

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of Missouri-American Water)	
Company's Tariff Sheets Designed to Implement)	Case No. WR-2000-281
General Rate Increases for Water and Sewer)	Tariff No. 200000366
Service Provided to Customers in the Missouri)	Tariff No. 200000367
Service Area of the Company.)	

ORDER SETTING LOCAL PUBLIC HEARINGS

As provided in its Order of February 1, 2000, the Commission will conduct local public hearings within the Missouri service area of Missouri-American Water Company in order to facilitate the receipt of public comment regarding the proposed rate increases.

The Commission shall also grant the motion filed by certain intervenors, on April 10, 2000, to add a fifth local public hearing in St. Charles County, Missouri.

IT IS THEREFORE ORDERED:

1. That a local public hearing shall be held on Wednesday, May 10, 2000, at the Auditorium/Emmons Hall of Mexico Senior High School, 639 North Wade (east door), Mexico, Missouri, commencing at 6:30 p.m. and continuing until all persons present have had an opportunity to testify, but in no case later than 8:30 p.m.

2. That the Staff of the Missouri Public Service Commission shall be available at the Auditorium/Emmons Hall of Mexico Senior High School, 639 North Wade (east door), Mexico, Missouri, starting at 5:30 p.m. on

May 10, 2000, in order to answer questions from members of the public. At that time, Missouri-American Water Company shall have an opportunity, if it desires, to make an informational presentation or to answer questions or both.

3. That a local public hearing shall be held on Thursday, May 11, 2000, at the Administration Building, Room 115, 201 North Second Street, St. Charles, Missouri, commencing at 6:30 p.m. and continuing until all persons present have had an opportunity to testify, but in no case later than 8:30 p.m.

4. That the Staff of the Missouri Public Service Commission shall be available at the Administration Building, Room 115, 201 North Second Street, St. Charles, Missouri, starting at 5:30 p.m. on May 11, 2000, in order to answer questions from members of the public. At that time, Missouri-American Water Company shall have an opportunity, if it desires, to make an informational presentation or to answer questions or both.

5. That a local public hearing shall be held on Thursday, May 18, 2000, at Matthews Hall Auditorium, Missouri Southern State College, 3950 East Newman Road, Joplin, Missouri, commencing at 6:30 p.m. and continuing until all persons present have had an opportunity to testify, but in no case later than 8:30 p.m.

6. That the Staff of the Missouri Public Service Commission shall be available at Matthews Hall Auditorium, Missouri Southern State College, 3950 East Newman Road, Joplin, Missouri, starting at 5:30 p.m. on May 18, 2000, in order to answer questions from members of the public. At that

time, Missouri-American Water Company shall have an opportunity, if it desires, to make an informational presentation or to answer questions or both.

7. That a local public hearing shall be held on Wednesday, May 31, 2000, at the Municipal Building, 102 South Holden, Warrensburg, Missouri, commencing at 12:30 p.m. and continuing until all persons present have had an opportunity to testify, but in no case later than 2:30 p.m.

8. That the Staff of the Missouri Public Service Commission shall be available at the Municipal Building, 102 South Holden, Warrensburg, Missouri, starting at 11:30 a.m. on May 31, 2000, in order to answer questions from members of the public. At that time, Missouri-American Water Company shall have an opportunity, if it desires, to make an informational presentation or to answer questions or both.

9. That a local public hearing shall be held on Wednesday, May 31, 2000, in the Council Chambers, City Hall, 11th and Frederick, St. Joseph, Missouri, commencing at 6:30 p.m. and continuing until all persons present have had an opportunity to testify, but in no case later than 8:30 p.m.

10. That the Staff of the Missouri Public Service Commission shall be available in the Council Chambers, City Hall, 11th and Frederick, St. Joseph, Missouri, starting at 5:30 p.m. on May 31, 2000, in order to answer questions from members of the public. At that time, Missouri-American Water Company shall have an opportunity, if it desires, to make an informational presentation or to answer questions or both.

11. That anyone wishing to attend who has special needs as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission at least five (5) days before the local public hearing at: Consumer Services Hotline - 1-800-392-4211 or TDD Hotline - 1-800-829-7541.

12. That Missouri-American Water Company shall give notice of the date, time and location of the nearest local public hearing, as well as the total amount and percentage of the proposed water and sewer rate increases, to each affected customer, either by billing insert, billing imprint, or separate mailing, not later than 10 days before the date of the hearing. Each notice shall include the following information:

Office of the Public Counsel
Attn: Shannon Cook
P.O. Box 7800
Jefferson City, MO 65102
Phone: 573-751-1304
Fax: 573-751-5562
e-mail: mopco@mail.state.mo.us

Missouri Public Service Commission
Attn: Water & Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847

13. That the Commission's Public Information Office shall provide notice of the local public hearings to the newspapers serving the Missouri service areas of Missouri-American Water Company, as shown in the *Official Manual of the State of Missouri*, as well as to other media serving those areas, and request that the same be published seven and three days before the date set herein for the local public hearings.

14. That the notice referred to in Ordered Paragraphs 12 and 13, above, shall include the time of the informal Staff presentations as well as the local public hearings by the Commission.

15. That this order shall become effective on April 27, 2000.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Kevin A. Thompson, Deputy Chief
Regulatory Law Judge, by delegation
of authority pursuant to 4 CSR
240-2.120(1), (November 30, 1995)
and Section 386.240, RSMo 1994.

Dated at Jefferson City, Missouri,
on this 17th day of April, 2000.