

In the matter of a management audit of Steelville
Telephone Exchange, Inc.) Case No. TO-92-255
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On April 29, 1992, the Commission issued an order directing its Management Services Department Staff to perform a focused management audit of Steelville Telephone Exchange, Inc. (Steelville). The audit was to examine, review and evaluate Steelville's policies, systems, procedures and practices regarding operations and maintenance, financial management, planning and customer service. At the completion of the audit, Staff was to file an audit report and Steelville's implementation plan and thereafter, Steelville was to file periodic progress reports.

The Commission has considered the implementation review and Staff's motion and finds that the motion should be granted. Steelville has completed or is completing nine of the thirteen recommendations of Staff. These changes should enable Steelville to operate more efficiently and with more information concerning its operations. The four recommendations not implemented appear to be in various stages of consideration and although not implemented, Steelville

appears to have made some progress toward implementation. Based upon the results of the audit and Steelville's implementation of Staff's recommendations, the Commission believes the audit has achieved the intended results and will close the case.

IT IS THEREFORE ORDERED:

1. That this case is hereby closed.
2. That this order shall become effective on the 19th day of January, 1995.

BY THE COMMISSION



**David L. Rauch
Executive Secretary**

(S E A L)

Cecil I. Wright, Chief Hearing
Examiner, by delegation of authority
under Commission Directive of
January 3, 1995, pursuant to
Section 386.240, R.S.Mo. 1986.

Dated at Jefferson City, Missouri,
on this 9th day of January, 1995.