Comments	Office	Staff	Resolution
P201000015	Dorothy	Happel	Rolla	MO	I did not even receive a notice of the water bill increase. My son lives two block away and he received one and gave me a copy of this notice. I am a widow living on a fixed income. I would have to sell my home of 36 years if this increase is granted. There is no way I could pay this type of increase in my water bill. There has been very little improvments and they do not warrant this kind of a rate hike. I could understand a small increase but not one of this magnitude.	PSC	JMR	Letter mailed to customer August 17, 2009.
P201000017	Brian	Happel	Rolla	MO	I am a single person and I am self employed. This would be a hardship on me to pay this kind of water bill. I could understand a small rate hike but not this much of a rate hike.	PSC	JMR	Letter mailed to customer August 17, 2009.