



Spire Inc.  
700 Market  
St. Louis, MO 63101

April 7, 2020

VIA EFIS

Secretary  
Missouri Public Service Commission  
Governor Office Building  
200 Madison Street  
Jefferson City, MO 65101

Dear Secretary,

Enclosed herewith for filing with the Missouri Public Service Commission are the revised tariff sheets, P.S.C. MO. No. 7 First Revised Sheet No. R-31.3 and P.S.C. MO. No. 8 First Revised Sheet No. R-31.3 in regards to the Eastern and Western Missouri operating divisions of Spire Missouri Inc. d/b/a Spire (the "Company"). These revised tariff sheets, have an issue date of April 7, 2020, and an effective date of May 7, 2020, reflected by the Company's tariffs.

In order to assist Spire customers that have been affected by COVID-19 through either loss of income or employment, we are submitting these revised tariffs for your approval. Although Spire has suspended disconnections, we know that many of our customers are currently unemployed and will need assistance paying their utility bill. Your approval will allow Spire to use the Low Income Affordability Program's unspent funds from the 2019-2020 annual period to help eligible Spire Missouri customers that are low-income. Approximately \$940,000 of unspent funds are available and through this tariff modification, low-income customers, within the federal poverty levels of 136% - 185%, will be able to receive a one-time credit of up to \$100.

In the 2018-2019 year, Spire used the majority of the funds in the Low Income Affordability Program rather quickly. To ensure we were helping our most vulnerable customers, in the 2019-2020 funding year we focused on customers that had large outstanding balances and were receiving crisis funding. Our hope was to help these customers with a more affordable monthly payment. Unfortunately, many of these customers did not make their payments each month and were not successful in the program, thus leaving us with a larger amount of unspent funds.

As a separate filing is a Motion for Expedited Treatment requesting that these tariffs become effective on April 17, 2020, instead of May 7, 2020, so that our customers can benefit from these unspent funds as soon as possible.

Thank you for bringing this matter to the attention of the appropriate Commission personnel.

Sincerely,  
/s/ Julie Trachsel  
Julie Trachsel