

**R. D. Sewer Company, LLC**  
**P O Box 302**  
**Wappapello, Missouri 63966**  
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[rnlowens@newwavecomm.net](mailto:rnlowens@newwavecomm.net)

November 01, 2009

Re: Semi-annual Compliance Report

Case No. SO-2008-0289

Dear Commission;

This is a letter in regard to the Commission's Report Order in Case No. SO-2008-0289 requiring R. D. Sewer Co., L.L.C. to submit Semi-annual Compliance Reports explaining the steps it has and is presently taking to resolve repair, maintenance and effluent problems that have been documented in the above case.

**ORDER REGARDING STATUS REPORTS**

As part of the Report and Order issued on October 23, 2008 and effective date of November 2, 2008 the Commission required that R. D. Sewer Co., L.L.C (Company) file a semi-annual compliance report with the Commission in regard to the compliance issues that the company faces.

**INFORMATION REGARDING THE PLANT OPERATIONS**

On April 30, 2009 The Company filed its first semi-annual compliance report with the Commission. This is a six month follow-up of the updated information the Company has made regarding the compliance issues it faces.

**SEWER PLANT**

The Company has undertaken several improvements to its sewer facilities since the last report was filed. The improvements include: working on the repair of the fence around the treatment facility; seeking bids on new fencing; and discussion with the landlord of the property next door about removing the dead trees near the fence to prevent further damage. The Company has also replaced boards and repaired some structural damage to the building that houses the motor and blowers. The company has also received quotes on flow meters for both the influent and effluent. Also, the Company has a meeting with a representative from AmerenUE on Thursday, November 5, who is with AmerenUE's Business Efficiency Program to receive information on upgrading the blowers and motors

at the treatment plant to help make sure the Company is operating in the most energy efficient way it can. This will help in the conservation of our country's energy issues it faces today.

### **INFORMATION REGARDING LIFT STATION #1 AND #2**

The Company is still waiting and hoping that it can get up enough income to get another motor for Lift station #1 at The Grant's Apt. complex and also a new breaker box and wiring at the Lift #2.

### **REGARDING THE CLEANOUTS AND MAINS UPKEEP**

The Company is still repairing and finding cleanouts and manholes in the area. The Company has talked with Missouri Rural Water Association about conducting smoke testing of the facility.

### **BILLING AND OFFICE ISSUES**

The Company has implemented a new billing card system that reflects all the corrections that needed to be made according to the EMSD (Engineering and Management Service Department) report from the Company's just completed rate case SR-2009-0226. Furthermore, the Company has put together a new and better customer agreement and company brochure which has been mailed to all customers. There were also several non-paying customers in which the Company has started the disconnection process and has developed new disconnection notices that make sure the Company complies with the rules and regulations that are required by the Commission. The Company is also working on implementing a new automated billing system by this time next year.

### **DEPARTMENT OF NATURAL RESOURCES COMPLIANCE ISSUES**

The Company has traveled to Jefferson City and spoken with Mr. Paul Dickerson of the Missouri Department of Natural Resources (DNR) and are working to get the former and present company's compliance issues resolved in a timely manner. The Company has been to the regional DNR office as well, to discuss the compliance issues and have talked about timeframes with them also. The Company has filed the application for the Missouri State Operating Permit with the DNR and has just received a copy in draft form from the DNR office for review.

Sincerely,

/s/ **Rodger Owens**

Rodger Owens  
Manager