BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

CASE NO. 18,172

In the matter of the application of Union Electric Company for relief from certain of the requirements of Rule 32 of General Order No. 20.

APPEARANCES:

WILLIAM E. JAUDES, Attorney at Law, and THOMAS C. PALMER, Attorney at Law, 1901 Gratiot Street, St. Louis, Missouri 63103, for Applicant, Union Electric Company.

ROBERT C. McNICHOLAS, Associate City Counselor, 314 City Hall, St. Louis, Missouri 63103, for the City of St. Louis, Missouri.

MICHAEL K. McCABE, First Assistant Commission Counsel, Missouri Public Service Commission, Jefferson State Office Building, 100 East Capitol Avenue, Jefferson City, Missouri 65101, for the Staff of the Missouri Public Service Commission.

REPORT AND GROER

By application filed with the Commission on August 26, 1974, Union Electric Company (Applicant) sceks permission to depart from certain of the requirements of Rule 32 of the Commission's General Order No. 20, such Rule pertaining to the testing of

electric service watt-hour meters. This matter was set for hearing and was heard on October 7, 1974 in the Commission's hearing room,

Jefferson State Office Building, Jefferson City, Missouri.

Applications to Intervene were timely filed by the City of St. Louis, by the International Brotherhood of Electrical Workers, Local Union 1439, and by certain named consumers who reside in the service area of the Applicant.

Findings of Fact

The Missouri Public Service Commission having considered all of the competent and substantial evidence upon the whole record makes the following findings of fact.

The Applicant. The Applicant is a corporation organized and existing under the laws of the State of Missouri. It engages in providing both electric and steam heating in Missouri. Its principal offices are located at 1901 Gratiot Street, St. Louis, Missouri.

Present Requirements Pertaining to the Testing of Electric Service Watt-hour Meters in Missouri. Rule 32 of General Order No. 20 requires that each electric service watt-hour meter in Missouri be periodically tested by the electric corporation furnishing the same. The schedule of testing a meter is based upon the year that it was manufactured and the rated current capacity of that meter. As examples, an induction type meter which was manufactured during the period 1927 through 1936 and which has a rated current capacity less than or equal to 50 amperes is to be tested every 96 months (8 years). An induction type meter which was manufactured during or since 1937 is to be tested every 240 months (20 years).

As of December 15, 1972, the Applicant had 673,330 installed watt-hour meters of various types and ratings. In order to comply with Rule 32 of General Order No. 20, the Applicant has

to test approximately 33,000 meters annually. The annual cost of such testing, based upon the wages paid to field meter testers, is approximately \$190,000.

Applicant's Proposed Plan of Testing Its Electric

Service Watt-hour Meters. A technical description of the Applicant's proposed plan is set forth in Exhibit A attached hereto and incorporated into this Report and Order. The Applicant proposes to classify its in-service meters into two groups—those with a manufactured date prior to 1937 will be classed as "obsolete" and those with a manufactured date during or since 1937 will be classed as "modern". Of the 673,330 in-service meters furnished by Applicant in Missouri, 657,650 are "modern" meters and the remainder are "obsolete" meters. These "obsolete" meters will remain on the testing schedule as outlined in Rule 32 of General Order No. 20 and will be replaced with "modern" meters as soon as it is economical and feasible to do so.

The quality, or accuracy of registration, of the "modern" meters, under the Applicant's proposed plan, will be established by a standardized statistical sampling procedure which utilizes the mathematical principles of Statistical Quality Control as set forth in published standardsof the United States Military establishments and other government agencies. The Applicant seeks to implement this sampling technique because of the significant improvement in meters with regards to temperature compensation and overload characteristics, such improvements being made since 1934.

The Applicant proposes to classify the "modern" meters by manufacturer and type into nineteen groups. Each of these groups will further be divided into ten lots. A breakdown of the meters, according to groups and lots, is shown in Exhibit B, attached hereto and incorporated into this Report and Order. Each year, the Applicant will draw a representative sample from the lot with the oldest

Under this plan, the Applicant will be operating on a ten-year test program. If the required amount of meters in a sample pass the tests conducted by the Applicant, no further testing will be done on the meters in that group until the following year when the next lot with the oldest previous test date in that group will be sample tested. If, however, the tests conducted on the sample prove that the lot fails, all of the meters in that lot will be divided into four sections and tested over the next four years. If a particular group of meters fails continuously under the testing program proposed by the Applicant, that group will either be replaced with new meters or will be tested and, if necessary, adjusted.

This sample plan proposed by the Applicant insures with a confidence level of 95 percent that not more than 2.5 percent of the meters in service will deviate from 100 percent accuracy of registration by more than plus or minus 2.0 percent.

The Applicant sets forth three reasons why the proposed plan would be beneficial to its customers:

- a) A review of the Applicant's entire meter system under the proposed plan will occur every ten years, compared to twenty years under the present system.
- b) The proposed plan will allow the Applicant to concentrate on testing known defective meters rather than testing thousands of meters that are in good condition and need no adjustment.
- c) A savings of approximately 1.5 million dollars over a twenty-year period will be brought about as a result of using the sample testing plan instead of the 100 percent testing program now required by Rule 32 of General Order No. 20.

If the sampling technique proposed by the Applicant is approved by this Commission, the Applicant will continue to test

the meters of specific customers when requested to do so by this Commission or by the customer. At present, if a customer complaint is lodged with the Applicant, the first contact with that customer is made by a person employed in the Applicant's business office, either by phone or in person. If the complaint of the customer cannot be resolved by such contact, and the customer requests it, a meter test is conducted at the residence of the complainant by a tester employed in the meter laboratory and shop of the Applicant. During 1972 and 1973, approximately 11,300 meters were tested as a result of customer complaints. Of this amount, approximately one percent failed the meter test conducted by the meter testers.

Conclusions

The Missouri Public Service Commission has arrived at the following conclusions:

The Applicant is a corporation engaged as a public utility in electric and steam heating businesses in Missouri, and is subject to the jurisdiction of this Commission pursuant to Section 386.010(14), RSMo 1969.

The Commission, pursuant to Section 393.160(6), RSMo 1969, enacted General Order No. 20, which is designed to prescribe rules pertaining to the inspection of gas, water, and electric meters. Rule 32 of this General Order sets forth a procedure for testing the accuracy of electric meters. This procedure is to be followed by all electric corporations operating in Missouri "unless otherwise ordered by the Commission". In the present application, the Applicant seeks to have the Commission authorize a testing procedure different from that set forth in Rule 32.

The Commission is of the opinion and concludes that the testing procedure proposed by the Applicant, hereinbefore described, is in the public interest, both from an economic and a practical standpoint. This conclusion is tased upon the following reasons:

- a) Under the present testing procedure, the annual cost to the Applicant is approximately \$190,000, such figure based on the wages paid to the personnel who inspect the meters. By authorizing the testing method proposed by the Applicant, the estimated savings over a twenty-year period is 1.5 million dollars. The savings will be brought about because of the decrease in the number of meter testers needed under the sampling method. The Applicant has no intention of dismissing the testers no longer needed, but rather intends to transfer them to some other department or have them perform different duties within the meter laboratory. The savings will occur because no new personnel will need to be added in order to perform the function and duties which existing personnel will assume.
- b) By implementing the statistical sampling technique, the Applicant can focus its attention on the lots or group of meters that are known to need adjustment or replacement rather than testing each and every meter in its operation, most of which will ultimately be found to be accurate.
- method of testing electric meters is behind schedule. As an example, the Applicant only field tested approximately 16,000 meters in 1973, while under the present method it should be testing 33,000 meters annually. The Commission is aware that field testing 33,000 meters a year takes a great deal of time and expense, and if a more feasible method can be used to achieve the same result, then that method should be implemented.
- d) The testing procedure proposed by the Applicant will not affect that situation where a customer in the Applicant's service area complains about the amount of his electric bill. In a complaint situation, the Applicant will continue to follow the method presently in effect, i.e., personal contact by the Applicant's

business office with a follow-up field meter test if the customer remains unsatisfied.

It is, therefore,

ORDERED: 1. That Union Electric Company be, and is, hereby authorized to depart from the requirements of Rule 32 of General Order No. 20 and to implement its method for the sample testing of in-service electric watt-hour meters, such method described both in the body of this Report and Order and in Exhibit A attached hereto and made a part of this Report and Order.

ORDERED: 2. That this Report and Order shall become effective on the 27th day of March, 1975, and the Secretary of the Commission shall serve a certified copy of same upon each party of record and a copy on all other interested parties.

BY THE COMMISSION

Pokert L. Gilmore Robert L. Gilmore Secretary

(S E A L)

Mauzé, Chm., Fain, Reine, and Pierce, CC., Concur.

Dated at Jefferson City, Missouri, on this 12th day of March, 1975.

Technical Description of Proposed Method For the Sample Testing of In-Service Meters

- 1. During World War II the application of mathematical techniques and laws of probability to problems of testing and inspection resulted in the wide adoption of sample testing methods as an economical substitute for and which would produce equivalent results of 100 per cent testing. The proposal of Petitioner herein is an adaptation of these sample testing methods to meter testing problems using fully developed and widely recognized mathematical standards, principles and rules which can be found in standard texts and statistical sampling tables. Details of its application and its expected operation are taken from Military Standards MIL-STD-414 which describes plans utilizing the variables sampling technique and MIL-STD-105D which describes plans utilizing the attributes sampling technique.
 - 2. The purpose of using the sample meter testing method is:
 - A. To determine the quality level of each specific meter class by providing a reliable estimate of the percentage of meters in each meter class lying outside the specified control limits of acceptable accuracy of registration.
 - B. To provide information relating to the performance of those meters of various types where the meter accuracy is not up to the specified quality level and thus provide for a basis of periodic testing or planned retirement of those meters which do

not conform to an acceptable quality level.

- The sample meter testing plan herein described shall be used 3. with those single-phase watthour meters manufactured during and since 1937, not exceeding 12 KVA rating, which are presently being used in the Company's Missouri operations. This cut-off date is chosen because beginning in 1934 the manufacturers of electric watthour meters incorporated into their meters significant improvements directed towards attaining more stable operating and accuracy characteristics, such as improved temperature compensation and overload characteristics. However, 1937 is simply more convenient for Union Electric to make a meter division. Therefore, the meters that were manufactured prior to 1937, herein referred to as "old meters", will remain on their present test schedule until such time as they are replaced by "modern meters". Those meters which were manufactured during and since 1937, hereinafter referred to as "modern meters", are the greater proportion of the Company's meters in service in Missouri (as of December 15, 1972, some 657, 650 of the Company's 673, 330 meters of this type were "modern meters").
- 4. The Company will classify its "modern meters" according to manufacturer and type. As of December 15, 1972, there were nineteen groups varying in size from 7,865 to 77,387 meters. (See Appendix 8 to Exhibit B for a detailed breakdown of size of meter groups as of December 15, 1972.)

 These meter groups are further divided into ten lots according to their previous test date so that one-tenth of each group will be sampled for testing

each year, where at the end of ten years the entire single phase meter system described in the main body will have been reviewed; the cycle is then repeated.

- from the lot with the oldest previous test date in each of the groups in accordance with standard sampling plans utilizing the mathematical principles of Statistical Quality Control as set forth in published standards of the United States Military establishment and other governmental agencies. The size of the sample will depend on the size of the lot it will represent (the sample sizes of the lot of the nineteen groups as of December 16, 1972, vary from 30 to 50 meters). All the meters in the sample groups will be tested for accuracy of registration. Such tests will be made at 10 per cent and 100 per cent of the meter nameplate rating. The "as found accuracy" will be calculated as the weighted arithmetic mean of the two readings. That is the meter registration at 100 per cent will be multiplied by four and added to the meter registration at 10 per cent. This value is then divided by five to determine the weighted mean value.
- 6. The sampling plan selected is one that will insure that not more than 2.5 per cent of the meters in service will deviate from 100 per cent accuracy of registration by more than plus or minus 2 per cent. The field data will be analyzed by application of the "chi-square" test to determine whether or not the distribution of accuracies is statistically normal. The data from a sampling showing a normal distribution will permit the determina-

tion of the percentage of meters in the group sampled that are outside of the control limits of plus or minus 2 per cent. Reference to Table B-3 of MIL-STD-414 (Appendix 1 to Exhibit A) shows that for a sample size of 50, the number of distorted units in the sample must not exceed 5.2 per cent to maintain a lot quality level of 2.5 per cent. Meter lots in a group that meet the quality level specifications will have no further tests made on them during the next ten years, but the next lot with the oldest previous test date in that group will be sampled in the following year. Meter lots that are shown to be distorted will either be placed on a 100 per cent accelerated test program or retired and replaced with modern meters on an accelerated replacement program.

- 7. The accelerated program consists of dividing the meters in the lots into four segments; whereby, one segment of meters will be tested in each of the following four years. If all the lots fail from a particular group, the number of meters to be tested per year will increase with an accelerated rate equal to a fourth lot per year. After four years a plateau is reached because new additions of meters to be tested are offset by exhausted supplies of meters from lots that were being tested five years previous. This method will also be utilized when meter groups are replaced with new meters.
- 8. Probability factors which enter into the above calculations and predictions related to the over-all performance of the plan, can be illustrated by an operating characteristic curve for a sample size of 50 and an Acceptable Quality Level (AQL) of 2.5 per cent. Such a curve is shown in Appen-

dix 2 to Exhibit A and gives the probability of accepting a lot as a function of the actual quality level characteristic of the lot being sampled. From this can be determined the per cent of distorted units expected to result in the total number of meters considered for a specified period, after continued operation of the plan, and based on the premise that distorted lots, as they are found, will be 100% tested and adjusted or replaced. From such a curve it can be seen that the maximum percentage of the substandard meters in the lots considered in a period cannot exceed 3.0 per cent and that would only occur in the extremely unlikely case where all lots sampled contained exactly 4 per cent distorted items. The data from which these curves are constructed is as tabulated in the following:

% Distorted In Submitted Lots	Probability Of Accepting the Lot	% of Distorted Units Expected to Result in Lots Considered
		2018 00
1 .	100	1.00
2 .	98	1.96
3	90	2.70
4	75	3.00
5	58	2.90
6	41	2.46
7	28	1.96
8	18	1.44
9	11	. 99
10	7	.70

9. If analysis of a specified sample does not meet the requirements of the "chi-square" test in that the distribution of meter accuracies is not normal, testing by the sampling technique can still be effected by using the

principle of "attributes" testing. A sample procedure utilizing the principles of at: ributes is one wherein the accuracy of registration of each individual meter is classified as either being within or beyond the control limits as specified by the sampling plan. A decision to accept or reject a lot is then based upon the number of meters in the sample having registration percentages beyond these control limits, which in this case means outside of the 98 to 102 per cent accuracy range. By contrast, in the variables method the meter accuracy is measured along a continuous numerical scale and is described in terms of its position along that scale. Variables method takes account of the degree to which the accuracy of the meter conforms to the specific quality requirements of the sampling plan and in most cases a decision to accept or reject the lot can be made with a much smaller sample than is necessary with the method of attributes. Sampling by attributes can be made, in one of several ways, usually classified as "single-sampling", "double-sampling", or "multiple-sampling". The plan selected for testing of meters in Missouri is the "multiple-sampling" technique, in which the initial sample drawn is almost the same in size as that drawn for the "variables" testing. Its particular advantage is that there is minimum discrepancy in the sample size required for the "attributes" technique compared to the sample size required for the "variables" technique. The sampling size chosen for any group of meters will be the largest sample size between the two techniques; thereby insuring the quantity of meters needed to utilize either sampling technique and avoiding the necessity of

drawing additional samples. Thus, for those meter lots where accuracies are not normally distributed, but having a high quality level with very few or no distorted units, the original sample will be sufficient to provide a decision. Additional samples need only be drawn in those instances where the percentage of distorted units is beyond the specified acceptance number. A portion of the master fable for the multiple-sampling plan reproduced from Military Standards MIL-STD-105D (Table IV A) as shown in Appendix 3 to Exhibit A includes sample sizes which will be used in the Union Electric system in Missouri. To illustrate, inspection of this table shows that for an initial sample of 50 meters (code letter L) the lot is judged acceptable if there are no distorted units in the sample. The lot would be rejected for 4 or more distorted units and for any number of distorted units from 1 to 4, additional samples would need be drawn before a decision could be reached. If a decision to reject is arrived at, then all meters in the lot would be placed on a 100 per cent accelerated test program or retired and replaced with modern meters on an accelerated test program. For a sample of 50 units, the operating curve for multiple sampling is shown in Appendix 4 to Exhibit A along with the per cent of distorted meters expected to result in the total meter population after continued operation of the plan. The data from which these curves are constructed is a tabulated in the following:

Percentage of Meters In Submitted Lots Operating Beyond Acceptable Control Limits	Per Cent Probability Of Accepting A Lot	Percent of Distorted Units Expected to Result Lots Considered
1	100	1.00
1	99	1.98
2	95.5	2.86
3	·	3.20
4	80	2.85
5	. 57	
6	33.5	2.01
7	18	1.26
8	8.5	. 68
9	4. 0	.36
10	1,0	. 10

It is apparent from this data that the maximum percentage of meters having errors of registration beyond the control limits of plus or minus 2 percent is 3.2 percent and only occurs for the unlikely case wherein all lots were exactly 4 percent distorted.

To determine the size of a sample of meters, Table A-2 is used from Military Standards 414 when a Variables test is given and Table I from Military Standards 105D is used when an Attributes test is given. The code letters listed in Table A-2 are utilized in Table B-3 in Appendix 1 to Exhibit "A" and the letters listed in Table I are utilized in Table IV-A in Appendix 3 to Exhibit "A" to determine the required sample size. The largest sample size will always be drawn between the two methods so as to insure a sufficient number of meters for either test; furthermore, the chi-square test will be conducted utilizing the largest sample size between the two methods.

TABLE A-1

AQL Conversion Table

For specified AQL values Use this AQL falling within these ranges value 0.04 to 0.049 0.050 to .0.069 0.065 0.070 to 0.109 0.10 0.15 0.110 to 0.164 0.165 to 0.279 0.25 0.40 0.280 to 0.439 0.440 to 0.699 0.65 0.700 to 1.09 1.0 1.10 to 1.64 1.5 1.65 to 2.79 2.5 2.80 to 4.39 4.0 4.40 to 6.99 6.5 7.00 to 10.9 10.0 \$1.00 to .4.4 15.0

TABLE A-2
Sample Size Code Letters 1

		Insy	e c t	ion	Leve	:ls
Lot Siz	•	1	ıп	ш	IV	V
3 to	8	В	В	В	В	С
9 to	15	В	В	В	В	D
16 to	25	В	В	В	С	E
26 to	40	В	В	В	D	F
41 to	65	В	В	С	E	G.
66 to	110	В	В	D	F	н
111 to	180	В	¢	E	G	1
181 to	300	В	D	F	H	J
301 to	500	С	Ε	G	I	K
501 to	800	D	F	Н	J	L
801 to	1,300	E	G	I	Ř	L
1,301 to	3,200	F	Н	J	Ļ	M
3,201 to	8,000	G	I	L	. M ·	N
8,001 to	22,000	н	J	M	·N	0
22,001 to 1	10,000	- I	ĸ	N	0	P
110,001 to 5	50,000	1	ĸ	0	P	Q
550,001 and	over	I	K	P	Q	Q

Sample size code letters given in body of table are applicable when the indicated inspection levels are to be used.

Section A7-1 in Military Std. 414

Suggests that unless otherwise

Specified Inspection Level IV

Shall be used.

For this table, M.1. Std. 1050 Suggests ti-General inspection lavel II be used unli

TABLE 1 -- Sample size code letters Otherwise specified.

(See 9.2 and 9.3) Ξ 0 = General inspection levels \ = Z . 4 . 0 75 ပ C Special inspection levels S-3 ATTRIBUTES TEST O 5.5 E) (1) 5.1 \circ \circ \circ 0 15 150 20 180 1200 8 3200 10000 35000 150000 500000 over Lot or batch size and 0 2 2 ೨ 2 0 0 0 2 2 ٥ 2 150001 500001 35001 10001 1201 3201 151 281 501 53 91

CODE LETTERS

Convert to

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APPENDIX 1 TO EXHIBIT "A"

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TABLE B-3

Standard Deviation Method

Master Table for Normal and Tightened Inspection for Plans Based on Variability Unknown (Double Specification Limit and Form 2-Single Specification Limit)

					4	Acceptable Quality	e Qualit	ty Levels	ls (nor	mal ins	(normal inspection)				
Sample size	Sample	40.	390.	.10	.15	25.	.40	.65	1.00	1.50	2.50	4.00	6.50	10.00	15.00
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В	3	50	a	200			COLINE	CINA			7.59	18.86	26.94	33.69	40.47
U	4	- · · ·	K. C. do.						1.53	5.50	10.92	16,45	22.86	29.45	16.90
Q	5		ya-					1.33	3.32	5.83	9.80	14.39	20.19	26.56	33.99
ы	7				->	0.422	1.06	2.14	3,55	5.35	8.40	12.20	17.35	23.29	30.50
Ĺų	0.1				0.349	0.716	1.30	2.17	3.26	4.77	7.29	10.54	15.17	20.74	27.57
U	15	0.099	0.186	0.312	0.503	0.818	1.31	2.11	3.05	4.31	6.56	9.46	13.71	18.94	25.61
I	20	0.135	0.228	0.365	0.544	0.846	1.29	2.05	2.95	4.09	6.17	8.92	12.99	18.03	24.53
Н	25	0.155	0.250	0.380	0.551	0.877	1.29	2.00	2.86	3.97	5.97	8.63	12.57	17.51	23.97
-	30	0.179	0.280	0.413	0.581	0.879	1.29	1.98	2.83	3.91	5.86	8.47	12.36	17.24	23.58
×	35	0.170	0.264	0.388	0.535	0.847	[.23	1.87	2.68	3.70	5.57	8.10	11.87	16.65	22.91
.1	0.	0.179	0.275	0.401	0.566	0.873	1.26	1.88	2.71	3.72	5.58	8.09	11.85	19.91	22.86
7	50	0.163	0.250	0.363	0.503	0.789	1.17	1.71	2.49	3.45	5.20	7.61	11.23	15.87	22.00
2	7.5	0.147		0.330	0.467	0.720	1.07	1.60	2.29	3.20	4.87	7.15	10.63	15.13	21.11
; c	001	0.145		0.317	0.447	0.689	1.02	1.53	2.20	3.07	4.69	16.91	10.32	14.75	20.66
۵.	150	0.134	4—	0.293	0.413	0.638	0.949	1.43	2.05	2.89	4.43	6.57	9.88	14.20	20.02
. с	200	0.135		0.294	0.414	0.637	0.945	1.42	2.03	2.87	4.40	6.53	9.81	14.12	19.92
		990	01	.15	.25	4.	.65	1.00	1.50	2.50	4.00	6.50	10.00	15.00	
					¥	Acceptability Quality Levels (tightened	lity Qua	lity Le	vels (t	ghtened	inspection)	tion)			
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Use first sampling plan below arrow, that is, both sample size as well as M value. When sample size equals or exceeds lot size, every item in the lot must be inspected. All AQL and table values are in percent defective.

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MISSOURI SYSTEM METER BREAKDOWN

1973

MFG. & TYPE	GROUP	TOTAL NO.	SAMPLE LOT	SAMPLE SIZE	
Sangamo HF	1	13	This group has	s been retired.	
Sangamo J	2	54050	5405	50	
Sangamo J2	3	45283	4528	50	
Sangamo J3	4	42873	4287	50	
West. CA & CS	5	26675	2668	40	
West. DS	6	77387	7739	50	
West. D2S	7	22745	2274	40	
West. D3S	8	32725	3272	50	
Duncan MF	9	25736	2754	40	
Duncan MK	10	25302	2530	40	
Duncan MQ	11	39950	3995	50	
GE 130	12	11045	1104	35	
GE 150	13	32310	3231	50	600
GE 155	14	26267	2627	40	
GE 160	15	- 57496	5750	50	
West, CA & CS	16	62952	6295	50	
Duncan MS	17	13936	1394	40	
GE 170	18	27017	2702	40	
Sangamo J4S	19	7865	786	30	
Duncan D4S	20	24223	2422	40	
Total		657,650	65, 763	835	

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a correct transcript therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service
Commission, at Jefferson City, this 12th day of March
1975.

Zohat & Blune
secretary