

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a Session of the Public Service
Commission held at its office
in Jefferson City on the 20th
day of August, 1993.

Robert Lee Allen)
229 1/2 S. Missouri)
Sedalia, Missouri 65301,)
)
 Complainant,)
)
vs.)
)
Missouri Public Service)
400 S. Ohio)
Sedalia, Missouri 65301,)
)
 Respondent.)

Case No. EC-94-5

ORDER DISMISSING COMPLAINT

On August 8, 1993, a Complaint was filed by Robert Lee Allen alleging improper billing procedures for electric service by Missouri Public Service (MPS). Complainant alleged that he was being billed for another person's overdue bill who occasionally resided with the Complainant. Complainant alleged that MPS threatened termination of service if he failed to pay the alleged amount due.

On July 12, 1993, notice was sent to MPS regarding the nature of the Complaint and instructing MPS to respond or satisfy the Complaint within 30 days.

On August 12, 1993, MPS filed a letter with the Commission, signed by the Division Counsel for MPS, stating MPS would no longer attempt to collect the claim, in the amount of \$44.20, from the Complainant.

The Commission finds that the voluntary arrangement on the part of MPS is reasonable and satisfies the request of Complainant. The Complaint will be dismissed and MPS will be ordered to cease collection efforts for the \$44.20 in question against the Complainant.

IT IS THEREFORE ORDERED:

1. That the Complaint filed by Robert Lee Allen against Missouri Public Service, as above described, is dismissed.

2. That Missouri Public Service, per its letter filed August 12, 1993, is ordered to cease its efforts to collect a past due bill in the amount of \$44.20, allegedly owed by Deborah Welch, from Complainant.

3. That this order shall be effective August 31, 1993.

BY THE COMMISSION

A handwritten signature in black ink, reading "David L. Rauch". The signature is written in a cursive, flowing style with a large initial 'D'.

David L. Rauch
Executive Secretary

(S E A L)

McClure, Perkins, and Crumpton, CC., Concur.
Mueller, Chm., and Kincheloe, C., Absent.