

ORIGINAL

Missouri Public  
Service Commission


**vs.**

Case No.

3. The Complainant has taken the following steps to present this complaint to the Respondent:


WHEREFORE, Complainant now requests the following relief:


January 15, 2007  
Date

  
Signature of Complainant

Attach additional pages, as necessary.  
Attach copies of any supporting documentation.

January 15, 2007

Mo. Public Service Commission  
Data Center  
P.O. Box 360  
Jefferson City, MO 65102

Re: Formal Complaint

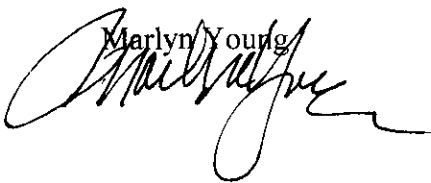
On or about November 2006, Ameren Union Electric through the use of deceptive business practices made false entries on my services account. Ameren Union Electric willfully and with malice fail to make true and correct meter reading entries on my service account at 2437 Wieck Drive St. Louis, MO.

Ameren Union Electric, diverted electric service payments which were for services at 2437 Wieck Dr., to a false or fake meter point using a deceptive business practice.

Ameren Union Electric, using false or fake service account information and false or fake separate meter readings terminated electric services at my home when Complainant disputed the charges and in violation 4CSR 240-13.050(2)(B) and PSMO 386.560.

Due to the wrongful actions of Ameren Union Electric, Complainant had to vacate his Home due to health and safety issues and municipal violations, and was force to obtain Alternative shelter. The willful actions of Ameren Union Electric cause the Complainant Irreparable and personal injury. Complainant is seeking compensatory, pain and suffering, and punitive damages in the amount of \$67,115.00

Sincerely

Marlyn Young  


Mailing Address: Marlyn Young  
P.O. Box 2437  
Florissant, MO 63033

Exhibit (A)

58106 57296 810 FINAL 1M 65.02  
Jennings Muni Chg 5.27  
DEPOSIT APPLIED -178.10  
PRIOR BALANCE 390.75  
AMOUNT DUE ON 09/15 \$282.94

99 B-000042917  
Auto 3-Digit

FIRST CLASS MAIL  
U.S. POSTAGE  
PAID 1 OUNCE  
ST. LOUIS, MO  
PERMIT NO. 2859

Service at: 8831 MAY

Service from 08/11 to 08/24/05 Days 13  
Acct. No. 79686-05126 Bill Date 09/02/2005

Cancellation Notice of Deposit # 7968605126  
Deposit applied to final bill \$ 168.00 . Deposit  
interest applied to final bill \$ 10.10 . If your  
deposit was paid prior to May 4, 2002, your  
deposit was assigned a new certificate number as

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

59403 58106 1297 ACTUAL 1M 103.68  
Jennings Muni Chg 8.41  
CREDIT -112.09  
UNAPPLIED CREDIT -60.67  
CREDIT BALANCE ON 09/26 -60.67

99 B-000032133  
Auto 5-Digit

FIRST CLASS MAIL  
U.S. POSTAGE  
PAID 1 OUNCE  
ST. LOUIS, MO  
PERMIT NO. 2859

Service at: 8831 MAY

Service from 08/24 to 09/12/05 Days 19  
Acct. No. 79686-05135 Bill Date 09/14/2005

\$ 108.23 transferred from 7968605126 at  
8831 MAY SAINT

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

59974 59403 571 ACTUAL 1M 38.20  
Jennings Muni Chg 3.10  
CREDIT -41.30  
UNAPPLIED CREDIT -19.37  
CREDIT BALANCE ON 10/25 -19.37

99 B-000031373  
Auto 5-Digit

FIRST CLASS MAIL  
U.S. POSTAGE  
PAID 1 OUNCE  
ST. LOUIS, MO  
PERMIT NO. 2859

Service at: 8831 MAY

Service from 09/12 to 10/11/05 Days 29  
Acct. No. 79686-05135 Bill Date 10/13/2005

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

60018 59974 44 ACTUAL 1M 9.63  
Jennings Muni Chg .78  
PRIOR BALANCE 261.62  
AMOUNT DUE ON 11/25 \$272.03

99 B-000032723  
Auto 5-Digit

FIRST CLASS MAIL  
U.S. POSTAGE  
PAID 1 OUNCE  
ST. LOUIS, MO  
PERMIT NO. 2859

Service at: 8831 MAY

Service from 10/11 to 11/09/05 Days 29  
Acct. No. 79686-05135 Bill Date 11/14/2005

If the prior balance has been paid, pay current  
amount only.

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

60018 60018 0 ACTUAL 1M 7.25  
Jennings Muni Chg .59  
LATE PAY CHARGE @ 1.5% 4.08  
PRIOR BALANCE 272.03  
AMOUNT DUE ON 12/28 \$283.95

99 B-000031229  
Auto 5-Digit

FIRST CLASS MAIL  
U.S. POSTAGE  
PAID 1 OUNCE  
ST. LOUIS, MO  
PERMIT NO. 2859

Service at: 8831 MAY

Service from 11/09 to 12/12/05 Days 33  
Acct. No. 79686-05135 Bill Date 12/14/2005

If the prior balance has been paid, pay current  
amount only.

ADDRESS SERVICE REQUESTED

Amt Due \$283.95

\*\*\*\*\*AUTO\*\*5-DIGIT 63136

MARLYN YOUNG  
8831 MAY

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES RDG	PREV RDG	USE	READING	RATE	AMOUNT
60018	60018	0 ACTUAL	1M		7.25
Jennings Muni Chg					.59
LATE PAY CHARGE @ 1.5%					4.26
REV SHARING CREDIT					-1.31
PRIOR BALANCE					283.95
AMOUNT DUE ON 01/27					\$294.74

98 B-000019405  
Auto 5-Digit

FIRST CLASS MAIL  
U.S. POSTAGE  
PAID 1 OUNCE  
ST. LOUIS, MO  
PERMIT NO. 2859

Service at: 8831 MAY

Service from 12/12 to 01/15/06 Days 34  
Acct. No. 79686-05135 Bill Date 01/17/2006

If the prior balance has been paid, pay current amount only.

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES RDG	PREV RDG	USE	READING	RATE	AMOUNT
13567	11057	2510 ACTUAL	1M		199.01
Jennings Muni Chg					16.14
LATE PAY CHARGE @ 1.5%					9.83
DEPOSIT AMOUNT					48.40
DEPOSIT ARREARS					145.20
PRIOR BALANCE					664.25
AMOUNT DUE ON 07/18					\$1,082.83

99 B-000008860  
Auto 5-Digit

FIRST CLASS MAIL  
U.S. POSTAGE  
PAID 1 OUNCE  
ST. LOUIS, MO  
PERMIT NO. 140

Service at: 2437 WIECK DR

Service from 06/04 to 07/04/06 Days 30  
Acct. No. 88694-05145 Bill Date 07/06/2006

If the prior balance has been paid, pay current amount only.

RETURN THIS STUB WITH PAYMENT TO:

AmerenUE  
P.O. BOX 66529  
ST. LOUIS, MO 63166-6529

Acct. No. 88694-05145

Amt Due	\$1,082.83
Due By	07/18
Delinquent After	07/27



\*\*\*\*\*AUTO\*\* 5-DIGIT 63136

MARLYN YOUNG  
2437 WIECK DR  
SAINT LOUIS, MO 63136-3939

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

18178 13567 2611 ACTUAL 1M	206.73
Jennings Muni Chg	16.76
LATE PAY CHARGE @ 1.5%	12.52
LATE PAY CHARGE @ 1.5%	.68
DEPOSIT AMOUNT	48.40
DEPOSIT ARREARS	193.60
PRIOR BALANCE	889.23
<b>AMOUNT DUE ON 08/16</b>	<b>\$1,367.92</b>

99 B- 000009894  
Auto 5-Digit

FIRST CLASS MAIL  
U.S. POSTAGE  
PAID 1 OUNCE  
ST. LOUIS, MO  
PERMIT NO. 140

Service at: 2437 WIECK DR

Service from 07/04 to 08/02/06 Days 29  
Acct. No. 88694-05145 Bill Date 08/04/2006

If the prior balance has been paid, pay current amount only.

RETURN THIS STUB WITH PAYMENT TO:

AmerenUE  
P.O. BOX 66529  
ST. LOUIS, MO 63166-6529

Acct. No. 88694-05145

Amt Due	\$1,367.92
Due By	08/16
Delinquent After	08/25

|||||

\*\*\*\*\*AUTO\*\* 5-DIGIT 63136

MARLYN YOUNG  
2437 WIECK DR  
SAINT LOUIS, MO 63136-3939