STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a Session of the Public Service Commission held at its office in Jefferson City on the 21st day of March, 1995.

Application of Kansas City Power & Light)

Company for variance from certain)

provisions of 4 CSR 240-13.020(11))

for good cause shown.)

ORDER GRANTING VARIANCE

On October 7, 1994, Kansas City Power & Light Company (KCPL or company) filed an application for a variance, requesting that the Commission waive some of the requirements of 4 CSR 240-13.020(11). The last sentence of that section requires partial payments to be credited first to the outstanding balance for electric charges before crediting a deposit. KCPL argued that following this rule could result in a discontinuance of service in a situation where its current posting practices would not. KCPL requested a waiver of the rule's posting requirement in the interests of equity for its residential customers.

The Commission's Staff (Staff) filed a memorandum setting out its recommendation on March 13, 1995. Staff had concerns that a partial payment could be applied to a non-regulated charge under KCPL's current practice but, after discussion with the company, KCPL revised its payment posting sequence to Staff's satisfaction. The revised sequence is: 1) electric arrears, 2) deposit arrears, 3) deferred accounts receivable, 4) current electric, 5) deposit billed amount, 6) other arrears, 7) other charges, 8) excess facilities, 9) merchandise. Staff recommended that the Commission grant the company a variance from the last sentence of 4 CSR 240-13.020(11) and offered tariff language agreed upon by Staff and company.

Having reviewed the application and Staff's memorandum, the Commission finds there is good cause for a variance from the last sentence of 4 CSR 240-13.020(11). The Commission believes that granting the variance and permitting the company to file a tariff sheet using the language ordered below will be of benefit to ratepayers and is in the public interest.

IT IS THEREFORE ORDERED:

- 1. That Kansas City Power & Light Company be granted a variance from Commission Rule 4 CSR 240-13.020(11) and be permitted to use the payment posting sequence described above.
- 2. That Kansas City Power & Light Company shall file a revised tariff sheet within thirty (30) days of the effective date of this order that modifies its Second Revised Sheet No. 1.27, is titled Section 8.06 Partial Payment, and reads as follows:

If a partial payment is made on a billing including only current charges, the Company shall first credit all payments to the balance outstanding for electric charges before crediting a deposit. If a partial payment is made on a billing which includes a previous balance, the Company will credit all payments first to previous electric charges, then to previous deposit charges before applying any payment to current charges. (This section contains a variance from Rule 4 CSR 240-13.020(11) per Commission order in case no. EO-95-117).

3. That this order shall become effective on March 31, 1995.

BY THE COMMISSION

(SEAL)

David L. Rauch Executive Secretary

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McClure, Perkins, Kincheloe, and Crumpton, CC., Concur. Mueller, Chm., Absent.