

**Missouri Public Service Commission**  
**Public Comments Report**  
**R.D. Sewer Company**  
**SR-2009-0226**

**Date :** 2/4/2009

Item	First Name	Last Name	City	State	Public Comments	Office	Person	Resolution
P200900519	Kim	Clark	Dexter	MO	(cld) Now we are paying the \$23 dollars a month. But this is more than my water and all my water is not going down the sewer. I agree they need an increase but more than double is too much. I feel this is a little drastic. They don't do anything to maintain anything that's on our property.	PSC	JMR	Consumer Services Department discussed with the customer on January 15, 2009.
P200900388	Sharon	Marquis	DEXTER	MO	I FEEL THAT THE CURRENT RATE OF \$11.40 IS TOO HIGH. PEOPLE ARE BEING LAID OFF IN THIS AREA AND HIGHER RATES ARE UNCALLED FOR. WE DO NOT EVEN HAVE GOOD SERVICE NOW. THERE IS A LINE IN THE AREA THAT NEEDS REPAIRS. SEVERAL PEOPLE ALONE WITH MYSELF HAVE LEFT MESSAGES FOR IT TO BE FIXED. SEWER IS RUNNING ACROSS MY NEIGHBORS YARD. THIS PROBLEM WAS FIRST REPORTED IN AUGUST. IT STILL HAS NOT BEEN FIXED. THERE IS NOT A GOOD BILLING SYSTEM EITHER. RATES DO NOT NEED TO BE INCREASED.	PSC	JMR	Letter mailed January 7, 2009.
P200900389	Sharon	Marquis	DEXTER	MO	I FEEL THAT THE CURRENT RATE OF \$11.40 IS TOO HIGH. PEOPLE ARE BEING LAID OFF IN THIS AREA AND HIGHER RATES ARE UNCALLED FOR. WE DO NOT EVEN HAVE GOOD SERVICE NOW. THERE IS A LINE IN THE AREA THAT NEEDS REPAIRS. SEVERAL PEOPLE ALONE WITH MYSELF HAVE LEFT MESSAGES FOR IT TO BE FIXED. SEWER IS RUNNING ACROSS MY NEIGHBORS YARD. THIS PROBLEM WAS FIRST REPORTED IN AUGUST. IT STILL HAS NOT BEEN FIXED. THERE IS NOT A GOOD BILLING SYSTEM EITHER. RATES DO NOT NEED TO BE INCREASED.	PSC	JMR	Letter mailed January 7, 2009.
P200900400	Arthur	Romanowski	Dexter	MO	Combining these two will double our sewer bill. This is in no means fair. Please explain that. One very unhappy customer.	PSC	JMR	Letter mailed January 7, 2009.

**Total Unique comments received: 3**