## **BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI**

In the Matter of the Application of Global Connection, Inc. of America d/b/a Stand Up Wireless for Designation as an Eligible Telecommunications Carrier on a Wireless Basis (Low Income Only)

File No. RA-2011-0299

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## **STAFF RECOMMENDATION**

**COMES NOW** the Staff of the Missouri Public Service Commission and for its recommendation, states as follows:

1. On March 23, 2011, Global Connection, Inc. of America d/b/a Stand Up Wireless ("the Company"), a wireless carrier, filed an application with the Missouri Commission Public Service seeking designation as an Eligible Telecommunications Carrier ("ETC") for the purpose of receiving federal universal service fund support for low income customers through Lifeline and LinkUp programs.

2. In the attached Memorandum, the Staff recommends that the Commission grant the Company's request. In the Staff's opinion, the Company has met all of the requirements, both state and federal, to become designated as an eligible telecommunications carrier for receipt of federal universal service fund low-income support. The Company is not delinquent or non-compliant with any of the Commission's reporting or assessment requirements; the Company is a mobile wireless telecommunications provider whose operations are not regulated by the Commission.

3. The Staff notes that the Lifeline application form differs from the generic form in that it does not include the list of qualifying programs for customers with disabilities. However, since wireless carriers are not eligible to offer this program for

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those customers, the Staff opines that the removal of that language will lessen customer confusion. Moreover, the Staff opines that the removal of those programs is not a substantive change to the form that would require USB approval prior to use.

**WHEREFORE**, Staff recommends that the Commission grant Global Connection, Inc. of America d/b/a Stand Up Wireless' Application to be designated an Eligible Telecommunications Service for the receipt of low-income support from the federal Universal Service Fund.

Respectfully submitted,

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## **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 13<sup>th</sup> day of October, 2011.