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Witness: Karl A. McDermott  
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Sponsoring Party: Missouri-American Water Company  
Case No.: WR-2011-0337  
SR-2011-0338  
Date: January 19, 2012

**MISSOURI PUBLIC SERVICE COMMISSION**

**CASE NO. WR-2011-0337**

**REBUTTAL TESTIMONY**

**OF**

**KARL A. MCDERMOTT**

**SUBMITTED ON BEHALF**

**OF**

**Missouri-American Water Company**

**JANUARY 19, 2012**

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

IN THE MATTER OF MISSOURI-AMERICAN ) WATER COMPANY FOR AUTHORITY TO ) FILE TARIFFS REFLECTING INCREASED ) RATES FOR WATER AND SEWER ) SERVICE )	CASE NO. WR-2011-0337 CASE NO. SR-2011-0338
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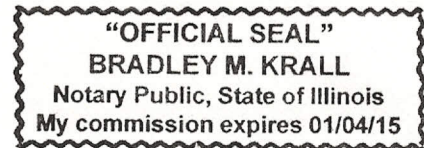
AFFIDAVIT OF KARL A. MCDERMOTT

Karl A. McDermott, being first duly sworn, deposes and says that he is the witness who sponsors the accompanying testimony entitled "Rebuttal Testimony of Karl A. McDermott"; that said testimony and schedules were prepared by him and/or under his direction and supervision; that if inquires were made as to the facts in said testimony and schedules, he would respond as therein set forth; and that the aforesaid testimony and schedules are true and correct to the best of his knowledge.



Karl A. McDermott

State of Illinois  
County of Champaign  
SUBSCRIBED and sworn to  
Before me this 18<sup>th</sup> day of January 2012.



  
\_\_\_\_\_  
Notary Public

My commission expires: 01/04/15

**REBUTTAL TESTIMONY  
KARL A. MCDERMOTT  
MISSOURI-AMERICAN WATER COMPANY  
CASE NO. WR-2011-0337  
SR-2011-0338**

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1 **MISSOURI PUBLIC SERVICE COMMISSION**

2 **CASE NO. WR-2011-0337**

3 **REBUTTAL TESTIMONY**

4 **OF**

5 **KARL A. MCDERMOTT**

6 **I. INTRODUCTION**

7 **Q1. Are you the same Karl A. McDermott who submitted pre-filed direct**  
8 **testimony in this matter?**

9 A. Yes.

10 **II. PURPOSE AND SUMMARY OF TESTIMONY**

11 **Q2. What is the purpose of your rebuttal testimony?**

12 A. I have been asked by Missouri-American Water Company (MAWC or Company)  
13 to respond to the direct testimony of parties in this case regarding the Company's  
14 proposed Consolidated Tariff Pricing (CTP). In particular I will respond to, or  
15 comment on, parts of the direct testimony from Mr. James A. Busch (Busch,  
16 Dir.), Ms. Barbara A. Meisenheimer (Meisenheimer, Dir.), Mr. Donald E.  
17 Johnstone (Johnstone, Dir.) and Mr. Michael P. Gorman (Gorman, Dir.).

18 **Q3. What were your conclusions in your direct testimony concerning the**  
19 **Company's proposed CTP?**

20 A. I concluded that CTP provides significant public policy benefits to consumers,  
21 MAWC, and to the Missouri Public Service Commission (MPSC or Commission)  
22 and should be approved.

23 **Q4. Would you please summarize the arguments the parties raise in opposition to**  
24 **CTP?**

25 A. There are several stated reasons for the opposition, but at the core of the  
26 opposition is the concern that CTP does not follow cost of service principles.  
27 (Johnstone Dir., 8:19-23; Meisenheimer Dir., 13:12-17; Gorman Dir., 4:16-23)  
28 This concern appears to be rooted in the proposition that there is no common cost  
29 structure across MAWC's service territory. (*See e.g.*, Gorman Dir., 4:6-15) Using  
30 this assumption, some conclude that pricing based on something other than a  
31 district-specific cost of service will distort the price signal to "high-cost" areas  
32 raising demand in those areas and causing all rates to increase. (Gorman Dir., 5:1-  
33 8) Others claim that CTP will cause the Company to excessively invest in some  
34 districts. (Meisenheimer Dir., 4:15-17; Gorman 5:11-20) There is also a claim  
35 that CTP will inappropriately support Company growth strategies by removing  
36 the incentive for due diligence and shifting costs from newly acquired properties  
37 to existing customers. (Gorman 5:22-6:4; Johnstone 4:7-13)

38 **Q5. Has any of the testimony provided by the witnesses you cited above changed**  
39 **your opinion?**

40 A. No. The major problem with this opposition is that it is focused on a narrow  
41 interpretation of cost of service ascribing accuracy to such exercises that simply is  
42 not there. An embedded cost of service study (ECOSS) is a static engineering  
43 study of the accounting costs of providing water service. For major cost items  
44 such as overhead or corporate costs; such studies rely on the judgment of the  
45 analyst and on allocation methods that, as Staff has noted, are laborious and

46 problematic. (Busch Dir., 7:8-13) ECOSSs, by themselves, can neither provide  
47 proper policy guidance nor provide the proper economic understanding of the  
48 system. (Of course, the allocation of overhead costs to districts must occur before  
49 the class ECOSS is completed.) ECOSSs are useful to provide guidance on setting  
50 rates, and in many cases are used, more or less, directly to set rates. However,  
51 without judicious interpretation and wise application relying solely on an ECOSS  
52 output can lead to poor policymaking. Further, two of the witnesses cited agree  
53 that at least some degree of consolidation can make sense. (Meisenheimer Dir.,  
54 14:3-7; Busch 6:21-9:7) The major problem with this approach is the bright-line  
55 that seems to be drawn between what is and what is not a “significant” cost  
56 differential between districts. Any attempt to set such a bright line is fraught with  
57 ambiguities and arbitrariness. Indeed the witnesses’ testimony has reinforced my  
58 initial conclusions that CTP is beneficial from a policy perspective and the  
59 arguments opposing CTP largely result from narrow special interests or an over-  
60 reliance on a narrow and strict interpretation of cost of service.

61 **III. CONSOLIDATED TARIFF PRICING HAS BEEN INCREASINGLY**  
62 **ADOPTED BY STATE REGULATORS IN RESPONSE TO POLICY AND**  
63 **OTHER CONCERNS**

64 **Q6. Ms. Meisenheimer has presented a table from the 1999 EPA CTP Report**  
65 **cited in your direct testimony which outlines the numerous arguments in**  
66 **favor and opposed to consolidated tariff pricing. (Meisenheimer Dir. Sch.**  
67 **BAM DIR 2). How should the Commission view this evidence?**

68 A. By itself the table does exactly what Ms. Meisenheimer intended; which is to  
69 summarize the arguments both pro and con. The table, however, does much more  
70 than that, especially when combined with the evidence I provided in my direct  
71 testimony on the adoption of CTP across the country. (See Exhibit KAM-3 and  
72 the surrounding discussion.) First, it is important to note that this table is the crux  
73 of the issue before the Commission. CTP has both pros and cons and this is why I  
74 testified in my direct testimony that this issue involves a policy decision. The  
75 Commission has to weigh the pros and cons to determine if CTP is right for  
76 MAWC's customers. The table itself does not provide a relative weighting of the  
77 arguments, but it is interesting to note that the basic arguments against CTP,  
78 which I will address below, relate to the theoretical concepts behind cost of  
79 service and cost-based pricing, including efficiency implications. The arguments  
80 in favor of CTP, however, are larger policy issues such as the mitigation of rate  
81 shock, providing incentives for consolidation of water utilities, improving the  
82 service quality and affordability for all consumers. This table provides, in short-  
83 hand form, the decision facing the Commission. Does the Commission wish to  
84 promote minimum service standards and access to clean, affordable water or does  
85 it wish to stick to narrowly defined cost of service concepts?

86

87 **III. COST OF SERVICE CONCERNS SHOULD NOT PREVENT THE**  
88 **COMMISSION FROM ADOPTING CONSOLIDATED PRICING**

89 **Q7. Would you please summarize the issue concerning cost of service?**

90 A. The basic notion is that the costs of providing service, including expenses, are not  
91 similar enough across districts to warrant consolidation. (Meisenheimer Dir.,  
92 14:11-15:16; Gorman 4:6-23; Johnstone 4:21-5:16)

93 **Q8. What evidence is provided to conclude that the cost of service does not**  
94 **support consolidated pricing?**

95 A. The evidence is summarized by Ms. Meisenheimer in her Exhibit BAM DIR-3.  
96 This exhibit shows the rate base and expenses per customer in nineteen districts  
97 based on Staff's accounting data. (Meisenheimer Dir., 14:11-19) (The districts  
98 are: Brunswick, Jefferson City, Joplin, Mexico, Parkville, St. Joseph, St. Louis  
99 Metro, Warrensburg, Warren County, Lake Taneycomo, Lakewood, Loma Linda,  
100 Maplewood, Ozark Mountain, Rankin Acres, Riverside Estates, Roark, Spring  
101 Valley, and White Ranch.)

102 **Q9. What does this evidence show?**

103 A. Perhaps not surprisingly, it shows that per customer rate base and expenses vary  
104 across districts.

105 **Q10. Is this evidence dispositive of the issue of rate consolidation?**

106 A. No. First, it is hardly surprising that one would find variation in per customer  
107 costs across such a wide service territory. Some districts have large number of  
108 customers others have a small number. We would find a similar variation if the  
109 cost study were broken down by neighborhood or by individual customer.  
110 Consider a customer that lives on top of a hill versus one that lives at the bottom.  
111 The cost per customer of the rate base to support these two customers would vary  
112 dramatically. Yet no one in this proceeding is calling for individual cost of service



113 and pricing which is entirely appropriate due to the high administrative cost of  
114 attempting such an exercise.

115

116 Second, it is not clear to me that calculating expenses and demand costs per  
117 customer, as Ms. Meisenheimer does, is the appropriate measure of unit costs.

118 Expenses tend to be associated with throughput and rate base such as pipes and  
119 treatment plants tend to be related to peak demand, not customers. For example,

120 consider Town A with 100 residential customers and one large industrial  
121 customer and Town B with 100 residential customers and no large industrial

122 customers. We would expect that the cost per customer in Town A would be  
123 different than Town B, yet that finding has nothing to do with unit costs, rather it

124 has to do with total costs.

125

126 Third, even if we accept Ms. Meisenheimer's approach, the differences in  
127 expenses per customer are, on balance, caused by the difference in allocated

128 overhead costs (i.e., Administrative and General or A&G costs). For example,  
129 using the data from Ms. Meisenheimer's exhibit I found that in all but four

130 districts A&G expense makes up over half of the total O&M expenses per  
131 customer (excluding depreciation and amortization expense). Further, I calculated

132 the mean expenses per customer and the differences between the mean and the  
133 actual for each district. With the exception of Warren County, the A&G costs

134 make up between roughly 35% and over 1000% of the difference between the  
135 mean for the entire system and the district overall O&M costs per customer.

136 Moreover, allocating A&G costs between districts is fraught with problems and  
137 difficulties as Mr. Busch notes. (Busch Dir., 7:9-13) Basing a policy decision on  
138 costs that are, at best, educated guesses seems somewhat arbitrary.

139

140 Fourth, investment costs appear to be largely driven by transmission and  
141 distribution (T&D) investment costs and not water treatment and source of supply  
142 as some in this case appear to argue. With the exception of Warren County,  
143 Rankin Acres, and Spring Valley, T&D investment costs are well over 50 percent  
144 of the total rate base per customer. This should not be surprising either. T&D  
145 investment costs can vary depending on the density of customers, the distance  
146 between load and supply, and the age of the assets, but again, this is true even  
147 within a district. For example, suppose that MAWC replaced a water main in an  
148 area whose average age of pipe was 60 years. The people served by the new main  
149 now appear to have a high (historic, depreciated book) cost per customer of  
150 investment simply because they happened to live on the block where the main  
151 was replaced. I don't think anyone is suggesting that the cost of service be  
152 disaggregated to reflect those costs, but none-the-less according to cost of service  
153 principles the costs are different, and perhaps "significantly" different among  
154 customers depending on where they live in a district. Mains are replaced all the  
155 time and over the entire service territory. Regulators have averaged the costs of  
156 mains across the entire service territory for several good reasons that I discussed  
157 in my direct testimony. CTP does nothing more than what regulators have been  
158 doing for 100 years.

159 Finally, there is a practical hurdle in applying district-specific pricing. How does  
160 the Commission determine what makes a “significant” enough difference to  
161 warrant a separate district. I will address this issue in more detail in response to  
162 Staff’s proposal below, but here I note that the other parties have not provided any  
163 guidance on this issue other than to note that the costs appear to differ between  
164 districts. Yet every conceivable metric one might use to make this judgment has  
165 a flaw. If one only looks at percentage differences in costs that does not take into  
166 account the absolute difference. If one tries to group areas by geography that does  
167 not take into account the possibility that two systems in different areas of the state  
168 could have exactly the same costs. Further, should we review marginal or  
169 embedded costs? Embedded costs have the advantage of being audited, but have  
170 no economic meaning. Marginal costs have the advantage of meaningfulness, but  
171 are generally not used in setting rates in the water industry. These hurdles are not  
172 insignificant and therefore it does not make sense to attempt to define the  
173 undefinable.

174 **Q11. Mr. Gorman claims that there is “no common or economic cost structure”**  
175 **across the districts. (Gorman 4:6-7) How do you respond?**

176 A. It seems to me that Mr. Gorman makes two different claims here. First, he claims  
177 there is no common cost structure. While I do not know what he means by  
178 “common” I suspect he is referring to the age and type of assets (and in turn  
179 expenses). If assets are fully depreciated in one area and relatively new in another,  
180 one could claim those are not common cost structures. (For example, Ms.  
181 Meisenheimer calculates that per customer depreciation and amortization at

182 somewhere between 3 and 4 percent of the per customer rate base in a district.  
183 Those districts with higher rate base, per customer, are going to have higher  
184 depreciation and amortization expense, but on the margin the depreciation and  
185 amortization expense is roughly the same across the entire territory.) To the  
186 extent that this type of commonness has any meaning it is demonstrably true that  
187 assets are of different vintage throughout the MAWC system. But Mr. Gorman  
188 must also admit that this can be true within districts as well. MAWC replaces  
189 mains and upgrades systems on a continual basis through its system. Indeed, even  
190 within a district MAWC may have multiple sources of supply. To arbitrarily  
191 ignore that fact in order to support district-specific pricing reveals the weakness of  
192 the argument. Mr. Gorman, however, makes a more appropriate argument by  
193 claiming that the economic cost structure differs. If this were true, in any  
194 significant way, then Mr. Gorman would have a stronger argument. When Mr.  
195 Gorman uses the term “economic” he must be referring to the marginal cost as  
196 that is the economic cost that is important for evaluation of “commonness.”  
197 Marginal cost is the change in total cost as output changes and is the opportunity  
198 cost faced by the Company when deciding to serve an additional customer or  
199 gallon of water. Marginal cost does not refer to the historic depreciated cost and  
200 therefore to determine the “commonness” of the economic cost structure the  
201 historic or embedded accounting costs are of no use. As I will discuss below, it  
202 seems unlikely that the marginal cost of hooking up an additional customer to the  
203 system differs much across the system. As for the source of supply, water  
204 treatment, and transmission and distribution (T&D) the marginal cost of these

205 may differ slightly, but providing water from a well or a surface source largely  
206 costs the same on an on-going basis. Furthermore, it is my understanding the  
207 Company purchases T&D equipment for the system centrally and therefore the  
208 marginal cost of a main is nodifferent in St. Louis as it is in St. Joseph. (It is also  
209 my understanding that the T&D marginal costs may be slightly higher in the St.  
210 Louis district due to paving and other additional requirements. If anything,  
211 however, this suggests that St. Louis County is the “high cost” area, quite  
212 different from what most of the parties are suggesting.) There may be some  
213 marginal costs that do differ. For example, electricity costs may differ throughout  
214 the state. There may also be some variation in labor costs and there may be slight  
215 differences in treatment costs. Yet these are hardly what I would call the most  
216 important costs of the system. As I noted above T&D investment is the most  
217 important rate base cost and A&G is the most important O&M expense. Mr.  
218 Gorman’s claim that the economic costs are not similar is largely not true for  
219 MAWC.

220 **Q12. What other evidence might be useful for the Commission to use in making**  
221 **this determination that Ms. Meisenheimer does not cite?**

222 A. Certainly costs are important, but prices and bills are also an important element of  
223 the discussion. Mr. Williams provided an exhibit in his direct testimony that  
224 provides a bill analysis under both CTP and district-specific pricing. (Schedule  
225 DRW-2) The Schedule shows that, while residential customers in a few districts  
226 would see moderate increases in bills above the district-specific level, in many  
227 cases customers would see dramatic decreases in prices relative to district-specific

228 pricing. For example, Rate A 5/8” metered customers using 3,000 gallons per  
229 month in Brunswick would see a 76 percent reduction in rates relative to district-  
230 specific pricing and roughly a 50 percent decrease from current rates which is \$89  
231 a month less than district pricing. It is true that a few areas will have higher  
232 prices, for example, the same customer in Maplewood taking monthly service  
233 would see a roughly 40 percent increase over district-specific pricing or about \$8  
234 a month. When viewed through the lens of what matters to customers—their total  
235 bills—the CTP proposal appears to significantly reduce the burden on some  
236 customers, while only moderately increasing the burden on others. For the larger  
237 customers we find similar results. Nearly all of the districts will see double digit  
238 percentage **reductions** in monthly bills under CTP for the largest customers  
239 (4,000,000 gallons a month). MAWC witness Mr. Herburt provides a more  
240 concrete example of this phenomenon. (Herburt Reb.)

241 A final piece of information that is helpful to put this discussion in context is Ms.  
242 Meisenheimer’s Table 4. (Meisenheimer Dir., 10) In this Table she provides her  
243 class cost of service study results for the customer charge (i.e., the fixed monthly  
244 charge). Ms. Meisenheimer claims that these figures only include those costs that  
245 are “directly related to the number of customers.” (Meisenheimer Dir., 9:9-10)  
246 Presumably this includes only those costs and investments that can be associated  
247 with adding another customer to the system. For example, this would include the  
248 cost of the meter, the services to bring the water into the customer’s premise, and  
249 the associated expenses. (I understand this does not include an allocation of A&G  
250 costs.) From an economic perspective, the (marginal) cost of any given meter is

251 roughly the same everywhere, and the marginal cost of adding a new home to the  
252 system is roughly the same everywhere, and the expenses are probably similar as  
253 well. Yet Ms. Meisenheimer's table shows wide variation in the costs to serve the  
254 same residential customer depending on the district. For example, in Jefferson  
255 City Ms. Meisenheimer claims that the (monthly) customer costs are only \$4.05  
256 for residential customers and \$6.02 for commercial customers whereas in  
257 Brunswick the same customers have costs of \$14.26 and \$20.37, respectively.  
258 Now it simply cannot be the case that the economic price signal for adding  
259 another customer to the system differs that much between these two districts. That  
260 is, it cannot cost 3.5 times more to hook up a residential customer in Brunswick  
261 than Jefferson City. One can only get such results by using a historic, depreciated  
262 cost analysis. While such studies are commonly used, here is an example where  
263 such a study cannot provide the correct pricing signal and the cost analyst and the  
264 regulator must make a decision as to what weight one puts on "cost of service"  
265 versus other legitimate goals of ratemaking.

266 **Q13. Are you suggesting that the Commission abandon use of embedded cost**  
267 **studies?**

268 A. No, that is not the purpose of this testimony. ECOSs have been used for many  
269 years in guiding class allocations of cost and for setting rates. My point, however,  
270 is that the use of ECOSs have limitations and especially in this case where we  
271 are not necessarily discussing the allocation of cost between customer classes but  
272 between geographical regions of a service territory.

273 **Q14. What other arguments do the parties raise based on cost of service**  
274 **principles?**

275 A. The basic notion is that if the Commission does not follow cost of service  
276 principles, then price signals will be distorted and that will lead to excess  
277 investment and subsidization of high cost customers by low-cost customers.  
278 (Gorman 3:4-5, 5:2-8; Johnstone 1:20-24)

279 **Q15. What is your response to these arguments?**

280 A. As an economist I am sympathetic to concerns about sending poor price signals to  
281 customers, but no one in this case has provided an appropriate cost study to make  
282 such technical economic conclusions concerning the price signals contained in the  
283 Company's proposal. Economists do not consider embedded cost the appropriate  
284 price signal for economic efficiency as embedded costs do not calculate economic  
285 costs (i.e., marginal costs). Any discussion of economic efficiency requires an  
286 understanding of the marginal cost of service. While it sounds reasonable to  
287 suggest that if a new water treatment plant is built for a particular district those  
288 customers should pay for that plant, that conclusion is not based on economic  
289 principles it is based on regulatory concepts of cost-causation and fairness. One  
290 could just as easily argue, and I believe more persuasively, that if one wishes to  
291 take fairness into account the CTP proposal provides a much fairer mechanism as  
292 all customers of a particular class are treated the same. Additionally, it is hard to  
293 imagine that the marginal cost of providing service to customers is much different  
294 between geographical regions, even those with different sources of supply. This  
295 leads to another problem with the conclusions of those who argue that some



296 customers are subsidizing others when employing CTP. Without a marginal cost  
297 study such conclusions are pure speculation and if the marginal cost of service is  
298 roughly the same for all customers CTP does no worse than district-specific  
299 pricing at avoiding subsidies. In fact, it could be that CTP does a better job of  
300 approximating the marginal cost-based price signal by sending the same price  
301 signal to the entire service territory.

302 **Q16. Mr. Gorman claims that customers in “high-cost” areas will use “too much”**  
303 **water under the proposed CTP causing costs for the entire system to**  
304 **increase. (Gorman Dir., 5:1-8) How do you respond?**

305 A. First, I take exception to the premise of Mr. Gorman’s contention that there are  
306 “high-cost” areas and “low-cost” areas. This contention is based solely on the  
307 embedded cost of service which does not necessarily reflect the economic cost of  
308 providing service. Second, even if one can get past the economic problem raised  
309 by depending on embedded costs, I do not know if this is true and neither does  
310 Mr. Gorman. This is an empirical question that cannot be answered with certainty  
311 today. Indeed, economists find it extremely difficult to determine the price-only  
312 effects of changes in pricing structures as opposed to other factors that may cause  
313 people to consume more or less water. (Many other factors affect water usage for  
314 residential customers other than price including the number of people living in the  
315 house, the age of these people, the number and type of bathing equipment,  
316 swimming pools, the amount of rainfall, etc. For industrial customers price is  
317 likely more important than for residential customers but there too water usage  
318 depends on other factors, such as the customer’s production process.) It may well

319 be that the elasticity effect of a price decrease will cause people to change their  
320 behavior in such a significant way that the Company will be inundated with  
321 demand and have to increase investment to meet all the new demand. Probably,  
322 however, other factors that affect demand will outweigh the relatively minor  
323 elasticity effects. In fact, water usage per customer has been on a declining path  
324 for nearly 20 years nationwide and is expected to decline over time as efficiency  
325 measures are continually applied.<sup>1</sup> Moreover, if Mr. Gorman is correct then it  
326 should work the opposite way for those customers that face a price increase.  
327 These customers should reduce usage causing the Company to save on expenses  
328 and perhaps even avoid some new investment. It is impossible to tell ahead of  
329 time if price changes alone will increase or decrease total costs due to changes in  
330 water consumption.

331 **Q17. How do you respond to those who claim that CTP will result in higher levels**  
332 **of investment than otherwise would be the case? (Meisenheimer Dir., 4:15-**  
333 **17; Gorman 5:11-20)**

334 A. As a matter of efficiency this assertion is nearly impossible to evaluate as the  
335 parties provide no mechanism as to why the Company should invest inefficiently.  
336 Further, prices are not based on marginal cost and no party has proposed that  
337 prices be based on marginal cost; as a result the same claim could be made of  
338 district-specific pricing. (Although no one has made this claim.) Therefore as a  
339 matter of the “science” there is no way to evaluate the allegation and associate it  
340 solely with the CTP proposal. I suspect, however, the parties are not thinking of

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<sup>1</sup> See e.g., “North American Residential Water Usage Trends Since 1992,” a report sponsored by the Water Research Foundation and the US Environmental Protection Agency, 2010.

341 efficiency in the technical economic sense, rather they are thinking about it as a  
342 matter of embedded costs (which has no economic meaning). For example,  
343 consider a small rural district that needs a large investment to bring its water  
344 quality up to an acceptable average standard of service. Under district-specific  
345 pricing it may be rate-prohibitive to make the investment (i.e., rates would  
346 increase to unacceptable levels) but under CTP the investment could be made as  
347 the costs could be spread over the entire customer base. Those opposed to CTP  
348 will claim that such an investment is excessive as it would not occur under  
349 district-specific pricing. That is one rule that one could use to judge the  
350 appropriateness of the investment. Another, and more common rule, is the  
351 prudence rule. The prudence rule asks if the investment was necessary to provide  
352 adequate, reliable, and cost-effective service to customers and if the work was  
353 done in a reasonable manner. If the Commission determines that customers in  
354 rural areas should not be provided the same level of service as those in other areas  
355 it could determine that the investment was excessive and disallow it no matter  
356 what the pricing mechanism. Moreover, under CTP one might expect that  
357 investment will increase somewhat over district-specific pricing as the Company  
358 attempts to provide a more standard level of service quality in its entire service  
359 territory. Indeed, this is one of the policy benefits of CTP as I discussed in my  
360 Direct Testimony. Such investment is not efficient or inefficient in any accepted  
361 definition of the term “efficiency.” The investment would be undertaken as a  
362 matter of the policy of the Commission to provide standard service across the  
363 entire state. (Whether that policy is stated or implicit in the rulings of the

364 Commission over time.) Finally, the same arguments can be made within a  
365 district. If the cost of service was disaggregated sufficiently within a district, one  
366 could always find “excessive” investment. Perhaps this is why regulators tend to  
367 use the prudence rule as opposed to the “comparison with disaggregated pricing”  
368 rule to determine the appropriateness of investment.

369

370 **Q18. Do any of the parties address the issue of consolidation of water assets?**

371 A. Yes. There appears to be two separate issues concerning consolidation. First, Mr.  
372 Gorman claims that CTP will reduce the incentive to perform due diligence in  
373 acquiring new water properties. (Gorman Dir. 5:22-6:4) Second, Mr. Johnstone  
374 suggests that MAWC may be using the CTP proposal to hide underperforming  
375 acquisitions. (Johnstone 9:20-22)

376

377 **Q19. How do you respond?**

378 A. Mr. Gorman asserts that the incentive to undertake due diligence is “greatly”  
379 reduced. While I do not know how Mr. Gorman defines “greatly,” such an  
380 assertion must be backed up with fact and Mr. Gorman provides none. Further,  
381 this concern *assumes* the Commission is unable to determine if the Company has  
382 properly expanded its system and cannot properly determine the prudent level of  
383 costs to include in the Company’s rates. This, however, is the role the  
384 Commission plays in regulating public utilities and I expect the Commission will  
385 continue to play that role in the future. Having said that, I fear that Mr. Gorman’s  
386 comments could be interpreted to mean that a larger water utility should be

387 prevented from acquiring small water systems that are too small to support the  
388 necessary investment alone. Yet this is the one of the reasons for moving to a CTP  
389 policy and apparently one that Staff supports, at least in part. (Busch Dir. 9:1-7)  
390 Often small water systems have problems maintaining high quality drinking water  
391 due to the high cost of investment; CTP is one method of providing for recovery  
392 of costs over a larger customer base such that all customers may reap the benefits  
393 of high quality water, not solely those lucky few that live in so-called “low-cost”  
394 areas. This is the crux of the issue before the Commission: Should the  
395 Commission rule that anyone who lives in a small town or an area that is not  
396 physically interconnected to MAWC’s other assets should never expect to have  
397 the same quality of water as those in larger regions? This approach runs contrary  
398 to the traditional approach taken to public utility regulation.

399 Mr. Johnstone’s concern is similar to Mr. Gorman’s claim, but his argument that  
400 CTP would “automatically guarantee MAWC’s earnings by subsidizing growth,”  
401 is simply incorrect. (Johnstone Dir., 10:4) MAWC’s return is currently and will  
402 for the foreseeable future be regulated by the MPSC. Having said that, it could be  
403 that MAWC would acquire underperforming assets in the future; indeed, it is  
404 likely that smaller water companies will underperform and that is the very reason  
405 for a policy such as CTP to help provide incentives for investment in local areas  
406 that are likely to be underserved. That is neither inefficient nor somehow contrary  
407 to free enterprise (to the extent that a regulated utility can be considered “free”  
408 enterprise).

409

410 **IV. STAFF’S PROPOSED CONSOLIDATION MOVES IN THE RIGHT**  
411 **DIRECTION BUT IS UNNECESSARY**

412 **Q20. What is your understanding of Staff witness Mr. Busch’s rate design**  
413 **proposal?**

414 A. Mr. Busch has proposed that the Commission move to a “hybrid” rate structure  
415 that is neither district-specific nor fully consolidated. (Busch Dir. 9:8-10:1) Under  
416 this approach the current districts would be consolidated into three areas based  
417 roughly on geography and Staff’s evaluation of the operating characteristics of the  
418 districts.

419 **Q21. What is Mr. Busch’s rationale for moving toward a hybrid system?**

420 A. Mr. Busch makes arguments similar to those I have made in my direct testimony  
421 and expanded on in my rebuttal. (Busch 6:21-9:7) While I will not repeat all of  
422 Mr. Busch’s well-founded arguments, in particular, it is worth re-iterating two of  
423 the arguments. First, Mr. Busch recognizes the difficulty in allocating overhead  
424 costs to the different districts. (Id. 7:8-83) Second, Mr. Busch notes the difficulty  
425 small water systems have in undertaking the required investment and notes that  
426 private water companies, such as MAWC, may be the one of the few entities  
427 capable of providing the needed investment. (Id. 8:8-11, 8:21-9:7) Mr. Busch then  
428 notes that moving away from strict district-specific pricing may encourage more  
429 private investment in the water systems in Missouri. (Id.)

430 **Q22. Do you have any comments on Mr. Busch’s proposal?**

431 A. Yes. I commend Mr. Busch for recognizing the problems that the state faces in  
432 attracting water investment. These are real problems that require regulatory

433 support to address. However, for all of the reasons Mr. Busch cited, as well as my  
434 discussion of the issue, Staff's proposal seems unnecessary. Maintaining three  
435 districts moves sufficiently away from district-specific pricing that the relatively  
436 minor move to full consolidation or a single tariff does not seem too much of a  
437 movement. Further, without any real economic benefit, in terms of pricing, from  
438 maintaining three districts the movement to a single tariff should be undertaken in  
439 this case. Finally, as I noted above, any method of grouping districts will, by  
440 necessity have flaws. Again, while I understand Mr. Busch's rationale, it too has  
441 flaws that unnecessarily complicate the tariffs.

442 **Q23. How does Mr. Busch propose to group districts for the purpose of cost of**  
443 **service and rate design?**

444 **A.** Mr. Busch maintains that the approach is based on the cost causation principles  
445 underlying district-specific pricing. (Busch 10:5-6) This approach groups districts  
446 that have similar sources of supply together and also takes into account  
447 geography. (Id. 10:8-10)

448 **Q24. What districts does Mr. Busch propose to group together?**

449 **A.** District 1 would include St. Louis and Jefferson City largely because these two  
450 areas obtain water from surface sources and are grouped together by MAWC for  
451 operational purposes. District 2 includes all water systems that obtain water from  
452 alluvial (shallow) wells and also exhibits similar grouping for operational  
453 purposes. District 3 includes districts that mostly obtain water from deep wells  
454 and also exhibits similar grouping for operational purposes.

455 **Q25. What flaws do you see in Mr. Busch's proposed water districts?**

456 A. First, it must be understood that any grouping of districts will have flaws. It is a  
457 difficult task because the economic costs structures of the system are so similar.  
458 Second, it is not clear to me that the source of supply is an appropriate metric to  
459 distinguish the districts. While it is true that sources of supply differ from surface  
460 sources to wells (deep and shallow), from the accounting data presented by Ms.  
461 Meisenheimer, with a few exceptions, the rate base per customer for source of  
462 supply is typically less than 20 percent of total rate base per customer. Further,  
463 under Staff's proposed District 1 Warren County and St. Louis would be grouped  
464 together. Warren County is one of the exceptions with source of supply  
465 representing 48 percent of its total rate base per customer whereas St. Louis has  
466 roughly 1 percent. Looking at expenses, again, with a few exceptions, the sources  
467 of supply expenses tend to be less than six percent of overall O&M expenses per  
468 customer (in the typical district source of supply expenses is less than one percent  
469 of total O&M expenses per customer). Hardly significant enough to warrant the  
470 use of source of supply expenses to distinguish between districts. Finally, the data  
471 shows that the T&D rate base per customer and A&G expense are by far the most  
472 important factors in the overall accounting costs in each district. As I noted above,  
473 from a marginal cost perspective the T&D costs are probably similar across the  
474 entire territory (with some exceptions) and the A&G costs cannot be directly  
475 assigned to any one district and must be allocated. Again, not a very trustworthy  
476 way to distinguish among districts. Furthermore, when the A&G and T&D  
477 expenses are added together, those two factors represent roughly 60 percent or  
478 more of total per customer O&M expenses in all but two districts and for the



479 typical district those two expenses represent roughly 75 percent of expenses. It  
480 seems a bit like the tail wagging the dog to focus the distinction between districts  
481 on source of supply when those costs are relatively unimportant to the overall cost  
482 structure even on an embedded cost basis.

483 **Q26. What is your conclusion concerning Staff's proposed hybrid approach?**

484 A. While I commend Staff for considering the larger policy issues concerning the  
485 rate structure, I conclude that using source of supply as the distinguishing factor  
486 in grouping districts is not very meaningful. From the perspective of  
487 administrative ease, if the Commission determines that consolidation is  
488 appropriate it is unnecessary to make a decision concerning what factors do or do  
489 not make a district similar or not similar to another district; the Commission  
490 should approve overall rate consolidation as proposed by the Company.

491 **Q27. Does this complete your rebuttal testimony?**

492 A. Yes.

493