OF THE STATE OF MISSOURI

In the Matter of an Investigation into Public Utility) Case No. AO-2002-202 Emergency Preparedness.

ORDER DIRECTING FILING

On August 2, 2002, the Staff of the Missouri Public Service Commission filed a pleading providing additional information regarding the survey responses. Staff indicates, on page 3 of its pleading, that 12 utilities providing multiple utility services did not file multiple survey responses. The Commission asks that Staff clarify whether it appears each of these 12 multiple utility service providers intended for their one response to cover all of their utility services. For example, Staff notes that AmerenUE, a gas and electric utility, filed one survey response. Did that response indicate whether it addresses both the gas and the electric services provided by the company, or does it appear that the company intended its survey response to address just one of its utility services? For the multiple utility service providers, does Staff believe that one survey response per company is adequate?

IT IS THEREFORE ORDERED:

1. That no later than September 5, 2002, the Staff of the Commission shall file a supplemental response as discussed in this order.

2. That this order shall become effective on September 30, 2002.

BY THE COMMISSION

And Hardy Roberts

Dale Hardy Roberts

Secretary/Chief Regulatory Law Judge

(SEAL)

Vicky Ruth, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 20th day of August, 2002.