

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of a management audit of Citizens)
Telephone Company.) Case No. TO-92-270
)

ORDER CLOSING CASE

This case was established by order issued May 26, 1992, in which the Missouri Public Service Commission (Commission) ordered Commission Staff (Staff) to conduct a focused management audit of selected management processes of Citizens Telephone Company (Citizens) including policies, systems, procedures, and practices. On August 30, 1993, the Staff filed a management audit report and an implementation plan for Citizens. On May 17, 1994, Citizens filed a status report concerning its implementation plan. On October 23, 1995, Staff filed an implementation review and a Motion To Close Docket. The motion indicates that Citizens has either completed or is in the process of completing action on all of the eight recommendations made by Staff in its management audit. Staff requests the Commission close this case since no further action in this case is contemplated.

The Commission has reviewed the implementation review and based upon that review will grant Staff's request. There appears to be no further action necessary in this case.

IT IS THEREFORE ORDERED:

1. That this case be closed.

2. That this order shall become effective on the 23rd day of November, 1995.

BY THE COMMISSION



David L. Rauch
Executive Secretary

(S E A L)

Cecil I. Wright, Chief Administrative Law Judge, by delegation of authority under Commission Directive of January 3, 1995, pursuant to Section 386.240, R.S.Mo. 1994.

Dated at Jefferson City, Missouri, on this 13th day of November, 1995.